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# HAMILTON CENTRAL CITY SAFETY PLAN

## SCORECARD 2015

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26 ACTIONS

12 completed

11 on track

3 no longer  
required



**Hamilton City Council**

Te kaunihera o Kirikiriroa

# WHAT'S BEEN COMPLETED?

- ✓ Safety in Public Places Bylaw approved
- ✓ Litter Infringement Policy implemented
- ✓ New planting in Victoria Street
- ✓ 1000 City Safe cards handed out
- ✓ Youth Action Plan created
- ✓ New safety uniforms and roster
- ✓ Zeal opened in February 2015

## WHAT PEOPLE LIKE



**INCREASED VISIBILITY IN POLICE AND CITY SAFE PATROLS AND PROMPT RESPONSE TO CONCERNS**

## THE CENTRAL CITY IN NUMBERS



**19,440**  
EMPLOYEES



**3000**  
PEOPLE LIVING  
THERE



**2375**  
BUSINESSES



**\$685m**  
RETAIL SPEND



**\$128m**  
HOSPITALITY SPEND



**68** CCTV  
CAMERAS  
IN THE CENTRAL CITY  
WITH SIX NEW CAMERAS  
INSTALLED THIS YEAR

## WHAT'S DECREASED



**BEGGING AND SLEEPING  
IN ROUGH NEAR BUSINESS**

+

**30%**

**REDUCTION IN POLICE  
REPORTED CRIME IN  
THE CENTRAL CITY**

## SAFETY PRIORITIES



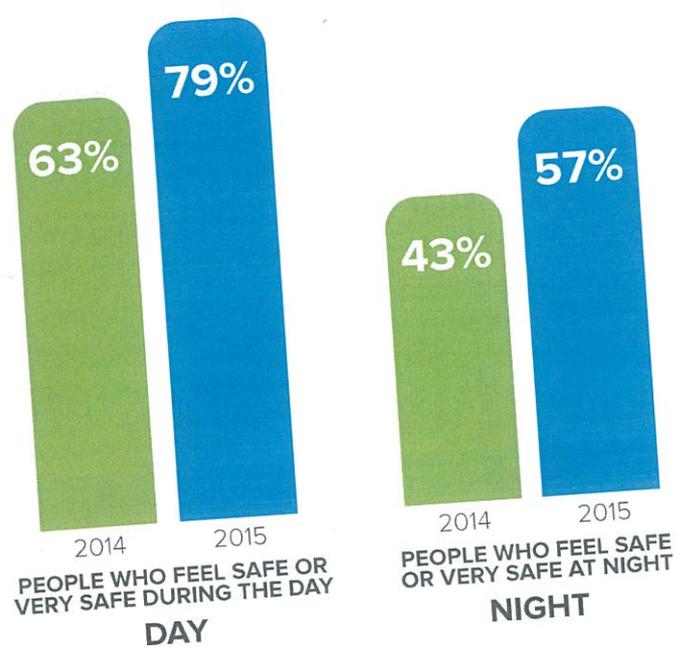
**YOUTH  
BEHAVIOUR**



**SWEARING AND  
ARGUMENTS**

# PERCEPTIONS OF SAFETY IN THE CITY (Sept 2015 compared to July 2015)

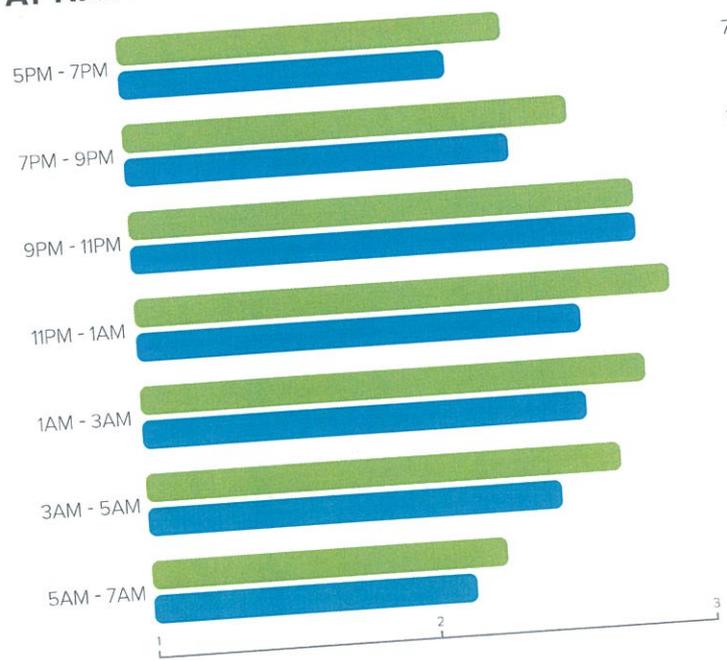
The public feel safer



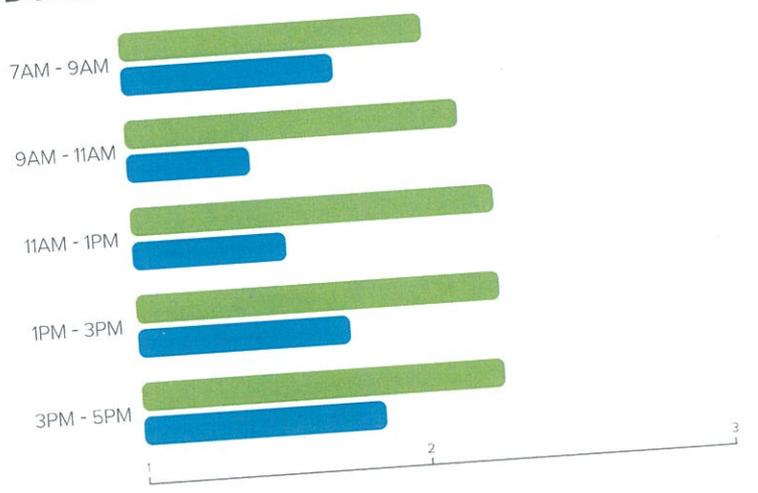
**44%**  
FEEL SAFETY HAS IMPROVED

Businesses feel safety has improved

AT NIGHT



DURING THE DAY

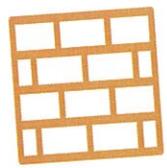


**KEY**  
■ OCTOBER 2014  
■ JULY 2015  
 1 = NOT A PROBLEM  
 2 = MINOR PROBLEM  
 3 = MODERATE PROBLEM

## GRAFFITI REMOVAL

 **6591**  
JOBS REGISTERED /LOGGED

 **54,967m<sup>2</sup>**  
OF GRAFFITI REMOVED

 **98%**  
OF GRAFFITI IS REMOVED WITHIN TWO WORKING DAYS

# THE PEOPLE'S PROJECT (Since August 2014 to September 2015)



**388**  
PEOPLE REGISTERED

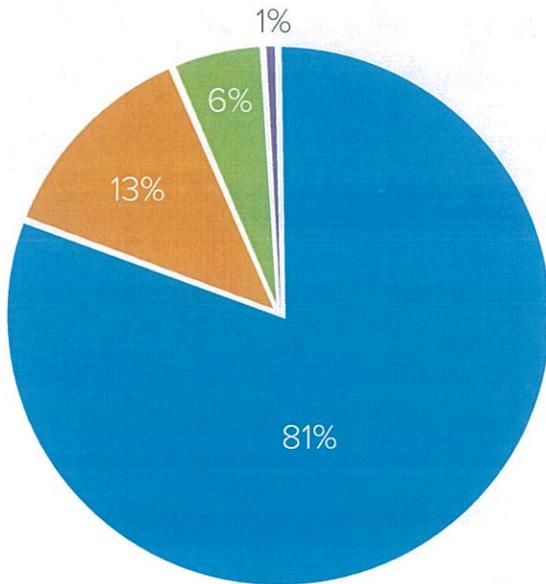


**125**  
PEOPLE HOUSED



**91%**  
REMAIN HOUSED

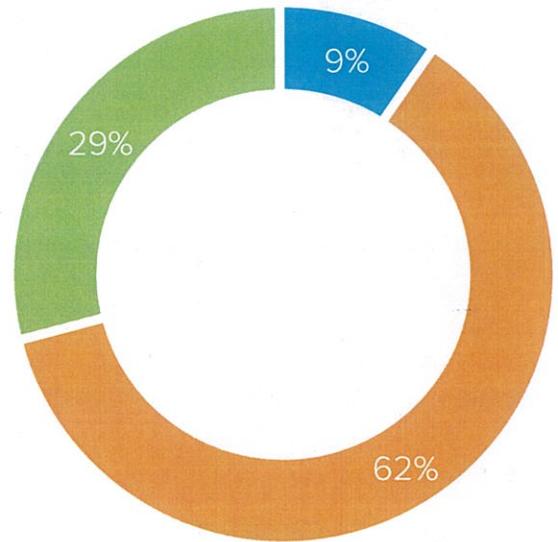
## HOUSING TYPE - OCT 2015



**KEY**

- PRIVATE
- HOUSING NEW ZEALAND
- OTHER
- HAMILTON CITY COUNCIL

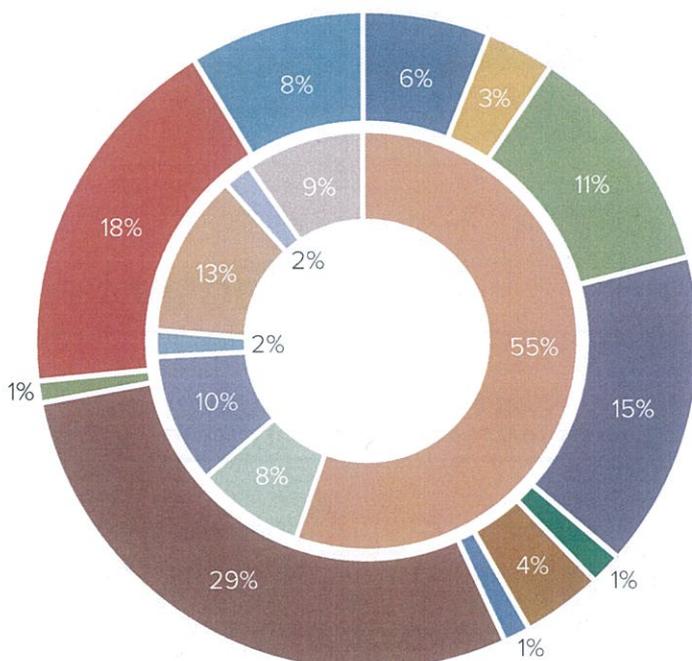
## CLIENT PROFILE - HOUSED



**KEY**

- FAMILIES
- SINGLE MALE
- SINGLE FEMALE

## CITY SAFE CALL TYPES (Results from a perception survey)



**CALL TYPE (Outer circle)**

- SUSPICIOUS ACTIVITY
- SUBSTANCE ABUSE
- SLEEPING OBSTRUCTION
- INFORMATION
- DRUNKENNESS
- BUSKING
- BREACH LIQUOR
- BEGGING
- ASSAULT
- ANTI SOCIAL
- AGGRESSIVE BEHAVIOUR

**CALL OUTCOMES (Inner circle)**

- STAFF RESOLVED
- NO ONE LOCATE
- INFORMATION GIVEN
- WARNING GIVEN
- REFERRAL POLICE
- REFERRAL OTHER
- NO ACTION REQUIRED



## Project Overview: October 2015

### Project establishment

The People's Project has been established because so many people in Hamilton are concerned about people who are homeless. People sleeping rough is a complex issue. We needed a community wide response. No single organisation alone has the ability to solve the challenging problem. This led to the development of The People's Project as part of Hamilton Central City Safety Plan adopted by the Council in September 2014. The project aims to end homelessness in Hamilton by December 2016. Internationally it is recognised that planning to 'end' rather than 'manage' homelessness is pivotal to success.

### Collaborating partners

The Project's collaborating partner organisations are currently Hamilton City Council, Wise Group, NZ Police, Ministry of Social Development, Department of Corrections, Waikato District Health Board, Midlands Health, Hamilton Central Business Association, Housing New Zealand, Te Puni Kokori, Child Youth and Family. A Memorandum of Understanding has been signed by all collaborating partners enabling the sharing of relevant data and information across the organisations. Clients give consent for us to work together on their behalf.

### Definition of homelessness

Homelessness is defined by Statistics NZ as including people who are sleeping rough, living in cars, or temporary accommodation such as hostels, back packers and night shelters, or "couch surfing" with friends or whanau.

### How many homeless people are there in Hamilton?

It has been estimated by the NZ Coalition to End Homelessness that as many as 1 in every 120 New Zealanders may be experiencing insecure, unsafe housing. In Hamilton, that would mean as many as 1200 could be affected.

### Housing First

The People's Project has adopted the Housing First Homelessness Response Model. This model recognises that it is easier for people to address the issues that led to their homelessness once they are housed. With the support of the Project's partner agencies and community links, staff work with individuals experiencing homelessness to quickly assist them into housing and connect them with income, health, employment, addictions and other support services they may need. A larger goal of the project is to enact systematic changes to address the underpinning issues that lead to homelessness. Clients are triaged by project staff. The project team includes members of Adult Community Mental Health and Community Alcohol and Drugs services.

- Number housed: 125 (Note: A family is counted as one house)
- 91% of those housed have remained housed. (Target: No less than 88% as per Housing First Model)
- Total number of clients registered for help since August 2014 – 388