

Notice of Meeting:

I hereby give notice that an ordinary meeting of Hamilton City Council will be held on:

Date: Wednesday 17 February 2016
Time: 9:30am
Meeting Room: Committee Room 1
Venue: Municipal Building, Garden Place, Hamilton

Richard Briggs
Chief Executive

Community Forum Subcommittee OPEN AGENDA

Membership

Chairperson Cr M Gallagher
Deputy Chair Cr P Yeung
Members Cr K Green
Cr D Macpherson
Cr L Tooman

Quorum: Three Members

Meeting Frequency: Quarterly

Brendan Stringer
Committee Advisor

10 February 2016
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Terms of Reference:

- To provide a forum for discussion on issues affecting our community.
- Make recommendations to the Strategy and Policy Committee on community related matters.
- Receive reports from Government agencies and social services organisations working in our communities about their priorities and work in Hamilton to ensure elected members are kept up to date on social and community issues and policies.
- The Strategy and Policy Committee may ask this sub-committee to consider and report on specific social and community issues.
- This sub-committee may recommend Council involvement and/or advocacy on social issues.

Power to recommend:

- The sub-committee must make recommendations to the Strategy and Policy Committee.

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1 Apologies

2 Confirmation of Agenda

The Committee to confirm the agenda.

3 Declaration of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

4 Public Forum

No Public Forum is required.

Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Chairperson's Report

Author: Brendan Stringer

Status	<i>Open</i>
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The Chair will give a verbal Report.

Recommendation

That the Report be received.

1. Attachments

2. Attachment 1 - Community Forum Subcommittee Work Programme 2016

**Community Forum Subcommittee –Work Programme
2016**

TOPIC	PURPOSE	MEETING DATE AND THEME
Disability Action Plan <ul style="list-style-type: none"> Status report on delivery of actions Emerging issues 	<ul style="list-style-type: none"> Receive 	17 February 2016
Ethnic Forum Report <ul style="list-style-type: none"> Delivery of forum actions update Outcomes of discussions Actions to be completed Emerging Issues 	<ul style="list-style-type: none"> Receive 	17 February 2016
Quality of Life Survey <ul style="list-style-type: none"> Overview of the process Aligned indicators to support the Social Wellbeing Indicator Report 	<ul style="list-style-type: none"> Receive and consider 	17 February 2016
Social Wellbeing Indicator Report Resolution of Council meeting of 15 December 2015: "...e) a Social Wellbeing Indicator Report is developed to present key features of the Quality of Life survey and presented at the Strategy and Policy Committee in May 2016." <ul style="list-style-type: none"> Receive and confirm feedback on draft indicators 	<ul style="list-style-type: none"> Receive and consider the Social Wellbeing Indicator Report Recommendation to S&P May 2016 	17 February 2016
Social Housing Plan <ul style="list-style-type: none"> Provide feedback on draft Plan Emerging issues 	<ul style="list-style-type: none"> Receive and consider report Recommendation to S&P 	4 May 2016
Social Wellbeing Report <ul style="list-style-type: none"> Emerging issues Delivery on outcomes Salvation Army/Poverty Action presentations 	<ul style="list-style-type: none"> Receive and consider report 	4 May 2016
Community Profiles <ul style="list-style-type: none"> Update for 2016 relevant information that may be of significance. i.e Housing prices. 	<ul style="list-style-type: none"> Receive 	2 August 2016
Migrant/Immigration Annual Report <ul style="list-style-type: none"> Emerging issues Delivery of Listening Form actions Outcomes of discussions 	<ul style="list-style-type: none"> Receive 	2 August 2016
Youth Action Plan progress Report <ul style="list-style-type: none"> Status report on actions from the Youth Action Plan 	<ul style="list-style-type: none"> Receive 	2 August 2016
Older Person's Action Plan progress report <ul style="list-style-type: none"> Status report on actions from the Older Person's Action Plan 	<ul style="list-style-type: none"> Receive 	2 August 2016

Other:

Annual HCC/WDHB forum

Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Community Forum
Subcommittee Minutes 24
November 2015

Author: Brendan Stringer

Status	<i>Open</i>
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Recommendation

That the Subcommittee confirm and adopt as a true and correct record the Minutes of the Community Forum Subcommittee Meeting of 24 November 2015.

1. Attachments

- Attachment 1 - Community Forum Subcommittee Minutes 24 November 2015

Community Forum Subcommittee

OPEN MINUTES

Minutes of a meeting of the Community Forum Subcommittee held in Committee Room 1, Municipal Building, Garden Place, Hamilton on Tuesday 24 November 2015 at 10:00am.

PRESENT

Chairperson	Cr M Gallagher
Deputy Chair	Cr P Yeung
Members	Cr K Green
	Cr D Macpherson
	Cr L Tooman

In Attendance	Her Worship the Mayor Hardaker
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Lance Vervoort – General Manager Community
 Deanne McManus-Emery – Community Development & Leisure Manager
 Andy Mannering – Social Development Manager
 Judy Small – Disability Advisor
 Nick Chester – Social Development Policy Advisor
 Jovi Abellanosa – Ethnic Development Advisor

Also In Attendance	Anjum Rahman – Strategic Manager, Shama Silvana Erenchun-Perez – Manager, Shama Leaupepe Karalus – Chief Executive, K’aute Pasifika Trust Kim Holt – General Manager, K’aute Pasifika Trust Christine Potts – Director, Ministry of Social Development Vaughan Mikkelson – Programme Advisor, Ministry of Social Development Tayo Agunlejika – Executive Director, Multicultural New Zealand
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Committee Advisor	Mr B Stringer
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1. Apologies

Resolved: (Crs Yeung/Tooman)

That the apologies from Councillor Macpherson (lateness) be received and accepted.

It was noted that Councillor Chesterman was attending another event in a civic capacity.

2. Confirmation of Agenda

It was noted that Item 7 – *Multicultural New Zealand Report*, would be taken after Item 10 – *Ministry of Social Development – Enabling Good Lives* to accommodate the availability of the guest presenter for that Item.

Resolved: (Crs Gallagher/Green)

The Committee to confirm the agenda subject to the noted change in order.

3. Declarations of Interest

No members of the Committee declared a Conflict of Interest.

4. Public Forum

No Public Forum was required.

5. Chairperson's Report

The Chairperson presented an update on the Subcommittee's proposed Workplan for 2016.

Resolved: (Crs Gallagher/Tooman)

That the report be received.

6. Community Forum Subcommittee Minutes 19 August 2015

Resolved: (Crs Gallagher/Yeung)

That the Subcommittee confirm and adopt as a true and correct record the Minutes of the Community Forum Subcommittee Meeting of 19 August 2015.

8. SHAMA - Hamilton Ethnic Women's Centre

Anjum Rahman, Strategic Manager and Silvana Erenchun-Perez, Manager from Shama spoke to their presentation, a copy of which was tabled. They highlighted, and responded to questions on, the following matters:

- **Refugee Clients**

Shama had encountered an increase in referrals of refugees, who required more assistance over a longer period than Shama's other migrant clients.

- **Interpreters & Translation**

Language interpretation was a critical resource for Shama's clients; however it did not have the funding to access mainstream NGO services or language lines. The quality and experience of interpreters varied.

- **Transport**

Shama's clients confronted a number of difficulties with accessing public transport, which restricted their movement and wellbeing. Subcommittee members suggested the following:

- i. Contact the Waikato Regional Council to discuss such concerns. Councillor Tooman would also highlight the issue at the Hamilton Public Transport Joint Committee;
- ii. Approach motor vehicle dealerships and bus companies to explore the possible sponsorship of a mini-bus for Shama's use.

The Shama representatives also noted there was a long waiting list to access the driving licence courses through the HMS Trust, with only a limited number of no-fee positions.

- **Housing**

A combination of factors, including clients not meeting Housing New Zealand criteria or lack of language skills, had resulted in an increased demand on Shama to assist with accommodation difficulties.

- **Working with Men**

There was a lack of support services for the male migrant community, which had an adverse impact on socialisation opportunities.

- **Funding and Support**

Shama had received good support from Council and the Department of Internal Affairs. There continued to be concerns with other central government funding opportunities.

The following suggestions were made by Subcommittee members to assist with the issues they had presented:

- Highlight the migrant and refugee communities' issues through the media; and
- Invite local Members of Parliament to attend joint NGO meetings.

Resolved: (Crs Gallagher/Yeung)

That the report be received.

9. K'aute Pasifika Trust

Leaupepe Karalus, Chief Executive and Kim Holt, General Manager, both of the K'aute Pasifika Trust ('the Trust') spoke to their presentation on the establishment of a community facility, a copy of which was tabled. They highlighted, and responded to questions on, the following points in relation to that project:

- **Cost**

The indicative cost to complete the project was \$3 to 4 million, excluding land acquisition.

- **Community Services**

The proposed facility would offer a GP practice, Allied Health Support services, a pan-Pacific early childhood centre and a Pacific Regional hub.

- **Location Options**

The Trust was reviewing four options for the location of the proposed community facility; it was working closely with WINTEC which had signalled its commitment to provide specific sections of land.

- **Timeframes**

The following key milestones were referenced:

- i. Completion of a feasibility study within the next six months; then
- ii. Fundraising for one year; then

iii. Construction of the facility over a further one-year period.

- **Council Support**

The Trust representatives outlined examples of support from Council that would assist with the project.

The Subcommittee noted that the General Manager Community would meet with the representatives of the project working group to discuss the proposal as presented to the Subcommittee.

Resolved: (Crs Gallagher/Yeung)

That the report be received

Councillor Macpherson arrived during Item 9 (10:12am) and took part in voting on that matter.

10. Ministry of Social Development - Enabling Good Lives

Christine Potts, Director and Vaughan Mikkelson, Programme Advisor, from the Ministry of Social Development ('MSD') spoke to the report on the MSD's *Enabling Good Lives* project, which was being trialled in Waikato. They noted, and responded to questions on, the following points:

- **Government and Social Services**

The project aligned with the government's approach to funding and delivery of social services, whereby the individuals affected decided on their own spending priorities.

- **Waikato Trial**

The project was working across three government agencies and with 400-500 disabled individuals in the Waikato demonstration. Education had yet to be included within the project scope for Waikato. An extension of the trial beyond its initial two years was being sought; Miss Potts suggested Council's support in that regard could facilitate a bigger change for the local disability community.

- **Community Perceptions**

Feedback suggested individuals with disabilities wanted to fully participate in the community and not be identified and treated as a single group.

- **Employment Opportunities**

Miss Potts referred to a report completed in Christchurch on a public sector approach to providing employment opportunities for those with disabilities. The Chairperson requested that a copy of the report be sent to the Subcommittee and Council's Chief Executive.

Resolved: (Crs Gallagher/Yeung)

That the report be received.

7. Multicultural New Zealand Report

Tayo Agunlejika, Executive Director of Multicultural New Zealand, spoke to his presentation, a copy of which was tabled. Supported by the Ethnic Development Advisor, Mr Agunlejika highlighted, and responded to questions on, the following points:

- **Workshops**

An outline was provided of the national workshop programme undertaken by Multicultural

New Zealand, which culminated in the report *Our Multicultural Future* (Attachment 1 of the staff report).

The following themes were drawn out from the workshops:

- i. *The Treaty and Multiculturalism*
The Treaty of Waitangi was central to multiculturalism; a strong relationship with tangata whenua was required.
- ii. *The Individual*
It was important to understand different cultures and empathise with other ethnicities.
- iii. *Communities*
Migrant communities sought a sense of belonging where their voice could be heard; Council's positive work in that regard was acknowledged.
- iv. *Institutions*
Increased focus on diversity and equality was required.
- v. *Newcomers*
Providing an accessible settlement journey and employment opportunities that reflected migrants' skills were emphasised as key elements.

- **Action Plan**

An action plan was to be drafted by mid-2016 to address how to remove the barriers to having a successful multicultural society, as identified at the workshops. Such plan was to encompass communities and local and central government.

- **Overseas Experience**

Examples of where multiculturalism was embedded in legislation were noted. The importance of identity and a sense of belonging were also underlined; local government was a key stakeholder in that regard. Collaboration across different groups and communities, both locally and nationally, was also significant.

It was suggested that Multicultural New Zealand presented their findings to Local Government New Zealand to facilitate a wider discussion.

Resolved: (Crs Yeung/Green)

That the report be received.

The Meeting adjourned from 11:05am to 11:15am

11. Social Wellbeing Strategy

The Community Development & Leisure Manager ('the Community Manager'), supported by the Social Development Manager, spoke to the report, and highlighted and responded to questions on, the following points:

- **Social Wellbeing Strategy ('the Strategy') - Replacement**

- i. The Strategy was originally drafted following input from central government departments and key community groups, based on the needs of the community at that time.
- ii. Some of the actions in the Strategy were now embedded as 'business as usual' matters in other Council plans to ensure work with key agencies was ongoing; reference was made to the Central City Safety Plan and the People's Project by way of an example.

- iii. Staff also noted the positive change in how Government departments worked with community agencies since the Strategy was implemented, which was expected to continue.
 - iv. The General Manager noted the work undertaken by staff, through engagement with community groups, to escalate social wellbeing issues through Council's decision-making process. The Subcommittee was part of that mechanism.
- **Social Indicator Report**
 - i. Staff considered that a Social Indicator Report would provide useful, real-time information to:
 - benchmark Hamilton against other cities in New Zealand;
 - focus on issues that affect wellbeing in the community; and
 - be used by key stakeholders and partners.

Feedback from agencies connected with the Strategy were supportive of the proposed approach.
 - ii. The General Manager advised that the Social Indicator Report reflected staff's preferred approach of providing better evidential-based information.
 - iii. The Quality of Life survey aligned with the proposed Social Indicator Report. The survey covered a range of measures for social wellbeing, the questions for which were compiled by an external party.
 - iv. Elected Members were invited to provide feedback directly to staff on the Social Indicator Report.

The Chairperson requested that the history of the Strategy and discussions with key stakeholders involved with the Strategy be included in the staff report to the Strategy and Policy Committee.

Resolved: (Crs Gallagher/Yeung)

Recommendation to Strategy and Policy Committee

That:

- a) the report be received;
- b) Council remain committed to promoting social wellbeing;
- c) the current Social Wellbeing Strategy be replaced with a Quality of Life survey in order to provide the evidence base for a Quality of Life Indicator Report;
- d) the Hamilton Residents survey continue to be used to provide evidence that will guide Council's actions related to specific social wellbeing issues and initiatives; and
- e) a Quality of Life Indicator Report is developed to present key features of the Quality of Life survey and presented at the Strategy and Policy Committee in April 2016.

Cr Macpherson dissenting.

Minute Note: Subsequent to the Meeting, as there was no Strategy and Policy Committee meeting scheduled for April 2016, it was decided that the staff report under (e) would be presented at the Committee's meeting on 3 May 2016.

12. Older Persons Plan 6-Monthly Report

The General Manager and Community Manager, supported by the Social Development Policy Advisor, clarified that the Older Persons Advisory Panel ('the Panel') could consider whether additional issues, such as accommodation and health, should be included in an updated Older Persons Plan ('the Plan'). The Panel could do so itself, or at the request of Council by way of a resolution that sought the Panel's advice.

It was noted that the Social Housing Strategy, to be reported back to Council in early 2016, would address social housing needs in the city, including for the elderly. The Panel's Chairperson would meet the person leading the work on that strategy to make a connection with the Plan.

Resolved: (Crs Yeung/Tooman)

Recommendation to Strategy and Policy Committee

That:

- a) the report be received; and
- b) the report be referred and reported at the 23 February 2016 Strategy and Policy Committee meeting.

Councillor Macpherson dissenting.

13. Community Activity Report

The Community Manager and Disability Advisor noted that staff recommended the Disability Action Plan be referred to the Strategy and Policy Committee in order to give that plan wider visibility. Examples of positive partnerships that had resulted in increased participation of disabled people in the community were discussed.

In response to questions, the Community Manager noted the following:

- **Refugees and Accommodation**
Contact would be made with Housing New Zealand's regional manager to highlight the difficulties identified in relation to refugees finding suitable accommodation, in order to facilitate some solutions. Staff would provide an update to the Subcommittee following that discussion.
- **Vine Community Centre**
The Centre had been sold and would no longer be a community facility.

Resolved: (Crs Gallagher/Tooman)

Recommendation to Strategy and Policy Committee

That:

- a) the Report be received; and
- b) the Disability Action Plan Update be referred to the 23 February 2016 Strategy and Policy Committee meeting.

14. Ethnic Forum Report

The Community Manager introduced the report and highlighted, and responded to questions on, the following matters:

- **Community Ethnic Profile**
Minor changes were required to the Ethnic Profile document (Attachment 3 to the staff report).
- **Interpretation Services**
A list of staff members who can assist with interpretation issues was available through Council's intranet. Staff were asked to:
 - i. give this list prominence through internal communications to encourage an updated list to be collated; and
 - ii. circulate the list to Elected Members.
- **Employment**
Staff would facilitate discussions with key stakeholders to advocate the employment issues highlighted by ethnic communities; initial conversations had taken place with the Waikato Chamber of Commerce. It was also suggested that such matters could be raised at the various economic strategic forums that staff attended.
- **Housing**
The concerns raised by ethnic communities in terms of housing were wider than social housing.

Subcommittee members suggested that:

- the Ethnic Profile is maintained and updated utilising current information available through Statistics New Zealand; and
- staff facilitate discussions with key stakeholders to address the issues and concerns highlighted by the migrant and ethnic communities, given the similarity of such matters over recent years; if required Elected Member representatives could be invited.

The Chairperson requested that indicators as to progress on the matters discussed at the Meeting be included in staff's Community Activity report at the Subcommittee's meeting in February 2016.

Resolved: (Crs Gallagher/Her Worship the Mayor Hardaker)

That the report be received.

15. Community Forum Subcommittee Action List

The Community Manager provided a brief update on outstanding actions.

Resolved: (Crs Gallagher/Tooman)

That the Report be received.

The Meeting was declared closed at 12:40pm

Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Disability Action Plan

Author: Deanne McManus-Emery

Report Status	<i>Open</i>
Strategy, Policy or Plan context	<i>Disability Policy</i>
Financial status	<i>There is not budget allocated</i>
Assessment of significance	<i>Having regard to the decision making provisions in the LGA 2002 and Councils Significance Policy, a decision in accordance with the recommendations is not considered to have a high degree of significance</i>

1. Purpose of the Report

- The purpose of this report is to update the Subcommittee on the ongoing implementation of the HCC Disability Policy and its strategic alignment to both the National Disability Action Plan and the United Nations Convention on the Rights of Persons with Disabilities.

3. Executive Summary

- The HCC Disability Action Plan ensures that Council operates and manages its infrastructure, facilities and services in a way that gives all people equity of access, inclusion and opportunity.
- The implementation of the Action plan has been monitored by Council's Disability Advisor, supported by a cross council accessibility action group that includes representatives from the disability community.
- The Minister for Disability Issues Nicky Wagner released the updated National Disability Action plan 2014-18 on 15 December 2015. (Disability Action Plan 2014-2018: Update 2015)
- HCC Disability Action Plan 2015/16 has 10 Policy indicators connected to 40 particular actions/measures. These indicators and actions have direct alignment to The National Disability Action Plan.

8. Recommendation from Management

That the report be received.

9. Attachments

- There are no attachments for this report.

11. **Key Issues**

12. Background

13. The 2013 Disability Survey conducted by Statistics New Zealand is currently the most comprehensive source of information on disabled people in Aotearoa.
14. It reveals the prevalence of disability at 24% of the New Zealand population (1.1 million people) and 26% of the Maaori population (176,000 people) being identified as disabled.
15. The Hamilton City Council Disability Policy was adopted by Council in November 2012 outlining a commitment to recognize and meet the diverse needs of all residents.
16. Three action plans have been implemented since the adoption of the Disability Policy, in each of the following financial years (2013/14, [2014/15](#), [2015/16](#))
17. The Disability Action Plan ensures that Council operates and manages its infrastructure, facilities and services in a way that provides all people equity of access, inclusion and opportunity.
18. A number of Business Units across Council have responsibility in delivering upon the Disability Policy. All are committed to the Action Plan and have agreed to particular actions, indicators and timeframes articulated within it.
19. The implementation of the Action plan has been monitored by Council's Disability Advisor, supported by a cross council accessibility action group that includes representatives from the disability community.

20. National and International Context

21. The New Zealand Disability Strategy (2001) provides a clear focus of Council's role in the development and implementation of a local disability policy.
22. The Minister for Disability Issues Minister Nicky Wagner released the updated National Disability Action plan 2014-18 on 15 December 2015 after Cabinet approved the updated Plan in early December 2015. (Disability Action Plan 2014-2018: Update 2015)
23. The Disability Action Plan brings together multiple government agencies to act on disability issues and is jointly governed with Disabled People's Organisations. It was updated to make sure it was relevant and focused on the issues that are the most important to disabled people and the disability sector.
24. The updated Plan reflects the Government's commitment to working in partnership with disabled people to determine priorities.
25. The updated Plan highlights the following priorities that Local Government need to pay particular attention to and should work towards implementing.

Priority 3 – Increase employment and economic opportunities

Increase the number of employers who are confident in employing disabled people, with the public sector taking the lead.

- a. Government to take a lead in employing disabled people and providing paid internships.*

Priority 9 – Promote access in the community

Increase government services' responsiveness to disabled people.

- a. Increase accessibility of information across government agencies.*
- g. Investigate opportunities for technology to increase disabled people's participation in work, community and political life, including through both assistive and access to mainstream technology. (this is a new action)*

Priority 12 – Promote access in the community

Promote opportunities for disabled people to participate in cultural life, recreation, leisure and sport. (this is a new priority)

- a. Investigate the feasibility of introducing a companion card programme in New Zealand to reduce the cost barrier for disabled people who require a companion to attend paid-entry activities.*

- 26. Legislative requirements or legal issues
- 27. New Zealand ratified the United Nations Convention on the Rights of Persons with Disabilities ([UNCRPD](#)) on 25 September 2008.
- 28. The following articles speak directly to areas Local Governments are mandated to address.

Article 9 – Accessibility

To enable persons with disabilities to live independently and participate fully in all aspects of life, States Parties shall take appropriate measures to ensure people with disabilities access, on an equal basis with others, to the physical environment, to transportation, to information and communications, including information and communications technologies and systems, and to other facilities and services open or provided to the public, both in urban and in rural areas. These measures, which shall include the identification and elimination of obstacles and barriers to accessibility, shall apply to, inter alia:

- b. Buildings, roads, transportation and other indoor and outdoor facilities, including schools, housing, medical facilities and workplaces;*
- c. Information, communications and other services, including electronic services and emergency services.*

Article 21 – Freedom of expression and opinion, and access to information

States Parties shall take all appropriate measures to ensure that persons with disabilities can exercise the right to freedom of expression and opinion, including the freedom to seek, receive and impart information and ideas on an equal basis with others and through all forms of communication of their choice, as defined in article 2 of the present Convention, including by:

- a. Providing information intended for the general public to persons with disabilities in accessible formats and technologies appropriate to different kinds of disabilities in a timely manner and without additional cost;*

Article 27 – Work and employment

States Parties recognise the right of persons with disabilities to work, on an equal basis with others; this includes the right to the opportunity to gain a living by work freely chosen or accepted in a labour market and work environment that is open, inclusive and accessible to persons with disabilities. States Parties shall safeguard and promote the realisation of the right to work, including for those who acquire a disability during the course of employment, by taking appropriate steps, including through legislation, to, inter alia:

g. Employ persons with disabilities in the public sector;

Article 29 – Participation in political and public life

States Parties shall guarantee to persons with disabilities political rights and the opportunity to enjoy them on an equal basis with others, and shall undertake:

a. To ensure that persons with disabilities can effectively and fully participate in political and public life on an equal basis with others, directly or through freely chosen representatives, including the right and opportunity for persons with disabilities to vote and be elected, inter alia, by:

Ensuring that voting procedures, facilities and materials are appropriate, accessible and easy to understand and use;

Article 30 – Participation in cultural life, recreation, leisure and sport

States Parties recognise the right of persons with disabilities to take part on an equal basis with others in cultural life, and shall take all appropriate measures to ensure that persons with disabilities:

d. Enjoy access to places for cultural performances or services, such as theatres, museums, cinemas, libraries and tourism services, and, as far as possible, enjoy access to monuments and sites of national cultural importance.

29. Alignment of HCC Policy

30. The National Disability Action Plan 2014:18 has identified shared results that are identified priorities for cross-government action to achieve results. These shared results have been identified and agreed by disabled people and government agencies.

31. HCC Disability Action Plan 2015/16 indicators and actions directly align to The National Disability Action Plan and the shared results.

32. Options

33. The following actions are additions to be included in the current Disability Action Plan.

34. To achieve priority 12 of the National Disability Action Plan, Council have initiated investigations into a companion card programme for the Swimming Facilities. This programme has the potential to be expanded to other community facilities.

35. To ensure all Council facilities meet standards, Council could investigate [Be. Accessible](#) undertaking comprehensive assessments and providing recommendation on facility

maintenance and development. Council needs to decide on the regularity of assessments, and the number of facilities to be included.

36. Be. Accessible assessments would address the 5 main access groups: vision, hearing, cognitive, mobility and parents with children. Housing New Zealand and Wellington City Council have both implemented a similar partnership with Be. Accessible over the last few years. Housing New Zealand have had Be. Accessible involved in all new community builds. Wellington City Council has allocated a sum of money to fund both assessments and improvements, working through their community facility portfolio. This work has resulted in a wider community adoption of accessible workplaces, and facilities.

37. **Financial and Resourcing Implications**

38. Projects and actions agreed to in the HCC Disability Action Plan have been implemented utilising existing work programmes and operating budgets.

39. Be. Accessible assessments would cost approximately \$2,000 per facility, plus additional improvements.

Signatory

Authoriser	Lance Vervoort, General Manager Community
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Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Ethnic Forum Report

Author: Deanne McManus-Emery

Report Status	<i>Open</i>
Strategy, Policy or Plan context	<i>Hamilton Plan</i>
Financial status	<i>There is not budget allocated</i>
Assessment of significance	<i>Having regard to the decision making provisions in the LGA 2002 and Councils Significance Policy, a decision in accordance with the recommendations is not considered to have a high degree of significance</i>

1. **Purpose of the Report**

2. The purpose of this report is to provide the Subcommittee with an update on actions that have occurred as a result of the Ethnic Forum held in August 2015, and subsequent Community Forum in November 2015.

3. **Executive Summary**

4. There are 160 ethnicities and more than 80 migrant and ethnic organisations in Hamilton, with varying degrees of history and service to their communities.
5. Council is involved as both a partner and supporter of many projects, activities and organised effort across the city to assist the ethnic communities of Hamilton city to thrive.
6. The recent Ethnic Forum provided an opportunity for targeted discussions on key issues that exist for the migrant community in Hamilton. The lack of available language support when accessing services and employment remains a key issue.

7. **Recommendation from Management**

That the report be received.

8. **Attachments**

9. There are no attachments for this report.

10. **Key Issues**

11. **Background**

12. Hamilton City Council has hosted the Ethnic Listening Forum since 2005.

13. The Ethnic (Listening) Forum provides an opportunity for ethnic communities to discuss with Council issues and concerns that they face while living in the City. Annual Actions Plans have traditionally been developed from the Ethnic (listening) Forum to guide work programmes and

community discussions. This year two specific and directed action points have been agreed to by the ethnic community to address these issues.

14. A report on the Ethnic Forum with attachments was included in the [November 2015 Subcommittee Agenda](#).
15. New Zealand is increasingly becoming a super diverse nation. The 2013 Census highlighting that 25.2% of all residents were born outside of New Zealand.
16. **Issues identified for Action**
17. New migrants and settlers to Hamilton have stories, experiences and needs when arriving in the city. There are a multitude of specific things that have been raised by individuals, families and communities around being welcomed and settling well.
18. Two specific issues have been consistently raised by the Community over the last 6-months. The lack of available language support when accessing services and entry into employment for individuals, remain a priority.
19. The 24 November Subcommittee meeting heard from a number of organisations of the complexity to address these issues, requesting Council to provide leadership to assist.
20. **November 2015 Community Forum Subcommittee**
21. The Chairperson requested a summary of the key discussion points identified be presented by staff at the Subcommittee's meeting 17 February 2016. The following are the suggestions made by Subcommittee members to assist in addressing the issues presented by Shama, Multicultural New Zealand and HCC Staff:
22. Highlight the migrant and refugee communities' issues through the media;
 - Shama has been actively utilising social media in the promotion of projects and activities.
 - The Waikato Times ran a feature on 3 December 2015 titled [Nurturing-Hamilton's-diversity-key-to-social-harmony](#), the public comments associated with this article highlight a particularly negative view on the nation's growing diversity.
23. Invite local Members of Parliament to attend joint NGO meetings.
24. Shama's clients confronted a number of difficulties with accessing public transport, which restricted their movement and wellbeing. Recommendation for Shama to contact the Waikato Regional Council to discuss such concerns. Councillor Tooman would also highlight the issue at the Hamilton Public Transport Joint Committee;
 - Approaches have been made by the Strategic Manager at Shama to establish a meeting with the Waikato Regional Council chair Paula Southgate and the Multicultural Services Trust around Migrant Transport needs.
25. Approach motor vehicle dealerships and bus companies to explore the possible sponsorship of a mini-bus for Shama's use.
 - A three way Collaborative project between Hamilton Multicultural Services Trust, English Language Partners and Shama is underway. Approaches have been made to lease a mini-bus.

26. Contact would be made with Housing New Zealand's Regional Manager to highlight the difficulties identified in relation to refugees finding suitable accommodation, in order to facilitate some solutions. Staff would provide an update to the Subcommittee following that discussion.
- A meeting is scheduled between the Unit Manager Community Development and Leisure and Regional Manager Housing New Zealand to further explore this item.
27. Staff to facilitate discussions with key stakeholders to address the issues and concerns highlighted by the migrant and ethnic communities, given the similarity of such matters over recent years; if required Elected Member representatives could be invited.
- HCC's Ethnic Development Advisor facilitates and is working with a number of key organisations that are working with ethnic communities. Staff will invite elected members to participate as opportunities arise.
28. **Other Community Conversations and Work**
29. The draft HCC Ethnic Profile presented at the 24 November Subcommittee meeting has been finalised and distributed to the community. All 12 [HCC Community Profiles](#) are now available online.
30. The Waikato District Health Board Community Health Forum was presented with the concern of the lack of interpreting services at the 10 November 2015 meeting. It will be further discussed at the March 2016 Forum.
31. The University of Waikato hosted a think tank on 30 November 2015 that was focused on supporting refugees. Seven overall outcomes were identified by participants within the workshop that required attention. These include; a change in the mind-set of many within society, utilising education, experience and positive media. The University of Waikato will follow up progress on actions identified at this workshop.
32. The Waikato Refugee Youth Conference took place at Wintec on 5 December 2015 confirming the challenges faced by Ethnic youth are not dissimilar to the wider community. Language, employment and participation being three recurrent themes.
33. Applying a coordinated approach to address highlighted issues remains a challenge. There are a number of forums occurring yet little traction is being gained going forward. Better leadership in this sector will be required to address these challenges.
34. Council will continue to be a central point for ethnic communities to develop in Hamilton. However, a lack of funding creates a significant obstacle moving forward.

Signatory

Authoriser	Lance Vervoort, General Manager Community
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Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Community Development
Activity Report

Author: Deanne McManus-Emery

Report Status	<i>Open</i>
Strategy, Policy or Plan context	<i>Hamilton Plan</i>
Financial status	<i>There is no budget allocated</i>
Assessment of significance	<i>Having regard to the decision making provisions in the LGA 2002 and Councils Significance Policy, a decision in accordance with the recommendations is not considered to have a high degree of significance</i>

1. Purpose of the Report

2. The purpose of the report is to update the Subcommittee on current community trends and activity as identified through the work of the HCC Community Development and Leisure Unit.

3. Executive Summary

4. Following the previous Subcommittee meeting the majority of regular Community Network and Interagency meetings across the city have had a summer break.
5. The schedule for Community Network meetings has been set and communicated for 2016.

6. Recommendations from Management (*Recommendation to Strategy and Policy Committee*)

- a) That the report be received;
- b) That the Community Forum Subcommittee recommend to the Strategy and Policy Committee that the Older Person Plan is reported annually to the Strategy and Policy Committee to ensure consistency with reporting requirements of other Council Plans.

7. Attachments

8. There are no attachments for this report.

9. Key Issues

10. Older Person Plan

11. The following Council resolutions for the Older Person's Plan and the Hamilton Rangatahi Youth Action Plan have different reporting timeframes and committees in which they are to be reported to.

12. The Older Persons Plan was adopted by Council on 28 May 2015 (Excerpt)

That Council:

- a) Approves the Hamilton Older Persons Plan as presented to the Committee; and*
- b) Notes that progress on the Plan will be reported six-monthly through the Community Forum Subcommittee.*

13. Hamilton Rangatahi Youth Action Plan Review was received by the Strategy and Policy Committee Meeting 11 August 2015 (Excerpt)

Recommendation to Council

That:

- a) The report be received;*
- b) Council approve the reviewed Hamilton Rangatahi Youth Action Plan; and*
- c) Progress on the Hamilton Rangatahi Youth Action Plan be reported to the Strategy and Policy Committee annually.*

14. It is proposed that the Older Persons Plan is reported annually to the Strategy and Policy Committee, which is consistent with the reporting requirements of other Council Plans.

15. Accessible Properties Reporting

16. Council resolved to sell the Pensioner Housing Portfolio to Accessible Properties at its 10 December 2015 meeting.

17. The sale of Council's Pensioner Housing Portfolio has evoked strong Community Interest, with some individuals suggesting that the Community Forum Subcommittee should receive ongoing reports on the matter.

18. The Chair of the Community Forum Subcommittee requested staff investigate the feasibility of the 6 monthly reporting of the Accessible Properties Contract. Due to the nature of the sale and purchase agreement it is recommended that the 6 monthly reporting provided by Accessible Properties should be received by the Finance Committee.

19. Single Year Community Grant

20. The [Community Assistance Funding Policy](#) was adopted by the Strategy and Policy Committee on 8 April 2015.

21. In accordance with the Policy, \$868,000 was allocated per annum through the Multi-Year Community Grant to 27 Community organisations for the funding years of 2015/16, 2016/17 and 2017/18.

22. Therefore there is \$292,000 to be allocated via the Single-Year Community Grant for the funding years of 2015/16, 2016/17 and 2017/18.

23. The Single-Year Community Grant will open to receive applications on 1 March 2016, closing on 31 March 2016 for the 2015/16 funding year.

24. Decisions will be made and communicated within 6 weeks of the grant closing.

Item 9

- 25. Five new Community members will need to be appointed to join Councilor Gallagher and Yeung as members of the Single-Year Community Grant Allocation Committee.
- 26. Expressions of Interest for these roles will be advertised in February.

Signatory

Authoriser	Lance Vervoort, General Manager Community
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Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Social Wellbeing Indicator
Report

Author: Deanne McManus-Emery

Report Status	<i>Open</i>
Strategy, Policy or Plan context	<i>Hamilton Plan Social Wellbeing Indicator Report</i>
Financial status	<i>There is not budget allocated</i>
Assessment of significance	<i>Having regard to the decision making provisions in the LGA 2002 and Councils Significance Policy, a decision in accordance with the recommendations is not considered to have a high degree of significance</i>

1. Purpose of the Report

2. To provide an update on the current status of the draft Social Wellbeing Indicator report, and receive feedback from elected members on the content.

3. Executive Summary

4. In December 2015, Council resolved to replace the Social Wellbeing Strategy with a Social Wellbeing Indicator Report.
5. A draft Report has been developed and requires feedback from elected members on the final content.
6. Once direction is provided, the final report will be further developed and presented to the Strategy and Policy Committee later this year.

7. Recommendations from Management

- a) That the report be received; and
- b) That the draft Social Wellbeing Indicator Report be amended to reflect Elected Members' feedback prior to being reported to the Strategy and Policy Committee on 3 May 2016 for approval.

8. Attachments

9. Attachment 1 - Draft Social Wellbeing Indicator Report - November 2015

10. **Key Issues**

11. Background

12. The resolution of the Strategy and Policy Committee meeting of 8 December 2015:

That a Social Wellbeing Indicator Report is developed to present key features of the Quality of Life survey and presented at the Strategy and Policy Committee in May 2016.

13. The purpose of the Social Wellbeing Indicator Report is to provide an overall picture of social wellbeing within Hamilton, and identify areas needing collaborative action. It will report on key overarching social indicators which measure the trend changes to social outcomes in Hamilton rather than measuring the specific priorities of a social wellbeing strategy.

14. Partners that contributed to the Social Wellbeing Strategy have agreed to support the new approach, as it is believed the new indicator report will provide useful information for all stakeholders.

15. The report covers a variety of social indicators for Hamilton, comparing with national figures, where applicable.

16. The Social Wellbeing Indicator Report will provide the impetus for Council via the Community Forum Subcommittee to engage and lead strategic, targeted discussions with a range of key stakeholders on emerging issues.

17. The data sources used to develop and provide measures for the Social Wellbeing Indicator report are varied, as the data sources are released at different times. The table below outlines where the types of data are to be sourced from, when it becomes available and the frequency.

	<i>Bi-annually</i>	<i>Annually</i>	<i>Quarterly</i>	<i>Monthly</i>
Demographics		Statistics NZ (Updated Subnational population Projections – October)		
Social Connections	Quality of Life Survey (October/November)			
Education and Employment		Ministry of Education (July)		
Housing		HCC Internal figures	NZ Social Housing Register	
Health and Wellbeing	Quality of Life Survey (October/November), DHB Health Profile	HCC Internal figures	DIA Gambling figures, DHB Health Targets	
Crime and Safety	Quality of Life Survey (October/November)			HCC Internal figures
Civic Engagement	Electoral Commission (triennially, November)	HCC Citizenship figures		
Infrastructure		HCC Internal figures		

18. When the final indicators have been confirmed, further detail will be added to provide context for the final Social Wellbeing Indicator report. The initial report would use available trend data providing a baseline of the current Social Wellbeing situation in Hamilton that can then be benchmarked for future updates.

19. It is proposed that the Social Wellbeing Indicator report is updated on a biannual basis, in line with the publication of the Quality of Life survey. A biannual timeframe will allow sufficient time to compare the social trends of Hamilton.
20. Strategic alignment
21. The Social Wellbeing Indicator Report aligns with the strategic vision of the Hamilton Plan to build a stronger economy and an attractive city for families.
22. Options
23. Staff seek Elected Members feedback on the content of the draft report and any additional indicators that should be included.
24. Feedback received from City Partners and Elected Members to date have referenced the following potential indicators:
25. Police data (Family violence, drug and alcohol related offences in the central city);
 - Ascertaining accurate demand profiles in a concentrated geographical location can be difficult. Locations such as an entertainment precinct tend to be crime attractors for particular types of offences. Furthermore, officer-generated 'statistics' can skew perception of the true level of offending. For example, public reporting of violence offences may be quite low but policing the entertainment precinct can inflate disorder offences as police intervene in incidents on the street to prevent escalation. A certain level of offending can be expected based on the type of activity in a particular area, and the subsequent policing approach for that area.
26. Social Connections and Networks as opposed to Family Connectedness
 - The value of family connections being reported has been raised. However, family connections are seen as a key indicator of social connectedness for a majority of residents, both in Hamilton (as seen through the Community Profile Survey, and nationally (latest results of the NZ General Social Survey). This would indicate that it remains a valuable measure for social wellbeing in Hamilton.
27. Quality/Satisfaction of Life
 - There will be ability to measure this through Hamilton's inclusion in the Quality of Life Survey. However these results will not be available until October 2016.
28. Provision of Social housing in the city
 - Data for Housing NZ stock can be produced, along with pensioner units recently sold by HCC. A number of other smaller private providers exist in the city, however this information will be a challenge to gather as a consolidated register doesn't exist within the city and the supply and demand for social housing is still to be determined. It is unclear how valuable such a figure would be in the Report, and measuring overall demand may have more relevance.
29. Work and Income Benefit Recipients
 - MSD provide quarterly reports on the number of people on benefits/jobseekers at Territorial Authority level. This could be added to the Social Wellbeing Indicator Report.

30. Education statistics by Ethnicity

- Pasifika and Maaori Student achievement is a key priority of the local Ministry of Education. Education data is produced by ethnicity at a territorial authority level and could be included in the report. Data includes Primary and Secondary level achievement, and participation in early childhood education.

31. Gambling Figures

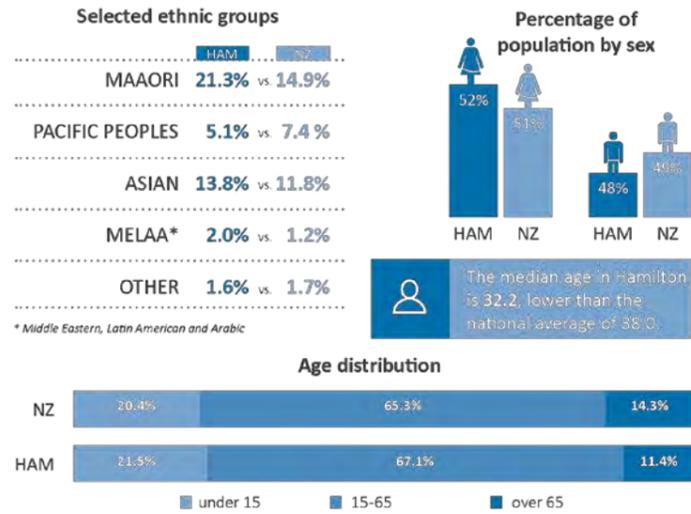
- Figures can be shown as a percentage of NZ figures, or can be compared to previous figures. Department of Internal Affairs publish gambling figures every 3 months.

Signatory

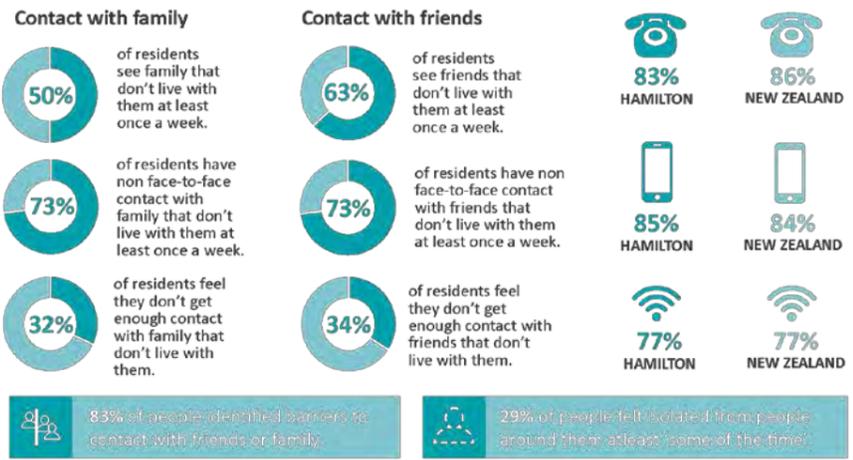
Authoriser	Lance Vervoort, General Manager Community
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Social Indicator Report

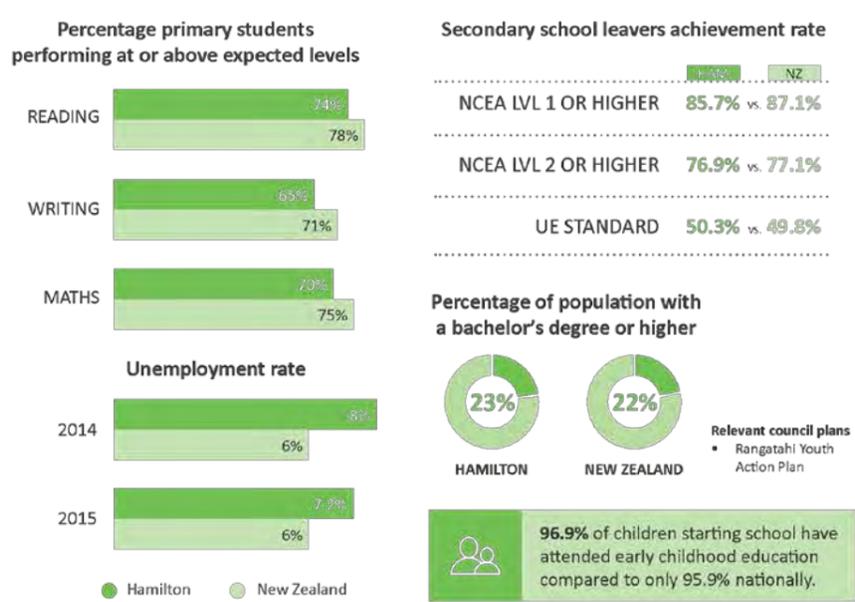
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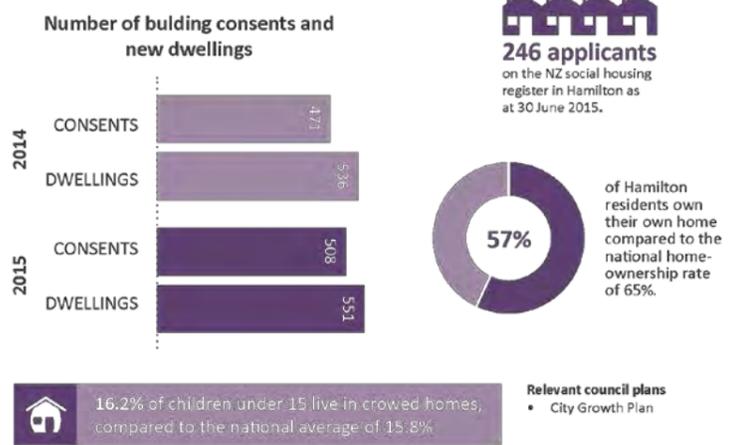
SOCIAL CONNECTIONS



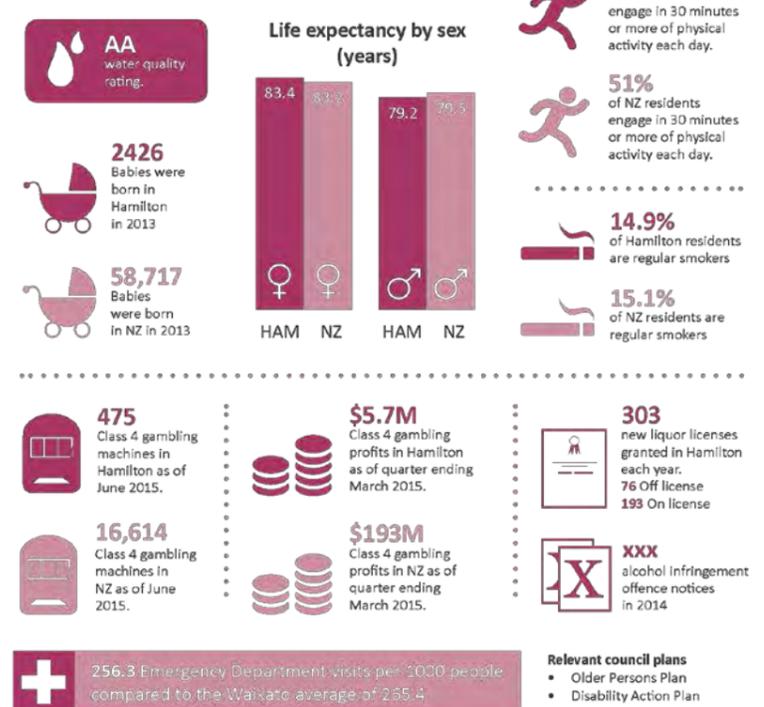
EDUCATION AND EMPLOYMENT



HOUSING



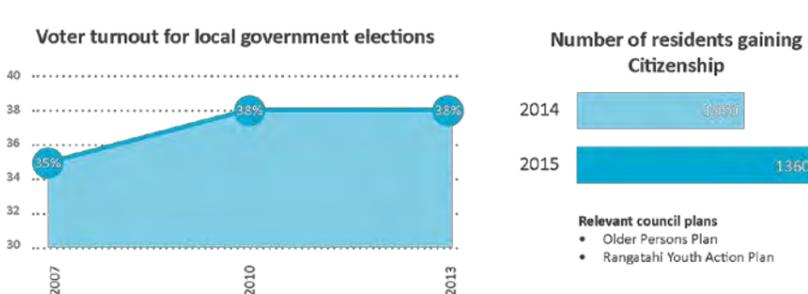
HEALTH AND WELLBEING



CRIME AND SAFETY



CIVIC ENGAGEMENT



INFRASTRUCTURE



Community Development and Leisure Unit
Private Bag 3010, Hamilton

hamilton.govt.nz/community-development
(07) 838 6699

Hamilton City Council
Te Kaunihera o Kirikiriroa

Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Community Forum
Subcommittee Action List

Author: Brendan Stringer

Status	<i>Open</i>
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Recommendation

That the Report be received.

1. Attachments

- Attachment 1 - Community Forum Subcommittee Action List

Community Forum Subcommittee - Action List - Open Updated as at 10 February 2016					
Meeting Date	Item #	Action for Monitoring	GM Responsible	Comment	Status
15-Aug-14	6	Community Occupancy Policy	Community	<p>Staff would check on the progress with the consultation of all groups regarding the implementation of the new occupancy rates. Staff would provide regular updates to the Subcommittee as to number of applications for hardship grants and the number so granted.</p> <p>Staff presented the six-monthly report at the 19 August 2015 Subcommittee meeting.</p> <p>19 August 2015: GM Community to discuss process for hearing from applicants for exceptional circumstances cases at the Finance Committee, with the Chair and Deputy Chair of that Committee.</p> <p>Additional queries raised by Elected Members in relation to the application of the Policy at Council's meeting on 27 August (Melville Park). Staff to consider with Chair of CF Subcommittee.</p> <p>6-Monthly update report to be presented at the 24 March S&P Meeting will outline ongoing implementation of the policy – how many leases have been granted, how many have expired, current state of play with any others of note.</p>	Ongoing
24-Oct-14	12	Fairfield Feasibility Study	Community	<p>The feasibility study of Fairfield Hall was completed, and was being progressed for public consultation. A copy of the feasibility study was circulated to Elected Members.</p> <p>A community consultation on the feasibility study was held on 15 July 2015. General agreement was given to the recommendations of the feasibility study, with representatives from agencies involved in the consultation to separately decide on level of involvement possible going forward.</p> <p>HMS Trust and Te Whare O Te Ata are progressing actions and will present back to Council in 2016.</p> <p>8 December 2015: Strategy and Policy Committee resolved that options to devolve management of Fairfield Hall be explored with Community Organisations, with Staff to present a report to Council should a decision be required on the future use of an individual community facility.</p>	In Progress
18-Feb-15	13	Richmond Park School	Community	<p>Staff to update Subcommittee on progress and notify the Subcommittee if matters progress faster than expected. At the 3 June 2015 Meeting, the Subcommittee resolved that staff:</p> <ul style="list-style-type: none"> a. include the hall facilities in the Community Facilities Review; b. raise the issue with the MoE at the next bi-monthly meeting; and c. initiate a joint consultation, together with the MoE, for community groups in the Richmond Park area for the future use of the hall and area. <p>19 August 2015: Staff to work with the MoE's representative in Wellington on above matters.</p> <p>24 November 2015: MoE negotiating with Te Whare Kokonga for them to be head tenant of 4 classrooms/Hall complex. Community organisations to be allowed ongoing access.</p>	Ongoing
15-Apr-15	5	Subcommittee and Social Wellbeing	Community	<p>Subcommittee to have an oversight role of Social Wellbeing issues (by way of monitoring and reporting) and arrange communications/updates with key external stakeholders (eg DHB) as required. It is not intended for the Subcommittee to lead the review of the Social Wellbeing Strategy.</p> <p>24 November 2015:</p> <ul style="list-style-type: none"> i. Subcommittee recommended to the Strategy and Policy Committee that the Social Wellbeing Strategy be replaced with a Social Wellbeing Indicator Report. Staff report to S&P Committee to include the history of the Strategy and summary of discussions with key stakeholders. ii. Staff to present a report on the Quality of Life survey and Social Wellbeing Indicator report to the S&P Committee in May 2016. <p>An update reports on the Social Wellbeing Indicator Report will be presented to the Subcommittee at its February 2016 meeting; followed by a briefing on the Quality of Life Survey.</p>	<p>Ongoing</p> <p>i. Completed</p> <p>ii. In Progress.</p>

03-Jun-15	7	Older Persons Advisory Panel	Chair and Community	<p>The Chair, Cr Yeung and staff are facilitating a discussion with the Advisory Panel on key issues for Older People (including accommodation and health), at the Panel meeting of 6 November 2015.</p> <p>24 November 2015: Subcommittee referred the Older Persons Plan 6-monthly update to the S&P Committee (March 2016) for consideration.</p> <p>Chair of Subcommittee to meet with S&P Chair to discuss referring update reports to the S&P Committee on an annual basis.</p>	In Progress
	9	Enderley Social Housing Project	Community	<p>Ngā Rau Tātangi to circulate a website link in relation to the Otago University research being undertaken on the Project.</p> <p>The research being conducted by Otago University is still occurring, no documents are currently available for distribution.</p>	Ongoing
19-Aug-15	12	Ethnic Communities Forum	Community	<p>24 November 2015:</p> <p>i. Staff to make minor changes to the Ethnic Profile document. Final Document on www.hamilton.govt.nz</p> <p>ii. Staff to give list of Council staff who can assist with interpretation issues prominence through internal communications, and to circulate list to Elected Members.</p> <p>iii. Staff to facilitate discussions with key stakeholders to advocate key issues highlighted by the ethnic communities.</p> <p>iv. Staff to provide an update report to the Subcommittee on actions/issues arising from the November Subcommittee meeting at the February 2016 meeting.</p>	<p>i. Completed</p> <p>ii. List circulated to Elected Members.</p> <p>iii. In Progress</p> <p>iv. In Progress.</p>
	13	Partner Schools - Swimming Pools	Community	<p>Decisions on the make up of Partners within the Partner Pool programme will be made by GM Community under delegated authority upon the conclusion of the REOI process.</p> <p>Five Schools are now involved in the partner pools programme, Te Rapa Primary, Hillcrest Normal School, Fairfield College, Hamilton Boys High School and University of Waikato.</p>	Completed
24-Nov-15	9	K'aute Pasifika Trust	Community	GM Community met with representatives of the Pasifika Hub project working group on 17 December 2015 to discuss the proposals for Council assistance.	In Progress
	10	MSD - Enabling Good Lives	Community	Christchurch report on approach to providing employment opportunities for those with disabilities distributed to Subcommittee members.	Completed.
	13	Refugees and Accommodation	Community	Staff to contact Housing New Zealand to highlight difficulties identified by the community in relation to refugees finding suitable accommodation, and report back to the Subcommittee.	In Progress
		Disability Action Plan	Community	The Subcommittee resolved that the Disability Action Plan be presented at the Strategy and Policy Committee (March 2016). Following discussions between the Subcommittee Chair and S&P Chair, this is now to be presented to the Subcommittee meeting in February 2016 for initial consideration.	In Progress

Committee: Community Forum
Subcommittee

Date: 17 February 2016

Report Name: Summary Discussion

Author: Deanne McManus-Emery

Status	<i>Open</i>
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The purpose of this report is to prompt a verbal summary discussion of the issues raised and resolve any recommendations that need to be advanced to either management or the Strategy and Policy Committee.

Recommendation

That the Report be received.

1. Attachments

- There are no attachments for this report.

Signatory

Authoriser	Lance Vervoort, General Manager Community
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