

Notice of Meeting:

I hereby give notice that an ordinary Meeting of the Council will be held on:

Date: Thursday 1 June 2023

Time: 9.30am

Meeting Room: Council Chamber and Audio Visual Link
Venue: Municipal Building, Garden Place, Hamilton

Lance Vervoort Chief Executive

Council Kaunihera OPEN AGENDA

2023/24 Draft Annual Plan Deliberations

Membership

Chairperson

Mayor Paula Southgate

Heamana

Deputy Chairperson
Heamana Tuarua

Deputy Mayor Angela O'Leary

Members Cr Ryan Hamilton

Cr Maxine van Oosten Cr Sarah Thomson
Cr Moko Tauariki Cr Emma Pike
Cr Ewan Wilson Cr Melaina Huaki
Cr Mark Donovan Cr Anna Casey-Cox
Cr Louise Hutt Cr Kesh Naidoo-Rauf

Cr Geoff Taylor

Cr Andrew Bydder

Quorum: A majority of members (including vacancies)

Meeting Frequency: Monthly - or as required

Amy Viggers Mana Whakahaere Governance Lead

24 May 2023

Telephone: 07 838 6727 Amy.Viggers@hcc.govt.nz www.hamilton.govt.nz

Purpose

The Council is responsible for:

- 1. Providing leadership to, and advocacy on behalf of, the people of Hamilton.
- 2. Ensuring that all functions and powers required of a local authority under legislation, and all decisions required by legislation to be made by local authority resolution, are carried out effectively and efficiently, either by the Council or through delegation.

Terms of Reference

- 1. To exercise those powers and responsibilities which cannot legally be delegated by Council¹:
 - a) The power to make a rate.
 - b) The power to make a bylaw.
 - c) The power to borrow money, or purchase or dispose of assets, other than in accordance with the Long Term Plan.
 - d) The power to adopt a Long Term Plan or Annual Plan, or Annual Report.
 - e) The power to appoint a Chief Executive.
 - f) The power to adopt policies required to be adopted and consulted on under the Local Government Act 2002 in association with the Long Term Plan or developed for the purpose of the Council's Governance Statement.
 - g) The power to adopt a remuneration and employment policy.
 - h) The power to approve or change the District Plan, or any part of that Plan, in accordance with the Resource Management Act 1991.
 - i) The power to approve or amend the Council's Standing Orders.
 - The power to approve or amend the Code of Conduct for Elected Members.
 - k) The power to appoint and discharge members of committees.
 - I) The power to establish a joint committee with another local authority or other public body.
 - m) The power to make the final decision on a recommendation from the Parliamentary Ombudsman, where it is proposed that Council does not accept the recommendation.
 - n) The power to amend or replace the delegations in Council's *Delegations to Positions Policy*.
- 2. To exercise the following powers and responsibilities of Council, which the Council chooses to retain:
 - a) Resolutions required to be made by a local authority under the Local Electoral Act 2001, including the appointment of an electoral officer and reviewing representation arrangements.
 - b) Approval of any changes to Council's vision, and oversight of that vision by providing direction on strategic priorities and receiving regular reports on its overall achievement.
 - c) Approval of any changes to city boundaries under the Resource Management Act 1991.
 - d) Adoption of governance level strategies plans and policies which advance Council's vision and strategic goals.

¹ Clause 32, Schedule7, Local Government Act 2002

- e) Approval of the Triennial Agreement.
- f) Approval of the local governance statement required under the Local Government Act 2002.
- g) Approval of a proposal to the Remuneration Authority for the remuneration of Elected Members.
- h) Approval of any changes to the nature and delegations of the Committees.
- i) Approval or otherwise of any proposal to establish, wind-up or dispose of any holding in, a CCO, CCTO or CO.
- j) Approval of city boundary changes, including in respect of Strategic Boundary Land Use Agreements.
- k) Approval of Activity Management Plans.
- I) Sister City relationships.

Oversight of Strategies, Plans and Reports:

- Long Term Plan
- Annual Plan
- Annual Report
- Shaping Hamilton Kirikiriroa Together
- Our Climate Future
- He Pou Manawa Ora

Oversight of Policies and Bylaws:

- Corporate Hospitality and Entertainment Policy
- Delegations to officers specific to the Resource Management Act 1991
- Delegations to Positions Policy
- Elected Members Support Policy
- Significance and Engagement Policy
- Climate Change Policy
- Any Community Engagement Policies

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1 Apologies – Tono aroha

2 Confirmation of Agenda – Whakatau raarangi take

The Council to confirm the agenda.

3 Declaration of Interest – Tauaakii whaipaanga

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

4 Public Forum – Aatea koorero

As per Hamilton City Council's Standing Orders, a period of up to 30 minutes has been set aside for a public forum. Each speaker during the public forum section of this meeting may speak for five minutes or longer at the discretion of the Mayor.

Please note that the public forum is to be confined to those items falling within the terms of the reference of this meeting.

Speakers will be put on a Public Forum speaking list on a first come first served basis in the Council Chamber prior to the start of the Meeting. A member of the Governance Team will be available to co-ordinate this. As many speakers as possible will be heard within the allocated time.

If you have any questions regarding Public Forum please contact Governance by telephoning 07 838 6727.

Item 5

Council Report

Committee: Council Date: 01 June 2023

Author: Amy Viggers **Authoriser:** David Bryant

Position: Governance Lead **Position:** General Manager People and

Organisational Performance

Report Name: Confirmation of the Council Annual Plan Hearings Open Unconfirmed

Minutes - 18 May 2023

Report Status	Open
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Staff Recommendation - Tuutohu-aa-kaimahi

That the Council confirm the Open Minutes of the Council Annual Plan Hearings Meeting held on 18 May 2023 as a true and correct record.

Attachments - Ngaa taapirihanga

Attachment 1 - Council Annual Plan Hearings Open Unconfirmed Minutes - 18 May 2023



Council Kaunihera OPEN MINUTES

Annual Plan Hearings

Minutes of a meeting of the Council held in Council Chamber and Audio-Visual Link, Municipal Building, Garden Place, Hamilton on Thursday 18 May 2023 at 9.36am.

PRESENT

Chairperson

Mayor Paula Southgate

Heamana

Members

Deputy Chairperson

Deputy Mayor Angela O'Leary (via Audio-visual link)

Heamana Tuarua

Cr Ryan Hamilton (via Audio-visual link)

Cr Maxine van Oosten Cr Ewan Wilson Cr Mark Donovan Cr Louise Hutt Cr Andrew Bydder Cr Geoff Taylor Cr Emma Pike

Cr Melaina Huaki Cr Anna Casey-Cox

Cr Kesh Naidoo-Rauf (via Audio-visual link)

In Attendance: Lance Vervoort – Chief Executive

Julie Clausen – Acting General Manager Strategy and Communications

Sean Murray – General Manager Venues, Tourism & Events

Blair Bowcott – General Manager Growth Helen Paki – General Manager Community

Governance Staff: Amy Viggers – Governance Lead

Arnold Andrews and Nicholas Hawtin – Governance Advisors

The meeting was opened with a karakia from Tame Pokaia.

8. Apologies – Tono aroha

Resolved: (Mayor Southgate/Cr van Oosten)

That the apologies for absence from Cr Thomson and Cr Tauariki, partial attendance from Cr Huaki and for lateness from Cr Wilson and Cr Donovan are accepted.

9. Confirmation of Agenda – Whakatau raarangi take
Resolved: (Mayor Southgate/Cr Taylor)

Attachment '

That the agenda is confirmed.

10. Declarations of Interest – Tauaakii whaipaanga

No members of the Council declared a Conflict of Interest.

11. Public Forum – AAtea koorero

Not applicable.

12. Confirmation of Council Annual Plan Open Minutes - 23 May 2023

Resolved: (Mayor Southgate/Cr Taylor)

That the Council confirm the Open Minutes of the Council Meeting held on 23 March 2023 as a true and correct record.

13. Engagement Response to the draft 2023-24 Annual Plan budget

The Unit Manager Strategy and Planning introduced the report with an overview of the findings from analysis of submission. The following members of the community then spoke to their submissions to the draft 2023-24 Annual Plan budget.

<u>Aksel Bech</u> (Waikato Housing Initiative) Spoke to their submission regarding Housing affordability. They responded to questions from Elected Members regarding the housing 8affordability crisis, staffing, the definition of affordable housing and the reduction of the budget deficit.

<u>John Dobson</u> (Hamilton Gardens Development Trust) Spoke to their submission regarding entrance charges to the closed gardens. They responded to questions from Elected Members regarding messaging of the charges and the potential loss of attendance from surrounding districts.

<u>George Nevill</u> Spoke to their submission regarding Health and Safety concerns for footpaths of Hamilton City (i.e Roots lifting pavement and excess foliage from leaves), with a focus on the Nawton area. They responded to questions from Elected Members regarding specific footpaths, the current state of bus stops and the reallocation of funds for maintenance.

<u>Hannah Maxwell</u> Spoke to their submission regarding charges to entering the closed gardens. They suggested Council consider an annual charge option, increased cost for international travellers and free access to community service cards holders.

<u>Colin Jones</u> (Commercial and Industrial Consultants Ltd) Spoke to their submission regarding in particular depreciation rates. They responded to questions from Elected Members regarding depreciation rates and development contributions.

<u>Phil Evans</u> (Bike ACTION Hamilton) Spoke to their submission and highlighted the danger cyclist faced when cycling on the road. They noted their support of raised platforms and other safety features that were used throughout the city and requested additional funded be added to continue with the implementation of theses.

Ron Pengelly Spoke to their submission regarding the fairness of rates.

Marleina Ruka (Friends of Hamilton Garden Incorporated) Spoke to their submission regarding the entry fee to the Hamilton gardens. They proposed the Council consider a higher fee for international visitors a higher rates, the use of zone to determine fees for those that don't live in the Waikato and requested that all current members Friends of Hamilton Garden Incorporated have free entry for their lifetimes. They responded to questions from Elected Members regarding

their entry fee to the Hamilton gardens proposal.

<u>Cleve Cameron</u> (Big Street Bikers) Spoke to their submission and highlighted how they could be a part of the development of a biking network with no costs to ratepayers. They responded to questions from Elected Members regarding the partnership opportunities.

<u>Melissa Smith</u> (Bike Waikato) Spoke to their submission regarding support of traffic calming measures such as raised safety tables. They responded to questions from Elected Members regarding the role of Council.

<u>May Low and Thomas Gibbons</u> (Waikato Community Lands Trust)Spoke to their submission regarding affordable housing.

Pippa Mahood Spoke to their submission in particular the entry fee to the Hamilton gardens.

Ollie Goulden (CCS Disability Action Waikato) Spoke to their submission and highlighted the need to ensure accessible infrastructure is front of Councils mind. They responded to questions from Elected Members regarding bus infrastructure and an accessibility audit.

Fraser McNutt (SL1 Consortium) Spoke to their submission concerning future developments. They responded to questions from Elected Members regarding funding, future development, housing Affordability, and the scoping studies that would need to be undertaken.

Andrew King, Lloyd Sweeny a Fraser McNutt ('WA') Spoke to their submission concerning the scoping works required to support the development land. They responded to questions from Elected Members concerning affordable housing and the effect their development could have on affordability.

<u>GD Jones</u> (Te Kowhai East Limited Partnership) Spoke to their submission regarding Te Kowhai East Development. They responded to questions from Elected Members concerning industrial land availability and partnership opportunities.

<u>Sanjay Joshi</u> (New Nawton Mall) Spoke to their submission in particular the effect of crime in their area. They responded to questions from Elected Members concerning the potential impact the closure of the supermarket would have on the mall.

<u>Luana McKenzie</u> Spoke to their submission regarding the entry fee to the closed the gardens. They responded to questions from Elected Members concerning the fee structure and funding the gardens through a targeted rate rather than an entrance fee.

<u>Tony Dixon</u> Spoke to their submission regarding rates and the suggested projects be postponed to reduce expenses. They responded to questions from Elected Members concerning the draft budget and what could be removed.

<u>Carolyn Hopa</u> (Ngaati Wairere) Spoke to their submission and noted that they did not support a entrance fee for the closed gardens particular for Ngaati Wairere members. They responded to questions from Elected Members concerning future funding of gardens development.

<u>Liam Carter</u> Spoke to their submission regarding cycling safety.

<u>Lisa Carlyon</u> (New Zealand Chinese Language Week Trust (NZCLW)) Spoke to their submission that requested Council be involved in Chinese Language Week. They responded to questions from

Elected Members concerning Chinese Language Week and the grants that Council funds.

<u>Chrystal Hapuku</u> Spoke to their submission regarding safety on Ulster street. They responded to questions from Elected Members concerning the outcome of incident on Ulster street.

<u>Jeremy Mayall</u> (Creative Waikato) Spoke to their submission regarding the importance of art culture to the community. They responded to questions from Elected Members concerning Council funding for the Community Arts Sector.

Ian White and Charlotte Cheun (Boon) made a verbal submission concerning funding for Boon and noted the economic benefit to the city from past events. They responded to questions from Elected Members concerning the effect on the festival if they were not to receive any funding, and their intention to submit to the Long Term Plan.

Following the verbal submissions Elected Members requested that the following matters be addressed in the deliberations report to be presented to the Council meeting on 1 June 2023:

- Hamilton Gardens Closed Gardens Entrance fee in particular options to retain the projected revenue while addressing matters raised by submitters,
- Hamilton Gardens parking capacity concerns,
- options for funding the scoping studies for WA, R2 and SL1,
- inclusionary zoning,
- Arts funding,
- works being undertaken in 2023-24 with Waka Kotahi co-funding,
- the Hamilton Transport Centre project,
- Accessibility Audit,
- Parking enforcement revenue for illegal parking on footpaths, cycleways, and shared paths,
- the Low Cost/Low Risk programme.
- Rating options

Resolved: (Cr Casey-Cox/Mayor Paula Southgate)

That the Council:

- a) receives the report; and
- b) notes that the verbal submissions will be considered along with the written submissions during the 2023-24 Annual Plan Deliberations meeting on 1 June 2023.

Cr Donovan joined the meeting (9:57am) during the verbal submissions for the above item. Cr Wilson joined the meeting (10:44am) during the submissions for the above item.

The meeting was adjourned from 10:56am to 11:13am during the verbal submission.

The meeting adjourned from 1:17pm to 2:03pm during the verbal submission.

Cr Huaki retired from the meeting (2:47pm). She was not present when the matter was voted on.

7. Resolution to Exclude the Public

Resolved: (Cr Wilson/Mayor Paula Southgate)

Section 48, Local Government Official Information and Meetings Act 1987

The following motion is submitted for consideration:

That the public be excluded from the following parts of the proceedings of this meeting, namely consideration of the public excluded agenda.

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution follows.

General subject of each matter to be considered	Reasons for passing this resolution in relation to each matter	Ground(s) under section 48(1) for the passing of this resolution
C1. Confirmation of Council Annual Plan Public Excluded Minutes - 23 March 2023) Good reason to withhold) information exists under) Section 7 Local Government) Official Information and) Meetings Act 1987 	Section 48(1)(a)

This resolution is made in reliance on section 48(1)(a) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by Section 6 or Section 7 of that Act which would be prejudiced by the holding of the whole or relevant part of the proceedings of the meeting in public, as follows:

Item C1. to prevent the disclosure or use of official Section 7 (2) (j)

information for improper gain or improper

advantage

The meeting moved into a public excluded session at 3.01pm.

The meeting was declared closed at 3.03pm

Item 6

Council Report

Committee: Council **Date:** 01 June 2023

Author: James Clarke **Authoriser:** Julie Clausen

Position: Unit Manager Strategy and **Position:** Acting General Manager

Planning Strategy and Communication

Report Name: 2023-24 Annual Plan Deliberations Report

Report Status	Open
•	·

Purpose - Take

1. To provide information to Elected Members in response to questions arising from the 2023-24 Annual Plan verbal submissions held on 18 March 2023.

2. To seek Council's approval of the 2023-24 Annual Plan budget (Year Three of the 2021-31 Long-Term Plan).

Staff Recommendation - Tuutohu-aa-kaimahi

- 3. That the Council:
 - a) receives the report;
 - approves the inclusion in the 2023-24 Annual Plan budget changes arising from revenue and associated adjustments, contract and cost escalation, and corrections and accounting adjustments, as approved at the 23 March Council meeting and in Table One of the staff report;
 - approves the inclusion in the 2023-24 Annual Plan budget changes arising from expenditure reductions and revenue increases, as approved at the 23 March Council meeting and in Table Two of the staff report;
 - d) notes the effect of b) and c) above on the 2023-24 financial position is a decrease in operating expenditure of \$47,000 and a decrease in operating revenue of \$295,000;
 - e) approves the proposed Fees and Charges (aquatic facilities) as attached at Attachment 2 of the staff report, noting there is no change to overall revenue targets for 2023-24;
 - f) approves \$1million capital expenditure in 2023-24 for the design of the Te Anau/Split diversion project, and \$1.5 million for construction as set out in Table Four of the staff report, with further costs to be reviewed following the design phase and during the development of the 2024-34 Long-Term Plan; and

- g) notes the following:
 - i. the Capital Programme of \$347.8 million for 2023-24;
 - ii. the proposed average annual rates increase remains at 4.9% for 2023-24; and
 - iii. that if the budget changes in (b) to (c) above are approved by the Council and the rates rise remains at 4.9%, the effect on the 2023-24 financial position is as follows:
 - I. debt to revenue ratio of 198%;
 - II. net debt of \$838 million; and
 - III. balancing the books deficit of \$15 million.

Executive Summary - Whakaraapopototanga matua

- 4. Council is required to adopt an Annual Plan for 2023-24. The Annual Plan:
 - i. provides the annual budget and funding impact statement for the year (2023-24); and
 - ii. identifies any variation from the budget and funding impact statements included in the Long-Term Plan for Year Three (2023-24).
- 5. Council has previously considered and approved proposals and changes to Year Three (2023-24) of the 2021-31 Long-Term Plan, for the purpose of preparing the draft 2023-24 Annual Plan budget. A decision is required at this meeting as to their inclusion in the 2023-24 Annual Plan.
- 6. Should Council approve the budget changes in recommendations 3(b) to 3(c) and retain the rates increase at 4.9% as proposed in the 2021-31 Long-Term Plan, the effect on the 2023-24 financial position compared to Year Three of the 2021-31 Long-Term Plan is as follows:
 - i. operating expenditure decreases by \$47,000 and operating revenue decreases by \$295,000; and
 - ii. capital expenditure increases by \$69.8 million, resulting in a total capital programme cost of \$347.8 million.
- 7. The effect on the financial strategy for 2023-24 would be as follows:
 - i. 198% debt to revenue ratio;
 - ii. \$838 million net debt; and
 - iii.a balancing the books deficit of \$15 million.
- 8. The Local Government Act 2002 requires Council to adopt the 2023-24 Annual Plan and prior to 1 July 2023. After today's meeting, staff will update the Annual Plan budget to reflect Council's decisions and prepare the Annual Plan. It is intended that the Annual Plan and associated rates resolutions will be formally adopted at the Council meeting on 29 June 2023.
- 9. Staff consider the decision in this report has medium significance and that the recommendations comply with the Council's legal requirements.

Background - Koorero whaimaarama

- 10. The 2021-31 Long-Term Plan set Council's direction for the ten-year period, with a focus on the first three years.
- 11. Council's Financial Strategy, as set out in the Long-Term Plan, provides:
 - i. the debt-to-revenue limit is set at 300% for the year ending June 2022, decreasing by five percentage points for each of the next four years to 280% for the year ending June 2026 and beyond (so 290% in 2023-24);

- ii. average rate increases to existing ratepayers would not exceed 8.9% in 2021-22 and will not exceed 4.9% from 2022-23 onwards; and
- iii. balancing the books means everyday costs should be paid for from everyday revenues.
- 12. Council is required to adopt an annual plan for 2023-24 by 30 June 2023. The purpose of an annual plan is to:
 - i. provide the annual budget and funding impact statement for the year;
 - ii. identify any variation from the financial statements and funding impact statements included in the 2021-31 Long-Term Plan for the corresponding year;
 - iii. provide integrated decision making and coordination of the resources of Council; and
 - iv. contribute to the accountability of Council to the community.

Annual Plan process

- 13. The starting point for this year's Annual Plan is the plans set out and consulted on for Year Three of the 2021-31 Long-Term Plan. Council may make adjustments to the plans to account for changes in priority or circumstances as part of the Annual Plan process. A full explanation of the Annual Plan process was set out in the report for the 2023-24 Annual Plan initial draft budget meeting on 2 March 2023.
- 14. Given upward pressures on our budget, staff were initially projecting a \$35 million balancing the books deficit for the draft Annual Plan. The \$6.607 million savings agreed at the 2 March Council meeting, together with Better Off funding, would bring this deficit down to \$17 million.
- 15. At the 2 March 2023 Council meeting, Council resolved to ask staff to identify a further \$6 million in operating expenditure reductions, and to retain the 4.9% average rate increase as set in the 2021-31 Long-Term Plan. Council further approved consultation with the community on the proposed changes to the 2023-24 Annual Plan, to take place for one month.
- 16. Of the potential \$6 million operating expenditure reductions and revenue increases identified by staff at the 23 March 2023 Council meeting, Council approved the inclusion of operating expenditure reductions of \$2,460,000 and operating revenue increases \$670,000 in the draft 2023-24 Annual Plan budget.
- 17. The below table (Table One) sets out the changes approved for inclusion in the draft 2023-24 Annual Plan budget arising from revenue and associated adjustments, contract and cost escalation, and corrections and accounting adjustments.

Table One: changes approved for inclusion in the draft 2023-24 Annual Plan budget arising from revenue and associated adjustments, contract and cost escalation, and corrections and accounting adjustments.

Annual	Plan Proposals	Spend type	Total \$000	2023-24 or ongoing
i)	Resource consent revenue reduction	Operating revenue	(482)	2023-24
ii)	LIM revenue	Operating revenue	(206)	2023-24
iii)	Hamilton Gardens Visitor Centre delayed opening	Operating revenue	(1,243)	2023-24
		Operating expenditure	(90)	2023-24
		Consequential operating	(109)	2023-24

		expenditure		
iv)	H3 event revenue and cost of service	Operating	426	2023-24
	adjustment	revenue		
v)	Increase parking enforcement capability	Operating	200	Ongoing
		revenue		
		Operating	10	Ongoing
		expenditure		
		Consequential	130	Ongoing
		operating		
		expenditure		
vi)	Rubbish and recycling costs	Operating	693	2023-24
		expenditure		
vii)	Horotiu compliance and resilience	Operating	470	2023-24
		expenditure		
viii)	Consequential operating expenditure	Consequential	1,322	2023-24
	rephasing	operating		
		expenditure		
ix)	River infrastructure	Operating	209	2023-24
		expenditure		
x)	Split Software as a Service (SaaS)	Operating	4,249	2023-24
		expenditure		
xi)	One-off grant for New Indoor Recreation	Operating	(2,500)	2023-24
	Centre (correction to exclude this from	expenditure		
_	Balancing the Books measure)			
xii)	Annual Property grant for Waikato	Operating	(550)	2023-24
	Regional Theatre	expenditure		
xiii)	Increased resource for education	Operating	130	Ongoing
	campaign	expenditure		
xiv)	Increased level of service for cycle lanes	Operating	200	Ongoing
		expenditure		
xv)	R2, WA, SL1 resourcing	Operating	500	2023-24
		expenditure		

^{18.} The below table (Table Two) sets out the changes approved for inclusion in the draft 2023-24 Annual Plan budget arising from expenditure reductions and revenue increases.

Table Two: changes approved for inclusion in the draft 2023-24 Annual Plan budget arising from expenditure reductions and revenue increases

Annual Pl increases	an expenditure reductions and revenue	Spend type	Total \$000	2023-24 or ongoing
i)	Education campaigns	Operating expenditure	(130)	2023-24
ii)	Level of service for cycle lanes	Operating expenditure	(200)	2023-24
iii)	R2, WA, and SL1 resourcing	Operating expenditure	(500)	Delay to 2024-25
iv)	Heritage Fund	Operating expenditure	(80)	2023-24
v)	Building Information Model	Operating expenditure	(190)	2023-24
vi)	Quality of Life Pulse Survey	Operating	(25)	2023-24

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		expenditure		
vii)	Climate change financial disclosure	Operating	(75)	2023-24
•	reporting	expenditure	, ,	
viii)	He Pou Manawa Ora	Operating	(100)	2023-24
,		expenditure	, ,	
ix)	Cat desexing	Operating	(50)	2023-24
•		expenditure	, ,	
x)	River infrastructure	Operating	(209)	Delay to
		expenditure		2024-25
xi)	Enable technology core capability	Operating	(250)	Delay to
	portfolio	expenditure		2024-25
xii)	Enable core business processes	Operating	(250)	Delay to
	portfolio	expenditure		2024-25
xiii)	Building Information Model (BIM)	Operating	(79)	Ongoing
	programme to verify and enhance asset	expenditure		
	information (Three Waters)			
xiv)	Water demand management reductions	Operating	(113)	Ongoing
		expenditure		
xv)	Increased tradewaste fees and charges	Operating	340	Ongoing
		revenue		
xvi)	Reduction of budget to reflect external	Operating	(120)	2023-24
	rates charge	expenditure		
xvii)	Department of Internal Affairs	Operating	300	2023-24
	transition funding	revenue		
xviii)	Depreciation/interest	Operating	(500)	2023-24
		expenditure		
xix)	Facilities Unit consultancy budget	Operating	(100)	2023-24
		expenditure		
xx)	Metro Spatial Plan (strategic transport)	Operating	(100)	2023-24
		expenditure		
xxi)	Automation programme	Operating	(500)	2023-24
		expenditure		
xxii)	Staff engagement survey	Operating	(60)	2023-24
		expenditure		
xxiii)	Reduced spend on education – Waters	Operating	(10)	2023-24
		expenditure		
xxiv)	Delay Lido Feasibility Studies	Operating	(220)	2023-24
		expenditure		
xxv)	Vacancy factor	Operating	(500)	2023-24
		expenditure		
xxvi)	Public excluded item	Operating	(250)	2023-24
		expenditure		
xxvii)	Public excluded item	Operating	50	Ongoing
		revenue		
xxviii)	Enclosed areas at Hamilton Gardens	Operating	320	Ongoing
		revenue		

^{19.} The effect of all of the changes set out in Table One and Table Two on the 2023-24 financial position is a decrease in operating expenditure of \$47,000 and a decrease in operating revenue of \$295,000.

- 20. Community consultation on the 2023-24 Annual Plan took place from 6 April to 8 May 2023. Council received 1841 submissions, far exceeding the 276 responses received for the 2022-23 Annual Plan. We believe the additional interest was driven largely by the proposal around Hamilton Gardens. The Submission Insights Report is attached in Attachment 1: Submission Insights Report.
- 21. Council heard verbal submissions on 18 May 2023. At the conclusion of (and subsequent to) that meeting, Elected Members requested certain further information. This included:

(i) Hamilton Gardens:

- A. Options to retain the projected revenue while addressing specific concerns/priorities e.g., Community Services Card holders, Friends of Hamilton Gardens, those living just outside Hamilton, mana whenua.
- B. Information on reported parking and capacity issues.
- C. Options to demonstrate that the majority of Hamilton Gardens would remain free to access for everyone.
- D. What the projected revenue looks like over the long term.
- E. The impact of tourism projected in the Horwath Report.

(ii) Emerging areas:

- A. Information on the scoping studies for WA, R2 and SL1 and the deliverables, and whether private developers could fund or undertake some of the work.
- B. Previous agreements Council has entered into with private developers regarding this work.
- C. Whether funding could be used to bring forward work on inclusionary zoning.

(iii) Arts funding:

- A. A summary of funding Creative Waikato receives.
- B. Whether the Community Grants process would be suitable for Boon Street Arts Festival, and other options for funding.

(iv) Transport:

- A. Information on Ulster Street capital works being undertaken in 2023-24 with Waka Kotahi co-funding.
- B. Update on the upgrade project at the Hamilton Transport Centre.
- C. Footpath audits, including process, funding options, and identifying disability hotspots.
- D. Parking enforcement revenue for illegal parking on footpaths, cycleways, and shared paths.
- E. Encroachment of footpaths from vegetation from private property and work being undertaken on education and addressing issues.
- F. Total budget for traffic calming measures in the Low Cost/Low Risk programme.

(v) Rates:

- A. For additional expenditure or reduced revenue included in the 2023-24 Annual Plan budget, what the total rates increase required would be and the dollar impact on individual ratepayers.
- B. Options for a targeted rate.

Discussion - Matapaki

Community consultation

- 22. During the consultation period, of the 1841 responses received, 1622 responded to the question "Do you support Council's proposal to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending, and increase revenue where possible, and borrow money to fund the gap?". 41% were in support of the proposal, 28% supported it in part but felt the balance was not quite right, and 20% of respondents did not support Council's proposal. 587 comments were received outlining the reason for people's responses. Key themes from these comments are:
 - concerns regarding cost-of-living increases (135 comments). This was a top comment for all respondents, regardless of whether they agreed or disagreed with the proposed budget.
 - ii. rates should be kept as low as possible (114 comments).
 - iii. Council should reduce spending more than proposed (86 comments).
 - iv. rates should be frozen (neither increase nor decrease) (73 comments).
 - v. rates should be increased more than proposed (72 comments).
- 23. Of the 1778 responses to the question "Do you support Council's proposal to increase the average entry fee for non-Hamiltonians aged 16 and over to enter the enclosed areas at Hamilton Gardens to \$20 from early 2024?", just over half of respondents (55%) opposed the proposal. 13% of respondents supported the proposal and an additional 28% supported in part but had additional suggestions. Key themes from comments include:
 - i. the entry fee should be lower than proposed (1124 comments). The most popular pricing suggestion was between \$6-\$10 (400 comments).
 - ii. concern that the average cost of \$20 would impact tourism for the gardens and Hamilton/surrounds (407 comments).
 - iii. the geographical border of who has free entry should include those from nearby areas such as Waikato or Waipaa (277 comments). 66% of these comments came from respondents in Waikato or Waipaa.
- 24. Of the 1640 responses to the question, "Do you support delaying work on a cover for the Lido Pool at Waterworld by a year?", just over two thirds (69%) of respondents were in support, and a further 4% agreed in part but had suggestions. Key themes from comments include:
 - i. the project seems unnecessary (112 comments).
 - ii. the project in non-urgent and low priority (82 comments).
 - iii. general support for the delay (73 comments).
 - iv. the project is important and should not be delayed (66 comments).
- 25. When asked what else Council should consider in the Annual Plan, 598 respondents made comments. Key themes from these comments were largely specific suggestions or complaints, of which comments on speed bumps, raised safety platforms or other traffic calming measures were the most common (66 comments).

<u>Additional information requested by Elected Members</u>

26. The following section sets out additional information requested by Elected Members at the end of, or subsequent to, the verbal submissions meeting on 18 May 2023. It also includes information on the proposed trial of a Community Services Card concession fee for Hamilton City Council aquatic facilities that enables a lower fee for these users, as per a resolution of the 2 March 2023 Annual Plan Council meeting.

Hamilton Gardens

27. Further information on the Information on the proposal to increase the charge for non-Hamiltonians aged over 16 to enter the enclosed areas at Hamilton Gardens will be included as a late attachment as **Attachment 5: Additional Information Requests - Hamilton Gardens**.

Emerging Areas

- 28. Elected Members asked what would be involved in the scoping work on emerging areas (R2, WA and SL1 as well as other emerging areas on the periphery of the city), as proposed in a resolution from the Strategic Growth Committee meeting of 7 September 2022, and how the \$500,000 would be used. Included is the scoping work into emerging areas to potentially introduce these new areas into the city boundary to accommodate growth. The consideration of emerging areas is an important factor in the current review of the Housing Business Capacity Assessment. The budget allows for commercial negotiations (value capture), master planning, scoping of the costs to undertake the boundary change (to inform 2024-2034 Long-Term Plan), addressing the various considerations outlined in the HUGS principles for out-of-boundary development, liaison, alignment and agreement with our Future Proof partners and high-level technical peer review analysis of developer reports to determine the high-level requirement to service these areas.
- 29. It is important to note that the scoping studies work programme is intended to shortlist several preferred emerging areas for further investigation and prioritisation, the funding available to staff will influence the timeframe and quality of planning work undertaken and the extent of areas being investigated. These costs do not include the initiation of a boundary transfer process and related planning/plan changes and infrastructure investment which would be likely to occur in the first three years of the 2024-2034 Long-Term Plan.
- 30. Elected Members also queried **what commitments had been made** to landowners and developers in the emerging areas (R2, WA and SL1) previously. Nothing beyond the Memorandum of Understanding that was approved by the Strategic Growth Committee has been committed to for the emerging areas. The Memorandum of Understanding is non-binding and sets out a pathway for how urbanisation might occur. It does not commit Council to following through on the boundary transfer.
- 31. Elected Members asked whether it might be possible for an arrangement through which developers pay for the work that Council staff undertake. Staff are working on the basis that the developers will pay for the bulk of investigations and reporting into emerging areas. The proposed Council emerging areas budget allows for Council-related costs associated with directing and peer reviewing these studies. Regardless of how much work is developer-led and funded, Council needs to direct and peer review this work to ensure it satisfies our internal requirements (including those outlined in HUGS principles), sufficiently addresses required matters, is appropriately scoped and is robust.
- 32. If Council wishes to consider **allocating a smaller amount than \$500,000**, staff will be able to discuss options in the deliberations meeting. For example, \$250,000 would result in the process being slowed, and allow preferred emerging areas to be selected, commercial terms agreed and costs for boundary change scoped, but with no technical assessments or Councilled planning undertaken.
- 33. There is a risk that if no or limited funding is allocated then work on the emerging areas will be delayed until the start of the 2024-2034 Long-Term Plan period. The consequence of this is that future pathways for addressing industrial or residential land supply shortfall will be delayed, potentially leading to poor economic outcomes for the city and sub-region and poor land use outcomes. Any shortfalls in land supply under the Housing Business Capacity Assessment review that is currently being finalised will also trigger the need for Council to inform the Minister of the Environment of this insufficiency.

Inclusionary Zoning and affordable housing

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- 34. Elected Members asked whether the \$500,000 for emerging areas as set out above could be used in part to bring forward inclusionary zoning. There was also broader interest in inclusionary zoning and other means of delivering affordable housing.
- 35. The potential \$500,000 funding for emerging areas would not provide scope to advance an inclusionary zoning plan change sooner. Additional budget would be required if Council sought an inclusionary zoning plan change to be notified in 2023-24. Inclusionary zoning is a lever for gaining greater public good from private developers to support affordable housing outcomes. This can in part be advanced through commercial negotiations with developers in emerging areas (greenfield via private developer agreements as an example). As part of the work programme in the Urban and Spatial Planning Unit, staff plan to notify an inclusionary zoning plan change mid-2024, subject to funding being identified in the 2024-2034 Long-Term Plan to allow this work to proceed.
- 36. Following a reorganisation process to enable better delivery on Council's focus on affordable housing, urban design and place-making, a new team has also been created within the Urban and Spatial Planning Unit to focus on housing initiatives and progress a work programme in relation to housing, which reflects an independent review of our Housing Action Plan as reported to the 20 April 2023 Strategic Growth and District Plan Committee. The work programme to support affordable housing outcomes with be progressed in 2023-24 in partnership with external agencies including Waikato Housing Initiative, Kainga Ora, Waikato Community Lands Trust, Ministry of Social Development and Wise. Recruitment for the positions within this team is commencing shortly.

Hamilton Arts Trust - Boon Street Arts Festival

- 37. At the 11 May 2023 Economic Development Committee and 18 May 2023-24 Annual Plan verbal submissions, Hamilton Arts Trust requested \$50,000 funding for Boon Street Arts Festival. There is no Council grant for which the festival would be eligible. Should Elected Members wish to support the festival in this way, they may wish to allocate the fund as a separate, additional item.
- 38. Alternatively, Council could reduce the community assistance grants pool by \$50,000 and allocate this sum to Boon. If so, staff would recommend that this funding is allocated from the Creative Partnership Fund. This fund is worth \$150,000, with an existing commitment to Hamilton Arts Trust for 2023-24 of \$72,000 for the Art Sculpture Event. The fund has had a number of challenges in relation to the granting of funds, and during the current 2022-23 year only \$72,000 was allocated. This decision would result in \$28,000 remaining for other groups applying through the fund.
- 39. An alternative would be taking funding from the Single Year Grant. However, this was significantly oversubscribed this year, with 170 applications requesting a combined \$1.2 million, against a budget of \$339,695. Reducing the pool by \$50,000 could negatively impact around 25 smaller groups who received funding of approximately \$2000 each.
- 40. As previously advised, Hamilton Arts Trust could be considered for a service level agreement as part of the community assistance grants policy review if service level agreements result from the review.

Creative Waikato

41. Creative Waikato's verbal submission requested Council continue to advocate for the Creative Communities Scheme. Central government provides this funding, currently \$116,000 per year, which is paid to Creative Waikato to distribute on behalf of Council to community organisations as part of their funding process. They are not paid for this work. The latest agreement for this fund was signed in early 2023 and is in place for three years. This is the

- standard funding agreement period and Council will continue to advocate for this funding from government beyond the current agreement.
- 42. Creative Waikato also signalled their preference for support via service level agreement into the future, rather than a multiyear grant. Creative Waikato could be considered for a service level agreement as part of the community assistance grants policy review if service level agreements result from the review.

Nawton

- 43. Sanjay Joshi, chairperson of the Body Corporate at New Nawton Mall, made a submission about crime in Nawton, the impact this activity was having on retailers and the community in general, and his wider concerns about the imminent closure of the local supermarket. The crime issues raised by Mr Joshi and his requests for the presence of a Community Constable are primarily matters for the police to speak to and to make decisions on. We have therefore advised the Hamilton Area Commander of NZ Police of Mr Joshi's submission.
- 44. As part of Council's continuing expansion of their CCTV network, it is planned to install a number of CCTV cameras into the Nawton shopping centre during the coming financial year. CCTV cameras are known to enhance community feelings of safety and to act a deterrent to crime, especially disorder and behavioural-related crime.
- 45. Mr Joshi also queried the suggestion that the supermarket's decision to leave the shopping centre was primarily related to earthquake/building safety issues rather than crime. Council has no record of the building being earthquake prone. If there is a report advising of the need to perform upgrades, it has not been provided to Council. As far as staff are aware, the building does not meet the requirements/definition of an earthquake prone building.
- 46. On a related note to the issues raised by Mr Joshi, last year the government agreed \$1 million funding for crime prevention measures in Hamilton, to match a \$1 million Council contribution. It is intended that existing planned spend will cover Council's \$1 million contribution, so no additional spending is required through the 2023-24 Annual Plan.

Concession for Community Services Card Holders

- 47. At the 2 March 2023 Annual Plan Council meeting, it was resolved to develop and trial for 2023-24 a Community Services Card Concession Fee for Hamilton City Council aquatic facilities and visitor destinations that enables a lower fee for these users, provided it could be achieved without a reduction in the current approved revenue budgets.
- 48. Currently Hamilton Pools provides concessions for older adults, people with a disability, schools, and hydrotherapy users. The staff recommendation is to add to these concessions, with a one-year trial, a 25% discount for Community Services card holders for the Learn to Swim programme and family day concessions.
- 49. A recent review of the Learn to Swim programme has identified that the programme offered by Hamilton Pools has the lowest fee in Hamilton. In response to this, staff recommend a 12% increase on the Learn to Swim Fee, and some new fees, to ensure we meet the 2023-24 revenue budget. Affordability for families has been a key staff consideration and it should be noted that post the Learn to Swim fee increase, Hamilton Pools fees are still the lowest in Hamilton and benchmark low nationally.
- 50. A targeted discount on Learn to Swim lessons and Family Day Concessions (two adults and up to four children) will ensure families with a Community Services Card are not disadvantaged, and a day out at the pool remains an affordable family activity. The proposed trial would deliver a reduced entry fee to these families and will ensure children will have continued access aquatic facilities for water safety education. Please note a family concession is already in place for all families (two adults and up to four children) but this trial will extend a further concession to those families on low incomes, with a Community Services Card.

- 51. The staff remuneration costs to deliver the Hamilton Pools play programmes (inflatables and diving boards) has increased with additional lifeguards required to meet staff-to-patron safety ratios. Introducing a new fee of a low \$3 fee (all day access) to these programmes offsets this cost.
- 52. A recent benchmarking exercise across New Zealand has shown that councils who have introduced similar Community Services Card fee concessions have seen an increase in overall visitation. It is expected that Hamilton Pools will experience a similar trend during the proposed trial and along with the proposed fee changes for Learn to Swim, the discount will not have a negative impact on 2023-24 revenue budgets and as such we propose that the revenue budgets be held at the current level.
- 53. Over the 2023-24 year, staff will gather data about the Community Services Card concession impact on actual visitation and this will inform the Hamilton Pools Fees and Charges for the 2024-34 Long-Term Plan.
- 54. At our Visitor Destinations sites, Hamilton Zoo and Exscite at Waikato Museum, there is already a fee concession discount of 15% in place. This concession applies to seniors and Community Services Card holders. Staff suggest that this current discount is held as any additional discount would potentially negatively impact the projected 2023-24 revenue for these sites. Staff suggest that as part of the 2024-34 Long-Term Plan process the discount for concessions is reviewed in the context of the wider fee structures for Visitor Destinations to ensure alignment with revenue targets.
- 55. The proposed fees and charges for 2023-24 for aquatic facilities is attached as **Attachment 2:** Fees and Charges (aquatic facilities).

Transport

56. There were a number of questions from Elected Members around transport. These are addressed in **Attachment 3: Additional Information Requests: Transport**.

Financial impacts

- 57. One of the requests from Elected Members was for staff to set out how much any increased spending or reduced revenue would cost ratepayers. The rule of thumb is that \$2.2 million operating expenditure equates to a 1% rates increase which is an additional \$27 per annum for a median rate payer. Alternatively, \$2.2 million additional borrowing would cost around \$100,000 in interest payments over the course of a year, depending on interest rate fluctuations.
- 58. Staff were also asked for information on establishing a targeted rate to offset any increased spending. Creating a new rate would require a special consultative procedure, which is not possible given the legislative requirement to set the 2023-24 Annual Plan by 30 June 2023. We will be providing information on targeted rates as part of the process for developing the 2024-34 Long-Term Plan over the coming months.
- 59. Should Elected Members wish to do so, it is possible to increase rates beyond the 4.9% average increase indicated in the Long-Term Plan and the draft Annual Plan budget. The legal advice we have received on this indicates that a one percentage point increase (i.e., to 5.9%) would be "within the bounds of what was consulted on, and not so significant as to require Council to reconsult... It would only be if the increase above what was proposed was very large and outside of the 'normal' expectation of an annual increase' that Council would need to turn its mind as to whether it needed to consult further".
- 60. In reality there is no time for a further consultation, but the point stands that a limited additional rates rise (without a further consultation) is possible, should Council be so inclined.

Capital Programme

61. The capital programme for 2023-24 was \$278 million as set out in the 2021-31 Long-Term Plan. The following table outlines the revised Capital Programme, taking into consideration approved changes and forecast deferrals.

Table Three: Revised Capital Programme for Year Three of the 2021-31 Long-Term Plan

Year	2021-22	2022-23	2023-24	2024-25	2025-26
Year	\$ million	\$ million	\$ million	\$ million	\$ million
Capital Programme as per 2021-31 Long-Term Plan	328.7	316.3	278.0	194.8	168.56
Previously approved tl	hrough the	2022-23 Annual	Plan or Finance a	nd Monitoring C	ommittee
Deferrals from 2020-21	51.5	18.2			
Approved changes	18.0	57.5	54.9	11.1	61.9
Deferrals and rephasing	(146.8)	(94.7)	238.7	(13.9)	(21.7)
Р	roposed Ch	ange through the	e 2023-24 Annua	l Plan	
Rephasing of 2023-24 Budgets ¹			(229.3)	211.8	17.5
Additional inflation for 2023-24 for high risk projects ²			9.7		
Annual Plan Change Requests ³			(4.2)	-4.4	
Reforecasted Capital Programme	251.3	297.3	347.8	399.4	226.3

Notes:

- 1. See Attachment Four: Capital Projects Deferred from 2023-24.
- 2. 7% inflation on projects where there is a moderate to high chance that cost escalation of materials and/or labour will impact this project. All other projects have 3% inflation as per the 2021-31 Long-Term Plan.
- 3. Software as a Service and increased parking enforcement.
- 62. The capital projects deferred from 2023-24 are provided in **Attachment 4: Capital Projects Deferred from 2023-24.**

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Wastewater capacity

- 63. Through the work to consider Plan Change 12, Elected Members have been made aware of capacity constraints in the city wastewater network and have been briefed on further work being done as part of the connections policy review to consider how development can be managed in the city. The southwest of the city is the area most impacted, affecting areas such as Bader, Melville, Deanwell, Glenview and Fitzroy.
- 64. There are a number of programmed and unprogrammed capital works that will alleviate the capacity issues and allow development to proceed. Of particular note is the Fitzroy diversion project that is under construction as part of the Peacocke programme of works and due to be completed by the end of 2023. This project will divert wastewater from about 600 dwellings from the western network to Peacocke, and then convey it to the treatment plant at Pukete via the eastern networks. The design of a large bulk storage device at Collins Road is also underway and the project will be ready to move to construction in 2023-24. Funding is also allocated in 2023-24 to allow construction to proceed and this will manage current overflows and allow for some further development in the immediate vicinity of Collins Road.
- 65. There are two other important projects required to manage the southwest capacity issues:
 - i. The largest project is the Lorne Street project that is currently being scoped and developed. It was an unfunded project in the 2021-31 Long-Term Plan and funding will be a high priority for the 2024-34 Long-Term Plan and/or the capital priority list for the new water entity. Staff are working to have this project defined by the end of 2023-24 ready for the next Long-Term Plan. There is no need for funding in this Annual Plan.
 - ii. The other project will divert wastewater from up to approximately 1,500 existing dwellings from the western network to Peacocke. This will assist with the overflows currently being experienced at Lorne Street and provide capacity around the Te Anau/Split area. The project is called the Te Anau/Split diversion and it is also an unfunded project in the 2021/31 Long-Term Plan.
- 66. A submission to the 2023-24 Annual Plan was received from Keith Clapson, a developer who undertakes a lot of development in this area, requesting that the capacity issues be given urgent attention and funding. In particular he requested that Council funds the Te Anau/Split diversion project.
- 67. The Te Anau/Split diversion project, despite its cost, is relatively straightforward and could be completed quickly, particularly if Council agreed to use expedited procurement utilising the Peacocke contracts to undertake the work. The work is very similar in nature to the Fitzroy Diversion project the Peacocke team is undertaking, is in the general vicinity of the Peacocke site and connects to the Peacocke N4 pump station which has made allowance for this future connection. The construction costs will be sensitive to temporary works, site constraints (in a very sensitive gully environment) and maintaining wastewater operations during construction.

68. The preliminary estimate for this project is \$9.5 million plus Long-Term Plan annual inflation allowance, although the estimate would need to be reviewed at the end of the design phase. The cash flow for this project would be as shown in Table Four below. This is affordable within our existing financial strategy.

Table Four: Cost estimates of Te Anau/Split diversion project

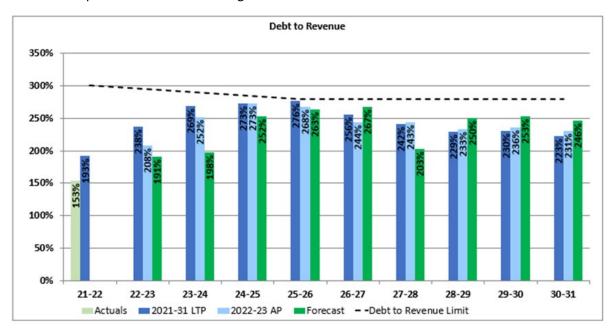
Capital Cost Estimate (\$ 000 unescalated)	2023/24	2024/25	2025/26	Total
Design	1,000	•		1,000
Construction	1,500	5,500	1,500	8,500
Total	2,500	5,500	1,500	9,500

Operating Impact (interest, consequential operating expenditure, depreciation (\$ 000 unescalated)	2023/24	2024-25		2026-27 <u>onwards</u>	Total (2024-34)
The second secon	50	270	350	560	5,100

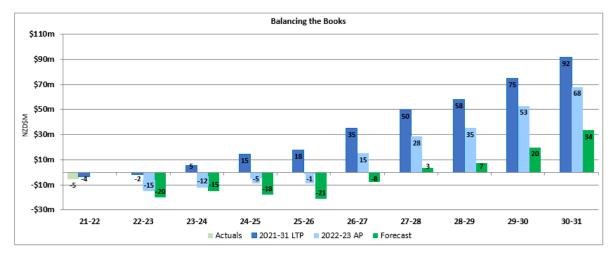
Financial impact of changes on draft 2023-24 Annual Plan budget

69. The implications of the changes in 3(b) to (c) on the financial strategy, assuming Council retains the rates increase at 4.9% as proposed in the 2021-31 Long-Term Plan, are outlined below:

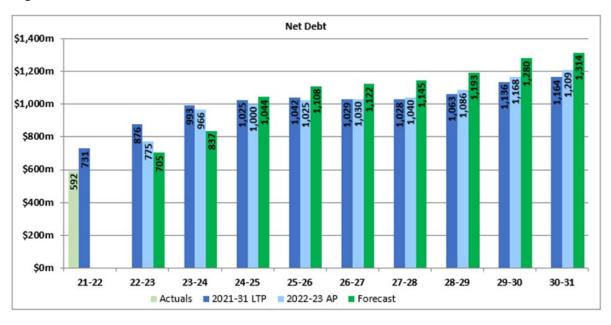
Debt-to-revenue limit: The debt-to-revenue limit ratio for Year Three (2023-24) is forecast to be 198% compared to the 2021-31 Long-Term Plan forecast of 269%



Balancing the books: The balancing the books position for Year Three (2023-24) is forecast as a deficit of \$15 million, compared to the Long-Term Plan forecast of a \$5 million surplus.



Net debt: The net debt as of June 2024 is forecast as \$837 million, compared to the 2021-31 Long-Term Plan forecast of \$993 million.



Legal and Policy Considerations - Whaiwhakaaro-aa-ture

 Staff confirm that the recommendations in this report comply with Council's legal and policy requirements and its obligations pursuant to the Local Government Act 2002.

Climate Change Impact Statement

71. There are no known climate risks or adaption opportunities associated with this option.

Wellbeing Considerations - Whaiwhakaaro-aa-oranga tonutanga

- 72. The purpose of Local Government changed on the 14 May 2019 to include promotion of the social, economic, environmental and cultural wellbeing of communities in the present and for the future ('the four wellbeings').
- 73. The subject matter of this report has been evaluated in terms of the four wellbeings during the process of developing this report as outlined below.
- 74. The recommendations set out in this report are consistent with that purpose.

75. The draft 2023-24 Annual Plan budget is a continuation of the 2021-31 Long-Term Plan's Community Wellbeing Budget, which gives effect to Council's five priorities.

Risks - Tuuraru

- 76. The Long-Term Plan includes projected income of \$36.6 million from Developer Contributions in 2023-24. We are expecting the current constrained economic environment and its flow on effect on the development and construction sectors to remain through 2023-24, which may mean that Developer Contribution revenue is materially short of that level. Staff will advise Council of any adjustments that need to be made through the Finance and Monitoring Committee as per the usual process.
- 77. In February 2023 Council noted the risk of the potential need to acquire land designated for strategic infrastructure in Rotokauri on a case-by-case basis. Subsequent discussions have indicated that there are likely to be a number of advance acquisition requests with funding required in 2023-24. Whilst there remains uncertainty around the number of properties and the cost of acquisition, the risk could be approximately \$20 million of funding is required during the course of 2023-24 which would be a capital cost attracting interest and holding costs but not depreciation.
- 78. Under the terms of the Water Services Entities Act, during the 'establishment period', Council is required to notify Department of Internal Affairs (DIA) of any 'intended decision' affecting water infrastructure. If any such intended decision meets DIA's test of a 'significant decision', DIA must confirm the decision in writing before it can come into effect. The draft guidance says DIA will 'endeavour' to do this within 20 working days. We do not believe that any of the measures in this report including the Te Anau/Split diversion project constitute a significant decision. We will maintain dialogue with DIA on this point, and formally notify them of the intended decisions within the Annual Plan following the 1 June Annual Plan deliberations meeting.

Significance & Engagement Policy - Kaupapa here whakahira/anganui

Significance

- 79. Section 95 of the Local Government Act 2002 requires Council to consider if the proposed 2023-24 Annual Plan budget changes are significant or material differences from Year Three of the 2021-31 Long-Term Plan.
- 80. Differences include variations or departures from the financial statements and funding impact statements, new spending, or delays to and abandonment of projects. Differences must be assessed for materiality and significance. Materiality is circumstance specific, and the materiality of any difference is assessed individually and cumulatively across all differences.
- 81. Council's Significance and Engagement Policy is the primary tool for determining significance. To determine the impact and consequence of a proposal, the significance test in that Policy is applied by reference to its key considerations:
 - i. Alteration of a service which comes under Council's significant activities.
 - ii. Transfer of the ownership or control of strategic assets.
 - iii. Level of financial consequences in relation to unbudgeted operating cost or capital cost in the Long-Term Plan.
 - iv. Ability to reverse the decision.
 - v. Consistency with a prior decision or decisions.
 - vi. Levels of public interest known.
 - vii. Impact on proportion of the community.
 - viii. Degree of impact on affected people in the community.

- 82. The proposed draft 2023-24 Annual Plan budget does not include any significant or material differences to the Long-Term Plan. Staff have considered the Key Considerations and have assessed that the matters in this report have a medium level of significance.
- 83. Changes to Year Three (2023-24) of the Long-Term Plan have been assessed on an individual and cumulative basis for materiality and significance. The proposed changes are neither material nor significant for the purposes of section 95 of the Local Government Act 2002, nor Council's Significance and Engagement Policy (Policy).
- 84. The proposed change impact on operating expenditure is a reduction of \$47,000 and is considered to be low significance for the purposes of the Policy (a change impact less than \$16.8 million), being less than 5% of total Council expenses for 2023-24.
- 85. The proposed change impact on operating revenue is a reduction of \$295,000 and is considered to be low significance for the purposes of the Policy (a change impact less than \$22.6 million), being less than 5% of total Council revenue for 2023-24.
- 86. The proposed change impact on capital costs is \$69.8 million and is considered to be high significance for the purposes of the Policy (a change impact greater than \$60.1 million), being less than 5% of total Council assets for 2023-24.
- 87. Staff have considered the key considerations under the Significance and Engagement Policy and have assessed that the matter(s) in this report has/have a medium level of significance.

Attachments - Ngaa taapirihanga

- Attachment 1 Submission Insights Report
- Attachment 2 Fees and Charges Aquatic Facilities
- Attachment 3 Additional Information Request Transport
- Attachment 4 Capital Projects deferred from 2023-24
- Attachment 5 Additional Information Requests Hamilton Gardens (Under Separate Cover).



ANNUAL PLAN 2023-2024: SUBMISSION INSIGHTS REPORT

Report prepared by:

Dr Tegan Andrews, Research Lead, Research and Insights Piper Shields, Research and Insights Student Amy Mackay, Senior Communication and Engagement Advisor May 2023.

Report reviewed by:

James Clarke, Unit Manager, Strategy and Planning Dan Silverton, Communication and Engagement Manager, Community and Corporate May 2023

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EXECUTIVE SUMMARY

Between 6 April and 8 May, Council consulted with the community to understand Hamiltonians' views on the 2023-24 draft Annual Plan.

Council wanted to hear the community's thoughts on three proposals in particular:

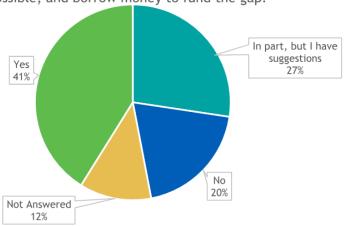
- to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrow money to fund the gap:
- to increase the average entry fee for non-Hamiltonians aged 16 and over to enter the enclosed areas at Hamilton Gardens to \$20 from early 2024; and
- to delay work on a cover for the Lido Pool at Waterworld by a year.

There was also an opportunity for respondents to provide any other comments as they saw fit.

We received 1841 submissions, of which 1811 were from individuals and 30 were from organisations. 75% of respondents are Hamiltonians.

Overall Budget

Do you support Council's proposal to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrow money to fund the gap?



41% of respondents supported this proposal, and 28% supported it in part but felt the balance was not quite right.

Key themes from the comments include:

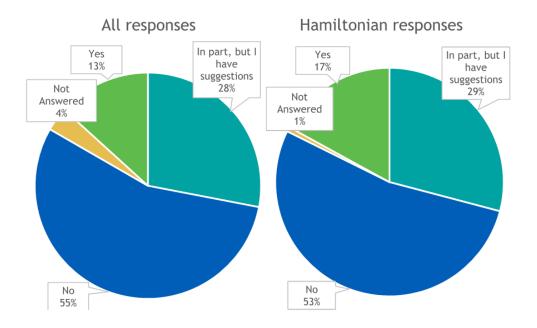
- Concerns regarding cost of living increases (135 comments).
- Rates should be kept as low as possible (114 comments).
- Council should reduce spending more than proposed (86 comments).



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Hamilton Gardens Entry Fee

Do you support Council's Hamilton Gardens proposal?



55% of respondents (including 53% of Hamiltonians) disagreed with the proposed increase to the entry fee price. Those who live outside of Hamilton were slightly more likely to oppose the proposal.

Key themes from comments include:

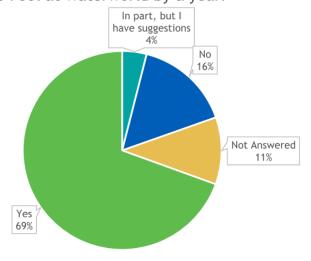
- The entry fee should be lower than proposed (1124 comments). The most popular pricing suggestion was between \$6-\$10 (400 comments).
- Concern that the average cost of \$20 would impact tourism for the gardens and Hamilton/surrounds (407 comments).
- The geographical border of who has free entry should include those from nearby areas such as Waikato or Waipa (277 comments). 66% of these comments came from respondents in Waikato or Waipa.



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Lido Pool Cover

Do you support delaying work on a cover for the Lido Pool at Waterworld by a year?



The majority of respondents (69%) support delaying work on a cover for the Lido Pool at Waterworld by a year. A further 4% agreed in part but had suggestions.

Key themes from comments include:

- The project seems unnecessary (112 comments).
- The project is non-urgent and low priority (82 comments).
- General support for the delay (73 comments).
- The project is important and should not be delayed (66 comments).

Other comments

When asked what else Council should consider, 598 respondents made comments. Key themes from these comments were largely specific suggestions or complaints, of which comments on speed bumps, raised safety platforms or other traffic calming measures were the most common (66 comments).



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SUBMISSIONS INSIGHTS

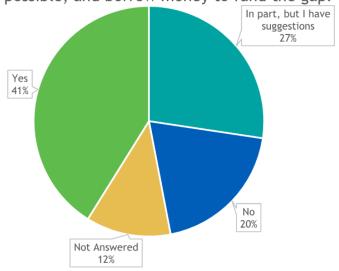
We received 1853 responses including 12 duplicate submissions (i.e., submissions from the same person), which we combined and treated as one submission. The vast majority of submissions were made online through the Have Your Say platform; we also received one hardcopy submission and 54 emails. After identifying and combining duplicates, the total number of unique submissions received was 1841, of which 1811 were from individuals and 30 were from organisations. 53 respondents indicated their interest to make verbal submission. 75% of respondents are Hamiltonians.

The following is an analysis of all submissions (n = 1841). All qualitative verbatim responses were analysed into key themes.

Part 1: Overall Budget

When asked whether people support Council's proposal to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, borrowing money to fund the gap, 41% of respondents supported Council's proposal, and 28% supported it in part but felt the balance was not quite right. 20% of respondents did not support Council's proposal.

Do you support Council's proposal to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrow money to fund the gap?



Key Insights

From the 1622 people who responded to the question "Do you support Council's proposal to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrow money to fund the gap?" we received 587 comments outlining the reason for people's responses. Key themes from these comments are:



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- Concerns regarding cost of living increases (135 comments); this was a top comment for all respondents, regardless of whether they agreed or disagreed with the proposed budget.
- Rates should be kept as low as possible (114 comments).
- Council should reduce spending more than proposed (86 comments).
- Rates should be frozen (neither increase nor decrease) (73 comments).
- Rates should be increased more than proposed (72 comments).

Rates have seemed to take a big rise recently and with the cost of living it is hard.

Where possible Council should reduce spending but I am not in favour of borrowing. The increase in revenue is not certain and may not happen.

Tax payers & rate payers pay enough as it is. With the cost of living keep rising this isn't fair

Consider increasing rates and/or cutting spending further so we don't have to borrow more money.

Rates are already a lot on top of other expenses so I would prefer to keep it as low as possible.

Keep rates increases as low as possible. People are struggling enough as it is.

Those who supported the budget (621 respondents) particularly mentioned:

- Concerns regarding cost of living (47 comments).
- Keeping rates as low as possible (33 comments).
- Reducing spending more than proposed (17 comments).

Those who did not support the budget (361 respondents) particularly mentioned:

- Concerns regarding cost of living (51 comments).
- Keeping rates as low as possible (51 comments).
- Rates should be frozen (neither increase nor decrease) (44 comments).
- Rates should be increased more than proposed (39 comments).

Those who supported the budget in part, but had suggestions (503 respondents) particularly mentioned:

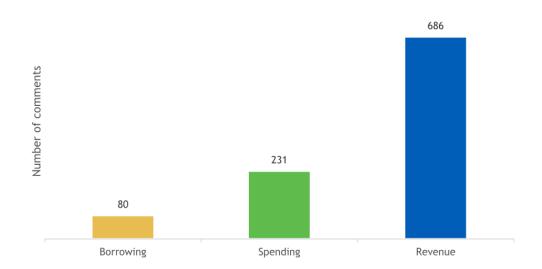
- Council should borrow less (70 comments).
- Concerns regarding cost of living (37 comments).
- Spending should be reduced more than proposed (36 comments).
- Keeping rates as low as possible (30 comments).



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Concerns relating to revenue were mentioned 686 times, of which 348 explicitly mentioned rates. There were much fewer references to spending or borrowing.

Themes of comments



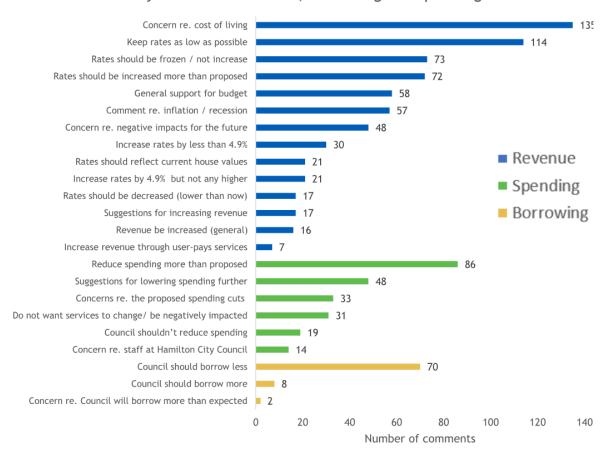
Some of the suggestions mentioned by respondents include:

- "I think you should do away with first two hours being free in parking meters in central city."
- "I vote for minimal rate increases but more user pay features. I.e., make bus services better
 by having them 24hrs but make the evening rates more expensive. Metered water.
 Consider making our new roads toll roads & privatised/semi privatized like Tauranga."
- "Other revenue streams need to be sought out. One suggestion is opening up more land for subdivisions so more dwellings can be constructed and hence the rate revenue will increase."
- "Council needs to stop spending on incidentals that shouldn't be rate payers' money. Like coffees, morning teas, lunches. Those sorts of things."
- "Stop wasting money on statues and silly painting of roads."



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Key themes on revenue, borrowing and spending

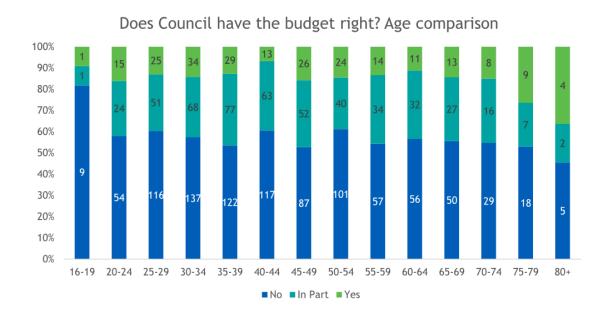


Those aged over 60 are more likely to support Council's proposal, and those between 30-44 years of age are less likely to support the proposed budget.

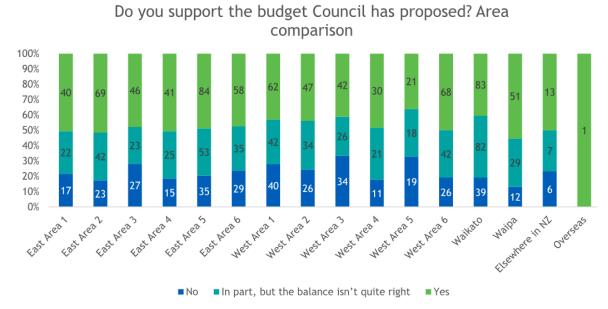


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Note: the following graphs exclude those who did not answer this question or those who did not provide their age.



Those in western Community Profile Areas are slightly less likely to support the budget than those in eastern Community Profile Areas. Of all the Community Profile Areas, people in West Area 5 (Hamilton Central, Hamilton Lake, Hospital, Whitiora) was the least supportive of the budget.



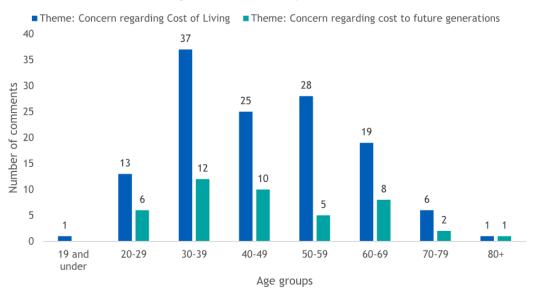
Note: to see a breakdown of which suburbs fall within each Community Profile Area, please see the subsection titled 'Respondents Vs Hamilton City Profile*-Location', in the section 'Demographic Comparison of Responses from Individuals'



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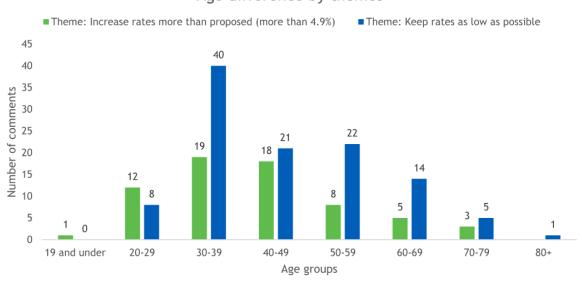
There are few differences in the age profile of respondents who were concerned about cost of living, and those who are concerned about the impacts of debt on future generations. Across all age groups, there is a greater mention of concern for current costs of living than there is for costs being put onto future generations.

Age differences by themes



The need to keep rates as low as possible was raised more frequently than the suggestion of increasing rates more than proposed. Respondents aged 50 and above believe in keeping rates low far more than they support increasing rates by more than the planned 4.9%. Those under the age of 30, on the other hand, mentioned increasing rates by more than 4.9% more often than they did keeping rates as low as possible. Care should be taken with these findings given the relatively small sample sizes.

Age difference by themes



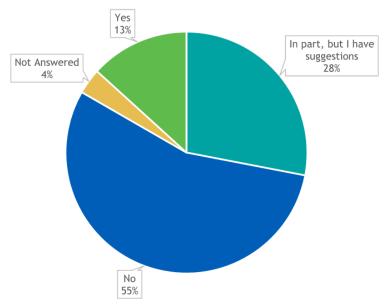
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Hamilton City Council

Part 2: Enclosed Gardens Entry Fee for Non-Hamiltonians

The majority of respondents (55%) opposed the increase to an average of \$20 per person (for non-Hamiltonians over 16 years). 13% of respondents supported the proposal and an additional 28% supported in part but had additional suggestions.

Do you support Council's proposal to increase the average entry fee for non-Hamiltonians aged 16 and over to enter the enclosed areas at Hamilton Gardens to \$20 from early 2024?



Key Insights

Those outside of Hamilton were most likely to oppose the proposal. Hamilton residents were more open to increasing the fee than non-Hamiltonians, although the majority were still opposed to the increase.

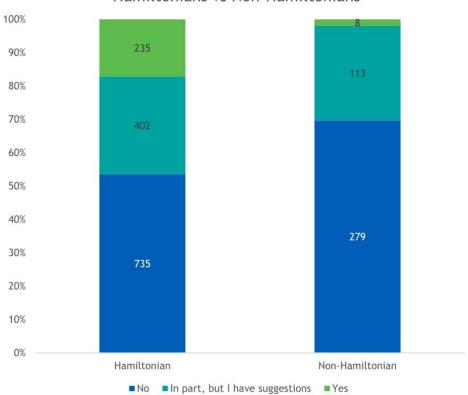
Note: the following graphs exclude those who did not answer the question or those who did not indicate where they live.



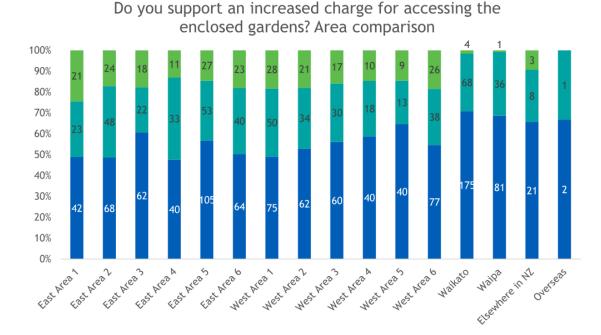
Attachment 1

Item 6

Increased fee for Hamilton Gardens? Hamiltonians vs Non-Hamiltonians



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Note: to see a breakdown of which suburbs fall within each Community Profile Area, please see the subsection titled 'Respondents Vs Hamilton City Profile*-Location', in the section 'Demographic Comparison of Responses from Individuals'

■ In part, but I have suggestions

There was a high degree of cross-over between those who disagreed with the proposed budget and those that disagreed with the increased charge for the Hamilton Gardens; 64% (230 of 361) of people who disagreed with the overall budget also disagreed with charging an increased fee for Hamilton Gardens.

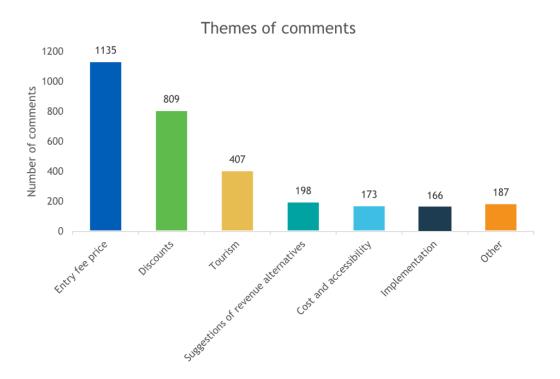
There were no differences in support for the increased entrance fee by age.

■ No

From the 1778 responses to the question "Do you support Council's proposal to increase the average entry fee for non-Hamiltonians aged 16 and over to enter the enclosed areas at Hamilton Gardens to \$20 from early 2024?" we received 1488 comments as to the reason for their response. Key themes from these comments are:

- The entry fee should be lower than proposed (1124 comments). The most popular pricing suggestions were:
 - The entry fee should be between \$6-\$10 (400 comments).
 - The fee for entry should be lower than proposed unspecified (295 comments).
- Concern that the average cost of \$20 would impact tourism for the gardens and Hamilton/surrounds (407 comments).
- The geographical border for who pays should include those from nearby areas such as Waikato or Waipa (277 comments).
- Council should charge more for international visitors and tourists (207 comments).

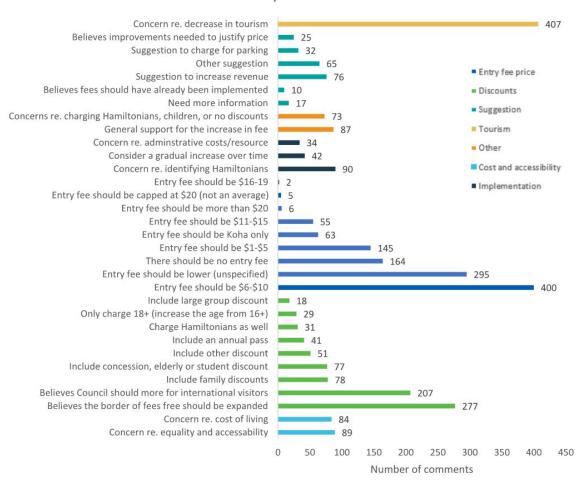






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Key themes



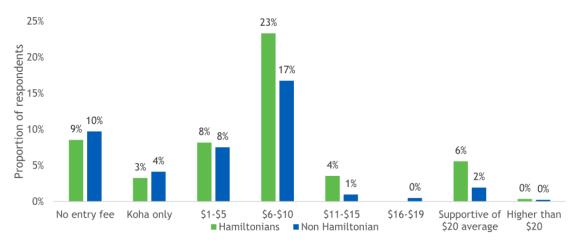


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When examining comments that explicitly mentioned a desired entry fee, the 6-\$10 range was the most popular; 22% of all respondents (n = 1841) specifically suggested an entry fee within this range.

Proportion of respondents who mention desired entry fee

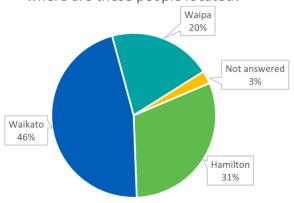


Insights regarding comments on increasing the average fee to enter the enclosed areas at Hamilton Gardens showed that:

- Most of the comments around limiting the average fee to between \$6-10 came from Hamiltonians (23% of all Hamiltonian respondents mention this, compared to 17% of all non-Hamiltonian respondents who provided their location).
- Of the 277 comments mentioning expanding the boundary of free entry, a large proportion came from outside Hamilton:
 - 128 of these comments came from the 253 Waikato residents (46% of the comments).
 - 56 of these comments came from the 119 Waipa residents (20% of the comments).
- Of the discounts that respondents suggested, a family discount was the most mentioned (78 comments) – this was commonly reported by people who live in a household with dependents (51% of comments mentioning a family discount).
- A concession/elderly discount was also mentioned often (77 comments) and was mentioned most by those aged 20-29 years old (27% of comments mentioning a concession/elderly discount).
- Younger respondents more frequently mentioned concern regarding equality and access (88 comments total).
- Older respondents more frequently mentioned concern regarding identifying Hamiltonians (90 comments total).

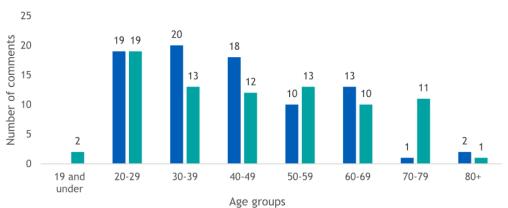


Of those who thought we should extend the boundary for fees, where are these people located?



Age difference by themes

■ Theme: concerned about equality and access ■ Theme: concerned about identifying Hamiltonians



There were many suggestions on how to avoid having to increase the entry fee, or even introducing one at all. One common suggestion for an alternative way to increase revenue was for there to be a charge for parking at the Hamilton Gardens (32 comments). Other suggestions include:

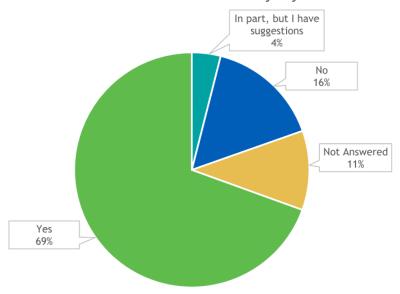
- "Another nice coffee cart or something with nice easy food options would also help increase revenue."
- "You could allow more vendors to set up on site (and rent space). The single cafe currently
 on site is usually too busy and other options wouldn't hurt."
- "Maybe promote donations more. Currently the donation box is tucked away in the corner."
- "Maybe you could try selling the veggies out of there and have a few more other ways to make money instead of charging."
- "Do something else to make money at HG. Like more food/cafe options. Maybe a market in weekends where people can rent a stand and sell stuff/food."



Part 3: Lido Cover

The majority of respondents (69%) support delaying work on a cover for the Lido Pool at Waterworld by a year. A further 4% agreed in part but had suggestions. 16% of respondents opposed the delay.

Do you support delaying work on a cover for the Lido Pool at Waterworld by a year?



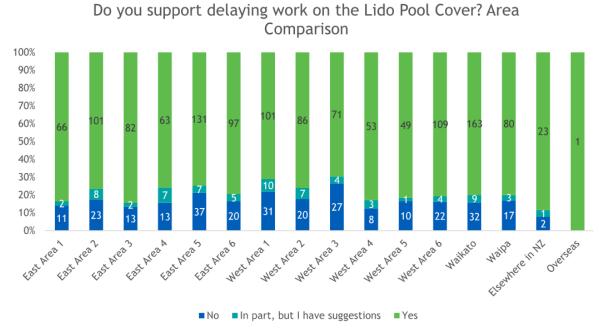
Key Insights

Those in the western Community Profile Areas were very slightly more likely to oppose the delay (16% of those from eastern suburbs oppose the delay, compared to 18% of those from western suburbs). West Area 3 (Aberdeen, Dinsdale, Temple View) had the highest level of opposition to the delay, with just over a quarter (26%) of respondents from this area opposing the delay.

Note: the following graphs exclude those who did not answer the question or those who did not indicate where they live.



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Note: to see a breakdown of which suburbs fall within each Community Profile Area, please see the subsection titled 'Respondents Vs Hamilton City Profile*-Location', in the section 'Demographic Comparison of Responses from Individuals'

There were no significant differences in support for delaying the Lido pool cover by age.

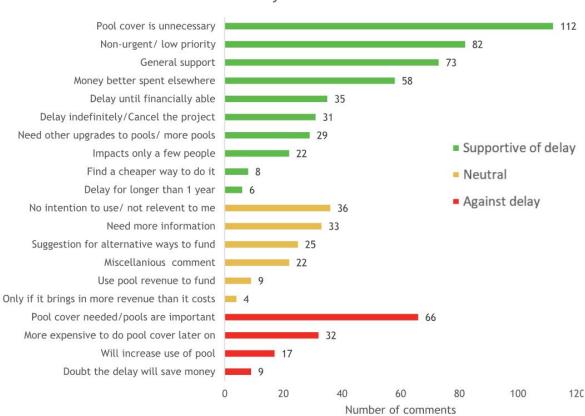
When asked whether people support delaying work on a cover for the Lido Pool at Waterworld by a year, we received 1640 responses to the question, and 518 comments. Key themes from these comments are:

- The project seems unnecessary (112 comments).
- The project is non-urgent and low priority (82 comments).
- General support for the delay (73 comments).
- The project is important and should not be delayed (66 comments).



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Key themes





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Nine comments suggested the pools use their own revenue to fund the Lido pool cover. A further eight comments suggested finding a cheaper way to implement the pool cover rather than delaying it.

Other suggestions from comments include:

- "Delay until spring & make it shade sails if they're cheaper? Or have a partially covered pool area."
- "Buy some floating toys that have built in shades, buy some free-standing gazebos to put beside the pool, positioned to provide some shade across the pool in the afternoons."
- "I think Hamilton's swimming pools are woefully underdeveloped. More money needs to be put into them to make them worthwhile visiting [...] What about a lazy river and wave pool and bombing area?"
- "It would be good if sunblock was available for purchase in the swim shop!"
- "Would love to have a wave pool in Hamilton."
- "The pool is really cold. [...] Maybe a heating system would be better spent to make this a more usable space?"
- "Make the pools accessible 24/7."



Part 4: Other Comments

When asked whether respondents had other comments that they would like Council to consider, 598 respondents took the opportunity to provide comments.

There were 228 comments relating to specific complaints. The most common topics from these complaints were:

- Speed bumps, raised safety platforms or other traffic calming measures (66 comments).
- Council spending on projects/items the respondent deemed unnecessary (56 comments).
- The cleanliness of Hamilton (35 comments).
- Council spending too much on cycleways (28 comments).

There were 107 comments related to specific suggestions or requests. The most common areas that these comments related to were:

- Transport and parking (18 comments), including improving parking, public transport or continued support of CERF projects (seven of the 18 comments).
- Parks and recreation (15 comments), such as requests to upgrade current facilities like the
 basketball courts, increase the availability of toilets in parks, suggestions to add new
 playgrounds, or increasing the number of green spaces in Hamilton.
- Representation (five comments), including a request to strengthen the Council's relationship with mana whenua and a desire for more Maaori Council members.
- Improvements to the central city (five comments).

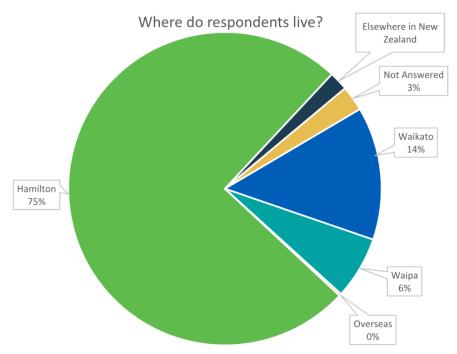
Other general topics included:

- The fee for non-Hamiltonians to enter the enclosed gardens at Hamilton Gardens (55 comments).
- Dissatisfaction related to crime (35 comments).
- Comments related to rates (33 comments).
- Request for Council to spend more on cycling infrastructure (31 comments).
- Gratitude to Hamilton City Council staff for their hard work (30 comments).

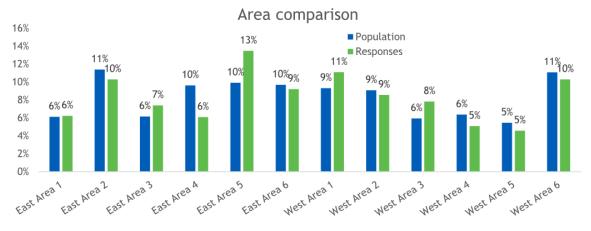


DEMOGRAPHIC COMPARISON OF RESPONSES FROM INDIVIDUALS

RESPONDENTS VS HAMILTON CITY PROFILE*-LOCATION



Of the 1841 responses, 75% of respondents are from Hamilton. The majority of respondents from outside Hamilton are from Waikato (14%) or Waipa (6%).



When comparing the location of respondents to the population of Hamilton, we found that residents from East Area 5 (i.e., Claudelands, Hamilton East and Peachgrove) were over-represented within the sample, and residents from West Area 4 (i.e., Frankton, Maeroa, Swarbrick) were under-represented within the sample.



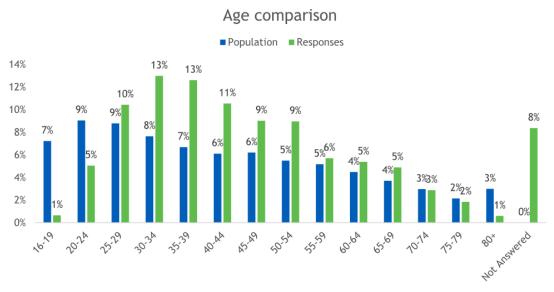
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See table below for a list of suburbs in these Community Profile Areas.

^{*}Hamilton city profile statistics are from the 2018 Census published by Stats NZ.

Community Profile	List of suburbs	
Area		
East Area 1	Flagstaff	
East Area 2	Callum Brae, Huntington, Rototuna, Rototuna North	
East Area 3	Chartwell, Chedworth, Harrowfield, Queenwood	
East Area 4	Enderley, Fairfield, Fairview Downs	
East Area 5	Claudelands, Hamilton East, Peachgrove	
East Area 6	Hillcrest, Ruakura, Riverlea, Silverdale	
West Area 1	Avalon, Beerescourt, Forest Lake, Northgate, Pukete, St Andrews, Te	
	Rapa	
West Area 2	Crawshaw, Grandview Heights, Nawton, Rotokauri, Western Heights	
West Area 3	Aberdeen, Dinsdale, Temple view	
West Area 4	Frankton, Maeroa, Swarbrick	
West Area 5	Hamilton Central, Hamilton Lake, Hospital, Whitiora	
West Area 6	Bader, Deanwell, Fitzroy, Glenview, Melville, Peacocke	

RESPONDENTS VS HAMILTON CITY PROFILE*-AGE GROUP

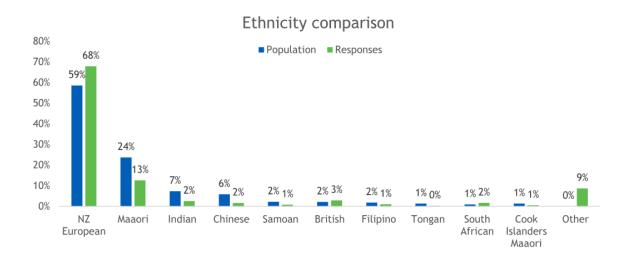


When comparing the age of respondents to the population of Hamilton, responses showed low representation from people under 25 years of age, and high representation from people between 30-54 years of age.



^{*}Hamilton city profile statistics are from the 2018 Census published by Stats NZ.

RESPONDENTS VS HAMILTON CITY PROFILE*-ETHNIC GROUP



When comparing the ethnicity of respondents to the population of Hamilton, responses showed that we had a high degree of representation from people of NZ European ethnicity, and low representation from Maaori, Indian and Chinese populations. Note. these numbers do not add to 100% as people may identify with several ethnicities, and 'other' may include Kiwi (5 people) or New Zealander (24 people), and paahekaa (7 comments).



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^{*}Hamilton city profile statistics are from the 2018 Census published by Stats NZ.

FEEDBACK FROM ORGANISATIONS

Organisation	Name	Response ID	Summary of what they said
ALTAN Ltd	Leatitia van As	ANON-Y7P6- RX8C-U	 Supports keeping rates at 4.9% to keep rates as low as possible. Outlines concerns for people struggling. Does not support Hamilton Gardens fee. Outlines concerns regarding administrative costs related to charging the fee. Believes there should be no entrance fee. Supports delaying the project to cover the Lido pool. Supports Council decreasing spending to support rates at being kept at an increase of 4.9%. Would support increasing measures to prevent or deter crime.
Commercial and Industrial Consultants Limited	Colin Jones	BHLF-Y7P6- RXXM-5	 Does not support the proposed 2023-23 Annual Plan, specifically believes that the income assumptions underpinning the Annual Plan can't be relied upon as realistic; Hamilton City Council has only been able to meet statutory requirements of balancing the books by underfunding depreciation; Development Contributions projected revenue is unrealistic with a slowing economy; For 20 years, staff wages, consultants fees and administration costs have remained in the 60 - 65% range of rates collected, meaning Council seeks to increase revenue instead of looking at cost savings; there is no background information as to what the renewals and compliance programmes will enable; the Annual Plan does not address housing affordability.
Big Street Bikers	Cleve Cameron	ANON-Y7P6- RXXB-T	Support Council's ambition for climate action and its commitment to reduce emissions across the city. Big Street Bikers requests Hamilton City Council supports: the installation of Locky Docks to create a network of connected "villages" of secure e-bike parking and recharging stations - at no cost to council low traffic neighbourhoods and safer speeds around schools and shops



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			 continued investment in and delivery of the biking and micro-mobility programme advocating to government for an e-bike subsidy scheme to put e-bikes into targeted groups and low-income households to greatly expand the uptake of e-bikes as a viable form of transport especially for short trips.
Bike ACTION Hamilton	Phil Evans	ANON-Y7P6- RGAW-7	 Supports an increase to rates above 4.9% to deliver more safe cycling infrastructure. Supports a lower Hamilton Gardens fee of \$10 per person, to increase over time rather than from introduction. Supports delaying the project to cover the Lido pool. Strongly supports more funding for safety improvements for cycling and walking and education programmes. Would like to see all climate transport projects and intersection upgrades completed and the use of raised safety platforms to create calmer environments at high-risk locations.
Bike Waikato	Melissa Smith	ANON-Y7P6- RX1Z-B	 Supports and welcomes the planned \$31M spending on Climate Emergency Relief Fund (CERF) infrastructure projects (including cycling projects) and \$3.3M spending on the low-cost low-risk (LCLR) safety programme, including \$10.2M within LCLR for Road to Zero intersection upgrades. Supports the implementation of raised safety tables and other traffic calming measures. Does not support the decrease in level of service for cycle lanes. Proposes Council consider increased funding for parking enforcement.
CCS Disability Action Waikato	Ollie Goulden	BHLF-Y7P6- RXXE-W	 Would like Hamilton City Council to conduct Accessible Street Audit of key areas such as Rototuna Village. Would like to see infrastructure that encourages active modes of transport, in particular walkways and cycleways, developed with universal design principals applied. Encourages Hamilton City Council to establish a fund that can be accessed by community groups as part of the 2023/24 Annual plan to encourage initiatives that will improve accessibility throughout the city. Recommends that council engage the advice of accessibility experts to ensure that the new Transport Centre is accessible to meet the needs of our community.



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			 Would like the Annual Plan to include dedicated funding to achieve the priority actions outlined in the Disability Strategy.
Clapson Construction Ltd	Keith Clapson	ANON-Y7P6- RXUD-S	 Support keeping rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrowing money to fund the gap. Supports Council's proposal to increase the average entry fee for non-Hamiltonians aged 16 and over to enter the enclosed areas at Hamilton Gardens. Supports delaying the project to cover the Lido pool. Would like Council fund solutions to infrastructure capacity issues (wastewater in particular) that have been identified for areas increased housing density. Would like Council to direct funding towards Te Anau Place Wastewater pump station split to support development in area.
Creative New Zealand	Cara Paterson	BHLF-Y7P6- RXXD-V	 Support aspirations for Kirikiriroa Hamilton and look forward to realising the potential of arts, culture and creativity to support a thriving community. Would like to participate in ongoing conversations about the long-term direction of the Waikato region, through the development of the next LTP 2024-34. Supports the continuing development of the relationship with Creative Waikato.
Creative Waikato	Jeremy Mayall	ANON-Y7P6- RXX9-H	 Support keeping rates at 4.9%. Would welcome a focus on shared community infrastructure including walkways, cycle paths, playgrounds and neighbourhood parks. Support ongoing commitment to community grants, events funding, creative partnerships fund and other community engagements that support arts, cultural and creative communities. Advocates for the inclusion of arts, culture and creativity in all of Hamilton City Council's work.
Disabled Persons Assembly (DPA) NZ Inc	Chris Ford	BHLF-Y7P6- RXX4-C	 Support building an accessible, inclusive community which truly acknowledges disabled people's voice and leadership. Recommendations are: creation of a formal Disability Portfolio led by an identified disabled person a disabled leader is appointed to act as liaison person between the Council and the disabled community re-establishment of a disabled advisory group



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			 Council reinstates disability responsiveness training establishment of an Accessibility Fund completion of an Accessible Street Audit starting in the CBD walkways created to the Pedestrian Planning and Design Guidelines.
Friends of Hamilton Garden Incorporated	Marleina Ruka	ANON-Y7P6- RT32-1	 Does not support Council's proposal to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrow money to fund the gap. Does not support the increased average fee for entrance to the enclosed gardens at Hamilton Gardens. Advocates that the Hamilton Gardens is a unique concept with recognised World Class standing, and as a community asset, there should not be financial barriers to community access. Concerned regarding lack of direct consultation as a key stakeholder and believes it's efforts in supporting the Hamilton Gardens are therefore undervalued and or not recognised. Believes that the proposal for increasing the fee lacks detail needed for decision-making. Supports case to charge non-Waikato residents but believes a robust verification system will be required. Believes that all Waikato residents, particularly all Friends of Hamilton Gardens members, should continue to have free entry to the Hamilton Gardens Enclosed Gardens. Supports delaying work on a cover for the Lido Pool at Waterworld.
Hamilton & Waikato Tourism	Nicola Greenwell	ANON-Y7P6- RTZH-X	 Support Council's proposal to increase the average entry fee for Hamilton Gardens (for non-Hamiltonians over 16) to enter the enclosed gardens. Believes a ticketing strategy should be considered to ensure the fee is appropriate, relevant and acceptable to visitor market sectors and does not introduce a barrier to visitation. Additional information is supplied relating to the ticketing/entry strategy considerations.
Hamilton Central Business Association	Vanessa Williams	ANON-Y7P6- RT3R-1	 Support the rates increase of 4.9% in part but questions whether a higher increase may be needed to avoid steep increases in the future to provide the right amenity for ratepayers. Supports the Hamilton Gardens fee but at \$10 with increases over a set period.



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New Nawton Mall	Sanjay Joshi	ANON-Y7P6- RTG4-Q	 Would like more detail around implementation of the fee to understand how different scenarios for Hamilton residents vs non-Hamilton residents would be managed. Support delaying the cover for the Lido pool. Support Council's proposal to keep rates at the 4.9% average increase. Support Council's proposal to increase the average entry fee for non-Hamiltonians aged 16 and over to enter the enclosed areas at Hamilton Gardens to \$20. Support Council's proposal to delay work on the Lido Pool cover for one year.
New Zealand Chinese Language Week Trust (NZCLW)	Lisa Carlyon	BHLF-Y7P6- RXX3-B	 Request Councils support in the following ways: A financial contribution of \$3,000 to support local activities. A council liaison person to aid with promoting NZCLW activities and events. A short video of support from the Mayor to be shared on our website and on social media during NZCLW. Councillors and staff taking part in the 'Five Days, Five Phrases' challenge on social media.
Ngaati Wairere	Carolyn Hopa	ANON-Y7P6- RTSK-T	 Does not support Council's proposal to keep rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrow money to fund the gap. Believes any increase should return some value to ratepayers. Would definitely like Council to reduce unnecessary spending, i.e., initiate social procurement initiatives which help build capacity within whanau, hapuu and local businesses utilising other subsidies for maintenance and other contract purposed. Doesn't believe that increasing revenue through charging for entry to Hamilton Gardens is not in the best interest of the city or the people who live, work, play here much less mana whenua. Comments on how this would disadvantage people when there are few other Council facilities which are accessible. Does not support borrowing additional money - and cites this would imply a lack of planning.
Property Council New Zealand	Logan Rainey	BHLF-Y7P6- RXXQ-9	 Broadly supports the direction of the Draft Annual Plan 2023-2024. However, also stresses the importance of developing alternative approaches to infrastructure funding and financing for next year's



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			 Long-Term Plan that will ensure that Hamilton City Council has greater capacity to deliver much needed new infrastructure. Would like Council to develop alternative approaches such as targeted rates and Special Purpose Vehicles for funding and financing infrastructure in next year's Long-Term Plan. Supports the proposed approach to rates in the Draft Annual Plan 2023-2024 and commend Hamilton City Council for consistent approach to rates. Consider it to be a prudent outcome for ratepayers, at a time of growing financial stress for many across Hamilton, however, strongly stresses the importance of ensuring that cost reductions do not comprise the ability of Hamilton City Council to continue delivering core services, relied upon by Hamiltonians. Supports the proposed approach to the use of debt in the Draft Annual Plan 2023-2024. Strongly recommends that Hamilton City Council undertakes work to develop alternative approaches to funding and financing capital projects, for inclusion in next year's Long-Term Plan.
RA Graphics	Richard Andersen	ANON-Y7P6- RTTJ-T	 Support Council's proposal to keep rates at the 4.9% average increase. Supports Council's proposal to increase the average entry fee for non-Hamiltonians aged 16 and over to enter the enclosed areas at Hamilton Gardens to \$20. Support Council's proposal to delay work on the Lido Pool cover for one year.
School Strikes for Climate Kirikiriroa	Izzy Shanks	ANON-Y7P6- RTBE-3	 School Strikes for Climate Kirikiriroa would like the Council to do more now for climate action, including putting in bus lanes. States that the majority of our city's emissions come from transport, and wants Council to invest more in mode shift, including making buses more frequent and reliable, and believe introducing bus lanes can help to achieve this. States that they will be walking down Angelsea St as part of our School Strike on Friday May 26th (1.30-3.15pm) as they believe a bus lane between town and The Base, starting with Angelsea St, should happen now.
SL1 Consortium	SL1 Consortium	BHLF-Y7P6- RXPV-6	 Does not support in part the proposed changes as part of the Draft Annual Pan 2023-24 in regards to "Delaying funding of \$500,000 for R2, WA, and SL1 resourcing".



Southern Navigators Ltd	David Kwon	ANON-Y7P6- RTNJ-M	 Opposes the delaying/ exclusion of the operational funding for personnel and professional services to progress the next phases for emerging growth areas R2, WA and SL1. Concerned about the high cost for non-Hamiltonians to access the enclosed gardens at Hamilton Gardens. Believes it should be a gradual process from \$ 5, 10, 15, 20 every financial year rather than just \$20, especially during expected tougher financial situation after Covid and high living costs to everyone. Believes increasing the fee initially could mean that the Hamilton Gardens become only for Hamiltonians.
Sport Waikato	Amy Marfell	BHLF-Y7P6- RXXH-Z	 Supports Council's position on an increased entry fee. Heartened to see that there remain free areas of access at the gardens for play and active recreation. Supports a delayed approach to the covering of the Lido Pool at Waterworld which includes delaying the Lido Pool feasibility study by one year, saving \$220,000. Supports the continued investment by Council in the following projects, and maintains an active interest in their ability to reduce barriers to physical activity: He Pou Manawa Ora - Pillars of Wellbeing Increased level of service for cycle lanes Encourage Council to maintain appropriate levels of investment for the following projects listed in the Proposed Capital Programme 2023-2024: Biking and Micro-Mobility Projects Central City Street Furniture Replacement Climate Emergency Relief Fund (CERF) - Various Projects Eastern Pathways Low Cost Low Risk - Walking and Cycling Nature in the City Peacocke Natural Areas and Neighbourhood Parks Peacocke Sports Park Land Acquisition and Development Playground Development Programme River Plan - Wellington Street Beach Sports Parks Drainage, Floodlighting and Toilets and Changing Rooms
Studyfit	Chrystal Hapuku	ANON-Y7P6- RTCK-A	Supports a lower fee of \$5 to enter the enclosed gardens at Hamilton Gardens Believes a lower fee would be more accessible for visitors.



			 Believes that \$20 would be exclusionary and mean that many would bypass the gardens when they visited.
Taurikura	Kirsty BARBER	ANON-Y7P6- RGNX-N	 Note that reductions in spending too often fall on vulnerable communities, especially those who aren't ratepayers. People live and thrive in community, not an "economy". Stress that libraries, public spaces and community centres are "high value" services and accessed for a range of reasons by those in community who miss out on many other amenities.
Te Kowhai East Limited Partnership	GD Jones	ANON-Y7P6- RXUR-7	 Requests that the previously included \$500k for staffing resource to progress emerging growth areas be reinstated. States that given the importance of ensuring appropriate industrial land supply, HCC staff capacity should not be a barrier to this progress, and TKE-LP requests that the \$0.5m funding be reinstated to ensure that an appropriate level of resource is available.
Ultimate Builders	Sarah Powell	ANON-Y7P6- RTEX-S	 Proposes a fee of \$10 adults and \$5 seniors. Believes enclosed gardens should be free for those in Waikato not just Hamilton.
Waikato Community Lands Trust	May Low	ANON-Y7P6- RXX2-A	 Would like Council to support and provide an allocation of resource, both in cash and in-kind, for the Waikato Community Lands Trust, which would be kindly appreciated. Would like HCC to consider an allocation of resource to inclusionary zoning and any other strategies which would facilitate affordable housing outcomes in the region.
Waikato Housing Initiative	Aksel Bech	ANON-Y7P6- RTPE-H	 Do not support the proposed savings in staff salaries and wages of \$0.5m Believes this will compromise HCC's ability to have required staffing to progress strategically important priorities such as the work in affordable housing initiatives and actions that will assist in addressing the distress and hurt felt by our communities due to the lack of affordable housing in Hamilton. Urge elected members to consider reducing or eliminating this source of savings in their deliberations - for example by increasing the proposed period of reduced maintenance already from proposed from 12 to 14 months.



Western Community Centre	Thomas Hunt	ANON-Y7P6- RGMN-A	 Support keeping rates at the 4.9% average increase that was forecast in the Long-Term Plan, reduce spending and increase revenue where possible, and borrowing money to fund the gap. Would like to see rates being kept as low as possible due to people struggling with current cost of living. Does not support Council's proposal for increasing the average entry fee for Hamilton Gardens. Believes Hamilton Gardens is what makes Hamilton, and is an attraction people come to see. Concerned that charging for the gardens would see visitors decrease. Does not support delaying work on the Lido Pool cover. Would like Council to direct money towards youth workers due to the important role they play for rangitahi.
YWCA of	Riikka	ANON-Y7P6-	 Support a way to keep the rates at the 4.9% average increase. Believe it is important that this is mainly achieved by reducing spending and increasing revenue rather than borrowing money. Borrowing money will just create a need for bigger rate increases in the future. Believe that postponing spending to a time when inflation and construction costs are lower than today makes sense; however understands that there will come a point when some of the projects will have to be cancelled, as there is not enough money to do them at the same time as other projects planned for the later years.
Hamilton	Anderson	RT3J-S	



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FEEDBACK FROM SOCIAL MEDIA – FACEBOOK/META

In addition to analysing formal submissions to the consultation, we also analysed comments made on Hamilton City Council Facebook posts relating to the consultation. These comments were mostly analysed through ChatGPT-4 using the prompt 'what are the key themes from these comments?' where there were more than 10 comments on a single post. The names of those commenting and any 'tagged' names of Facebook users, as well as any Hamilton City Council comments/replies, were removed from analysis before comments were analysed, and both comments and their replies were collated before analysis. ChatGPT notes that the numbers of comments relating to each theme are approximates.

Generic Ad – Posted 6 April

This post received 38 comments, and 60 replies to comments (including those from Hamilton City Council in response to questions). ChatGPT analysis of comments for the generic ad shows the most common themes in these comments were:

- 1. Discontent with the council's decisions and spending (~30 mentions).
- 2. Raised platforms, speed bumps, and road-related concerns (~16 mentions).
- 3. Suggestions to cut spending on non-essential projects (~11 mentions).

Lido Pool Static Ad v3 - Posted 6 April

This post received one comment, which is presented here verbatim:

"It needs to be enclosed not just covered so that the lido can then be used year round"

Lido Pool Static Ad v4 - Posted 6 April

This post received five comments, which are presented here verbatim:

- "How about giving rate payers a free quarter instead of spending our money on things we usually have no say in."
- "This is not essential infrastructure. Yes, put on hold. Financial presssures on the ratepayers are over burdened in this current inflationary climate."
- "council gave waterworld a million dollars a number of years ago to do this at that time it cost 3 million to do it if it keeps being defered the cost will be alot higher."
- "There is nothing right about the HCC budget. Ridiculous amounts of money spent on roundabouts and speed humps that addressed and solved non existing problems but have now created them, example Rototuna Thomas Road reduced to single lane and now has traffic snarl ups in every direction. It worked fine the way it was."
- "Why ask? You never listen! Southgate on a mission to destroy Hamilton."

Generic static Ad v2 - Posted 6 April

This post received seven comments, and two replies to comments, which are presented here verbatim:

- "Fix the bloody footpaths"
- "No you haven't!!"
- "Why have you started this post again, didn't you like the comments from the other one, you still won't listen"
 - a. "They are also smart enough to know some fb users only see the initial post and don't actually read what instructions for the process for voicing an opinion is. Trial by facebook is not an option. They seem to be making sure they reach as many people as possible. If you have something to say, contact them as the consultation process requires. Don't join the fb bunfight."
 - b. "it relates to the same opportunity to have your say. Clearly not everyone is aware of the process"



- "Our rates have gone up again. Do you really have to ask?"
- "No"
- "Why have you started this post again, didn't you like the comments from the other one, you still won't listen"
- "Stop asking our opinion ... you know you never listen unless your from a certain group



Lido targeted Ad - Posted 12 April

This post received 21 comments, and 33 replies to comments. ChatGPT analysis of comments for the lido ad shows the most common themes in these comments were:

- 1. Criticism of unnecessary spending, especially on infrastructure like speed bumps, cycle lanes, and road maintenance (~20 mentions).
- 2. Debate over ratepayers, renters, and landlords paying for amenities (~15 mentions).
- 3. Discussion of Hamilton Gardens fee (~10 mentions).
- 4. Suggestions and discussions about alternative solutions and approaches (~10 mentions), e.g., exploring other methods to heat the Lido pool in the winter.

What is an Annual Plan? - Ad Posted 17 April

This post received 44 comments, and 79 replies to comments (including those from Hamilton City Council in response to questions). ChatGPT analysis of comments for the What is an Annual Plan? ad shows the three most common themes from these comments were:

- 1. Dissatisfaction with local government and council decisions (~30 mentions).
- 2. Concerns about wasteful spending and financial management (~25 mentios).
- 3. Frustration with poor infrastructure and road maintenance (~20 mentions).

Gardens targeted Ad – Posted 17 April

This post received 509 number of comments, and 370 replies to comments (including those from Hamilton City Council in response to questions). Due to the high number of comments and replies received, analysis was limited to themes only (not the approximate number of comments relating to each theme). Key themes were similar to what was seen in the Have Your Say submissions.

- 1. The proposed entry fee is too high or too expensive and proposing lower prices.
 - Many suggest a fee of \$10 is more reasonable, with some suggesting \$5 or even a gold coin donation.
 - Many suggested that there should be different pricing for various categories, including suggestions for different fees for adults, children, students, seniors, residents, and tourists.
 - Some suggest a tiered system of fees based on residency or nationality, with higher fees for tourists.
 - Comments also related to having a family pass or discounts for families.
- 2. Concern that both the Gardens, and Hamilton would see a decrease in tourism as a result of an increased entrance fee for the Hamilton Gardens.
- 3. Concern regarding how residency or locality will be determined
 - Commenters discussed the challenges of differentiating between locals and outof-towners and the potential costs associated with enforcing the entry fee.
 - Commenters discussed that the boundary of fees-free is unclear, feeling like it is arbitrary and/or unfair.

Lido Static Ad v5 - Posted 1 May

This post received 30 comments, and 39 replies to comments (including those from Hamilton City Council in response to questions). ChatGPT analysis of comments for the generic ad shows the most common themes in these comments were:

Prioritizing infrastructure (roads and footpaths) over the pool cover (~18 mentions).



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- Criticism of the city council's spending decisions and its perceived focus on certain projects like the regional theatre, raised pedestrian ramps, and other "unnecessary" expenses (~14 mentions).
- 3. Discussion about the impact of speed bumps on the community, with some arguing they are necessary to control dangerous driving, while others find them inconvenient and unfair to the majority (~9 mentions).

Less than a week left to HYS - Posted 3 May

This post received 41 comments, and 30 replies to comments (including those from Hamilton City Council in response to questions). ChatGPT analysis of comments for the Less than a week left post shows the three most common themes from these comments were:

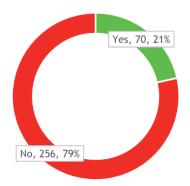
- 1. Costs and fees for public facilities (~24 mentions).
- Opinions on local government spending, financial management, and priorities (18 mentions).
- 3. Debates about the existence and impact of climate change (~10 mentions).

FEEDBACK FROM SOCIAL MEDIA - LINKEDIN

LinkedIn Poll #1 (Gardens) - Posted 30 April:

Using a poll on LinkedIn, we asked "Should we increase the average fee for non-Hamiltonians (16 and over) entering the enclosed gardens at Hamilton Gardens from \$10 to \$20?" which got 326 total votes. The majority of people (79%) were opposed to increasing the fee.

LinkedIn Poll 1 - Hamilton Gardens



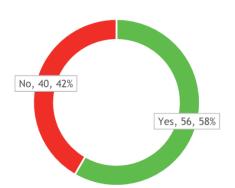


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LinkedIn Poll #2 (Lido) - Posted 4 May

Using a poll on LinkedIn, we asked "Should we pause work on a roof over the Lido Pool at Waterworld for one year?" which received 96 total votes. Just over half of the votes (58%) supported delaying this work.

LinkedIn Poll 2 - Lido Pool





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ENGAGEMENT TACTICS

GOAL

Hamiltonians are aware of the Annual Plan development, what we plan to deliver, and our financial position to make an informed decision on our budget.

OBJECTIVES

Objective	Measure
Hamiltonians are aware of our 23-24 Annual Planning	Reach and media coverage
Hamiltonians know Council's financial position and core services delivered	Reach, media coverage, feedback (both +/-)
Hamiltonians have every opportunity to have their say	Reach, engagement, website traffic, signs up for interest in LTP/Voice of Hamilton



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ENGAGEMENT RESULTS

SUBMISSIONS

We received 1841 unique submissions of which 1811 from individuals and 30 were from organisations.

SOCIAL MEDIA

Total stats across all social ad campaigns/posts/polls on all platforms:

Reach: 173,667 Link Clicks: 11,034 Post Engagements: 7,627

Facebook/Meta:

6 April - Consultation is now open (post)

- 9,225 accounts reached
- 10,746 post impressions
- 412 post engagements
- 10 reactions
- 0 comments
- 144 link clicks
- 7 shares

17 April - POV you don't know what an AP is (post):

- 19,064 accounts reached
- 41,152 impressions
- 998 post engagements
- 84 reactions
- 133 comments
- 8 shares

3 May - Less than a week left to HYS (post):

- 21,494 accounts reached
- 36,532 impressions
- 2,024 link clicks
- 54 reactions
- 71 comments
- 2 shares

6 April - Annual Plan Campaign (3 Ads)

Lido Pool Static Ad V1:

Lido Pool Static Ad V2 (Collateral updated)
Lido Pool Static Ad V3 (Collateral updated)
Lido Pool Static Ad V4 (Collateral updated)

- 15,452 accounts reached
- 54,791 impressions
- 1,123 link clicks
- 17 reactions
- 62 comments
- 0 shares



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Gardens Static Ad:

- 85,920 accounts reached
- 498,096 impressions
- 6,651 link clicks
- 503 reactions
- 882 comments
- 97 shares

Generic Static Ad V1:

Generic Static Ad V2 (Collateral updated):

- 8,292 accounts reached
- 17,954 impressions
- 224 link clicks
- 27 reactions
- 107 comments
- 6 shares

1 May - Annual Plan Campaign - Lido Ad (1 Ad)

Lido Pool Static Ad V5

- 27,472 accounts reached
- 74,964 impressions
- 726 link clicks
- 11 reactions
- 61 comments
- 1 shares

Instagram:

2 May - Instagram Poll #1 (Gardens):

- 497 accounts reached
- 73 total votes
- Average vote was disagree 'nah'

5 May - Instagram Poll #2 (Lido):

- 413 accounts reached
- 41 total votes
- Average vote was disagree 'no'

17 April - POV you don't know what an AP is (carousal post):

- 1,103 accounts reached 1,011 followers and 92 non-followers
- 27 reactions
- 1 comment
- 3 saves
- 12 shares

LinkedIn:

LinkedIn Poll #1 (Gardens) 30 April:

- 326 total votes
- 70 votes yes (21%)
- 256 votes no (79%)
- 7871 impressions
- 5135 unique impressions
- 600 engagements
 - 589 clicks (clicks includes link clicks, clicks on our name, logo etc)



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- 5 reactions
- 6 comments

LinkedIn Poll #2 (Lido) 4 May:

- 96 total votes
- 56 votes yes (58%)
- 40 votes no (42%)
- 3079 impressions
- 2347 unique impressions
- 81 engagements
 - 80 clicks (clicks includes link clicks, clicks on our name, logo etc)
 - 1 reaction

Consultation Open (organic) 6 April:

- 782 impressions
- 578 unique impressions
- 23 engagements
 - 16 clicks (clicks includes link clicks, clicks on our name, logo etc)
 - 6 reactions
 - 1 repost

Less than a week left (organic) 3 May:

- 777 impressions
- 601 unique impressions
- 27 engagements
 - 23 clicks (clicks includes link clicks, clicks on our name, logo etc)
 - 4 reactions

Couple days left (Boosted) 4 May:

Organic results:

- Impressions: 380
- Unique impressions: 274
- Reactions: 2
- Reposts: 1

Paid results:

- Impressions: 26283
- 135 clicks to website.

Totals:

- Impressions: 26,663
- Reactions: 2
- Reposts: 1



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CHANNEL	DATE	REACH	SAMPLE
WEBSITE	6 April to 8 May	Consultation page Users: 10,754 Of this 3,021 proceeded to view and begin a submission Engagement time: 01:24 Total views: 23,878 Average views per user: 2.22	Consultation page Annual Plan page
		More information page Users: 1552 Engagement time: 01:07 Total views: 2029 Average views per user: 1.31	
STAKEHOLDER EMAIL Contained a targeted section to stakeholders of the Community Assistance Policy Review.	13 April	Sent to 855 email addresses. Open rate – 37.77% Click-through rate – 10.5% Unique clicks – 34 31 to Annual Plan 3 to Community Assistance Policy Total clicks – 44	Have we got the budget right? 2022-24 depth Annual Plan Sin on. Sin one, you have show you will be affect Cay Causal's and 2022-24. Commission to specify the Mary San



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NEWSLETTER TO ETHNIC, MIGRANT AND FORMER REFUGEE SECTOR	20 Apr to 4 May	 Weekly email newsletter compiled by Ethnic Development Advisor 20 April, AP overview 27 April, AP reminder 4 May, AP final reminder
VOICE OF HAMILTON KIRIKIRIROA	12 April	Sent to 951 email addresses Open rate – 50.05% Click- through rate – 37.5% Unique clicks – 178 Total clicks – 225



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PRINT MEDIA Have we got the All 17 Free newspaper Hamilton budget right? April delivered to all Press Hamilton ratepayers. Readership: Waikato 57,000 Weekly Chinese Local newspaper Hamilton City Council for the Chinese Indian community, Weekly 17 translated.April Reaches Nexus 120,000 readers Magazine Free magazine distributed across the University of Waikato for their students. 1500 copies are printed at the Hamilton campus, and an online readership of approximately 3000. Combined total of 4500-5000 most given weeks.



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From 6 Various sizes put **POSTERS** April up across all our facilities with banners and large sized Have we got posters at the budget right? Hamilton Gardens, Libraries, and Waterworld. The poster was translated into six different languages and made available on our website. Hamilton City Counci NZSL video: https://www.youtube.com/watch?v=wdAePvqb3jc 17 April Through CommDev reached: **NZ SIGN** Waikato Deaf Community Noticeboard (252 members) **LANGUAGE** Hamilton Online Disability News (188 members) **VIDEO** Deaf Action New Zealand (1,000+ members) NZSL - Tāngata Turi o Aotearoa, New Zealand Deaf Community (2,400+ members)



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INTERNAL COMMS • Moorena Mail ongoing • Digital screens.	6 April to 8 May	Moorena Mail is delivered to over 1500 staff. Delivered to all 1300+ staff across all facilities.	Digital Screens: Have we got the budget right?
RADIO 30 second ad campaign run for two weeks.	17 April – two week campaign	 Prime placeme ZM, Coast, New people in the W Media Works 30 second Quantity of 	
RATES NOTICE	24 April	Promotional banner included in notice sent to 62,835 rateable properties	Have we got the budget right? Have your say. hamilton.govt.nz/annualplan



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MEDIA	Feb to 8		Our Hamilton
	May		2 Mar: Council's draft budget approved with
			caveat of saving \$6 million more
News/media		Sent to local	
releases		media and a	24 Mar: Prepare to feedback on Council's draft
rereases		registered	budget
		database of	
		more than	6 Apr: Have your say on Council's draft budget
		1300.	
			Media
			28 Feb, Stephen Ward, Stuff Spending cuts and
			higher rates considered as Hamilton councillors try
Media			to shrink 2023-24 deficit
coverage			
55.5.4.85			2 Mar, Stephen Ward: Fiesty debate as city council
		Good coverage	staff ordered to seek another \$6 million in cuts
		by local	
		reporter leading	4 Mar Stephen Ward: Putting off projects,
		up to	spending cuts considered as Hamilton City
		consultation.	
			7 April, NZHerald: <u>Hamilton City Council: Have</u>
			your say on the final draft budget.

SCHEDULED MEETINGS

HTown Youth Connect, Friday 14 April

- Mangakōtukutuku Glenview Campus, Te Wānanga o Aotearoa.
- 50+ youth workers and youth sector staff.
- More than 30 organisations represented.
- 3 Elected Members and Civic Engagement Advisor presented education session and Q&A.
- 11 iPads available at the event, more than 10 online submissions completed for the AP.
- All attendees encouraged to apply as individuals, and on behalf of their organisations.

Disability Forum, Monday 17 April

- Online.
- 40+ representatives of Hamilton disability community.
- NZSL interpreters attended.
- Civic Engagement Advisor presented overview of the AP and Q&A.
- Mayor Paula Southgate and Councillors attended, and delivered Q&A session.
- Link to the Have Your Say AP consultation form was sent to attendees prior to meeting.
- All attendees encouraged to apply as individuals, and on behalf of their organisations.
- After the meeting, Civic Engagement Advisor sent a detailed follow-up email for distribution to their mailing lists. This email had more information, links to the Have Your Say online form again, and a link to the NZSL video.

Toa Whakapuawai, youth group from Western Community Centre, Tuesday 18 April

- Auaha Makerspace, Central Library school holiday programme for this group.
- Civic Engagement Advisor, Youth Advisor, and Community Advisor presented information about the Annual Plan in 1:1 conversations with the youth workers who lead this group.
- 3 iPads available at this event for making submissions on the Annual Plan.



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- 15+ young people from Fairfield College, Fraser High School, and Ngā Taiātea Wharekura.
- 2 of the youth workers who lead this group made AP submissions during this session.

Blind Low Vision NZ - Hamilton Branch, Thursday 20 April

- 15 Liverpool Street, Hamilton Central.
- 20+ members of Blind Low Vision community.
- Q&A and information session delivered by Disability Advisor, Civic Engagement Advisor, and Elected Member.
- 3 iPads available for making online submissions.
- 4 submissions made during the session, with reader/writer support from Council staff.
- All attendees encouraged to apply as individuals, and on behalf of their organisation.
- Blind Low Vision NZ staff discussed making a submission as an organisation.

Refugee Orientation Centre, Road Code class, Thursday 20 April

- 63 Kent Street, Frankton, Hamilton.
- 30+ former refugees from the Congo.
- Interpreters present to provide language support.
- Civic Engagement Advisor presented an education session on the roles of central and local government, what Council does, how to contact Council, information about the Mayor and Elected Members, what the Annual Plan is, and how to have your say.
- After this session, met with Refugee Orientation Centre staff to discuss the Annual Plan.
- All staff encouraged to make submissions as individuals, and on behalf of ROC.



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WHAT'S NEXT

Council will hear from those who have indicated they would like to speak to their submission on 18 May 2023. Council will meet on 1 June to consider and discuss the feedback provided and agree what, if any, changes it wishes to make to the draft Annual Plan. It will then meet again on 29 June to adopt the 2023-24 Annual Plan.



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The grey highlighted cells are the fees that are new or changed for	the June 2023 Council Meeting						
SINAL	SUGGESTED UPDATE		2022/23	2023/24 (Proposed)	Fee Change	% increase/ decrease	
G FACILITIES						2022/23 to 2023/24	
nto the Swimming facilities for children under 5 years of ag	e Entry into the Swimming facilities for children under 5 years of age is free						
try Fees	Entry Fees				4		
lult - Waterworld Iult - Gallagher Pools	Adult - Waterworld Adult - Gallagher Pools		\$7.70 \$7.20	\$7.80 \$7.20	\$0.10	1.309	0% In
idid (5 - 15 years) ectator	Child (5 - 15 years) Spectator		\$4.00 \$2.00	\$4.00 \$2.00	\$0.00 \$0.00		
ior citizen abled	Senior citizen Disabled		\$4.00 \$4.00	\$4.00 \$4.00	\$0.00 \$0.00		
drotherapy nool concession	Hydrotherapy	1 hour	\$8.00 \$2.50	\$8.00 \$2.70	\$0.00 \$0.20	8.009	
amily day concersion	School concession	2 adults & up to 4 children	\$25.00	\$25.00	\$0.00		
mily day concession per Family One Day Pass Includes Hydroslides	Family day concession Family day concession with Community Services Card Super Family One Day Pass Includes Hydroslides	2 adults & up to 4 children 2 adults & up to 4 children 2 adults & up to 4 children	\$40.00	\$18.70 \$40.00	\$0.00 New Fee \$0.00		
ydrotherapy Pool Disabled Admission	Hydrotherapy Pool Disabled Admission		\$6.40	\$6.40	\$0.00		
una and Steam Room	Sauna and Steam Room Spa, Steam and Sauna - Partial Use	Single use per person	\$8.70	\$8.70 \$5.00	\$0.00 New Fee		
ower only ory / Police Test	Shower only Navy / Police Test	per person	\$5.00 \$25.00	\$5.00 \$25.00	\$0.00 \$0.00		
wim Concession Cards (10 swims) dult (excludes hydotherapy)	Swim Concession Cards (10 swims) Adult (excludes hydotherapy)		\$68.00	\$68.00	\$0.00		
hild (excludes hydotherapy) enior - Casual Swim (excludes hydotherapy)	Child (excludes hydotherapy) Senior - Casual Swim (excludes hydotherapy)		\$36.00 \$36.00	\$36.00 \$36.00	\$0.00 \$0.00		
wim Concession Cards	Swim Concession Cards		457.50	457.50	40.00		
lydrotherapy pool - 10 Swims lydrotherapy pool - Senior (65years +) / Disabled - 10 Swims	Hydrotherapy pool - 10 Swims Hydrotherapy pool - Senior (65years +) / Disabled - 10 Swims		\$67.50 \$54.00	\$67.50 \$54.00	\$0.00 \$0.00		
Disabled (excludes hydrotherapy) - 10 Swims Disabled (excludes hydrotherapy) - 20 Swims	Disabled (excludes hydrotherapy) - 10 Swims Disabled (excludes hydrotherapy) - 20 Swims		\$36.00 \$49.00	\$36.00 \$49.00	\$0.00 \$0.00		
Disabled (excludes hydrotherapy) - 30 Swims	Disabled (excludes hydrotherapy) - 30 Swims		\$71.00	\$71.00	\$0.00		
wim Memberships lydrotherapy Pool - 1 Month	Swim Memberships Hydrotherapy Pool - 1 Month		\$85.00	\$85.00	\$0.00		
lydrotherapy Pool - 3 Months lydrotherapy Pool - 6 Months lydrotherapy Pool - 12 Months	Hydrotherapy Pool - 3 Months Hydrotherapy Pool - 6 Months Hydrotherapy Pool - 12 Months		\$240.00 \$440.00 \$650.00	\$240.00 \$440.00 \$650.00	\$0.00 \$0.00 \$0.00		
ydroslide	Hydroslide, Inflatable and Diving Board		5030.00	J0J0.00	VO.00		
ydroslide Single	Hydroslide Single	1 hour	\$5.00	\$5.50	\$0.50	10.009	
ydroslide Day Pass (Sat & Sun/School Holidays) 10 -5 ydroslide School Concession	Hydroslide Day Pass (Sat & Sun/School Holidays) 10 -5 Hydroslide School Concession	All Day	\$8.00	\$8.70 \$3.50	\$0.70 \$0.50	8.759	
rar asside School Concession	Hydroslide School Concession Inflatable, Diving Board and Hydroslide Single	1 hour 1 hour	\$5.00	\$3.50 \$8.00	\$0.50 New Fee	16.675	d
	Inflatable, Diving Board and Hydroslide Day Pass	All Day		\$10.00	New Fee		
	Inflatable and Diving Board Day Pass	All Day		\$3.00	New Fee		
3Q Hire	BBQ Hire	(\$10.00 deposit)	\$15.00	\$16.00	\$1.00	6.67	,
arn to Swim	Learn to Swim	(310.00 deposit)	313.00	310.00	31.00	0.07	
Direct Debit Registration Fee Private lessons	Direct Debit Registration Fee Private lessons	25 minutes	\$15.00 \$48.00	\$15.00 \$48.00	\$0.00 \$0.00		
essons - Babies, Pre-schoolers, School children, Adults	Lessons – Babies, Pre-schoolers, School-children, Adults	12 lessons	\$186.00	\$186.00	Remove Fee		
essons - Babies, Pre-schoolers, School children, Adults	Lessons - Babies (6 months plus), Pre-schoolers, School children, Adults	Weekly	\$15.50	\$17.50	\$2.00	12.90)
	Lessons with Community Services Card - Babies (6 months plus), Pre-schoolers, School children, Adults	Weekly		\$13.10	New Fee		
	Lessons - Babies (under 6 months)	Weekly		\$8.00	New Fee		
	Lessons with Community Services Card - Babies (under 6 months)	Weekly		\$6.00	New Fee		
uad Lessons - 12 lessons - Direct Debit	Squad Lessons - 12 lessons	Weekly	\$16.50	\$18.50	\$2.00	12.129	29
	Squad Lessons with Community Services Card - 12 lessons Aqua Education - Group Session	Weekly Up to 30 Children		\$13.80 \$160.00	New Fee New Fee		
terworld - General Pool Hire Charges e Hire - 25m Off Peak	Waterworld - General Pool Hire Charges Lane Hire - 25m Off Peak	per hour	\$12.30	\$12.30	\$0.00		
e Hire - 25m Off Peak e Hire - 25m Peak e Hire - 50m Off Peak	Lane Hire - 25m Off Peak Lane Hire - 50m Off Peak	per hour per hour per hour	\$14.30 \$19.40	\$14.30 \$19.40	\$0.00 \$0.00		
ne Hire - 50m Peak do Pool	Lane Hire - 50m Peak Lido Pool	per hour per hour	\$23.50 \$103.00	\$23.50 \$103.00	\$0.00 \$0.00		
olash Pad & Toddler Pool Peak time is 5.30am to 8 am and 3.30pm to 8pm	Splash Pad & Toddler Pool * Peak time is 5.30am to 8 am and 3.30pm to 8pm	per hour	\$51.00	\$51.00	\$0.00		
llagher Aquatic Centre - Facility Hire Charges lagher Aquatic Centre - 6 lane hire	Gallagher Aquatic Centre - Facility Hire Charges Gallagher Aquatic Centre - 6 lane hire	per hour	\$82.00	\$82.00	\$0.00		
allagner Addatic Centre - 6 lane nire ull Facility Hire utdoor table area	Gallagrer Augustic Centre - 6 laine filire Full Facility Hire Outdoor table area	per hour per hour (min 2 hrs) per hour	\$148.00 \$20.50	\$148.00 \$20.50	\$0.00 \$0.00		
ve Pool Charges	Dive Pool Charges						
ive pool - half pool ive pool - half pool	Dive pool - half pool Dive pool - half pool	30 minutes per hour	\$11.80 \$23.50	\$11.80 \$23.50	\$0.00 \$0.00		
ive pool - whole pool ive pool - whole pool - plus grandstand and control room	Dive pool - whole pool Dive pool - whole pool - plus grandstand and control room	1 hour minimum 1 hour minimum	\$45.50 \$100.00	\$45.50 \$100.00	\$0.00 \$0.00		
aterworld - Swim Meet Facility Hire alkhead shift (one off payment when hiring 50m pool)	Waterworld - Swim Meet Facility Hire Bulkhead shift (one off payment when hiring 50m pool)		\$100.00	\$100.00	\$0.00		
ulkhead extension install & uninstall (Organisation/club Waikato egion based – local)	Bulkhead extension install & uninstall (Organisation/club Waikato region based – local)		\$100.00	\$100.00	\$0.00		
ulkhead extension install & uninstall (Organisation/club outside of the Waikato region – not local)	the Waikato region – not local)		\$200.00	\$200.00	\$0.00		
nort Course Hire (25m of 50m pool, includes grandstand and ontrol room) ong course Hire (50m pool, includes grandstand and control room	Short Course Hire (25m of 50m pool, includes grandstand and control room)	per hour	\$115.00 \$225.00	\$115.00 \$225.00	\$0.00		
ong course Hire (50m pool, includes grandstand and control room ancellation Fee - within 30 days	Long course Hire (50m pool, includes grandstand and control room) Cancellation Fee - within 30 days	per hour 25%	Q223.00	Q223.00	γυ.υυ		
ancellation Fee - within 14 days ancellation Fee - within 7 days	Cancellation Fee - within 10 days Cancellation Fee - within 14 days Cancellation Fee - within 7 days	50% 100%					
Jaterworld - Other Facility Hire	Waterworld - Other Facility Hire						
itchen and agenda room hire idoor Party Area	Kitchen and agenda room hire Indoor Party Area Rainbow Zone	per hour	\$25.50 \$20.30	¢25.00	Remove Fee \$4.70	22.151	
lainbow Zone Igenda Room Hire (includes kitchenette) Jecurity guard	Rainbow Zone Agenda Room Hire (includes kitchenette) Security guard	per hour per hour per hour	\$46.00 \$30.60	\$25.00 \$46.00 \$45.00	\$0.00 \$14.40	23.159 47.069	
arking warden councy castle	Parking warden Bouncy castle	per hour per hour (min 2hr)	\$30.60 \$51.00	\$35.00 \$51.00	\$4.40 \$0.00	14.38	
dditional Lifeguard he Hub	Additional Lifeguard The Hub	Per hour (min 4hr) per hour	\$30.60 \$25.00	\$35.00 \$25.00	\$4.40 \$0.00	14.38	
ydroslide - Group Hire (max 20 people) pol Inflatable Hire	Hydroslide - Group Hire (max 20 people) Pool Inflatable Hire	All day per hour (min 2 hrs)	\$102.00 \$50.00	\$110.00 \$80.00	\$8.00 \$30.00	7.84 60.00	
rthday Party Packages	Birthday Party Packages	,,					
	and the strength	Includes 10 x swim entry (kids) \$4 entry per extra child					
	Birthday Party Package 1	extra child 4 x swim entry (adults) \$7.80 entry per extra adult		\$195.00	New Fee		
	,	Birthday Party room (the hub) 2 hours Staff member (set up and pack down of party					
		room) 10 x swim entry (kids) \$4 entry per extra child					
		4 x swim entry (adults) \$7.80 entry per extra adult					
	Birthday Party Package 2	10 x hydroslide entry day pass (kids) - \$8.50 per extra child		\$295.00	New Fee		
		4 x hydroslide entry day pass (adult) - \$8.50					
		per extra adult Rirthday Party room (the huh) 2 hours					

Fees and Charges (including GST) Proposed for Year 3 2023/24 of the 2021-31 10-Year Plan

DRIGINAL	SUGGESTED UPDATE		2022/23	2023/24 (Proposed)	Fee Change	% increase/ decrease 2022/23 to 2023/24	Comments 2023/24
Group Fitness Class	Group Fitness Class	per session	\$9.70	\$8.00	(\$1.70)	-17.53%	To enable more casual use of facility / access
Gym and Pool Entry (excludes hydrotherapy) - Senior	Gym and Pool Entry (excludes hydrotherapy) - Senior	per session	\$15.50	\$15.50	\$0.00		
Group Fitness Class - Senior	Group Fitness Class - Senior	per session	\$7.50	\$7.50	\$0.00		
Gym Class - Concession	Gym Class - Concession						Narrative Amendment
Group Fitness - 10 Sessions	Group Fitness - 10 Sessions	10 sessions	\$75.00	\$75.00	\$0.00		
qua Fitness - 10 Sessions	Aqua Fitness - 10 Sessions	10 sessions	\$75.00	\$75.00	\$0.00		
enior (+65) Group Fitness - 10 Sessions	Senior (+65) Group Fitness - 10 Sessions	10 sessions	\$60.00	\$60.00	\$0.00		
enior (+65) Aqua Fitness - 10 Sessions	Senior (+65) Aqua Fitness - 10 Sessions	10 sessions	\$60.00	\$60.00	\$0.00		
Memberships	Memberships						
	Youth Fit Membership (14 and 15 year olds)	Weekly		\$10.00	New Fee		New membership option for rangatahi ages 14 and 19
otal Fit and Swim Fit - Joining fee	Total Fit and Swim Fit - Joining fee		\$35.00	\$35.00	\$0.00		
Gold Fit - Joining fee	Gold Fit - Joining fee		\$15.00	\$15.00	\$0.00		
Sym Contract Cancellation fee	Gym Contract Cancellation fee		\$150.00	\$150.00	\$0.00		
Gym Membership Card Replacement	Gym Membership Card Replacement		\$5.00	\$5.00	\$0.00		
Total Fit Membership WW & GAC (does not give access to	Total Fit Membership WW & GAC (does not give access to						
hydrotherapy Pool)	hydrotherapy Pool)						
All Inclusive - Contract	All Inclusive - Contract	Weekly	\$16.00	\$16.00	\$0.00		
All Inclusive Up front payment (no cancellation fee)	All Inclusive Up front payment (no cancellation fee)	Annual	\$832.00	\$832.00	\$0.00		
Il Inclusive - No Contract (no cancellation fee)	All Inclusive - No Contract (no cancellation fee)	Weekly	\$22.00	\$22.00	\$0.00		
Gold Fit (65+) (does not give access to hydrotherapy Pool)	Gold Fit (65+) (does not give access to hydrotherapy Pool)						
All Inclusive Up front payment (no cancellation fee)	All Inclusive Up front payment (no cancellation fee)	Annual	\$520.00	\$520.00	\$0.00		
All Inclusive - No Contract (no cancellation fee)	All Inclusive - No Contract (no cancellation fee)	Weekly	\$10.00	\$10.00	\$0.00		
Hydro Fit Membership (Includes Hydrotherapy Pool Access)	Hydro Fit Membership (Includes Hydrotherapy Pool Access)						
		Modele		ć14.00	No Fee		
	Hydro Fit - 65+ and Disability - Direct debit only	Weekly		\$14.00	New Fee		
	Hydro Fit - Adult - Direct debit only	Weekly		\$20.00	New Fee		
Swim Fit (does not include access to Hydrotherapy Pool)	Swim Fit (does not include access to Hydrotherapy Pool)						
Swim Only - Contract	Swim Only - Contract	Weekly	\$14.00	\$14.00	\$0.00		
Swim Only Up front payment (no cancellation fee)	Swim Only Up front payment (no cancellation fee)	Annual	\$728.00	\$728.00	\$0.00		
wim Only - No Contract	Swim Only - No Contract	Weekly	\$16.00	\$16.00	\$0.00		
Physio membership - all inclusive	Physio membership - all inclusive	6 weeks	\$120.00	\$120.00	\$0.00		
Corporate Fit	Corporate Fit						
Corporate Fit - Contract - 12 months	Corporate Fit - Contract - 12 months	Weekly	\$14.00	\$14.00	\$0.00		
Corporate Fit - No Contract	Corporate Fit - No Contract	Weekly	\$20.00	\$20.00	\$0.00		
Corporate Fit - Upfront Payment	Corporate Fit - Upfront Payment	Annual	\$728.00	\$728.00	\$0.00		
Personal Training	Personal Training						
Ground Floor Gym Studio - Personal Trainer Use	Ground Floor Gym Studio - Personal Trainer Use	Weekly	\$150.00		Remove Fee		
	Ground Floor Gym Studio - Personal Trainer Use <10 Clients	Monthly		\$100.00	New Fee		
	Ground Floor Gym Studio - Personal Trainer Use 10+ Clients	Monthly		\$150.00	New Fee		
ersonal Trainer	Personal Trainer	per hour	\$60.00	\$65.00	\$5.00	8.33%	benchmarked against industry standard
Personal Trainer	Personal Trainer	30 Minute session	\$35.00	\$45.00	\$10.00		benchmarked against industry standard

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Appendix C: Additional Information Requests: Transport

	23-24 Additional Information Requests: Tra	· · · · · · · · · · · · · · · · · · ·
Topic	Question	Information/Response
Ulster Street	 Information on possibility of funding with projects deferred in the capital programme and bringing it back in, with Waka Kotahi subsidy. 	The Low Cost/Low Risk – Road to Zero programme funded through Waka Kotahi (51% subsidy) approved at the 7 March 2023 Infrastructure and Transport Committee had proposed this project commence in 2023-24, with \$100,000 for investigation and concept design, and with \$900,000 proposed for the 2024-34 Long Term Plan for implementation in Year 1 (2024-25).
	How could we progress a crossing on Ulster Street to address safety concerns sooner? From both a capacity/deliverability lens and a funding lens e.g., could we bring	There was a significant deferral of funding from the Road to Zero programme for the 2023-24 Annual Plan and staff are reviewing the changes that will need to be made to the approved list from 7 March 2023 to work within the proposed lower budget.
	back deferred capital funding, reprioritise, or would we need new funding etc. and what opportunities are there for getting Waka Kotahi	Staff are able to prioritise the Ulster Street pedestrian improvements, but this will require several other projects to be delayed beyond that which will be required to meet the proposed lower Low Cost/Low Risk transport improvement budget proposed for 2023-24.
	co-funding within this current National Land Transport Programme funding round?	Note: Staff are going to develop an 'updated programme for 2023-24' based on lower capital funding proposed in 2023-24 Annual Plan and the expenditure completed to date. Timing of this information is to be confirmed.
Transport Centre	Summary of what's happened so far and what will happen over the next few months	The following update on the Transport Centre Rejuvenation is going to the Infrastructure and Transport Committee 30 May 2023:
		Following approval of the preferred concept design at the April 2021 Infrastructure Operations Committee, staff have continued to progress the delivery of the Transport Centre rejuvenation project. Detailed design work is progressing well. There have been numerous stakeholder engagements with external and internal stakeholders to ensure user requirements are captured. The developed design package is scheduled to be issued within the next few weeks. This information will provide the project team a better understanding of the cost to complete the project. The project team will be looking to have an Elected Member briefing once more detail is received. As reported to the August 2022 Infrastructure Operations Committee, staff are anticipating there will be a considerable shortfall in funding. Waka Kotahi are aware of this risk.

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Footpaths, Cycleways, Verges	Footpath audits: could some funding for footpaths be diverted to/ringfenced for disability street audits? How are audits undertaken and remedial work prioritised? How can we identify disability hotspots?	In anticipation of a decision being required about additional funding, regular reporting to Elected Members will continue via Executive Updates and then to appropriate Council Committees in 2023-24leading up to requesting award of the construction phase. The opening date of the Transport Centre is currently estimated to be 14-24 months following award of a construction contract. Construction could potentially commence in mid-2024, subject to Council and Waka Kotahi co-investment approval. Staff are continuing to work with Waikato Regional Council regarding temporary bus stop locations while the Transport Centre is closed/partially closed to undertake the rejuvenation work. Footpath audits: The Low Cost/Low Risk – Walking and Cycling programme approved at the 7 March 2023 Infrastructure and Transport Committee had proposed \$50,000 for Accessibility Improvements in 2023-24 – this has been a programme of works that has been undertaken each financial year and provides for investigation including street audits and implementation of the remedial works that have been identified. Fitzroy is the proposed
		area for review in 2023-24. Information was provided on the prioritisation process used was included in the General Manager's report to the Infrastructure Operations Committee on 27 April 2021 and is repeated below or can be accessed via this link to the committee agenda papers – Item #21 page 525
		Accessibility Review Update
		 Further to discussions in previous Infrastructure Operations Committee meetings (26 May 2020 Chair's report) staff have been working on the roll out of an Accessibility Review and Improvements programme.
		2. We have engaged the support of a consultant who is a technical specialist. Bridget Burdett – Principal Researcher from MR Cagney, will be assisting in the development of improvement programmes which have been prioritised based on Census data showing areas in Hamilton with highest proportions of people who cannot walk or who find walking difficult. This is the best proxy data we have for people likely to be using some type of assistance device to around e.g., walking stick, walker, wheelchair, or mobility scooter.

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3. This programme of work sits alongside a research project that Bridget has submitted to MBIE into the inclusive 20-minute city. The research project will "aim to address the equity gap in planning 20-minute cities by developing an economic model of the value of a trip for people who do and do not have difficulty walking. Drawing on existing literature and census data about people who find walking difficult (or cannot walk unassisted), and by recruiting disabled people and non-disabled people for surveys, focus groups and go-along interviews, we will define categories of infrastructure quality that render footpaths and road crossings accessible or not."
4. The research proposal leverages ongoing investment in transport by councils, including case study partners from Wellington, Hamilton, and Timaru, and from Waka Kotahi, who have also indicated that they are ready and willing to engage with the research project.
5. Our pilot area for 2020-21 is Enderley North and the proposal have been informed by an assessment of wheelchair accessibility, which will also help children on manual scooters, and anyone on an e-scooter, skateboard, mobility scooter, or using a walking frame. The following questions to prioritise improvements:
 Can people get out and about for a fresh air: can they get along and across footpaths? Can people get to and from the dairy on Mardon Road? Can people get to and from the bus stops on Peachgrove Road?
6. Based on the walkover a series of activities in the study area are identified and mapped (as shown below).

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Map of proposed accessibility improvements to the Enderley North area

- 7. The activities include both maintenance and capital improvements which are then assigned to the appropriate teams for implementation.
- 8. A budget of \$30,000 was set aside for capital accessibility improvements as part of the 2020-21 Low Cost/Low Risk budget and this work will be completed prior to June 2021 by our contractors commencing once the work at the River/Clarkin intersection has been completed.
- 9. A budget of \$50,000 annually is proposed for this work in the proposed Low Cost/Low Risk – Walking and Cycling programme for the next three years. The 2021-22

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programme of works is being considered by the 27 April 2021 Infrastructure Operations Committee for approval.

- 10. Investigation reviews for the following areas have been commenced in preparation for the development of the programme:
 - Swarbrick
 - Fairfield
 - Fitzroy

The footpath renewals programme also looks to proactively address issues on the network that create difficulties for people with mobility issues e.g., pedestrian cutdowns having a lip, footpath down to road crossings being too steep and crossfall on footpaths being too steep. A member of the Transport Safety team works with the contractor to ensure that we are maximising the benefits available via the renewals programme – using a 'build back better' approach.

There was a significant deferral of funding from the Low-Cost Low Risk Transport Improvement programme for the proposed 23/24 Annual Plan and staff are reviewing the changes that will need to be made to the approved list from 7 March 2023 to work within the proposed lower budget.

Staff have also been reviewing the mobility carparks throughout the central city and have a programme for improvements to these which is currently being rollout out. We work with customers and CCS Disability Action to identify new locations for mobility carparks and implement them through our parking programme via the Traffic Hearings Panel.

Note: Staff are going to develop an 'updated programme for 2023/24' based on lower funding proposed in Annual Plan and the expenditure completed to date. Timing is to be confirmed.

The field survey for footpath faults and condition has also improved with the contractor using smart technology (Retina Vision). The new technology will provide more accurate fault

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 Parking enforcement for people parking on footpaths and cycleways/shared paths: is there an option to generate more revenue through increased enforcement (or higher charges, but I think you told me previously that's tightly regulated)? Where does parking enforcement revenue go and how is it being used? types and location for better planning of repairs and renewals. The technology also provides a much faster way of auditing the network and can be done more regularly.

Parking enforcement for people parking on footpaths and cycleways/shared paths:

The Parking Team continues to review its enforcement prioritises with the focus on supporting delivery of Access Hamilton Strategy and Parking Policy outcomes following approval in August 2022.

The proposed 2023-24 Annual Plan includes additional funding and revenue to increase parking enforcement capability with the introduction of an additional Licence Plate Recognition vehicle, an extra Parking Officer, and an additional Adjudicator in the 2023-24 Annual Plan will result in increased enforcement capability. There is an opportunity to further increase revenue through increased Parking Officers to monitor and proactively manage the safety of transport network in relation to parking compliance such as footpaths/cycleways and shared paths.

Fees and charges for parking and traffic infringements are set under national legislation and cannot be altered by Road Controlling Authorities and Council's.

A review of parking infringement fees and charges has been completed by the Ministry of Transport Policy Advisor's; this currently sits with the office of the Minister of Transport; this is unlikely to be actioned until later in the year.

The parking enforcement revenue is used to fund the city operations of the parking activity (Staff costs, equipment, vehicles, off street carparking management, parking and infringement management, signs etc) as per the 2021-31 Long Term Plan and Council Funding Needs Analysis Policy June 2021. The Council Parking Policy also provides guidance for future revenue management opportunities.

 Vegetation overgrowth on footpaths etc from private property: is there any education on

Vegetation overgrowth on footpaths etc from private property:

Staff primarily respond to customer requests for overgrown vegetation from private properties obstructing footpaths etc. When reported we have a standard letter that is delivered to the resident/owner of the property with overgrown vegetation requesting

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	this for residents, or what work is	them to address the issue. The current Council Streetscape Beautification and Verge
	being done, if any, to address this?	Maintenance Policy sets out the requirements for this.
		If the resident/owner is unable or unwilling to address the problem – then Council can complete the work and pass the charges back to the property owner. There are cases where the overgrown vegetation does require specialists to complete the work due to the size of the trees/branches involved.
		Staff also identify these issues as part of their general inspections of the network and in conjunction with the maintenance and renewals activities being completed on footpaths throughout the city.
		The following actions are taken once a problem has been identified: 1. Letters to resident
		 Staff have recently changed the letter template to residents to be more targeted and informative, with a target remedial date for overgrowth (one month). Residents do have an option to contact Council contractors to remedy at their cost, or if after one month this has not been actioned the contractor may remedy this at the residents' costs if this is a safety issue.
		Staff are also considering educational communication.
Traffic Calming Measures	What is our total budget for low cost, low risk, for 'traffic calming' measures?	The Low Cost/Low Risk – Road to Zero programme approved at the 7 March 2023 Infrastructure and Transport Committee has proposed funding for Safer Speed Areas (\$500,000) for the St Andrews Area and Saxby's Road Area. This funding allows for a lower speed limit (permanent 40km/h) and supporting infrastructure improvements. The infrastructure changes are minimal. There is no specific funding for retrofitting existing 40km/h Safer Speed Areas with additional infrastructure – but in some cases, there are other improvements planned in these areas associated with improvements outside schools or shops.
		Staff are also proposing to continue this funding in the 2024-34 Long Term Plan and have a programme set out in the draft 2024 Speed Management Plan which is being presented to

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		the 30 May 2023 Infrastructure and Transport Committee for approval to begin consultation.						
		There was a significant deferral of capital funding from the Road to Zero programme for the 2023-24 Annual Plan and staff are reviewing the changes that will need to be made to the approved list from 7 March 2023 to work within the proposed lower budget.						
Bus Lanes	Bus Lanes - Transport & Metro Spatial Plan Transport Programme Business Case - Do we have any resourcing for starting design work on bus lanes along Te Rapa/Ulster this coming financial year?	Staff are fully committed to Climate Emergency Response Fund, Low Cost/Low Risk, and Biking & Micromobility in 2023-24 given the tight investment time frame. As a result of this commitment, unfortunately there are no internal resources to start the design work on the bus lanes on Te Rapa/Ulster in 2023-24. There needs to be a dedicated resource to take the bus lane request forward, including funding to engage a consultant to support with a study/route assessment (needs to include Anglesea Street/Willoughby Street as well).						

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Proposed Capital Projects for 2023/24 with deferrals to future years

PROJECT	ACTIVITY	PROPOSED BUDGET 2023/24 (\$000s)	DEFERRED AMOUNT TO 2024/25 (\$000s)	DEFERRED AMOUNT TO 2025/26 (\$000s)
3 Waters Customer Service Connections	Waters	4,659.1	0.0	0.0
Alexandra Street Upgrade	Transport	0.0	5,235.0 440.4	0.0
Arterial Designations and Permanent Levels Biking and Micro-Mobility Projects	Transport Transport	581.8 1,900.0	1,400.0	0.0
Borman Horsham Urban Upgrade and Extension	Transport	15,912.2	2,000.0	0.0
Central City Street Furniture Replacement	Transport	103.0	103.0	0.0
City Wide Infrastructure Upsizing Programme	Waters	785.6	4,044.8	0.0
Climate Environment Relief Fund (CERF) - Various Projects Collins Road Wastewater Upgrade	Transport Waters	37,000.0 1,191.7	0.0	0.0
Cross City Connector Investigation	Transport	311.9	0.0	0.0
Eastern Pathways - School Link	Transport	4,100.0	15,184.7	0.0
Eastern Pathways - Uni Link	Transport	600.6	3,470.7	5,110.8
Eastern Reservoirs Bulk Ring Mains Embassy Park (River Plan South End Precinct)	Waters Community	2,412.3 5,000.0	0.0	0.0
Erosion Control and Flood Protection	Waters	2,734.8	2,216.8	0.0
Gordonton Road Corridor	Transport	1,550.0	0.0	0.0
Hamilton Gardens Visitor Precinct	Community	*	*	*
Hamilton Lake Domain Wetland Hamilton Transport Model	Community	0.0 963.2	1,000.0 1,300.0	0.0
IAF Central City Projects	Transport Transport	750.0	1,300.0	0.0
ICMP Development	Waters	793.7	580.0	0.0
Libraries Activation and Cultural Identity at Branches	Community	0.0	360.6	0.0
Lido Pool Seasonal Cover	Community	0.0	536.7	5,508.6
Low Cost Low Risk - Local Road Improvements Low Cost Low Risk - Public Transport Infrastructure	Transport Transport	446.7 612.5	3,000.0	0.0
Low Cost Low Risk - Public Hansport Infrastructure	Transport	7,717.4	6,750.0	0.0
Low Cost Low Risk - Smart Initiatives	Transport	300.0	0.0	0.0
Low Cost Low Risk - Walking and Cycling	Transport	2,860.2	0.0	0.0
Museum Road Entrance Upgrade and Loading Bay	Community	699.3	3,850.0	0.0
Nature in the City Newcastle Water Reservoir and Supply Network Upgrade	Community Waters	1,744.2 3,495.2	800.0	0.0
North City Road Upgrade - Bourn Brook to Kay	Transport	0.0	845.3	0.0
North-South Arterial from East-West Arterial to Peacocke Road	Transport	949.3	1,000.0	0.0
Ohaupo Road (SH3) Intersection	Transport	800.0	-1,100.0	0.0
Ohaupo Road Urbanisation - Peacocke Lane and Bader Street Corridor	Transport	677.8	1,975.2	0.0
Onion Road Realignment Peacocke Developer Upsize Programme	Transport Transport	948.6	300.0 5,011.4	0.0
Peacocke Land Acquisition	Transport	7,847.0	10,024.0	0.0
Peacocke Natural Areas and Neighbourhood Parks	Community	2,202.8	1,928.3	0.0
Peacocke Sports Park Land Acquistion and Development	Community	*	*	*
Pembroke/Ohaupo Intersection Playground Development Programme	Transport	0.0 1,660.3	156.6 0.0	4,214.0 0.0
Public Transport Mode Shift	Transport	3,988.0	2,544.0	0.0
Pukete Neighbourhood House	Community	1,000.0	700.0	0.0
Pukete Reservoir PS Upgrade	Waters	300.0	0.0	0.0
Pukete Wastewater Treatment Plant Upgrades Renewals and Compliance Programme	Waters Various	9,937.9 84,104.9	11,436.0 37,266.0	-4,240.0
Reserve Land Purchase	Community	0.0	406.3	0.0
Resolution Drive Extension	Transport	0.0	738.4	0.0
River Plan - Wellington Street Beach	Community	161.0	1,000.0	0.0
Rotokauri Bulk Water	Waters	0.0	647.9	0.0
Rotokauri Developer Upsize Programme Rotokauri Greenway Wetland	Waters Waters	2,551.2 2,727.2	1,167.1 4,200.0	77.7
Rotokauri Roading	Transport	377.5	452.9	2,611.4
Rotokauri Walking and Cycling Facility Improvement	Transport	40.0	175.2	0.0
Rototuna Developer Upsize Programme	Transport	765.6	4,974.4	64.8
Rototuna Neighbourhood Park and Linear Reserve Development Rototuna Pool	Community	0.0	2,237.2	0.0
Rototuna Village Community Facilities	Community	4,558.4	0.0	0.0
Rototuna Village Transport and Open Spaces	Transport	2,330.3	0.0	0.0
Ruakura Eastern Transport Corridor Specimen Design	Transport	2,264.0	0.0	
Ruakura Far Eastern Interceptor Stage 2	Waters	350.3	3,000.0	0.0
Ruakura Road Urban Upgrade Ruakura Spine Road - Expressway to Ruakura/Silverdale	Transport Transport	0.0 1,200.0	257.5 7,063.2	0.0
Ruakura Water Reservoir and Water Supply	Waters	76.5	0.0	0.0
Ruakura Water Upsize Programme	Waters	0.0	412.2	0.0
Southern Links Designation Provisions	Transport	3,654.1	0.0	
Sports Parks Drainage, Floodlighting and Toilets and Changing Rooms Stormwater to facilitate intensification	Community Waters	4,517.3 0.0	1,500.0 1,035.6	0.0
Strategic Water Line	Waters	700.0	1,030.0	0.0
Subregional Wastewater Treatment Plant	Waters	1,156.9	1,000.0	0.0
Theatre Access and Pedestrian Environment	Transport	980.0	0.0	0.0
Transport Centre Upgrade	Transport	772.9	7,667.7	0.0
Waiora Water Treatment Plant Upgrades Wairere Drive Extension and Bridge over Waikato River to Peacocke North-South Arterial	Waters Transport	12,379.8 15,353.3	4,000.0	0.0
	Transport	15,353.3	2,740.0	1,880.0
Ward Street - Tristram to Anglesea			750.0	
	Waters	1,235.9	730.0	0.0
Ward Street - Tristram to Anglesea Wastewater Bulk Storage Wastewater Bulk Storage - Collins Rd	Waters Waters	1,660.8	3,000.0	0.0
Ward Street - Tristram to Anglesea Wastewater Bulk Storage Wastewater Bulk Storage - Collins Rd Wastewater Pumpstation Upgrades	Waters Waters Waters	1,660.8 916.4	3,000.0 -23.7	0.0 307.4
Ward Street - Tristram to Anglesea Wastewater Bulk Storage Wastewater Bulk Storage - Collins Rd Wastewater Pumpstation Upgrades Wastewater Strategic Pumpstation Storage and Pressure Main	Waters Waters Waters Waters	1,660.8 916.4 22,434.4	3,000.0 -23.7 11,954.5	0.0 307.4 0.0
Ward Street - Tristram to Anglesea Wastewater Bulk Storage Wastewater Bulk Storage - Collins Rd Wastewater Pumpstation Upgrades	Waters Waters Waters	1,660.8 916.4	3,000.0 -23.7	0.0 307.4 0.0

West Town Belt Implementation - Founders Theatre Site Upgrade	Community	50.0	4,000.0	0.0
Whatukooruru Drive Roading Arterial and Peacocke Road Urban Upgrade	Transport	25,964.8	4,759.2	0.0
Zoo Accommodation Attraction	Community	100.0	2,508.9	0.0
TOTAL		347,791.0	211,813.0	17,472.3

^{*} As negotiations are underway on these projects the project budget is commercially sensitive.

Resolution to Exclude the Public

Section 48, Local Government Official Information and Meetings Act 1987

The following motion is submitted for consideration:

That the public be excluded from the following parts of the proceedings of this meeting, namely consideration of the public excluded agenda.

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution follows.

General subject of each matter to be considered	Reasons for passing this resolution in relation to each matter	Ground(s) under section 48(1) for the passing of this resolution
C1. Recommendation from the Infastructure and Transport Committee meeting of 30 May 2023	•	Section 48(1)(a)

This resolution is made in reliance on section 48(1)(a) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by Section 6 or Section 7 of that Act which would be prejudiced by the holding of the whole or relevant part of the proceedings of the meeting in public, as follows:

Item C1. to prevent the disclosure or use of official Section 7 (2) (j) information for improper gain or improper advantage