

Notice of Meeting:

I hereby give notice that an ordinary Meeting of the Finance Committee will be held on:

Date: Tuesday 23 August 2022
Time: 9.30am
Meeting Room: Council Chamber and Audio-visual Link
Venue: Municipal Building, Garden Place, Hamilton

Lance Vervoort
Chief Executive

Finance Committee *Komiti Tahua* OPEN AGENDA

Membership

Chairperson Cr R Pascoe
Heamana

Deputy Chairperson Cr M van Oosten
Heamana Tuarua

Members	Mayor P Southgate	Cr K Naidoo-Rauf
	Deputy Mayor G Taylor	Cr A O'Leary
	Cr M Bunting	Cr S Thomson
	Cr M Gallagher	Cr E Wilson
	Cr R Hamilton	Cr D Macpherson
	Cr M Donovan	Maangai J Kana

Quorum: A majority of members (including vacancies)

Meeting Frequency: Six weekly

Amy Viggers
Mana Whakahaere
Governance

15 August 2022

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Purpose:

The Finance Committee is responsible for:

1. Monitoring Council's financial strategy, and financial performance against the Long Term Plan and Annual Plan.
2. Determining financial matters within its delegations and Terms of Reference and making recommendations to Council on financial matters outside its authority.

In addition to the common delegations, the Finance Committee is delegated the following Terms of Reference and powers:

Terms of Reference:

1. To provide direction on Council's financial strategy and monitor performance against that strategy.
2. To monitor Council's financial performance against the Council's 10 Year Plan and the impact of the financial performance on services levels and rate payers' value.
3. To monitor deferred capital expenditure.
4. To develop and monitor policy related to the following matters:
 - a) financial management;
 - b) revenue generation; and
 - c) procurement and tendering.
5. To monitor the probity of processes relating to policies developed by the Finance Committee.

The Committee is delegated the following powers to act:

- Approval of operating expenditure within the Long Term Plan or Annual Plan that exceeds the Chief Executive's delegation, excluding expenditure which:
 - contravenes the Council's Financial Strategy; or
 - significantly alters any level of service outlined in the applicable Long Term Plan or Annual Plan; or
 - impacts Council policy or practice, in which case the delegation is recommendatory only and the Committee may make a recommendation to the Council for approval.
- Approval of contractual and other arrangements for supply and services, and revenue generating contracts, which:
 - exceed the Chief Executive's delegations, but
 - exclude contracts or arrangements that are reserved for the Council or another Committee's approval.
- Approval to write-off outstanding accounts greater than \$10,000 (in accordance with the Debtor Management Policy).

The Committee is delegated the following recommendatory powers:

- To set the direction of Council's Financial Strategy.
- The Committee may make recommendations to Council.
- The Committee may make recommendations to other Committees.

Recommendatory Oversight of Policies and Bylaws:

- *Funding Needs Analysis Policy*
- *Investment and Liability Management Policy*
- *Rates Remissions and Postponements Policy*
- *Rating Policy*
- *Revenue and Financing Policy*

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1 Apologies – *Tono aroha*

2 Confirmation of Agenda – *Whakatau raarangi take*

The Committee to confirm the agenda.

3 Declaration of Interest – *Tauaakii whaipanga*

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

4 Public Forum – *Aatea koorero*

As per Hamilton City Council's Standing Orders, a period of up to 30 minutes has been set aside for a public forum. Each speaker during the public forum section of this meeting may speak for five minutes or longer at the discretion of the Chair.

Please note that the public forum is to be confined to those items falling within the terms of the reference of this meeting.

Speakers will be put on a Public Forum speaking list on a first come first served basis in the Council Chamber prior to the start of the Meeting. A member of the Council Governance Team will be available to co-ordinate this. As many speakers as possible will be heard within the allocated time.

If you have any questions regarding Public Forum please contact Governance by telephoning 07 838 6727.

Council Report

Committee: Finance Committee

Date: 23 August 2022

Author: Narelle Waite

Authoriser: Michelle Hawthorne

Position: Governance Advisor

Position: Governance and Assurance Manager

Report Name: Confirmation of the Finance Committee Open Minutes of 17 May 2022

Report Status	<i>Open</i>
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Staff Recommendation - *Tuutohu-aa-kaimahi*

That the Finance Committee confirm the Open Minutes of the Finance Committee Meeting held on 17 May 2022 as a true and correct record.

Attachments - *Ngaa taapirihanga*

Attachment 1 - Finance Committee Open Unconfirmed Minutes - 17 May 2022

Finance Committee *Komiti Tahua* OPEN MINUTES

Minutes of a meeting of the Finance Committee held in Council Chamber, Municipal Building, Garden Place, Hamilton and via Audio Visual link on Tuesday 17 May 2022 at 9.30am.

PRESENT

Chairperson <i>Heamana</i>	Cr R Pascoe
Deputy Chairperson <i>Heamana Tuarua</i>	Cr M van Oosten
Members	Mayor P Southgate Deputy Mayor G Taylor (exclusively via audio-visual link) Cr M Gallagher Cr R Hamilton Cr M Donovan Cr K Naidoo-Rauf Cr A O'Leary (exclusively via audio-visual link) Cr S Thomson (partially via audio-visual link) Cr E Wilson Cr D Macpherson Maangai J Kana

In Attendance: David Bryant – General Manager People and Organisational Performance
Chris Allen – General Manager Development
Blair Bowcott – General Manager Growth
Tracey Musty – Finance Director
Iain Anderson – Capital Financial Lead

Governance Team: Amy Viggers – Governance Lead
Narelle Waite, Tyler Gaukrodger – Governance Advisor

- 1. Apologies - *Tono aroha***
Resolved: (Cr Pascoe/Cr Macpherson)
That the apologies for absence from Cr Bunting and for partial attendance from Mayor Southgate are accepted.
- 2. Confirmation of Agenda - *Whakatau raarangi take***
Resolved: (Cr Pascoe/Cr Wilson)
That the agenda is confirmed.
- 3. Declarations of Interest - *Tauaakii whaipanga***
No members of the Council declared a Conflict of Interest.

4. Public Forum - AAtea koorero

No members of the public wished to speak.

5. Confirmation of the Finance Committee Open Minutes of 29 March 2022

Resolved: (Cr Pascoe/Cr van Oosten)

That the Finance Committee confirm the Open Minutes of the Finance Committee Meeting held on 29 March 2022 as a true and correct record.

Deputy Mayor Taylor joined the meeting (9.32am) during discussion of the above item. He was present when the matter was voted on.

6. Capital Portfolio Monitoring Report

The Capital Financial Lead spoke to the report noting the proposed budget changes proposed in the report, increase to projected deferrals, Covid-19 and central government reform as the key drivers of project risk, progress on capitalisation, the cost escalation risks of Peacocke projects, and resourcing challenges related to Covid-19. He responded to questions from Members concerning the four well-beings identified in the report, growth in project deferrals and consequences of these changes to timing, cost escalation risks and capability to deliver the capital programme, cost risks concerning projects in the Peacocke programme, the project stages of work identified for deferral, Te Awa Cycleway extension's expected completion date, and cost and capacity risks for deferred projects.

Staff Action: Staff undertook to enhance the Wellbeing Considerations section of the Capital Portfolio Monitoring Report.

Staff Action: Staff undertook to provide Members with a table that indicates the status of projects on the deferral list.

Staff Action: Staff undertook to provide an updated project timeline for the Rototuna Village Transport and Open Spaces project in the Project Risk section of the August Capital Portfolio Monitoring Report.

Staff Actions: Staff undertook to provide Members with information on the Audit NZ opinion on Council's work in progress figure.

Resolved: (Cr Wilson/Cr Hamilton)

That the Finance Committee receives the report.

Cr Thomson joined the meeting (9.33am) during discussion of the above item. She was present when the matter was voted on.

Mayor Southgate retired from the meeting (10.23am) during discussion of the above item. She was not present when the matter was voted on.

7. Financial Performance & Strategy Report to 31 March 2022

The Finance Director spoke to the report noting the favourable accounting result, forecasted year-to-date and balancing the books results, effect of recruitment delays and capital deferrals on favourable results, vested assets projected to not meet budget, Development Contributions revenue decline, and favourable treasury position. Staff responded to questions from Members

concerning industrial development contributions revenue decline, future industrial land supply, the forecast variance in the balancing the books and year-end results, expected increases of infill development, and the operating revenue forecast.

Staff Action: Staff undertook to provide information to Members concerning Development Contributions revenue trends.

Resolved: (Cr Pascoe/van Oosten)

That the Finance Committee receives the report.

That the Finance Committee recommends that the Council:

- a) approves the capital movement as identified in paragraph 32 of the 17 May 2022 Capital Portfolio Monitoring Report;
- b) approves the significant forecast adjustments as set out in paragraphs 54 to 55 of the staff report; and
- c) approves the revised Financial Strategy position for Debt to Revenue, Net Debt and Balancing the Books as set out in paragraphs 58 to 60 of the staff report.

8. Resolution to Exclude the Public

Resolved: (Cr Pascoe/Cr Donovan)

Section 48, Local Government Official Information and Meetings Act 1987

The following motion is submitted for consideration:

That the public be excluded from the following parts of the proceedings of this meeting, namely consideration of the public excluded agenda.

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution follows.

General subject of each matter to be considered	Reasons for passing this resolution in relation to each matter	Ground(s) under section 48(1) for the passing of this resolution
C1. Confirmation of the Finance Committee Public Excluded Minutes of 29 March 2022) Good reason to withhold information exists under Section 7 Local Government	Section 48(1)(a)
C2. Report on overdue debtors as at 30 April 2022 and Debt write-offs 2021/22) Official Information and Meetings Act 1987	
C3. Direct Appointment - Provision of Audio Visual Services at H3 Venues)	
C4. Customer, Technology & Transformation - Contract Renewals)	

This resolution is made in reliance on section 48(1)(a) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by Section 6

or Section 7 of that Act which would be prejudiced by the holding of the whole or relevant part of the proceedings of the meeting in public, as follows:

- | | | |
|----------|---|------------------------|
| Item C1. | to prevent the disclosure or use of official information for improper gain or improper advantage | Section 7 (2) (j) |
| Item C2. | to protect the privacy of natural persons | Section 7 (2) (a) |
| | to maintain the effective conduct of public affairs through protecting persons from improper pressure or harassment | Section 7 (2) (f) (ii) |
| Item C3. | to enable Council to carry out negotiations | Section 7 (2) (i) |
| Item C4. | to enable Council to carry out negotiations | Section 7 (2) (i) |

The meeting went into a Public Excluded session at 10.55am.

The meeting was declared Closed at 11.10am.

Council Report

Item 6

Committee: Finance Committee

Date: 23 August 2022

Author: Narelle Waite

Authoriser: Michelle Hawthorne

Position: Governance Advisor

Position: Governance and Assurance
Manager

Report Name: Chair's Report

Report Status	<i>Open</i>
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Recommendation - *Tuutohu*

That the Finance Committee receives the report.

Attachments - *Ngaa taapirihanga*

Attachment 1 - Finance Committee Chair's Report - 23 August 2022



Chair's report

Message from Deputy Chair Maxine

This is the last Finance Committee meeting of the triennium, and it also marks the last meeting for our chair and colleague. I'd like to extend my thanks and express my respect for you Rob as you retire from Council.

Cr Rob demonstrates his skill & knowledge as Chair by always questioning spending and insisting on transparency, he can leave knowing that he has represented the financial interests of our residents to the highest standard.

The last three years have been like none before them, it's taught us lessons and helped us to refocus on what's most important. Through this Committee, Council has held steadfast to a programme of delivering on its promises – especially when it would have been easy to cut spending and tone down the pace.

Personally, the revision and update of the Procurement Principals has been a highlight and will lead to increased support of local services and protection of our environment.

The new Council have been well set up for the new term.

Maxine van Oosten
Deputy Chair of Finance Committee

The Current Year

This is the first Finance meeting for this financial year. Council's 22/23 budget presents by far the most challenging in my time on Council.

Already there are indications that inflationary adjustments in our financial plan may be inadequate to meet higher levels of expenditure as NZ and the rest of world grapple the elements of inflation comprising excess spending, high demand, and inadequate supply.

In NZ we currently have central government with full on spending and on the side the Reserve Bank responding by applying the brakes.

This Council by majority took the decision to maintain the LTP spending agreed a year ago, increase it, and not to increase rates and charges to recover this increased spending.

Instead of a predicted \$2million LTP shortfall, the deficit extends to \$14million.

This also follows an elected member decision in this term to borrow to the maximum allowed under our debt/revenue ratio rather than as in earlier trienniums to limit borrowings to no more than 80% permitted.

These decisions increase Council's financial vulnerability as the higher deficit this year puts at risk debt availability over the remainder of the LTP (potentially \$160million) to fund city infrastructure/community assets and this does not allow for any "Black Swan" events.

Care and skill will be needed as both management and governance navigate this year's financial journey.

The Previous Year

But here is the good news!

1. The draft financial statements for the completed year to 30 June 2022 submitted for audit show a minor (\$139,000) variance to that deficit predicted in the LTP. This is a significantly positive outcome given council having to anticipate the financial effects of Covid lock-downs, the market availability of materials and labour, and inflation. During the year we had expected potential deficits of up to \$9m – so well done!
2. At a recent LGFA conference Amanda Gray (lead manager for the OAG -local government) gave Hamilton City Council the "thumbs up" on the clarity and suitability of our Financial Strategy. Elected members may recall we formalised our Financial Strategy during the last term. It established guidelines for staff and elected members to follow and use as benchmarks in making financial decisions. The strategy is reviewed and reaffirmed in each triennium.

Link (11.15 – 14.00) [YouTube link](#)

Goodbye and Thanks

This is the last Finance Committee for this triennium, and my last Finance Meeting.

My thanks to deputy Maxine for partnering this task with me.

Thanks also to elected members for their support and searching questions.

The successful outcomes noted above are in all ways due to the professionalism of David Bryant, Tracey Musty, Iain Anderson, other senior leaders and their teams in working with us to achieve great outcomes for the city.

I will truly miss the collegiately and efforts of everyone, and thank you all for your contribution.

Finally, thank you Mayor Paula for your confidence in appointing me to chair this Committee. I have enjoyed the task, and wish the new Council well as it navigates a great future for this city.

Chair Recommendation

That the Finance Committee receives the report.

Councillor Rob Pascoe
Chair of Finance Committee

Attachment: [YouTube link](#)

Council Report

Committee: Finance Committee

Date: 23 August 2022

Author: Iain Anderson

Authoriser: Chris Allen

Position: Capital Financial Lead

Position: General Manager
Development

Report Name: Capital Portfolio Monitoring Report

Report Status	<i>Open</i>
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Purpose - *Take*

1. To inform the Finance Committee on the financial performance of the capital portfolio for the financial year ended 30 June 2022. The financial information used to compile this report remains subject to the annual audit by Audit New Zealand and therefore should be considered draft.
2. The final financial results will be included in the 2021/22 Annual Report, noting that due to staff resources within Audit New Zealand this is likely to be later in this calendar year.

Staff Recommendation - *Tuutohu-aa-kaimahi*

3. That the Finance Committee receives the report.

Executive Summary - *Whakaraapopototanga matua*

4. This report is to be read in conjunction with the Financial Performance and Strategy Report for the year ended 30 June 2022.
5. This concludes the first year of the 2021-31 Long Term Plan (LTP).
6. The LTP approved capital expenditure budget for 2021/22 was \$328.7m and the approved revenue budget is \$101.6m
7. Since the LTP these budgets have been amended through changes approved by Council through the Finance Committee, the amended budget is referred to as the Forecast budget. The impact of the changes as at 31 March 2022 (meeting date 17 May 2022) was expenditure had reduced to \$274.9m and the associated revenue had reduced to \$92.5m.
8. Since 31 March 2022 further changes have been identified, these are: \$22.6m in deferrals and other changes of \$1.0m. These changes reduce the Annual forecast expenditure to \$251.3m. The impact has been reflected in the Financial Strategy position for the year ended 30 June 2022.
9. These additional deferrals take the total deferrals for the 2021/22 year to \$146.3m. These deferrals were considered through the 2022/23 Annual Plan and were taken into account when determining the future capital programme
10. The total actual capital expenditure for the year ended 30 June 2022 is \$252.2m, while the associated actual capital revenue for the same period is \$98.1m.

11. Capital work in progress (WIP) is \$552.8m, within this amount is \$85.0m of assets that are in service but have not yet been capitalised. To negate the impact on the operating result, an estimate of the depreciation amount has been made and is reflected in the Annual Monitoring Report for the year ended 30 June 2022.
12. The \$85.0m is a reduction since last reported to the Finance Committee and staff have made positive progress throughout the year. However, staff do expect that our Auditors will comment through the Management Letter on this amount and our capitalisation processes.
13. 10 projects across the portfolio have been flagged as having a risk(s). All are classified as orange. Since the previous report two projects have returned to green and one new project has been identified with a risk.
14. Each individual project and risk are listed in paragraphs 49-58.
15. The significant portfolio risk continues to be cost increases due to the current economic conditions. Economic modellers suggest this environment is likely to continue for the next 12 months and as such staff will continue to actively monitor and report the impact on the capital expenditure programme.
16. Staff consider the matters to be of low significance and that the recommendations comply with Council's legal requirements.

Discussion - *Matapaki*

Programme Summary and Significant Highlights

17. The following definitions are relevant:
 - i. Portfolio: refers to the total organisational capital work budget for 2020-21. As per the approved 2021-31 LTP the portfolio is \$328.7m. This is subsequently modified through the Forecast, including deferrals from prior years;
 - ii. Programme: refers to the nine programmes that are referred to in this report, which when added together equal the portfolio; and
 - iii. Project: refers to the individual project under a particular programme. These projects may have funding from multiple activities and occur across multiple years.
18. **Attachment 1** is A Look Back report. This is an end of year review report that focuses on the projects and achievements that were delivered throughout the 2021-22 financial year. Note the standard programme sheets will resume in the next report.
19. **Attachment 2** a summary schedule of the budget changes. It lists the type of budget change for both expenditure and revenue. The changes are grouped by each Finance Committee meeting.
20. **Attachment 3** contains a full schedule of the capital expenditure budgets. This schedule is presented using the external activities rather than the nine programmes. This detail relates to the summary table in paragraph 33.
21. **Attachment 4** contains a full schedule of the capital revenue budgets. This schedule mirrors the project detail in Attachment 3. This is a new attachment and is presented to give more visibility over the capital revenue budgets and changes. This detail relates to the summary table in paragraph 33.

Capital Expenditure Forecast Groups

22. For the purposes of this Capital Portfolio Monitoring report, there are three main types of capital budget movement that will impact on the forecasted total spend for this financial year. They are:

- i. **Deferrals and Brought Forwards:** These are approved budgets where a timing change has been identified. The timing change is either, a deferral, where the budget is moved out to a future year or a brought forward where the future budget is brought forward to the current year.
- ii. **Capital Savings:** these are permanent reductions in the budget. The savings are tied back to the Organisation savings targets established through the 2021-31 LTP; and
- iii. **Other Changes:** these are new budgets that either did not previously exist or is an amendment to an existing approved budget.

23. These three types apply to all programmes except the Renewals and Compliance Programme. This programme is managed as whole over the first 3 years (see paragraph 24).

Renewals and Compliance

24. This programme is being managed as a 3-year programme. This has proven to be successful in managing the renewals programme across a large and diverse range of assets. It has also allowed new projects to be accommodated within the financial envelope.
25. The approved budget for the 3-year programme from the 2021-31 LTP is \$235.3m, there is \$25.4m in associated capital revenue. Once deferrals for the prior years are included the total budget increases to \$247.7m.

Capital Expenditure Actual

26. The actual capital expenditure for the year ended 30 June 2022 is \$252.2m [\$245.3m]. The amount in the brackets is the comparative from the previous financial year.

Capital Revenue Actual

27. The actual capital revenue for the year ended 31 June 2022 is \$98.1m [\$73.0m]. The amount in the brackets is the comparative from the previous financial year.
28. Capital revenue provides a significant revenue stream for Council, for the 2021/22 financial year the annual forecast was \$97.5m. The revenue received is directly related to asset creation.
29. Revenue is broadly categorised into two sources, NZTA Waka Kotahi subsidies and other Capital Contributions. Examples of other are, contributions received towards network connections, Government Grants such as Water Stimulus Funding or Te Awa Cycleway and Multi Party funding agreement like the Ruakura Spine Road.
30. The following table provides further detail on the revenue breakdown.

**Breakdown of Capital Revenue
for the Year ending 30 June 2022**

	As at 30 June 22	Annual Forecast	Annual Approved LTP	Annual Variance
NZTA Capital Subsidy	43,183	50,895	60,479	(7,712)
NZTA Renewal Subsidy	8,340	8,246	8,246	94
Contributions and Grants	46,530	38,373	32,863	8,157
	98,052	97,514	101,588	538

Capital Forecast

31. This section includes changes that are being recommended to the Approved 2021-31 LTP. Changes in this section are classified in the three groups described in paragraph 22.

32. The changes included here are reflected in the Financial Strategy results published in the Financial Performance and Strategy Report.
33. The following table summarises the budget changes It starts with the approved 2021-31 LTP and then shows the approved changes by meeting and by forecast group. A full table can be found in **Attachment 2**.

	Expenditure	Revenue
Opening Budget as at 1 July 2021	328,668	101,588
Opening Deferrals & b/fwds	51,463	(3,890)
Current Year Changes		
+/- Deferrals & b/fwds	(146,280)	(21,735)
+/- Savings	(95)	(39)
+/- Water Stimulus	6,702	6,630
+/- Changes	10,819	14,960
Forecast Budget as at 31 January 2022	251,278	97,514

34. The table above has been amended to include the work programme being funded by the Water Stimulus funding. This programme of work is funded through the central government contribution and was not part of the Approved 2021-31 LTP. This work programme was completed by the end of June 2022.
35. A detailed schedule of the expenditure and the revenue can be found in **Attachment 3** and **4**.

Capital Deferrals

36. For the year ended 30 June 2022 total deferrals valued at \$146.3m have been identified.
37. Included with the \$146.3m is \$21.4m that relates to the Renewals and Compliance Programme. While the budget still needs to be deferred this programme is managed as a 3 year programme, refer paragraph 24 and 25.
38. At \$146.3m this is an increase of \$22.6m since the previous report, the capital revenue associated with this level of deferral is \$4.2m. The final year end forecast of deferral had been estimated at between \$135.0m and \$145.0m.
39. Capital deferrals are simply timing adjustments to budgets. They reflect that the project will now be completed later than was originally approved. Given the level of deferral being reported they were considered during the 2022/23 Annual Plan.

Capital Changes

40. Since the 31 March 2022 the following significant changes have been identified
- The customer connections budgets have been increased by \$1.5m for both expenditure and revenue. As a user pays activity it is fully funded. The change is to reflect the actual volume of work that has been done this year.
 - \$4.3m of budgets that were associated with "Software as a Service (SaaS)" have been reclassified to the Operating budgets as per Accounting Standard. Note the related actual have also been reclassified. The impact will be seen in the Financial Performance and Strategy Report.
 - There are changes to both the expenditure and the revenue budgets for the Ring Road.
 - The expenditure change of \$1.5m is correcting a historic issue where part of the approved budget was stranded in a prior financial year.
 - The revenue increase of \$4.0m reflects the actual subsidy and state highway contribution Council will receive from Waka Kotahi NZTA.

Work in Progress (WIP)

41. The total value of WIP for the year ended 30 June 2022 is \$552.8m, inclusive of vested assets.
42. The breakdown by status is:
 - i. Current – \$467.8m (84.6%): this is legitimate WIP and reflects the assets that cannot be capitalised until they are complete and in use; and
 - ii. Outstanding – \$85.0m (15.4%): these are assets are in service, but the capitalisation process has not yet been completed. This group is treated with priority. Depreciation is applicable but not yet charged.
43. While total WIP has increased since the 31 March 2022 reflecting the amount of capital expenditure over the final quarter the value of outstanding WIP has seen a significant decrease, in March 2022 we reported \$115.m and at year end it is \$85m. This is positive validation of the organisational effort to address the outstanding balance. Part of this effort was the appointment of a dedicated resource.
44. Staff expect Audit New Zealand will comment on this amount and look for assurance that plans and resources are in place to eliminate the balance. Staff will continue to report to the Finance Committee on progress in this area.
45. The direct financial impact is the depreciation expense is understated. To ensure that we do not understate an assessment of the depreciation value has been made and recorded as an expense on the Statement of Comprehensive Revenue and Expense.

Project Risks – update

46. Overall, 10 projects have been identified as having a significant risk profile.
47. Since the previous report:
 - A. Two projects have returned to Green
 - i. Wairere Drive – Cambridge to Cobham
 - ii. Rototuna Park
 - B. One new project has been identified as having a notifiable risk attached
 - i. Te Wetini Drive Extension
48. Of the 10 projects all are classified orange. Orange status indicates significant risks that are being monitored and managed.

Ward Street – Tristram to Anglesea

49. Timing Risk - This project was programmed for delivery in 2022 & 2023 in the LTP – noting also that the project is budgeted assuming Waka Kotahi NZTA financial assistance. This project is dependent on alignment with adjacent Tūāpapa development which is not currently planned for this three-year period. Engagement will continue with Tūāpapa and once their timing is confirmed Council will work with them to undertake this project in parallel. Elected members will be updated as information is available.

Alexandra Street Upgrade

50. This project is planned to support and align with development works in the CBD including the current Union Square development and give effect to the city centre urban design guidelines which are currently under development. This project requires further development and agreement of the scope, time and cost baselines to support subsequent delivery. Works to inform this are progressing.

Sports Park Improvements

51. Timing risk - This project delivers improved levels of service and capacity at Sports parks through improved drainage, surfaces and floodlights. There is a dependency on specialist equipment/materials from abroad and with ongoing supply chain delays it is unlikely they will arrive as expected.

Wairere Drive Extension and Bridge over the Waikato River

52. Cost Risk - The current Peacocke Strategic Transport contract has an issue with high-cost escalation. Through the 2022/23 Annual Plan the budget had been increased by \$18.1m to allow for the cost escalation. However, as we continue to see high inflation further increases could be required in the future.

Peacocke Road Urban Upgrade

53. Cost Risk - This project was recently subject to a Council resolution to award the contract (Council meeting 18th August 2022). The cost risk was well documented within the Contract award report. This included that staff will monitor the updated cost escalation indices as they are published quarterly and, will report them to the Finance Committee as part of the regular capital programme reporting going forward.

Peacocke East/West Minor Arterial Road

54. Cost Risk - This project is same as above as subject to the same contract.

Rototuna Village Transport and Open Spaces

55. The extension of Turakina Rise and Bourn Brook Avenue is delayed due to a resource consent issue relating to an existing open drain. Works are still planned to progress on North City Road and other open space development areas, and staff are continuing to work with Waikato Regional Council on the resource consent approval.

Te Awa Cycleway Extension

56. Timing risk - This has been a challenging project from a contract management perspective, these issues have now largely been resolved and the revised completion date is now October 2022.

Gordonton Road Corridor

57. Timing risk and Cost Risk - There have been issues with service relocations by 3rd parties. Design is now complete and out for tender to begin as soon as power is relocated.

Te Wetini Drive Extension

58. Timing risk and Cost Risk - This project is being undertaken by a developer with council making a cost contribution in accordance with a Private Developer Agreement. Recent wet weather has exposed the need for greater management of ground water conditions. These will need to be resolved to allow construction to begin. Currently there is likely to be a time delay, if there any cost implications they are expected to be managed with the contingency sum provided within the Approved Contract Sum.

Portfolio Risks

Cost Escalation

59. This risk was first reported to Finance Committee on 24 August 2021. Due to the current economic conditions this risk continues and as such will continue to be reported to this Committee.
60. Through the 2022/23 Annual Plan process Council has resolved to increase the capital budgets from 3% to 7% for those projects that staff identified as most likely to be at risk of cost escalation. This had the impact of an increase in the capital programme of \$10.6 million in 2022-23 and \$9.7 million in 2023-24.
61. This increase is an estimate. If this estimate proves to be inadequate under these current economic conditions, then staff would report the financial impacts back through the six weekly reporting cycle to the Finance Committee. At that time the actual cost impact would be known and the therefore the impact on the financial strategy could be understood.

Legal and Policy Considerations - *Whaiwhakaaro-aa-ture*

62. Staff confirm that matters and recommendations within this report comply with Council's legal and policy requirements.

Wellbeing Considerations - *Whaiwhakaaro-aa-oranga tonutanga*

63. The purpose of Local Government changed on the 14 May 2019 to include promotion of the social, economic, environmental, and cultural wellbeing of communities in the present and for the future ('the 4 well-beings').
64. The subject matter of this report has been evaluated in terms of the 4 well-beings during the process of developing this report as outlined below.
65. The recommendations set out in this report are consistent with that purpose.

Social

66. Work is currently underway to understand social procurement opportunities across our portfolio, which involves enhanced recognition and valuing of social benefits through particularly our selection of contractors.

Economic

67. Delivery of our capital works portfolio delivers significant economic benefits to Hamilton and the surrounding districts. In the past year over \$250m have been injected in the Hamilton economy. While no hard data is available there is acceptance that a substantial portion of this amount has been invested in local community thereby supporting business and employment.
68. Given the Capital programme approved in the 2021-31 LTP totals \$2.5 billion, staff will undertake more detail economic modelling to understand better the economic benefits and report back to this Finance Committee.

Environmental

69. Across the capital portfolio, environmental consideration is integrated throughout the project life cycle, including through design, procurement, and construction.
70. In the procurement phase all physical works contracts include a component to incorporate environmental and sustainability considerations into tender evaluation, where contractor initiatives such as materials reuse, energy requirements, electric vehicle utilisation, carbon offsets etc. can be valued.

71. Across the portfolio several works projects and programmes are specifically focussed on enhancing Hamilton's natural environment or ensuring effects of city development are not at the detriment of the natural environment.

Cultural

72. Across the portfolio, engagement and partnership with iwi is continuing at a project level, and work is underway to further align and partner at programme and portfolio levels to identify opportunities for enhanced partnership and shared outcomes. This is particularly in regard to alignment with objectives of the Waikato Tainui Environmental Plan – Tai Tumu Tai Pari Tai Ao.

Risks - *Tuuraru*

73. There are no known risks associated with the recommendations in this report.

Significance & Engagement Policy - *Kaupapa here whakahira/anganui*

Significance

74. Staff have considered the key considerations under the Significance and Engagement Policy and have assessed the matters and recommendations in this report have a low level of significance.

Engagement

75. Community views and preferences are already known to the Council through the 2021-31 10-Year Plan.
76. Given the low level of significance determined, the engagement level is low, and no further engagement is required.

Attachments - *Ngaa taapirihanga*

Attachment 1 - Look Back 2022

Attachment 2 - Summary Table of Budget Changes

Attachment 3 - Capital Expenditure Full Schedule

Attachment 4 - Capital Revenue Full Schedule

A Look Back...

Capital projects portfolio
at a glance

2021/22



**Hamilton
City Council**
Te kaunihera o Kirikiriroa

In brief

Everything we do is about improving the wellbeing of Hamiltonians and making our city one of the best places to live, work and raise families.

Our capital projects portfolio helps Council look after the assets we already have and allows us to support growth throughout the city. From improving the safety of busy intersections and upgrading the Hamilton Zoo entrance, to building strategic infrastructure in new residential areas, our staff delivered \$252 million worth of capital projects in 2021/22.



Our 2021-31 Long-Term Plan will see the Council invest nearly \$2.5 billion on capital projects - an increase of \$444 million on the previous Long-Term Plan - and was the culmination of extensive community engagement. Our bold plan includes spending \$55 million over 10 years to provide safe routes for walking, biking, scooting and skating around the city, and \$116.8 million on upgrades to the Pukete Wastewater Treatment Plant.

Our package of work is shaped by five priorities that are based on feedback from our community:

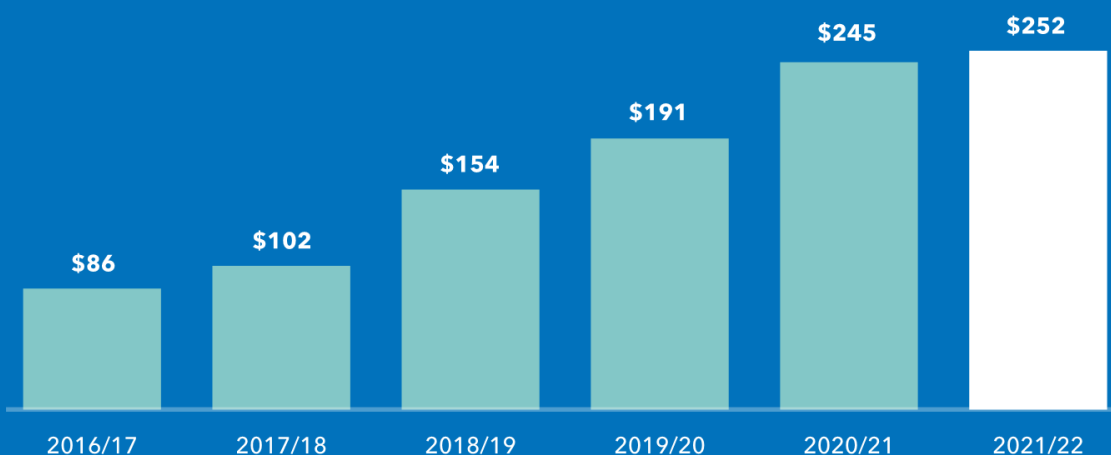
1. A city that's easy to live in
2. A city where our people thrive
3. A central city where people love to be
4. A fun city with lots to do
5. A green city

The past 12 months wasn't without its challenges as the city dealt with the impact of the Covid-19 pandemic, rising inflation and supply chain constraints. These challenges, together with central government's demands, prompted new ways of thinking and changes to our capital projects portfolio.

Despite these demands, Council staff delivered great outcomes for Hamilton.

We delivered
\$252 million
worth of capital projects
in 2021/22.

CAPITAL SPEND (NZD \$M)



Shaping a city that's easy to live in

Ahuahungia teetehi taaone
e tau ai te noho ki roto

We want a city that's easy to live in, explore, and connect. We want people of all ages and abilities to easily access different neighbourhoods and for our children to be able to cycle safely to school. We're also focused on providing public facilities accessible to everyone.

- Funding for the Borman Road and Horsham Downs Road urban upgrade was approved by Waka Kotahi NZ Transport Agency. Council went to market for construction tenders.
- The Central Library's passenger lift and goods lift were replaced.
- Work started on new open spaces and a library for Rototuna Village.



Work continued on the city's new bridge over the Waikato River

with piling completed and the bridge's V-shaped pier lifted into place. The project's focus has now shifted to installing the girders.



- Eastern Pathways/ Te Ara o te Rawhiti's business case was approved by Waka Kotahi NZ Transport Agency. This project is centred around the University of Waikato and schools on the eastern side of the city. Once complete, it will provide a safer environment for cycling and walking and improve the priority of public transport to the educational facilities.
- About \$4 million worth of walking and cycling improvements were completed.



Shaping a city where our people thrive

Ahuahungia teetehi taaone e puaawai ai ngaa taangata katoa

We want to create opportunities for people to thrive in their jobs and lives so they can take advantage of the amazing opportunities and lifestyle Hamilton has to offer.

The Cobham Drive bridge over Wairere Drive was opened to traffic, completing the transformational Hamilton Ring Road project.



The upgrade of Ruakura Road (between Wairere Drive and Silverdale Road), together with the Ruakura Road West connection to the new Hamilton section of the Waikato Expressway, were completed.

This work created a safer environment for pedestrians, cyclists and other road users.



Shaping a central city where people love to be

Ahuahungia te pokapuu o teetehi taaone e arohaina ai e te taangata

We want to create a vibrant central city that's safe and easy to move around and that has something to do for our diverse communities to come together and enjoy.

- The concept design for the Tristram Street/Collingwood Street intersection upgrade was approved. The inner-city roundabout is being upgraded ahead of the completion of the new Accident Compensation Corporation (ACC) building on the intersection's south-west corner.
- A new bus stop and signalised crossing were created near the intersection of Anglesea Street and Liverpool Street, with support from the Blind Foundation.

We made accessibility improvements to Bryce Street including a new bus stop, cycle lanes and a raised zebra crossing near the Hamilton Transport Centre.



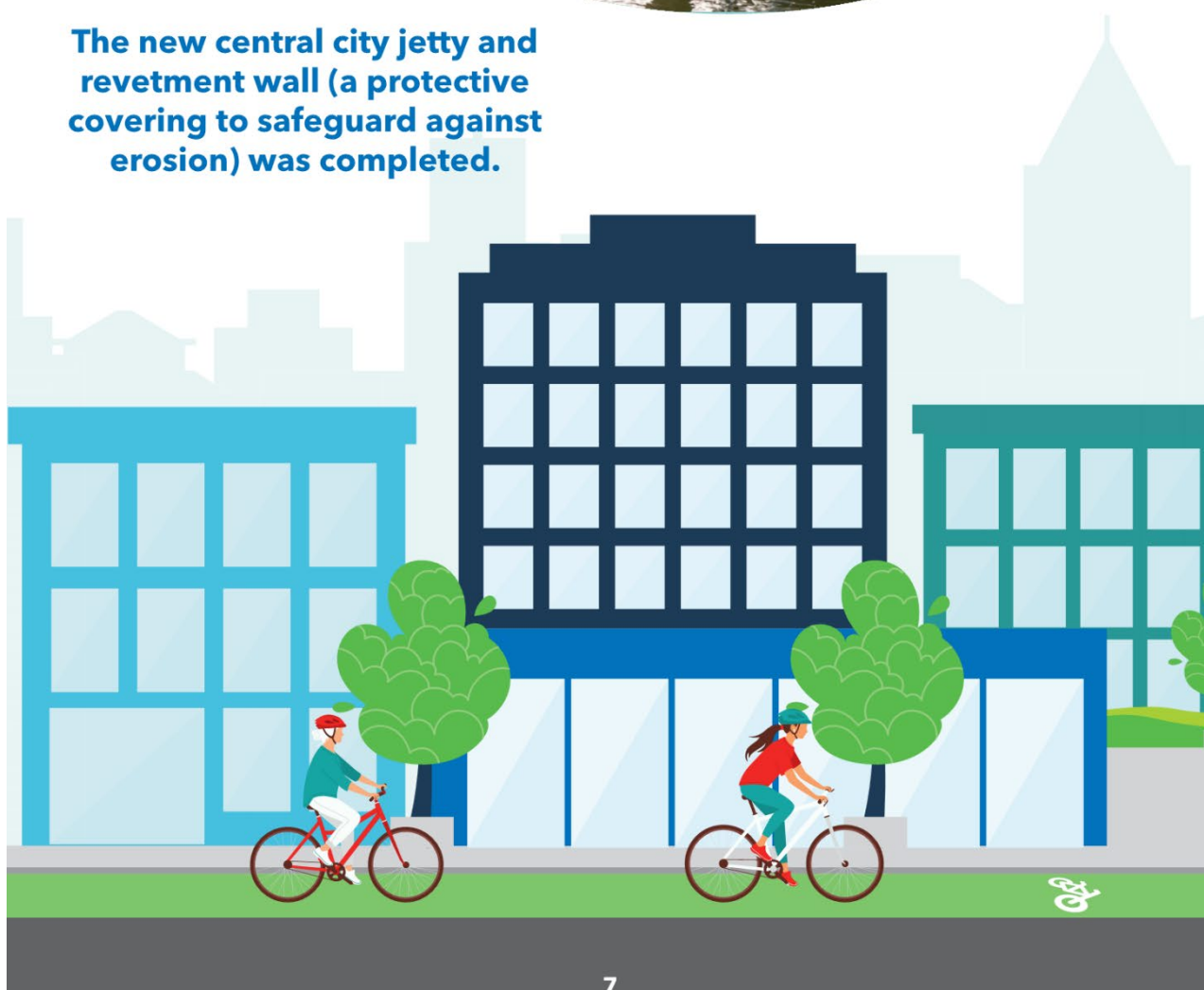
- A zebra crossing and cycle lanes were installed on Ward Street, between Tristram Street and Anglesea Street.
- Demolition work started on the disused Municipal Pools. The site is being converted into a green space as part of the enhancement of the Ferrybank precinct.

A suite of cycle safety improvements was rolled out in the central city. This included:

- Cyclist footrests were installed at the Collingwood Street/Victoria Street intersection and the Anzac Parade/Grey Street intersection.
- A dedicated cycle lane and right turn cycle light were created at the intersection of Victoria Street and Claudelands Road.
- Cycle safety treatments were made along Mill Street at the intersections with Victoria Street, Ulster Street, Willoughby Street, Tristram Street, Norton Street and Lake Road.



**The new central city jetty and
revetment wall (a protective
covering to safeguard against
erosion) was completed.**

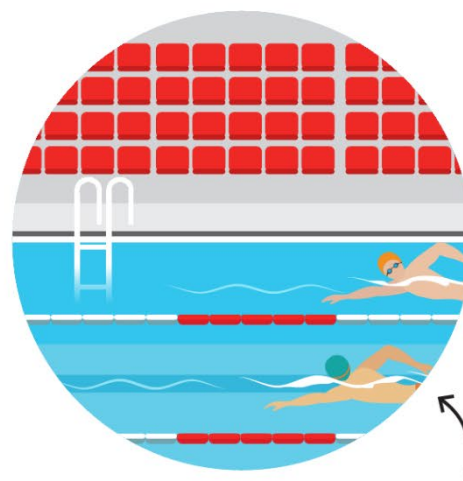
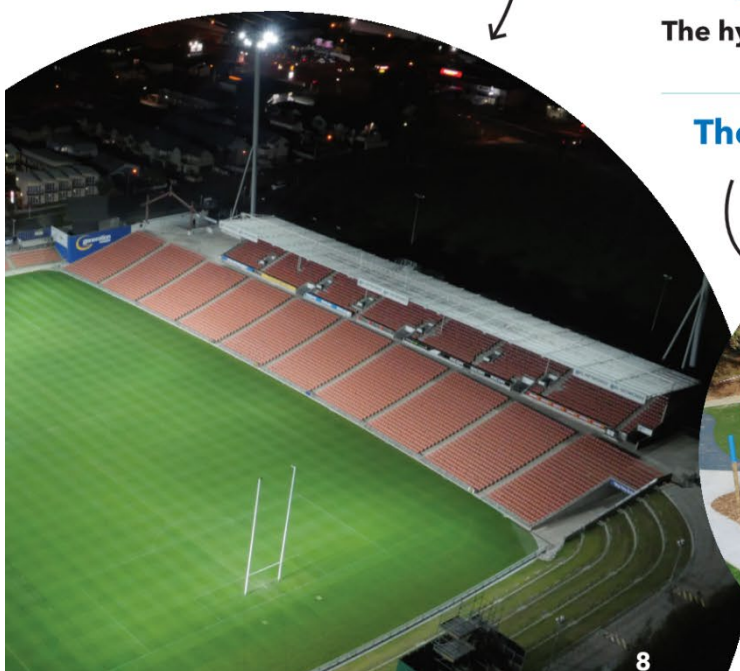


Shaping a fun city with lots to do

Ahuahungia teetehi taaone ngahau e tini ai ngaa kaupapa papai hei whai

We want Hamilton Kirikiriroa to be a great place for everyone to play and have fun. We're continuing to invest in places that make our city special, such as Hamilton Gardens, Waiwhakareke Natural Heritage Park, Hamilton Zoo, FMG Stadium Waikato and Waterworld.

FMG Stadium Waikato's WEL Network Stand was reopened after seismic strengthening.



We replaced Waterworld's roof, bleachers and handrails
The hydrotherapy pool was also relined.

The Mahoe Park playground was completed.





We opened the new entry precinct to Hamilton Zoo and Waiwhakareke Natural Heritage Park. Phase two of the project is underway to upgrade Brymer Road and the parking area.



Shaping a green city

Ahuahungia teetehi taaone tiaki taiao

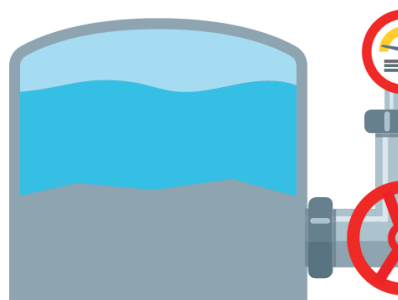
We want to invest in our natural areas, manage a safe and resilient water supply, have a clear response to climate change, and manage our stormwater and wastewater. We love our environment and we're committed to protecting it for future generations.

- The first lizard restoration site was completed at Peacocke, providing a home to re-located copper skinks.
- We completed erosion control projects in the city's Mangaiti Gully and Waitawhiriwhiri catchments and continued work in Kirikiriroa.
- Maeroa Reservoir's roof, pump and valves were replaced.
- Part of the upgrade to the Snell Drive wastewater pump station was finished, with the rising main (pipe) completed.



10

- Construction started on the Peacocke main wastewater pump station.
- Work began on the eastern reservoir water mains (large water pipe). The pipe will be housed inside the new Peacocke river bridge and, once complete, gives Council another option to feed water to the east side of the city from the Waiora Water Treatment Plant.
- The Northern Transfer Main (a wastewater pipe stretching from Cobham Drive to Crosby Road) was completed in May, nine months ahead of schedule.
- The Western Wastewater Interceptor (large wastewater pipe) was completed. The 2.4km pipe gives the city's network more resilience and capacity in the western side of the city.
- New pipe work and pump station upgrade started for the demand management zone around our Newcastle Water Reservoir. The intent is to build more resilience in the network by controlling the feed of water into the zone.





We began a feasibility assessment of the city's wastewater storage facilities.

Ensuring the wastewater network has more capacity to enable the city to cope with growth.

An upgrade of the Pukete Wastewater Treatment Plant was completed.

This helps reduce the risk of overflows and makes sure we have sufficient capacity for our city's growth. We also awarded a contract to upgrade the filter screens at the plant.



Our award winners

CB Civil's outstanding work on the Peacocke northern wastewater pipelines was recognised at the Waikato CCNZ Hynds Construction Awards 2022, with wins in the major project category, health and safety, and the supreme award. And HEB Construction were joint winners in the projects under \$1 million category for the Ulster Street erosion control project.

The Western Wastewater Interceptor project, completed by Connell Contractors, was a finalist in the up to \$20 million category.

Council's stormwater master plan webviewer won a Local Government Funding Agency award. The online tool shows all the city's gullies and identifies where erosion needs to be remedied.

Hamilton City Council
Garden Place, Private Bag 3010, Hamilton

 HamiltonCityCouncil

 @hamiltoncitycouncil

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[hamilton.govt.nz](https://www.hamilton.govt.nz)

Summary of Changes to the Capital Budget
for the 2021-22 Financial Year

Finance Committee Meeting Date	Opening	As at 1 Jul	As at 31 Aug	As at 31 Oct	As at 30 Nov	As at 31 Jan	As at 31 Mar	As at 30 Jun	2021/22
Expenditure in 000's									Total
Approved Budget	328,668	333,533	386,235	386,235	386,835	351,295	308,384	274,917	328,668
Deferrals & b/fwds	0	51,463	0	0	(40,459)	(50,128)	(33,072)	(22,620)	(94,817)
Savings	0	0	0	0	0	0	(95)	0	(95)
Water Stimulus	4,865	1,238	0	0	0	250	0	349	6,702
Changes	0	0	0	600	4,919	6,967	(300)	(1,367)	10,819
Closing Expenditure Budget (Forecast)	333,533	386,235	386,235	386,835	351,295	308,384	274,917	251,279	251,278
Revenue in 000's									Total
Approved Budget	101,588	101,588	97,698	98,867	98,867	94,070	93,769	92,475	101,588
Deferrals & b/fwds	0	(3,890)	0	0	(9,863)	(5,807)	(1,898)	(4,167)	(25,625)
Savings	0	0	0	0	0	0	-39	0	(39)
Water Stimulus	0	0	0	0	4,353	250	0	2,027	6,630
Changes	0	0	1,168	0	713	5,257	644	7,179	14,960
Closing Revenue Budget (Forecast)	101,588	97,698	98,867	98,867	94,070	93,769	92,475	97,514	97,514

LIST OF CAPITAL PROJECTS

For the 2021-22 Financial Year

CAPITAL EXPENDITURE												
	Type	LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
		\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Community Services												
CE19017 - Rototuna Community Facilities	G - Growth	7,095	10,576	11,176	11,176	1,603	2,968	696	-	-	-	3,664
CE21044 - Libraries Development	LOS - Level of service	294	294	294	294	-	-	-	-	-	-	-
CE21046 - Aquatic Facilities Development	LOS - Level of service	1,048	1,048	1,048	1,048	159	159	305	-	-	-	464
CE10005 - Libraries Collection Purchases	R - Renewal	980	980	980	980	980	980	-	-	-	-	980
CE10006 - Library Operational Renewals	R - Renewal	171	171	171	171	171	171	(168)	-	-	-	3
CE10007 - Library Building Renewals	R - Renewal	3,047	3,217	3,217	3,217	3,217	1,407	(1,063)	-	-	-	344
Total Community Services		12,635	16,287	16,887	16,887	6,130	5,685	(230)	-	-	-	5,455
Overhead and support units												
CE21026 - Information Services Upgrades	LOS - Level of service	5,415	5,415	5,415	5,415	5,415	5,415	148	(4,130)	-	-	1,433
CE10053 - Tenancy Inducement Renewals	R - Renewal	-	-	-	-	-	3	-	-	-	-	3
CE10151 - Strategic Property Renewals	R - Renewal	85	85	85	85	85	88	(85)	-	-	-	3
CE10158 - Fleet Vehicle Renewals	R - Renewal	1,944	2,013	2,013	2,013	2,013	2,013	(1,510)	-	10	-	513
CE15155 - Mobility and eServices	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE19024 - IS Major Upgrades	R - Renewal	-	-	-	119	119	119	-	-	-	-	119
CE21014 - Corporate Building Renewals	R - Renewal	2,754	2,869	2,869	2,869	2,869	2,864	146	-	-	-	3,010
CE21025 - Information Services Renewals	R - Renewal	4,070	4,570	4,570	4,451	4,451	4,451	893	(159)	-	-	5,186
Total Overhead and support units		14,268	14,952	14,952	14,952	14,952	14,952	(407)	(4,289)	10	-	10,266
Parks and Recreation												
CE15033 - Land purchase future reserves	G - Growth	-	406	406	406	-	-	-	-	-	-	-
CE19007 - Peacocke Parks Development	G - Growth	1,190	2,116	2,116	2,116	2,116	171	(66)	-	-	-	105
CE19009 - Rototuna Parks Development	G - Growth	2,000	3,208	3,208	3,208	1,258	1,258	106	-	-	-	1,364
CE21007 - Cemeteries & Crematorium Development	G - Growth	70	70	70	70	70	45	-	-	-	-	45
CE17004 - River Plan	LOS - Level of service	1,132	1,132	1,132	1,132	302	162	(160)	-	-	-	2
CE21006 - Nature inCityGullyRestoration&Dvlpmt	LOS - Level of service	581	581	581	581	181	181	(142)	-	-	-	39
CE21008 - Indoor Recreation Development	LOS - Level of service	675	675	675	675	25	25	(19)	-	-	-	5
CE21010 - Parks and Recreation Development	LOS - Level of service	3,030	3,030	3,030	3,289	1,733	1,653	(614)	120	-	-	1,159
CE10001 - Aquatic Facilities Building Renewals	R - Renewal	2,042	2,042	2,042	2,230	2,030	1,872	(226)	-	-	-	1,646
CE10021 - Cemetery&Crematorium Building Renwls	R - Renewal	5	5	5	5	5	5	-	-	-	-	5
CE10030 - Parks and Recreation Building Renewals	R - Renewal	741	761	761	761	579	168	(17)	-	18	-	168
CE19070 - Community Facilities Building Renewals	R - Renewal	1,620	1,620	1,620	1,711	1,443	942	(214)	-	28	-	757
CE21001 - Nursery Renewals	R - Renewal	268	268	268	268	268	24	(21)	-	-	-	3
CE21003 - Parks and Recreation Renewals	R - Renewal	2,686	4,156	4,156	3,940	3,940	1,220	(80)	-	(169)	-	971
CE21004 - Cemeteries & Crematorium Renewals	R - Renewal	113	115	115	115	115	50	(8)	-	-	-	41
CE21005 - Aquatic Facilities Renewals	R - Renewal	410	485	485	485	485	485	(105)	-	-	-	380
Total Parks and Recreation		16,562	20,669	20,669	20,991	14,548	8,259	(1,566)	120	(123)	-	6,690
Rubbish and Recycling												
CE10054 - Closed Landfill Assets Renewals	R - Renewal	450	600	600	600	270	220	(147)	-	-	-	73
CE10056 - RTS & HOC Asset Renewals	R - Renewal	50	90	90	90	90	90	(41)	-	-	-	50
CE15055 - Closed Landfill Management	LOS - Level of service	50	50	50	50	50	50	(39)	-	-	-	11
CE19027 - Refuse Drop Off Points	LOS - Level of service	-	43	43	43	43	43	(43)	-	-	-	-
Total Rubbish and Recycling		550	784	784	784	454	404	(270)	-	-	-	133
Safety												
CE21015 - City Safe Renewals	R - Renewal	171	184	184	184	184	184	(29)	-	-	-	156
Total Safety		171	184	184	184	184	184	(29)	-	-	-	156
Stormwater												
CE15059 - Rototuna Stormwater Infrastructure	G - Growth	57	2,155	2,155	1,057	80	80	(31)	-	-	-	49
CE15060 - Rotokauri SW Infrastructure S1	G - Growth	2,200	2,973	2,973	1,873	342	342	443	(34)	-	-	751
CE15062 - Peacocke Stormwater Infrastructure Stg 1	G - Growth	-	(6)	(6)	(6)	(6)	(6)	(531)	588	-	-	51
CE15063 - Peacocke SW Infrastructure Stage 2	G - Growth	4,826	11,382	11,382	11,382	11,382	7,382	(3,904)	114	-	-	3,593
CE15068 - Stormwater Customer Connections	G - Growth	25	25	25	25	350	350	-	164	-	-	514
CE15162 - Integrated Catchment Management Plan	G - Growth	1,151	1,180	1,180	1,180	1,180	1,180	(409)	-	-	-	771

CAPITAL EXPENDITURE												
Type		LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
		\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
CE21032 - Stormwater Infrastructure Upgrades	G - Growth	-	499	499	499	499	234	(99)	-	-	-	135
CE21066 - Ruakura stormwater infrastructure	G - Growth	3,000	2,936	2,936	1,436	236	106	126	-	-	-	232
CE15067 - Comprehensive SW Consent Imp	LOS - Level of service	79	100	100	100	100	75	81	-	-	-	156
CE19026 - Erosion Control Works	LOS - Level of service	1,434	1,351	1,351	1,351	1,351	1,001	434	-	-	-	1,435
CE21031 - Flood Management	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE21062 - Stormwater Asset Upgrades	LOS - Level of service	50	50	50	50	50	50	(22)	-	-	-	28
CE10058 - Stormwater Asset Renewals	R - Renewal	569	581	581	581	431	231	(176)	-	9	-	64
Total Stormwater		13,391	23,224	23,224	19,527	15,994	11,024	(4,088)	832	9	-	7,777
Transport												
CE15087 - Transportation Upgrds Allow for Devlpmnt	G - Growth	219	419	419	419	419	319	(112)	-	-	-	206
CE15088 - Peacocke Transport Upgrds Devlp Stg 1	G - Growth	76	3,500	3,500	3,500	3,500	2,050	(997)	2	-	-	1,055
CE15089 - Peacocke Transport Upgrds Devlp Stg 2	G - Growth	51,098	36,284	36,284	36,284	36,284	43,822	3,480	6,490	-	-	53,791
CE15090 - Rotokauri Transport Upgrds&Develop	G - Growth	6,667	8,842	8,842	8,842	7,263	5,950	(1,497)	-	-	-	4,453
CE15092 - Rototuna Trnsprtation Upgrds&Devlpmt	G - Growth	13,226	18,585	18,585	8,285	2,511	1,487	1,510	-	-	-	2,997
CE15093 - Ruakura Transport Upgrds&Develop	G - Growth	36,392	38,801	38,801	44,770	44,584	44,524	(11,978)	-	-	-	32,546
CE15096 - Cross City Connector	G - Growth	200	200	200	-	-	-	-	-	-	-	-
CE15097 - Northern City Crossing	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19036 - Ring Road	G - Growth	15,947	13,669	13,669	13,669	15,892	13,892	(1,938)	1,500	-	-	13,454
CE19037 - Hamilton Transport Model	G - Growth	60	560	560	560	560	360	(43)	-	-	-	317
CE19038 - Rotokauri rail platform	G - Growth	-	322	322	322	322	322	(172)	-	-	-	149
CE19057 - Biking Plan Implementation	G - Growth	11,100	15,104	15,104	8,504	6,734	6,995	(1,070)	(266)	-	-	5,660
CE19058 - Public Transport Mode Shift	G - Growth	-	1,317	1,317	1,317	2,116	2,116	-	-	-	-	2,116
CE21052 - Peacocke Transportation Land	G - Growth	8,712	12,840	12,840	12,840	12,840	2,840	2,147	(4,093)	-	-	893
CE21055 - Terapa Transportation Upgrds&Develop	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15095 - Integrated Transport Initiatives D	G - Growth	-	-	-	100	100	-	-	-	-	-	-
CE19063-Intersection Capacity Upgrade Prgrm D	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19052 - Intersection Upgrades	LOS - Level of service	4,950	5,200	5,200	3,800	1,600	841	2,362	(250)	-	-	2,952
CE19062 - Bridge Resilience Programme	LOS - Level of service	-	-	-	400	-	-	-	-	-	-	-
CE19064 - Transport Centre Rejuvenation	LOS - Level of service	4,600	4,600	4,600	500	400	240	(19)	-	-	-	221
CE21053 - Central City Transportation Improvements	LOS - Level of service	650	650	650	650	50	50	(33)	-	-	-	17
CE21057 - Ferrybank Walking & Cycling Bridge	LOS - Level of service	500	500	500	150	150	-	(150)	150	-	-	-
CE21058 - Transportation Safety Improvements	LOS - Level of service	8,100	8,100	8,100	1,000	1,600	1,220	(207)	123	-	-	1,135
CE21059 - Transportation Smart Improvements	LOS - Level of service	200	200	200	200	200	200	8	-	-	-	208
CE21060 - Public Transport Improvement	LOS - Level of service	700	795	795	795	795	(180)	161	-	-	-	(19)
CE15085-Minor Imprvmnts Transport Network D	LOS - Level of service	-	-	-	300	300	300	-	-	-	-	300
CE10070 - Parking Enforcement Renewals	R - Renewal	615	1,016	1,016	1,016	431	431	(42)	-	(51)	-	339
CE10071 - Parking Building Renewal	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10072 - Footpath and Street Furniture Renewals	R - Renewal	3,305	3,305	3,305	3,305	3,255	3,105	1,602	-	-	-	4,707
CE10074 - Drainage (Kerb & Channel) Renewal	R - Renewal	2,390	2,390	2,390	2,390	2,390	2,390	(856)	-	-	-	1,534
CE10075 - Road Base Renewals	R - Renewal	5,184	5,184	5,184	5,184	5,184	4,636	(876)	-	-	-	3,761
CE10076 - Road Resurfacing	R - Renewal	5,900	5,900	5,900	5,900	5,900	5,900	27	-	-	-	5,927
CE10077 - Bridge and Structures Renewals	R - Renewal	291	391	391	391	391	391	(120)	-	-	-	271
CE10078 - Retaining Wall & Structures Renewals	R - Renewal	90	90	90	90	90	90	(90)	-	-	-	-
CE10080 - Street lighting Renewals	R - Renewal	651	651	651	651	651	651	49	-	-	-	700
CE10081 - Traffic Equipment Renewals	R - Renewal	942	942	942	942	942	942	(68)	-	-	-	874
CE19055 - Upgrade City Directional Signage	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE21012 - Transport Building Renewals	R - Renewal	20	20	20	20	20	20	(20)	-	-	-	-
Total Transport		182,785	190,375	190,375	167,094	157,474	145,903	(8,942)	3,655	(51)	-	140,565
Venues Tourism and Major Events												
CE21041 - VTME Security and H&S Prgrmes	LOS - Level of service	861	861	861	861	861	665	(533)	-	-	-	132
CE10047 - Waikato Stadium Property Renewals	R - Renewal	-	-	-	-	-	1	-	-	-	-	1
CE21011 - VTME Building Renewals	R - Renewal	5,558	7,362	7,362	6,052	6,052	6,051	(893)	-	92	-	5,250
CE21042 - VTME Operational Renewals	R - Renewal	1,692	1,787	1,787	1,787	1,787	1,005	147	-	-	-	1,152
CE10041-Claudelands-Plant & Equipment	R - Renewal	-	-	-	1,310	1,310	1,310	-	-	-	-	1,310
Total Venues Tourism and Major Events		8,111	10,010	10,010	10,010	10,010	9,032	(1,278)	-	92	-	7,846
Visitor Destinations												
CE19023 - Hamilton Gardens Development	LOS - Level of service	1,963	3,763	3,763	3,763	1,874	1,274	(275)	(55)	44	-	987
CE19028 - Collection Acquisition Fund	LOS - Level of service	42	142	142	142	142	12	142	-	-	-	154
CE21043 - Hamilton Zoo&Waiwhakareke Devlpment	LOS - Level of service	3,237	6,023	6,023	6,040	5,165	4,620	(219)	-	-	-	4,401
CE21045 - Museum Development	LOS - Level of service	504	504	504	504	112	52	(50)	-	-	-	2

CAPITAL EXPENDITURE												
Type		LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
CE21047 - Hamilton Gardens Themed Gardens		\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
CE10008 - Museum Operational Renewals		400	400	400	400	400	400	-	-	-	-	400
CE10011 - Museum Building Renewals		74	368	368	368	368	82	(52)	-	-	-	30
CE10017 - Hamilton Zoo Building Renewals		50	445	445	445	445	377	57	-	-	-	434
CE10026 - Hamilton Gardens Renewals		1,675	1,675	1,675	1,888	1,888	1,746	(114)	-	75	-	1,706
CE10028 - Hamilton Gardens Building Renewals		40	106	106	106	106	106	5	-	-	-	111
CE21002 - Hamilton Zoo Operational Renewals		132	132	132	132	(132)	(132)	3	-	-	-	(129)
		2,317	2,810	2,810	2,537	2,293	1,298	(640)	22	(107)	-	573
Total Visitor Destinations		10,434	16,368	16,368	16,325	12,660	9,833	(1,143)	(33)	12	-	8,669
Wastewater												
CE15104 - Wastewater Pipe Upgrades		-	381	381	381	381	381	(39)	-	-	-	342
CE15105 - Rototuna WW Infrastructure		500	951	951	951	69	69	378	-	-	-	447
CE15106 - WW Network Upgrds to Allow Devlpmnt		-	104	104	104	104	104	(94)	-	-	-	10
CE15107 - Rotokauri WW Infrastructure		121	585	585	585	127	127	209	-	-	-	336
CE15109 - Peacocke WW Infrastructure Stage 1		-	214	214	2,114	2,114	2,114	-	(2,195)	-	-	(81)
CE15111 - Increase capacity of wastewater network		1,233	1,233	1,233	1,233	200	110	86	-	-	-	196
CE15117 - Upgrade WW Treatment Plant		1,700	1,700	1,700	1,700	1,200	824	397	-	-	-	1,221
CE15121 - WW Customer Connections to Network		75	75	75	75	2,000	2,000	-	1,005	-	-	3,005
CE15161 - Wastewater Master Plan		600	600	600	600	600	100	(90)	-	-	-	10
CE19040 - Peacocke WW Infrastructure Stg2		742	12,907	12,907	12,107	12,107	6,452	(2,549)	(906)	-	-	2,997
CE19041 - Incr capacity WW Far East Network		3,500	3,717	3,717	3,717	2,217	2,217	(1,234)	-	-	-	984
CE19042 - Peacocke Wastewater South Network		11,480	7,008	7,008	7,008	7,008	10,608	2,577	-	-	-	13,185
CE19043 - Increase capacity WW West Network		5,258	5,886	5,886	5,886	3,399	2,049	(307)	-	-	-	1,743
CE19044 - Increase capacity WW East Network		1,100	5,112	5,112	5,112	6,000	6,000	(1,968)	-	-	-	4,032
CE19050-Incrs capacity WW Central Network D		-	23	23	23	23	23	-	-	-	-	23
CE21073 - Subregional WW Treatment Plant		1,000	1,000	1,000	1,000	200	200	(126)	-	-	-	74
CE15103 - Wastewater Network Improvements		1,304	1,409	1,409	1,409	409	334	(189)	-	-	-	146
CE15120 - Wastewater Treatment Plant Compliance		490	551	551	601	601	601	351	-	15	-	967
CE10100 - Wastewater PS Asset Renewals		1,063	1,063	1,063	1,013	1,013	1,013	(86)	-	-	-	927
CE10101 - Wastewater Asset Renewals		5,000	5,002	5,002	5,002	5,002	5,002	(1,019)	-	-	-	3,982
CE10115 - WW Treatment Plant Asset Renewals		3,029	3,793	3,793	3,793	2,568	2,378	(1,082)	-	-	-	1,296
CE15160 - Wastewater Model		100	612	612	612	482	232	57	-	(15)	-	274
Total Wastewater		38,296	53,925	53,925	55,025	47,824	42,938	(4,729)	(2,096)	-	-	36,114
Water Supply												
CE15126 - Rototuna Upgrade or New Watermains		-	72	72	72	72	16	(15)	(2)	-	-	-
CE15127 - Water Pipe Upgrades		-	50	50	50	50	50	163	(213)	-	-	-
CE15128 - Rotokauri Upgrd&New Watermains Stg1		84	145	145	145	145	61	(61)	-	-	-	-
CE15130 - Peacocke Watermains Stage 1		-	-	-	-	-	-	-	-	-	-	-
CE15132 - Water ntwrk upgrdes to allow new develop		1,200	(164)	(164)	(164)	(164)	(164)	2,117	213	-	-	2,166
CE15134 - Wtr Dmnd Mngt-Pukete Reservoir Zone		-	-	-	-	-	-	-	-	-	-	-
CE15135 - Peacocke Water Distribution Mains Stg1		22	136	136	136	136	136	(99)	-	-	-	37
CE15137 - Wtr Dmnd Mgmt-NewcastleReservoirZn		10,000	10,048	10,048	8,548	8,548	8,048	592	(26)	-	-	8,614
CE15141 - Wtr Dmnd Mngt - Hillcrest Reservoir Zone		63	18	18	18	18	-	18	26	-	-	44
CE15144 - Upgrade Water Treatment Plant		14,000	13,384	13,384	5,132	4,432	4,432	(2,064)	()	-	-	2,367
CE15146 - Water Customer Connections		50	50	50	50	1,450	1,450	-	317	-	-	1,767
CE15148 - Ruakura Upgrade and New Watermains		200	200	200	200	200	200	(200)	-	-	-	-
CE15159 - Water Master Plan		183	183	183	183	183	183	(181)	-	-	-	2
CE19045 - Ruakura Reservoir & Assoc Bulk Mains		-	1,946	1,946	1,946	446	446	400	()	-	-	846
CE19046 - Peacocke Watermains Stage 2		242	573	573	573	573	573	30	-	-	-	603
CE21036 - RotokauriUpgrade&New Watermains Stg2		-	-	-	-	-	-	-	-	-	-	-
CE15133 - Water Network Improvements		350	350	350	350	150	75	(49)	-	34	-	60
CE15139 - Water Treatment Plant Compliance Minor Upgrades		425	439	439	439	314	314	(80)	-	-	-	234
CE10123 - Watermain Renewals		2,525	2,725	2,725	2,725	2,725	2,175	70	-	-	-	2,245
CE10124 - Watermain Valves & Hydrants Renewals		700	705	705	705	705	705	(683)	-	-	-	22
CE10138 - Treatment Plant & Reservoir Renewals		1,283	2,126	2,126	2,126	1,878	1,708	(112)	-	-	-	1,596
CE10145 - Tools of Trade Renewals		40	40	40	40	40	40	34	-	-	-	74
CE15158 - Water Model		100	297	297	297	57	57	-	-	(43)	-	14
CE16004 - Eastern Bulk Main Slip		-	30	30	30	30	30	(6)	-	-	-	24
Total Water Supply		31,465	33,352	33,352	23,601	21,988	20,535	(126)	316	(9)	-	20,716
R&C Balancing Account		-	-	-	(188)	(188)	(188)	188	-	-	-	188

CAPITAL EXPENDITURE												
Type		LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
		\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Total (Excl Water Stimulus)		328,668	380,132	380,732	345,192	302,031	268,563	(22,620)	(1,496)	(60)	-	244,575
Water Stimulus												
CE21068 - Water Stimulus – Stormwater	G - Growth	715	423	423	423	423	423	-	137	-	-	560
	LOS - Level of service	37	49	49	49	49	49	-	(48)	-	-	-
	R - Renewal	1,686	1,982	1,982	1,982	1,982	1,982	-	1	-	-	1,983
CE21076 - Water Stimulus – Wastewater	G - Growth	1,041	847	847	847	847	847	-	50	-	-	897
	LOS - Level of service	37	49	49	49	299	299	-	(49)	-	-	250
	R - Renewal	183	495	495	495	495	495	-	(44)	-	-	451
CE21039 - Water Stimulus – Water Supply	G - Growth	389	1,848	1,848	1,848	1,848	1,848	-	(248)	-	-	1,600
	LOS - Level of service	411	203	203	203	203	203	-	490	-	-	693
	R - Renewal	367	208	208	208	208	208	-	60	-	-	268
Total Water Stimulus		4,865	6,104	6,104	6,104	6,354	6,354	-	349	-	-	6,703
Grand Total - Capital Program		333,534	386,235	386,835	351,295	308,384	274,917	(22,620)	(1,147)	(60)	-	251,278

LIST OF CAPITAL PROJECTS

For the 2021-22 Financial Year

CAPITAL REVENUE											
Type	LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Community Services											
CE19017 - Rototuna Community Facilities	G - Growth	-	-	-	-	-	-	-	-	-	-
CE21044 - Libraries Development	LOS - Level of service	(265)	(265)	(265)	(265)	-	-	-	-	-	-
CE21046 - Aquatic Facilities Development	LOS - Level of service	-	-	-	-	-	-	-	-	-	-
CE10005 - Libraries Collection Purchases	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10006 - Library Operational Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10007 - Library Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
Total Community Services		(265)	(265)	(265)	(265)	-	-	-	-	-	-
Overhead and support units											
CE21026 - Information Services Upgrades	LOS - Level of service	-	-	-	-	-	-	-	-	-	-
CE10053 - Tenancy Inducement Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10151 - Strategic Property Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10152 - Network and Infrastructure	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10153 - Core Business Applications	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10158 - Fleet Vehicle Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE15155 - Mobility and eServices	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE19024 - IS Major Upgrades	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE21014 - Corporate Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE21025 - Information Services Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
Total Overhead and support units		-	-	-	-	-	-	-	-	-	-
Parks and Recreation											
CE15033 - Land purchase future reserves	G - Growth	-	-	-	-	-	-	-	-	-	-
CE19007 - Peacocke Parks Development	G - Growth	-	-	-	-	-	-	-	-	-	-
CE19009 - Rototuna Parks Development	G - Growth	-	-	-	-	-	-	-	-	-	-
CE21007 - Cemeteries & Crematorium Development	G - Growth	-	-	-	-	-	-	-	-	-	-
CE17004 - River Plan	LOS - Level of service	-	-	-	-	-	-	-	-	-	-
CE21006 - Nature inCityGullyRestoration&Dvlpmnt	LOS - Level of service	(125)	(125)	(125)	(125)	-	-	-	-	-	-
CE21008 - Indoor Recreation Development	LOS - Level of service	-	-	-	-	-	-	-	-	-	-
CE21010 - Parks and Recreation Development	LOS - Level of service	(73)	(73)	(73)	(73)	(73)	-	-	-	-	-
CE10001 - Aquatic Facilities Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10021 - Cemetery&Crematorium Building Renwls	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10030 - Parks and Recreation Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE19070 - Community Facilities Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE21001 - Nursery Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE21003 - Parks and Recreation Renewals	R - Renewal	-	-	-	-	-	-	-	(273)	-	(273)
CE21004 - Cemeteries & Crematorium Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE21005 - Aquatic Facilities Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
Total Parks and Recreation		(198)	(198)	(198)	(198)	(73)	-	-	(273)	-	(273)
Rubbish and Recycling											
CE10054 - Closed Landfill Assets Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE10056 - RTS & HOC Asset Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE15055 - Closed Landfill Management	LOS - Level of service	-	-	-	-	-	-	-	-	-	-
CE19027 - Refuse Drop Off Points	LOS - Level of service	-	-	-	-	-	-	-	-	-	-
Total Rubbish and Recycling		-	-	-	-	-	-	-	-	-	-
Safety											
CE21013 - Animal Control Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE21015 - City Safe Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-
CE21016 - City Safe Upgrades	LOS - Level of service	-	-	-	-	-	-	-	-	-	-
Total Safety		-	-	-	-	-	-	-	-	-	-
Stormwater											
CE15059 - Rototuna Stormwater Infrastructure	G - Growth	-	-	-	-	-	-	-	-	-	-
CE15060 - Rotokauri SW Infrastructure S1	G - Growth	-	-	-	-	-	-	-	-	-	-

CAPITAL REVENUE												
	Type	LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
CE15062 - Peacocke Stormwater Infrastructure Stg 1	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15063 - Peacocke SW Infrastructure Stage 2	G - Growth	-	-	-	-	-	-	-	(879)	-	-	(879)
CE15068 - Stormwater Customer Connections	G - Growth	(25)	(25)	(25)	(25)	(350)	(350)	-	(164)	-	-	(514)
CE15162 - Integrated Catchment Management Plan	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE21032 - Stormwater Infrastructure Upgrades	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE21066 - Ruakura stormwater infastructure	G - Growth	(2,000)	(2,000)	(2,000)	(2,000)	(175)	(175)	(57)	-	-	-	(232)
CE15067 - Comprehensive SW Consent Imp	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE19026 - Erosion Control Works	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE21031 - Flood Management	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE21062 - Stormwater Asset Upgrades	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE10058 - Stormwater Asset Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
Total Stormwater		(2,025)	(2,025)	(2,025)	(2,025)	(525)	(525)	(57)	(1,043)	-	-	(1,625)
Transport												
CE15087 - Transportation Upgrds Allow for Devlpmnt	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15088 - Peacocke Transport Upgrds Devlp Stg 1	G - Growth	(39)	(39)	(39)	(1,236)	(1,236)	(1,058)	564	-	-	-	(494)
CE15089 - Peacocke Transport Upgrds Devlp Stg 2	G - Growth	(24,530)	(23,110)	(23,110)	(13,473)	(13,473)	(18,063)	(1,938)	(2,935)	-	-	(22,937)
CE15090 - Rotokauri Transport Upgrds&Develop	G - Growth	-	-	-	-	-	(516)	-	-	-	-	(516)
CE15092 - Rototuna Trnsprtation Upgrds&Devlpmt	G - Growth	(4,000)	(1,530)	(1,530)	(2,550)	(191)	(191)	30	-	-	-	(162)
CE15093 - Ruakura Transport Upgrds&Develop	G - Growth	(32,087)	(33,255)	(33,255)	(35,486)	(35,486)	(35,486)	5,173	(10)	-	-	(30,323)
CE15096 - Cross City Connector	G - Growth	(102)	(102)	(102)	-	-	-	-	-	-	-	-
CE15097 - Northern City Crossing	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19036 - Ring Road	G - Growth	(10,366)	(10,366)	(10,366)	(7,419)	(9,026)	(8,006)	2,092	(4,014)	-	-	(9,928)
CE19037 - Hamilton Transport Model	G - Growth	(31)	(31)	(31)	(286)	(286)	(184)	-	-	-	-	(184)
CE19038 - Rotokauri rail platform	G - Growth	-	-	-	(114)	(114)	(114)	88	-	-	-	(26)
CE19057 - Biking Plan Implementation	G - Growth	(5,661)	(5,661)	(5,661)	(3,880)	(3,793)	(4,003)	(260)	-	-	-	(4,263)
CE19058 – Public Transport Mode Shift	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE21052 - Peacocke Transportation Land	G - Growth	(4,443)	(4,443)	(4,443)	(10,965)	(10,965)	(5,865)	(1,197)	2,493	-	-	(4,568)
CE21055 - Terapa Transportation Upgrds&Develop	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15095-Integrated Transport Initiatives D	G - Growth	-	-	-	-	-	51	-	-	-	-	51
CE19063-Intersection Capacity Upgrade Prgrm D	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19052 - Intersection Upgrades	LOS - Level of service	(918)	(918)	(918)	(332)	(230)	(179)	(1,187)	128	-	-	(1,238)
CE19062 - Bridge Resilience Programme	LOS - Level of service	-	-	-	(203)	-	-	-	-	-	-	-
CE19064 - Transport Centre Rejuvenation	LOS - Level of service	(2,346)	(2,346)	(2,346)	(829)	(204)	(122)	10	-	-	-	(113)
CE21053 - Central City Transportation Improvements	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE21057 - Ferrybank Walking & Cycling Bridge	LOS - Level of service	(195)	(195)	(195)	-	-	-	-	-	-	-	-
CE21058 - Transportation Safety Improvements	LOS - Level of service	(4,131)	(4,131)	(4,131)	(714)	(1,020)	(826)	116	-	-	-	(710)
CE21059 - Transportation Smart Improvements	LOS - Level of service	(102)	(102)	(102)	(102)	(102)	(102)	(4)	-	-	-	(106)
CE21060 - Public Transport Improvement	LOS - Level of service	(357)	(357)	(357)	(396)	(396)	(357)	(133)	-	-	-	(490)
CE15085-Minor Imprvmnts Transport Network D	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE10070 - Parking Enforcement Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10071 - Parking Building Renewal	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10072 - Footpath and Street Furniture Renewals	R - Renewal	(1,580)	(1,580)	(1,580)	(1,580)	(1,530)	(1,530)	(384)	-	-	-	(1,914)
CE10074 - Drainage (Kerb & Channel) Renewal	R - Renewal	(1,129)	(1,129)	(1,129)	(1,129)	(1,129)	(1,129)	432	-	-	-	(697)
CE10075 - Road Base Renewals	R - Renewal	(2,443)	(2,443)	(2,443)	(2,443)	(2,443)	(2,443)	730	-	-	-	(1,713)
CE10076 - Road Resurfacing	R - Renewal	(2,211)	(2,211)	(2,211)	(2,211)	(2,211)	(2,211)	(22)	-	-	-	(2,233)
CE10077 - Bridge and Structures Renewals	R - Renewal	(137)	(137)	(137)	(137)	(137)	(137)	61	-	-	-	(76)
CE10078 - Retaining Wall & Structures Renewals	R - Renewal	(43)	(43)	(43)	(43)	(43)	(43)	43	-	-	-	-
CE10080 - Street lighting Renewals	R - Renewal	(308)	(308)	(308)	(308)	(308)	(308)	(25)	-	-	-	(333)
CE10081 - Traffic Equipment Renewals	R - Renewal	(445)	(445)	(445)	(445)	(445)	(445)	35	-	-	-	(410)
CE19055 - Upgrade City Directional Signage	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE21012 - Transport Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
Total Transport		(97,603)	(94,882)	(94,882)	(86,282)	(84,768)	(83,266)	4,224	(4,338)	-	-	(83,381)
Venues Tourism and Major Events												
CE21041 - VTME Security and H&S Prgrmes	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE10047 - Waikato Stadium Property Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE21011 - VTME Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	(92)	-	(92)
CE21042 - VTME Operational Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10041-Claudelands-Plant & Equipment	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
Total Venues Tourism and Major Events		-	-	-	-	-	-	-	-	(92)	-	(92)
Visitor Destinations												
CE19023 - Hamilton Gardens Development	LOS - Level of service	(400)	(400)	(400)	(400)	-	-	-	-	-	-	-

CAPITAL REVENUE												
	Type	LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
CE19028 - Collection Acquisition Fund	LOS - Level of service	-	-	-	-	-	-	-	-	(111)	-	(111)
CE21043 - Hamilton Zoo&Waiwhakareke Devlpment	LOS - Level of service	(900)	(900)	(900)	(630)	(630)	(630)	-	-	-	-	(630)
CE21045 - Museum Development	LOS - Level of service	(72)	(72)	(72)	(72)	-	-	-	-	-	-	-
CE21047 - Hamilton Gardens Themed Gardens	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE10008 - Museum Operational Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10011 - Museum Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10017 - Hamilton Zoo Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10026 - Hamilton Gardens Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10028 - Hamilton Gardens Building Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE21002 - Hamilton Zoo Operational Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
Total Visitor Destinations		(1,372)	(1,372)	(1,372)	(1,102)	(630)	(630)	-	-	(111)	-	(741)
Wastewater												
CE15104 - Wastewater Pipe Upgrades	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15105 - Rototuna WW Infrastructure	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15106 - WW Network Upgrds to Allow Devlpmnt	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15107 - Rotokauri WW Infrastructure	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15109 - Peacocke WW Infrastructure Stage 1	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15111 - Increase capacity of wastewater network	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15117 - Upgrade WW Treatment Plant	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15121 - WW Customer Connections to Network	G - Growth	(75)	(75)	(75)	(75)	(2,000)	(2,000)	-	(1,005)	-	-	(3,005)
CE15161 - Wastewater Master Plan	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19040 - Peacocke WW Infrastructure Stg2	G - Growth	-	-	-	280	280	-	-	-	-	-	-
CE19041 - Incr capacity WW Far East Network	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19042 - Peacocke Wastewater South Network	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19043 - Incr capacity WW West Network	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19044 - Increase capacity WW East Network	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19050-Incrs capacity WW Central Network D	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE21073 - Subregional WW Treatment Plant	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15103 - Wastewater Network Improvements	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE15120 - Wastewater Treatment Plant Compliance	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE10100 - Wastewater PS Asset Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10101 - Wastewater Asset Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10115 - WW Treatment Plant Asset Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE15160 - Wastewater Model	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
Total Wastewater		(75)	(75)	(75)	205	(1,720)	(2,000)	-	(1,005)	-	-	(3,005)
Water Supply												
CE15126 - Rototuna Upgrade or New Watermains	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15127 - Water Pipe Upgrades	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15128 - Rotokauri Upgrd&New Watermains Stg1	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15130 - Peacocke Watermains Stage 1	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15132 - Water ntwrk upgrdes to allow new develop	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15134 - Wtr Dmnd Mngt-Pukete Reservoir Zone	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15135 - Peacocke Water Distribution Mains Stg1	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15137 - Wtr Dmnd Mgmt-NewcastleReservoirZn	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15141 - Wtr Dmnd Mngt - Hillcrest Reservoir Zone	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15144 - Upgrade Water Treatment Plant	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15146 - Water Customer Connections	G - Growth	(50)	(50)	(50)	(50)	(1,450)	(1,450)	-	(317)	-	-	(1,767)
CE15148 - Ruakura Upgrade and New Watermains	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15159 - Water Master Plan	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19045 - Ruakura Reservoir & Assoc Bulk Mains	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE19046 - Peacocke Watermains Stage 2	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE21036 - RotokauriUpgrade&New Watermains Stg2	G - Growth	-	-	-	-	-	-	-	-	-	-	-
CE15133 - Water Network Improvements	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE15139 - Water Treatment Plant Compliance Minor Upgrades	LOS - Level of service	-	-	-	-	-	-	-	-	-	-	-
CE10123 - Watermain Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10124 - Watermain Valves & Hydrants Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10138 - Treatment Plant & Reservoir Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE10145 - Tools of Trade Renewals	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE15158 - Water Model	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
CE16004-Eastern Bulk Main Slip D	R - Renewal	-	-	-	-	-	-	-	-	-	-	-
Total Water Supply		(50)	(50)	(50)	(50)	(1,450)	(1,450)	-	(317)	-	-	(1,767)

CAPITAL REVENUE												
	Type	LTP 21/22	Revised Budget as at 31 August 2021	Revised Budget as at 31 October 2021	Revised Budget as at 30 November 2021	Revised Budget as at 31 January 2022	Revised Budget as at 31 March 2022	Deferrals and B/fwds	Approved Changes	Renewals & Compliance Movements	Savings	Revised Budget as at 30 June 2022
R&C Balancing Account		-	-	-	-	-	-	-	-	-	-	-
Total (Excl Water Stimulus)		(101,588)	(98,867)	(98,867)	(89,716)	(89,165)	(87,871)	4,167	(6,703)	(476)	-	(90,883)
Water Stimulus												
CE21068 - Water Stimulus – Stormwater	G - Growth	-	-	-	(945)	(945)	(945)	-	88	-	-	(857)
	LOS - Level of service	-	-	-	-	-	-	-	(1)	-	-	(1)
	R - Renewal	-	-	-	(1,686)	(1,686)	(1,686)	-	(1)	-	-	(1,687)
CE21076 - Water Stimulus – Wastewater	G - Growth	-	-	-	(729)	(979)	(979)	-	(915)	-	-	(1,895)
	LOS - Level of service	-	-	-	-	-	-	-	()	-	-	()
	R - Renewal	-	-	-	-	-	-	-	(456)	-	-	(456)
CE21039 - Water Stimulus – Water Supply	G - Growth	-	-	-	-	-	-	-	(775)	-	-	(775)
	LOS - Level of service	-	-	-	(444)	(444)	(444)	-	(407)	-	-	(850)
	R - Renewal	-	-	-	(550)	(550)	(550)	-	440	-	-	(110)
Total Water Stimulus		-	-	-	(4,353)	(4,603)	(4,603)	-	(2,027)	-	-	(6,630)
Grand Total - Capital Program		(101,588)	(98,867)	(98,867)	(94,070)	(93,769)	(92,475)	4,167	(8,730)	(476)	-	(97,514)

Council Report

Item 8

Committee: Finance Committee

Date: 23 August 2022

Author: Tracey Musty

Authoriser: David Bryant

Position: Finance Director

Position: General Manager People and Organisational Performance

Report Name: Financial Performance & Strategy Report to 30 June 2022

Report Status	<i>Open</i>
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Purpose - *Take*

1. To inform the Finance Committee on Council's financial performance and strategy for the period ended 30 June 2022.
2. To seek a recommendation from the Finance Committee that the Council approves the significant forecast adjustments as set out in this Report and the capital movement as set out in the Capital Portfolio Monitoring Report.

Staff Recommendation - *Tuutohu-aa-kaimahi* (Recommendation to the Council)

3. That the Finance Committee receives the report.
4. That the Finance Committee recommends that the Council:
 - a) approves the capital movement as identified in paragraph 33 of the 30 June 2022 Capital Portfolio Monitoring Report;
 - b) approves the significant forecast adjustments as set out in paragraphs 59 to 60 of the staff report; and
 - c) approves the revised Financial Strategy position for Debt to Revenue, Net Debt and Balancing the Books as set out in paragraphs 62 to 64 of the staff report.

Executive Summary - *Whakaraapopototanga matua*

5. This report is to be read in conjunction with the 30 June 2022 Capital Portfolio Monitoring Report.
6. The 30 June 2022 financial results show a favourable accounting variance of \$85.9m against the annual budget, and a favourable variance in the balancing the books result of \$0.1m against the annual budget.
7. There is an unfavourable result in fees and charges, which is due to Covid-19 restrictions on opening of venues, visitor attractions and tourism activities. This unfavourable variance is offset by favourable variances in the planning guidance activities.

8. Subsidies and Grants are favourable to budget due to unbudgeted revenue received from Central Government grant funding for the Water Reform Stimulus programme and offsets additional operating expenditure including Professional Costs. Waka Kotahi NZ subsidy claims for additional contract payments due to Covid-19 are also included in operating revenue and offsets increase Operating & Maintenance Costs.
9. Capital revenue is unfavourable to budget due to capital projects not progressing as fast as anticipated in this financial year. These projects have been deferred to the next financial year (refer to the Capital Portfolio Monitoring Report).
10. Expenditure is unfavourable to the annual budget. Operating & Maintenance costs as well as Professional costs are higher than budget with most of this offset by increased revenues as mentioned in 7 and 8 above.
11. Depreciation is unfavourable to the annual budget due to the revaluation of building assets at 30 June 2021, a revision of the asset data and the revaluation of significant asset categories at 30 April 2022.
12. The difference between the forecast reported in March 2022 (last seen by this committee) and the June 2022 results are explained in the various sections of this report.
13. The impact of forecasting changes made, since the adoption of the 2021-31 Long Term Plan, is reflected in the Financial Strategy measures:
 - i. debt to revenue is 153% and favourable against a budget of 193%;
 - ii. net debt is \$593m and favourable against a budget of \$731m; and
 - iii. balancing the books is (\$3.8m) and favourable against a budget of (\$3.9m).
14. Council's treasury position is favourable. At 30 June 2022 Council is compliant with counterparty credit limits. Council remains compliant with all other treasury policy measures **Attachment 3**.
15. Council's fixed rate hedging at 30 June 2022 is 58%. Council is well hedged after executing its deferral strategy in 2022.
16. Council saw a gain of \$40.1m on the revaluation of swaps at 30 June 2022. This is not a cash gain, but rather an accounting/book entry and reflects the market swap rate movement as reflected in **Attachment 3**.
17. Staff consider the matters in this report have low significance and that the recommendations comply with Council's legal requirements.

Discussion - *Matapaki*

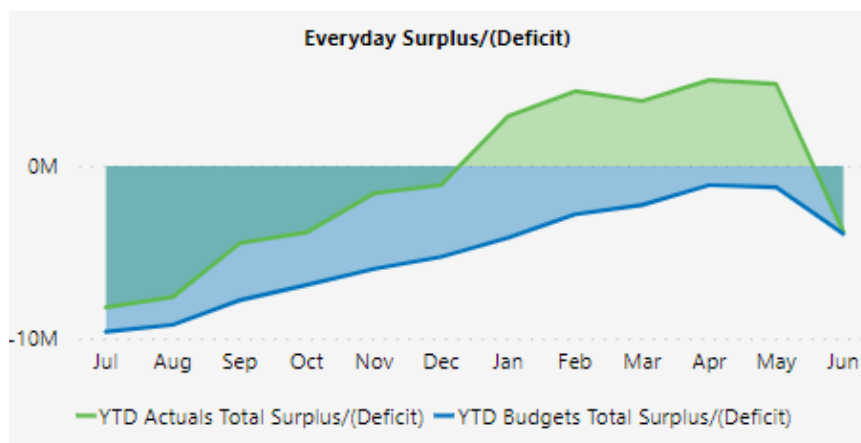
Operating Results

The accounting and balancing the books result

18. The Statement of Comprehensive Revenue and Expense discloses the accounting result in accordance with accounting standards.
19. The accounting and balancing the books result for the period ended 30 June 2022 is as follows:

Surplus/(Deficit) Result	Actual	Budget	Variance
Accounting Surplus/(Deficit)	\$168.5m	\$82.6m	\$85.9m ✓
Balancing the books	(\$3.8m)	(\$3.9m)	\$0.1m ✓

20. The Balancing the Books result for June 2022 shows a favourable variance of \$0.1m. The graph below shows the cumulative result during the year for the Balancing the Book results.



21. The annual accounting and balancing the books result compared to the March 2022 forecast are follows:

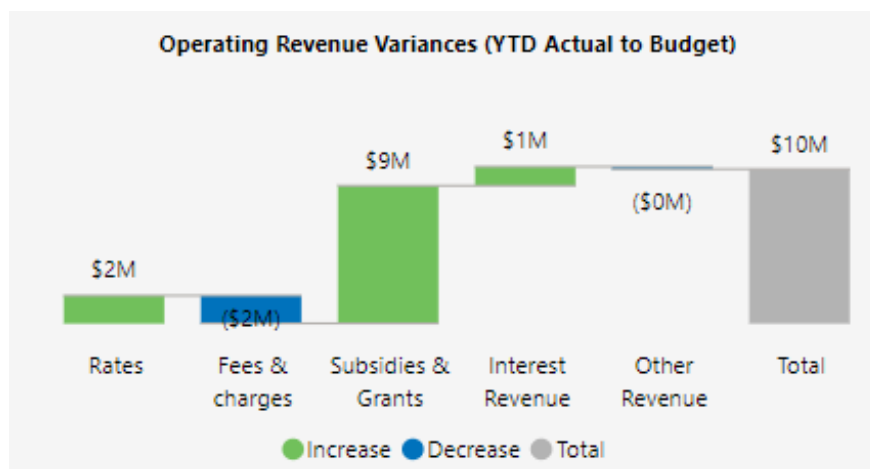
Surplus/(Deficit) Result	March Forecast	Actuals Result	Variance
Accounting Surplus/(Deficit)	\$147.0m	\$168.5m	\$21.5m ✓
Balancing the books	(\$6.0m)	(\$3.8m)	\$2.2m ✓

Understanding material variances

22. The Statement of Comprehensive Revenue and Expense is contained in **Attachment 1**. This statement also includes the variance between the March 2022 forecast as reported at the Finance Committee meeting in May 2022 and the June 2022 actuals.
23. Individual Everyday Revenue and Expense statements for each of Council's activities are contained in **Attachment 2**.

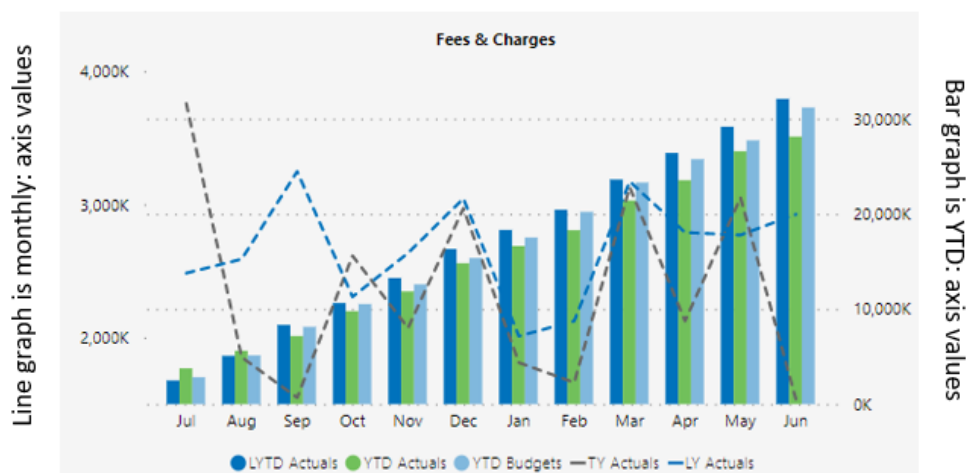
Operating Revenue

24. Total Operating Revenue is \$10m favourable to the annual budget.



25. Rates income exceeds the annual budget by \$1.8m due to higher than anticipated growth resulting from additional subdivision and building consents for the 2021/22 financial year. Applications for rates remissions due to hardship were lower than anticipated and resulted in a favourable variance to budget.

26. Subsidies & Grants contributed the largest share of the favourable variance in Operating Revenue and exceeds the annual budget by \$8.8m. This is due to the allocation of Central Government grant funding of \$6.4m to operational activities and offsets expenditure on the Water Reform Stimulus programme. Waka Kotahi NZ subsidies are favourable to budget due to subsidies received on Covid-19 contract related payments of \$1.1m. Council received more operating subsidies (\$0.5m) than budgeted.
27. Fees & user charges were unfavourable to budget by \$1.8m. The unfavourable result is due to decreased event activity in Venues, Tourism and Major Events, Visitors Attractions and Community Services of \$2.2m. This is offset by a favourable budget variance from building consents and planning guidance activities.



- The bar chart compares Last Year to Date Actuals (LYTD Actuals), Year to Date Actuals (YTD Actuals) and Year to Date Budgets (YTD Budgets). These values are reflected on the vertical axis to the right-hand side. The line chart above compares This Year Actuals (TY Actuals) and Last Year Actuals (LY Actuals) at each month. These values are reflected on the vertical axis to the left-hand side.
28. Interest revenue is favourable by \$1.2m. This is as a result of an increase in investment activity as part of the Council funding strategy recommended by PWC Treasury Advisors, as well as favourable interest rates.
29. Other Revenue is unfavourable by \$0.2m. The unfavourable variance is largely due to Infringement & Fines revenue tracking below the annual budget due to Waka Kotahi NZTA responding to Covid-19 restrictions and suspending the requirement of vehicle registrations. This impacted the issuing of infringements to 30 November 2021.
30. The operating revenue difference between the forecast reported in March 2022 (last seen by this committee) and the June 2022 results are as follows:
- Fees & Charges actuals are \$3m favourable to the March 2022 forecast as a result of better than forecasted revenue in Venues, Visitor Destination areas and building and resource consent activities.
 - Subsidies & Grants actuals are \$3.4m favourable to March 2022 forecast due to higher than anticipated operational subsidies received from Waka Kotahi NZ (including Covid-19 contract payments). Operational grants received from Central Government for the Water Reform Stimulus projects was also higher than anticipated for this financial year.
31. Material variance explanations can be found in the activity statements (**Attachment 2**).

Capital Revenue

32. Total Capital Revenue is \$7.7m unfavourable to the annual budget.

33. Development Contributions are unfavourable to budget by \$4.6m which is due to a slowdown in both residential code of compliance applications and commercial activity which is a result of the Covid-19 lockdowns during the last 2 years.
34. Capital revenue is below budget by \$3.5m. Projects attracting Waka Kotahi NZTA subsidies have progressed slower than anticipated while projects attracting capital contributions such as Ruakura West development, Ring Road and the Cambridge/Hamilton cycleway are favourable to budget.
35. Vested assets are above the annual budget by \$0.4m.
36. The addition of vested assets increases the operating & maintenance and depreciation costs for Council. Through the 2021-31 Long-Term Plan increased funding was made available for maintenance on new vested assets for infrastructural activities. The nature of vested infrastructure assets are that they have a long useful life and generally do not require significant maintenance in the first ten years of operation.

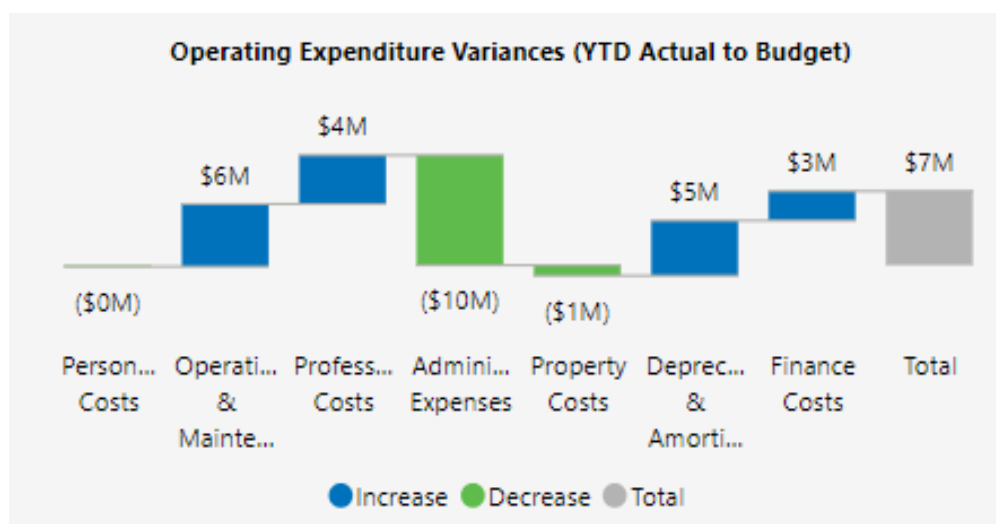
Asset class	YTD Actual \$000	Annual Budget \$000	Life Range (Years)	Estimated Annual Depreciation \$000
Wastewater	3,423	3,312	15-100	43
Stormwater	2,880	4,800	30-100	36
Water Supply	1,549	1,790	50-80	19
Roading	9,708	24,589	12-140	194
Parks and Recreation	26	-		-
Land – Under Roads	16,040	-		-
Land – Recreation Reserves	884	-		-
Land - Infrastructure	379	-		-
Total	34,889	34,491		292

37. The capital revenue difference between the forecast reported in March 2022 (last seen by this committee) and the June 2022 results are as follows:
- Overall capital revenue is \$23.3m favourable to the forecast. This is due to the unpredictability of building and resource consent applications which triggers the recognition of Development Contributions revenue and, an increase in the vesting of assets by developers to Council in the last few months of the financial year.
 - Capital Revenue was \$5.6m favourable to forecast due to increase spend in capital projects such as Ruakura West Development which is funded from external sources.

Operating Expenditure

38. Total Operating Expenditure is unfavourable to the annual budget by \$6.8m.

Item 8



39. Personnel costs are favourable to budget by \$0.1m and include the vacancy factor of \$2m being achieved.
40. The unfavourable variance in Operating & Maintenance costs are mainly due to the impact of Covid-19 on capital contracts and the additional costs incurred as a result. It also reflects the impact of changes in the "Software as a Service (SaaS)" accounting standards which resulted in capital work-in-progress being reclassified as operational expenditure.
41. Professional Costs are unfavourable to budget by \$4.5m which is due to costs incurred on plan change applications. This is on-charged and reflected in higher operating contributions. The Water Reform Stimulus costs of \$6.1m are offset by operating grants received from Central Government.
42. Administration Expenses is favourable due to the timing of payment of the Waikato Regional Theatre grant (\$9m).
43. Finance costs exceed budget due to increased interest rates as a result of market volatility. This is slightly offset by the increase in interest revenue.
44. Depreciation is unfavourable to the annual budget by \$5m due to the revaluation for building assets at 30 June 2021, revision of the asset data and the revaluation of assets as at 30 April 2022. Depreciation increased in the last 2 months as a result of the higher revaluation values.
45. The operating expenditure difference between the forecast reported in March 2022 (last seen by this committee) and the June 2022 results are as follows:
 - i. Operating & Maintenance Costs actuals were unfavourable to the forecast due to accounting standard changes regarding "Software as a Service". At the time of the March 2022 forecast the value of these changes were still unknown. Forecasts excluded the full impact of the Covid-19 contract payments payable to contractors.
 - ii. Professional costs actuals included higher than anticipated spend related to the Water Reform Stimulus projects and District Plan consultant engagement.
 - iii. The annual Landfill provision adjustment were more favourable to forecast with the use of the latest treasury published interest rates.
 - iv. Forecast for interest costs were lower than actuals due to the increase in interest rates during the later part of the financial year.

46. The Annual Approved Budget reflects budget changes approved by Council during the 2021/22 financial year and includes:
- i. Waikato Metro Spatial Plan budget of \$582k brought forward from 2020/21;
 - ii. Waiwhakareke Predator Proof Fence Feasibility Study budget of \$65k brought back from year 4 in the 2021-31 Long-Term Plan; and
 - iii. an increase in the disposal of wastewater sludge operational budget of \$376k.
47. Please refer to the activity statements (**Attachment 2**) for material variance explanations.

Gains and Losses

48. The YTD adjustment on non-cash revaluation of Council's Financial borrowing instruments resulted in a \$40.2m gain. See **Attachment 3** for swap interest rate movement.
49. Gain of \$1.4m on revaluation of investment property at 30 June 2022.
50. The loss on disposal of assets is \$11.4m and includes the vesting of assets to Waka Kotahi NZ.

Treasury Management

51. Council's compliance with its treasury policy measures at 30 June 2022 is as follows:

Counterparty credit risk	max	\$75m per bank	Achieved	✓
Liquidity ratio	min	110%	124%	✓
Funding maturity	0 - 3 years	15% - 60%	45%	✓
	3 - 7 years	25% - 85%	30%	✓
	7 years +	0% - 60%	25%	✓
Fixed rate debt maturity	all years	Within annual parameters	Achieved	✓

52. Our Treasury Management Policy sets out counterparty credit limits which are spread amongst several counterparties to avoid concentrations of credit exposure. Council is compliant with these counterparty credit limits at 30 June 2022.

Interest Rate Risk Management

53. The movement on interest rate swaps relates to valuations completed at a point in time. These are based on Council's total external debt and the difference between current market interest rates and the fixed rates that Council has locked in. They are unrealised because on maturity of each interest rate swap contract no interest gain or loss eventuates.
54. At 30 June 2022 Council's fixed rate hedging is 58%. This falls within our debt interest rate policy parameters which requires a minimum fixed rate of 40% and a maximum fixed rate of 95%.
55. Council's gross cost of funds over a 12-month rolling average is 2.75%.

Financial Strategy

56. Any changes in significant forecasting assumptions will result in changes to the Financial Strategy outcomes. These assumptions will be considered and, if necessary, adjusted in each Annual Plan.

Significant Forecasting Adjustments

57. Significant adjustments since the 29 March 2022 Finance Committee meeting, outlined below, as compared to the 2021-31 Long-Term Plan budget.

58. Numbers in brackets represent an adverse outcome.
59. Capital revenue, capital savings, re-phasing, and delay deferrals from 2021/22 to future years as detailed in the Capital Portfolio Monitoring Report.

Capital Adjustments – Financial Strategy Impact										
\$000	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031
Balancing the Books	0	0	0	0	0	0	0	0	0	0
Net Debt	35,433	9,783	15,433	15,433	15,433	15,433	15,433	15,433	15,433	15,433

60. Adjustments to operating revenue and expenditure.

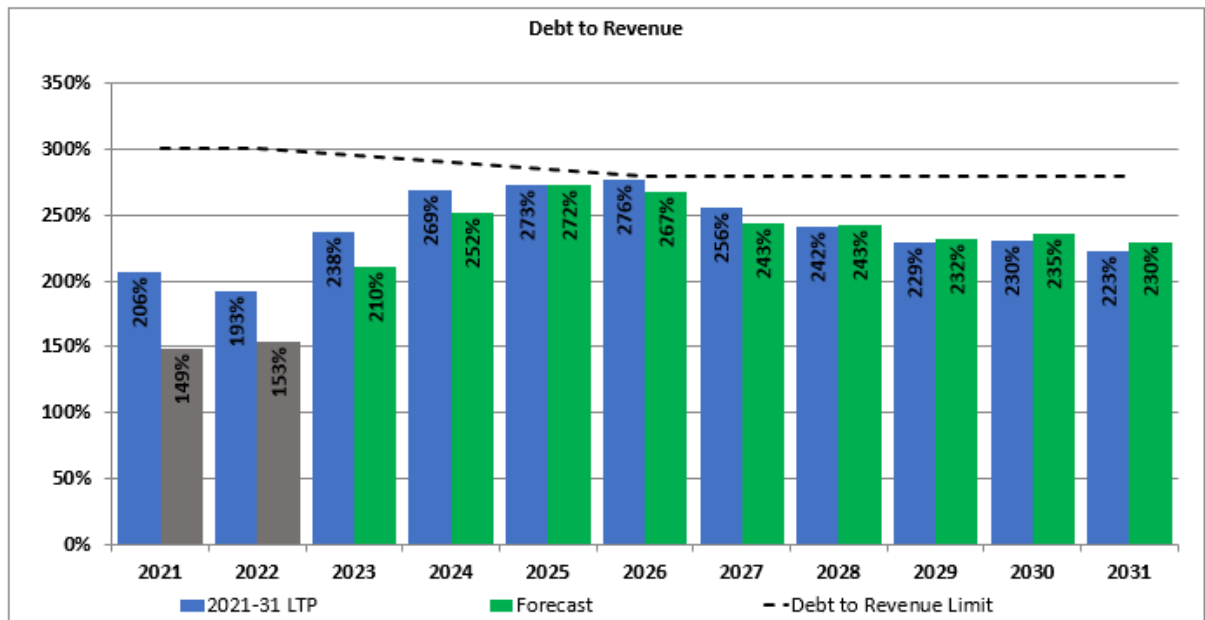
Operating Adjustments – Financial Strategy Impact										
\$000	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031
Balancing the Books	(1,016)	0	0	0	0	0	0	0	0	0
Net Debt	873	873	873	873	873	873	873	873	873	873

Financial Strategy Graphs

61. The following graphs show the 2021-31 Long Term Plan budgets and the total of all the significant forecast adjustments as set out in paragraphs 59 and 60. These significant forecast adjustments are subject to decision by the Finance Committee or Council.

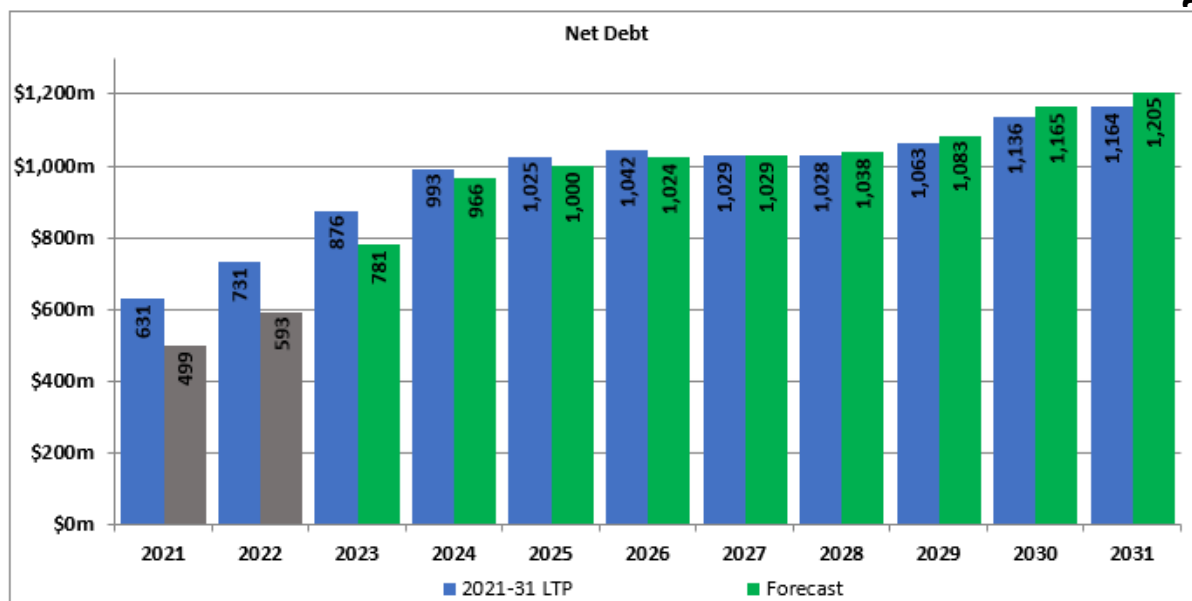
Debt to Revenue

62. The Debt to Revenue graph includes all adjustments identified in this report and shows that debt to revenue of 153% is favourable against the 2021-31 Long-Term Plan budget of 193%.



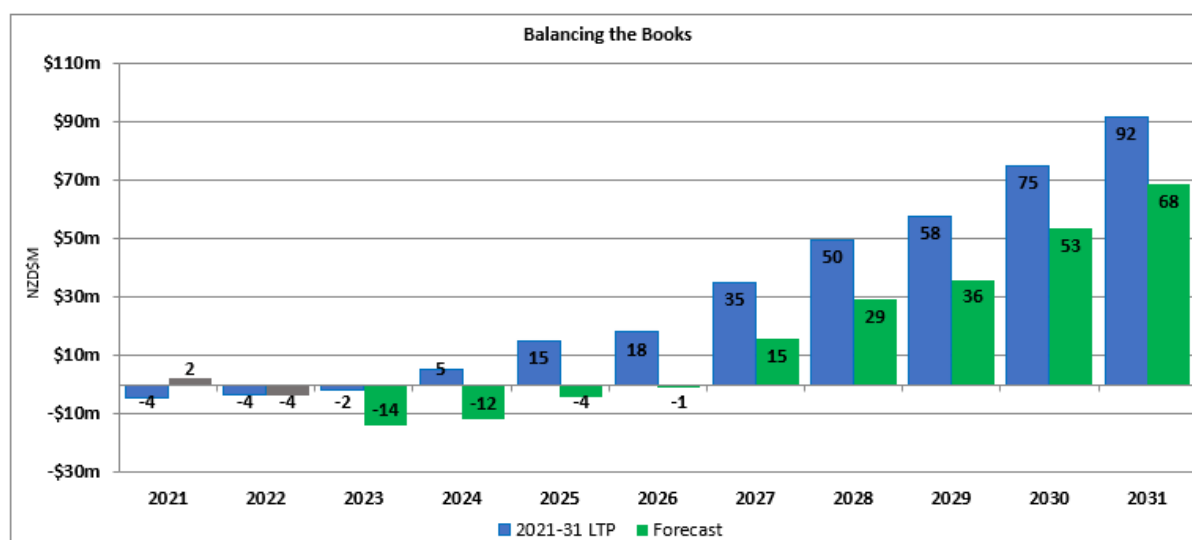
Net Debt

63. The Net Debt graph shows a decrease in net debt against the 2021-31 Long-Term Plan. Net debt for 2021/22 is \$593m.



Balancing the Books

64. The 2021/22 balancing the books result is (\$3.8m) and is favourable against a budget of (\$3.9m).



Emerging Issues

65. The Capital Portfolio Monitoring Report lists emerging issues that could impact the capital portfolio and consequently debt and the balancing the books result across the remainder of the Long-Term Plan.

Cost Efficiencies

66. Despite the challenges that arrived with Covid-19 and inflation, efforts to optimise cost have continued. Examples of effort for the year ended 30 June 2022 include:
 - i. 12-month benefit of using N3 buying collective membership \$259k
 - ii. Improvement efficiencies – Business Support Accounting team \$144k
 - iii. Additional Contracted revenue (H3) \$165k
 - iv. Reduction in printing costs (Org) \$50k
 - v. Change in approach to Azure hosting (IS) \$35k
 - vi. Reducing contractors and replacing with FTEs (CTT) \$32k
 - vii. Vacancy factor in Personnel Costs has been achieved \$2m

Legal and Policy Considerations - *Whaiwhakaaro-aa-ture*

67. Staff confirm that matters in this report complies with Council's legal and policy requirements.
68. Staff have also considered the key considerations under the Climate Change Policy and have determined that an adaptation assessment and emissions assessment is not required for the matter(s) in this report.

Wellbeing Considerations - *Whaiwhakaaro-aa-oranga tonutanga*

69. The purpose of Local Government changed on the 14 May 2019 to include promotion of the social, economic, environmental and cultural wellbeing of communities in the present and for the future ('the 4 wellbeings').
70. The subject matter of this report has been evaluated in terms of the 4 wellbeings during the process of developing this report.
71. The recommendations set out in this report are consistent with that purpose.
72. Economic wellbeing is managed through the efficient monitoring of Council's financial results. Diligent management of Council's budget and regular review of forecasts is required to ensure Council is operating effectively and policy compliance is met.
73. The environmental, social and cultural wellbeings are not directly impacted by the annual monitoring report. However, the efficient review and management of Council's financial position supports the wider business in their delivery of key objectives that enhance these wellbeings.

Risks - *Tuuraru*

74. There are no known risks associated with the decisions of this report.

Significance & Engagement Policy - *Kaupapa here whakahira/anganui*

Significance

75. Having considered the Significance and Engagement Policy, staff have assessed that the matters in this report have low significance.

Engagement

76. Given the low level of significance determined, the engagement level is low. No engagement is required.

Attachments - *Ngaa taapirihanga*

Attachment 1 - Statement of Comprehensive Revenue and Expenses 30 June 2022

Attachment 2 - Council Activities 30 June 2022

Attachment 3 - Treasury Position 30 June 2022

STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

FOR THE MONTH ENDED 30 JUNE 2022

Attachment 1

\$000		\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent	March Forecast	March forecast to Actual Variance		
Operating Revenue									
200,276	Rates	223,504	221,714	1,789	101%	223,428	75		
44,985	Fees & Charges	38,951	40,723	(1,773)	96%	35,908	3,042		
8,920	Subsidies & Grants	17,452	8,664	8,788	201%	14,091	3,361		
844	Interest Revenue	1,516	302	1,213	501%	973	543		
9,023	Other Revenue	14,624	14,780	(156)	99%	14,607	17		
264,047	TOTAL OPERATING REVENUE	296,046	286,184	9,862	103%	289,007	7,039		
Capital Revenue									
28,095	Development Contributions	27,062	31,622	(4,560)	86%	21,582	5,481		
72,978	Capital Revenue	98,052	101,588	(3,536)	97%	92,475	5,577		
33,484	Vested Assets	34,889	34,491	398	101%	22,654	12,235		
134,556	TOTAL CAPITAL REVENUE	160,003	167,701	(7,698)	95%	136,710	23,293		
398,603	TOTAL REVENUE	456,049	453,885	2,164	100%	425,718	30,331		
Expenditure									
87,880	Personnel Costs	96,697	96,813	116	100%	95,546	(1,151)		
59,629	Operating & Maintenance Costs	74,900	69,202	(5,698)	108%	67,464	(7,436)		
16,287	Professional Costs	21,548	17,092	(4,456)	126%	18,328	(3,220)		
25,298	Administration Expenses	14,171	24,207	10,036	59%	15,997	1,826		
10,250	Property Costs	10,877	11,824	947	92%	11,453	576		
12,656	Finance Costs	18,955	16,270	(2,685)	117%	16,806	(2,149)		
72,092	Depreciation & Amortisation Expense	80,546	75,534	(5,012)	107%	81,242	696		
284,092	TOTAL EXPENDITURE	317,695	310,942	(6,753)	102%	306,835	(10,860)		
114,511	OPERATING SURPLUS/(DEFICIT)	138,354	142,943	(4,589)	97%	118,883	19,472		
Gains and Losses									
22,617	Net gain/(loss) on revaluation of interest rate swaps	40,187		40,187		40,187			
	Gain on fair value of investment properties	1,354	756	598	179%	756	598		
4,622	Property, plant and equipment net gain/(loss)	(11,397)	(61,103)	49,706	19%	(11,175)	(222)		
27,239	TOTAL GAINS AND LOSSES	30,144	(60,347)	90,490	(50%)	29,768	375		
141,750	TOTAL SURPLUS/(DEFICIT)	168,498	82,596	85,902	204%	148,651	19,847		

Refer to Activity Statements for variances against budget.

BALANCING THE BOOKS RESULT
FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000				\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent	March Forecast	March forecast to Actual Variance
	141,750 Surplus/(Deficit)	168,498	82,596	85,902	204%	148,651	(19,847)
	Remove capital revenue						
(33,484)	Vested assets	(34,889)	(34,491)	(398)	101%	(22,654)	12,235
(20,218)	Part of Development and Financial contributions	(15,995)	(20,554)	4,560	78%	(10,514)	5,481
(41,459)	Capital Subsidy (excluding subsidy on transport renewals)	(43,183)	(60,479)	17,296	71%	(58,977)	(15,794)
(22,765)	Other Capital Contributions & Grants	(46,530)	(32,863)	(13,667)	142%	(25,252)	21,278
(1,330)	Other items not considered everyday operating revenue	(9,082)	(8,084)	(998)	112%	(8,084)	998
	Remove (gains)/losses						
(27,239)	All Gains/(Losses)	(30,144)	60,347	(90,490)	(50%)	(29,768)	375
	Remove other expenses						
6,961	Other items not considered everyday operating expenses	7,515	9,585	(2,069)	78%	585	(6,931)
	2,216 EVERYDAY SURPLUS/(DEFICIT)	(3,809)	(3,944)	135	97%	(6,014)	(2,205)

Item 8

Attachment 1

Attachment 2

COUNCIL

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent
Everyday Revenue					
200,276	Rates**	223,504	221,714	1,789	101%
44,985	Fees & Charges	38,951	40,723	(1,773)	96%
8,920	Subsidies & Grants	17,452	8,664	8,788	201%
844	Interest Revenue	1,516	302	1,213	501%
9,023	Other Revenue	14,624	14,780	(156)	99%
264,047	Total Everyday Revenue	296,046	286,184	9,862	103%
Everyday Expenditure					
87,880	Personnel Costs	96,697	96,813	116	100%
59,629	Operating & Maintenance Costs	74,900	69,202	(5,698)	108%
16,287	Professional Costs	21,548	17,092	(4,456)	126%
25,298	Administration Expenses	14,171	24,207	10,036	59%
10,250	Property Costs	10,877	11,824	947	92%
12,656	Finance Costs**	18,955	16,270	(2,685)	117%
72,092	Depreciation & Amortisation Expense**	80,546	75,534	(5,012)	107%
(27,239)	Gains & Losses	(30,144)	60,347	90,490	(50%)
256,853	Total Everyday Expenditure	287,551	371,289	83,738	77%
7,194	Everyday Surplus/(Deficit)*	8,495	(85,105)	93,600	(10%)
Capital Revenue					
28,095	Development Contributions**	27,062	31,622	(4,560)	86%
72,978	Capital Revenue**	98,052	101,588	(3,536)	97%
33,484	Vested Assets**	34,889	34,491	398	101%
134,556	Total Capital Revenue	160,003	167,701	(7,698)	95%
141,750	Operating Surplus/(Deficit)	168,498	82,596	85,902	204%

Material variances as explained below:

Rates:** \$1,789k favourable.

The favourable result is due to the higher than budgeted growth projection in the number of rateable properties.

Finance Costs:** (\$2,685k) unfavourable.

Overall finance cost (interest expense) for Council is unfavourable. This is due to increases in interest rates.

Depreciation & Amortisation Expense:** (\$5,012k) unfavourable.

The unfavourable result is due to the revaluation of buildings and transportation assets and the early revaluation this year for some of the water asset categories.

Development Contributions:** (\$4,560k) unfavourable.

Development Contributions revenue increased significantly in the last quarter of this financial year due to \$3.4m industrial development contributions collected and a number of greenfield subdivisions including retirement village developers seeking titles in Peacocke (\$1.9m), Rototuna (\$920k) and Ruakura (\$710k) growth cell. The \$4.7m discrepancy compared to budget in summary was largely due to the slowdown in both residential code of compliance (-18% in revenue) and commercial activity (-19%) which originated from the Covid-19 impact 18 months ago.

Vested Assets:** \$398k favourable.

Vested assets are favourable to budget due to an increase in vested assets received in the last quarter of 2021/22.

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
3,021	Rates**	3,083	3,068	15	100%		
5	Fees & Charges						
	Subsidies & Grants	()		()			
	Interest Revenue						
3	Other Revenue						
3,028	Total Everyday Revenue	3,083	3,068	15	100%		
Everyday Expenditure							
455	Personnel Costs	413	679	266	61%		
30	Operating & Maintenance Costs	11	28	17	40%		
533	Professional Costs	866	724	(143)	120%		
1,587	Administration Expenses	1,571	1,709	138	92%		
	Property Costs						
	Finance Costs**						
	Depreciation & Amortisation Expense**						
	Gains & Losses						
2,606	Total Everyday Expenditure	2,862	3,140	278	91%		
422	Everyday Surplus/(Deficit)*	221	(72)	293	(309%)		
422	Operating Surplus/(Deficit)	221	(72)	293	(309%)		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Personnel Costs: \$266k favourable.

The favourable variance is due to staff vacancies and the length of time to recruit in the current market. Key vacancies within Partnership with Māori have now been filled.

Attachment 2

VISITOR DESTINATIONS

Hamilton Gardens | Waikato Museum | Hamilton Zoo

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
16,368	Rates**	15,494	15,381	114	101%		
3,255	Fees & Charges	2,391	2,644	(252)	90%		
81	Subsidies & Grants	166	87	79	191%		
8	Interest Revenue	42	3	39	1550%		
114	Other Revenue	84	99	(15)	85%		
19,825	Total Everyday Revenue	18,177	18,212	(35)	100%		
Everyday Expenditure							
8,880	Personnel Costs	9,155	9,060	(95)	101%		
2,943	Operating & Maintenance Costs	3,466	3,642	176	95%		
330	Professional Costs	392	269	(123)	146%		
519	Administration Expenses	568	629	61	90%		
447	Property Costs	504	569	65	89%		
107	Finance Costs**	466	444	(22)	105%		
2,136	Depreciation & Amortisation Expense**	2,979	2,687	(292)	111%		
203	Gains & Losses	20		(20)			
15,564	Total Everyday Expenditure	17,552	17,301	(251)	101%		
4,261	Everyday Surplus/(Deficit)*	626	912	(286)	69%		
Capital Revenue							
600	Capital Revenue**	748	1,372	(624)			
600	Total Capital Revenue	748	1,372	(624)	55%		
4,861	Operating Surplus/(Deficit)	1,373	2,284	(910)	60%		

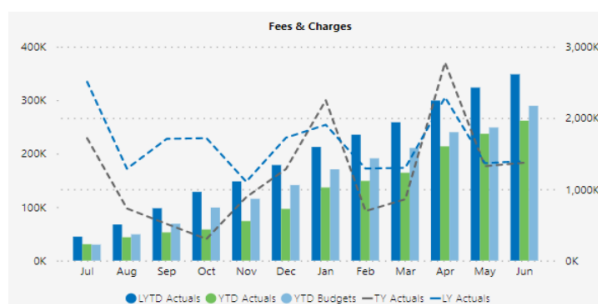
* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Fees & Charges: (\$252k) unfavourable.

The impact of Covid-19 alert level closures and restrictions have resulted in reduced Fees & Charges for Visitor Destinations, however, as a result of tactical marketing and a new retail strategy, the Zoo has performed very strongly, exceeding budget by \$200k.



Operating & Maintenance Costs: \$176k favourable.

Painting schedules were significantly impacted by Covid-19 have resulted in \$144k of spend not completed this year.

Professional Costs: (\$123k) unfavourable.

This result was mainly driven by unexpected professional costs related to contractual and compliance matters at the Zoo.

Attachment 2

VENUES, TOURISM AND MAJOR EVENTS

Claudelands | FMG Stadium Waikato | Seddon Park | Tourism and Events Funding | Theatres

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
20,581	Rates**	18,922	18,787	135	101%		
5,303	Fees & Charges	4,323	5,166	(843)	84%		
	Subsidies & Grants	16		16			
82	Interest Revenue	65	29	36	222%		
818	Other Revenue	810	734	76	110%		
26,784	Total Everyday Revenue	24,136	24,717	(581)	98%		
Everyday Expenditure							
5,526	Personnel Costs	5,710	6,401	691	89%		
4,786	Operating & Maintenance Costs	4,983	5,290	307	94%		
149	Professional Costs	147	240	93	61%		
8,445	Administration Expenses	1,716	10,951	9,235	16%		
1,196	Property Costs	1,194	1,348	154	89%		
1,184	Finance Costs**	876	657	(219)	133%		
5,384	Depreciation & Amortisation Expense**	6,981	5,918	(1,063)	118%		
331	Gains & Losses	141		(141)			
27,002	Total Everyday Expenditure	21,749	30,806	9,057	71%		
(218)	Everyday Surplus/(Deficit)*	2,388	(6,089)	8,477	(39%)		
Capital Revenue							
326	Capital Revenue**	91		91			
326	Total Capital Revenue	91		91			
108	Operating Surplus/(Deficit)	2,479	(6,089)	8,568	(41%)		

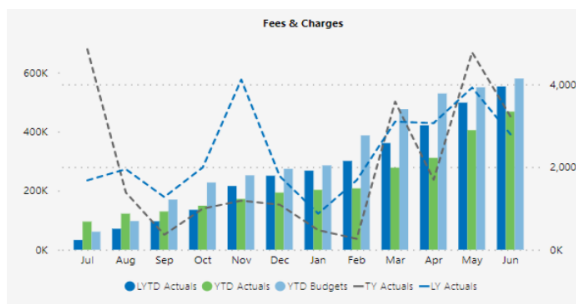
* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Fees & Charges: \$843k unfavourable.

The impact of Covid-19 alert level changes has resulted in reduced event revenue for the venues. \$468k favourable against the March 2022 forecast due to bounceback of events.



Personnel Costs: \$691k favourable.

Personnel costs are favourable due to careful management of resourcing, alongside timing of events.

Operating & Maintenance Costs: \$307k favourable.

Operating & Maintenance costs are favourable to budget due to changes in event activities and ongoing challenges with supplier availability. Painting schedules were significantly impacted by Covid-19, and as a result will occur in the next financial year.

Administration Expenses: \$9,235k favourable.

\$9m relates to the timing of the payment of the Waikato Regional Theatre grant. The remaining favourable variance is due to the careful management of general office costs, advertising and marketing during the year.

Property Costs: \$154k favourable.

Utilities costs are favourable as venues were not operating at capacity due to Covid-19.

Gains & Losses: (\$141k) unfavourable.

Gains and Losses are unfavourable due to a review of the operational equipment asset registers.

Attachment 2

COMMUNITY SERVICES

Libraries | Community Development | Arts Promotion | Aquatics

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
18,016	Rates**	19,641	19,454	188	101%		
3,408	Fees & Charges	2,204	3,330	(1,126)	66%		
142	Subsidies & Grants	357	2	355	17826%		
4	Interest Revenue	51	2	49	3183%		
510	Other Revenue	(1)	16	(17)	(4%)		
22,081	Total Everyday Revenue	22,253	22,803	(550)	98%		
Everyday Expenditure							
9,664	Personnel Costs	10,250	9,486	(764)	108%		
3,104	Operating & Maintenance Costs	1,881	2,132	250	88%		
378	Professional Costs	321	338	17	95%		
4,685	Administration Expenses	2,324	2,587	263	90%		
839	Property Costs	935	918	(16)	102%		
67	Finance Costs**	561	545	(16)	103%		
3,868	Depreciation & Amortisation Expense**	4,553	4,105	(448)	111%		
65	Gains & Losses	31		(31)			
22,669	Total Everyday Expenditure	20,855	20,111	(743)	104%		
(588)	Everyday Surplus/(Deficit)*	1,398	2,692	(1,294)	52%		
Capital Revenue							
	Capital Revenue**		265	(265)	0%		
	Total Capital Revenue		265	(265)	0%		
(588)	Operating Surplus/(Deficit)	1,398	2,957	(1,559)	47%		

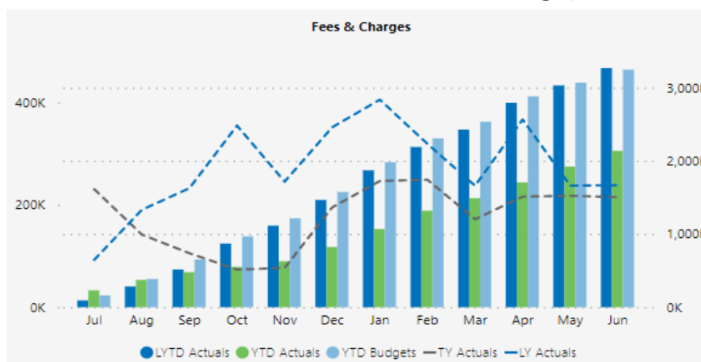
* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Fees & Charges: (\$1,126k) unfavourable.

The impact of Covid-19 alert level closures and restrictions have resulted in reduced Fees & Charges, with the main impact to Aquatics of \$1.1m.



Subsidies & Grants: \$355k favourable.

Contributions received from the The Department of Internal Affairs for the New Zealand Libraries Partnership Programme costs.

Personnel Costs: (\$764k) unfavourable.

Unbudgeted Libraries Partnership Programme costs of \$235k have been funded and are offset in Subsidies & Grants revenue.

Unbudgeted costs of \$110k associated with a resource realignment to improve safety and assurance outcomes in Aquatics. Targeted vacancy savings of \$243k have not been achieved due to vacancies unable to be held in the Covid-19 environment.

Operating & Maintenance Costs: \$250k favourable.

The favourable variance is mainly due to reduced building and operating lease costs.

Administration Expenses: \$263k favourable.

The New Zealand Libraries Partnership Programme covered \$125k of software licences for Kotui, APNK, and Epic. Other savings were made to help offset part of the impact of the unfavourable personnel variance.

PARKS AND RECREATION

Community Parks | Natural Areas | Streetscapes | Sports Parks | Playgrounds | Cemeteries and Crematorium | Indoor Recreation

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
23,210	Rates**	25,091	24,982	108	100%		
5,745	Fees & Charges	4,829	4,864	(34)	99%		
16	Subsidies & Grants	63	7	56	913%		
92	Interest Revenue	115	33	83	351%		
176	Other Revenue	328	179	149	183%		
29,239	Total Everyday Revenue	30,427	30,065	362	101%		
Everyday Expenditure							
10,081	Personnel Costs	10,470	10,771	300	97%		
6,807	Operating & Maintenance Costs	6,735	6,891	156	98%		
595	Professional Costs	463	1,755	1,292	26%		
386	Administration Expenses	409	405	(4)	101%		
384	Property Costs	440	526	85	84%		
1,332	Finance Costs**	1,439	1,191	(249)	121%		
4,931	Depreciation & Amortisation Expense**	5,405	5,391	(14)	100%		
1,753	Gains & Losses	331		(331)			
26,270	Total Everyday Expenditure	25,692	26,929	1,236	95%		
2,969	Everyday Surplus/(Deficit)*	4,734	3,136	1,598	151%		
Capital Revenue							
1,363	Development Contributions**	1,569	821	748	191%		
195	Capital Revenue**	290	198	92	146%		
2,091	Vested Assets**	(338)		(338)			
3,649	Total Capital Revenue	1,521	1,019	502	149%		
6,618	Operating Surplus/(Deficit)	6,255	4,155	2,100	151%		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:**Other Revenue: \$149k favourable.**

The favourable variance is due to the Fairfield Hall insurance claim settlement (\$89k).

Personnel Costs: \$300k favourable.

The favourable variance is due to staff vacancies and the length of time to recruit in the current market.

Operating & Maintenance Costs: \$156k favourable.

The favourable variance is due to project deferrals including building painting workplan delays (\$145k). This is offset by unbudgeted Dovi Storm damages.

Professional Costs: \$1,292k favourable.

The favourable variance is due to capital project deferrals and savings.

Gains & Losses: (\$331k) unfavourable.

The unfavourable variance is due to the write-off of the Stadium Bowling Club site and grounds assets, and other various open space assets.

Attachment 2

SAFETY

Animal Education and Control | Environmental Health | Alcohol Licensing | Public Safety | Civil Defence

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000	
YTD 2019/20		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent
Everyday Revenue					
4,045	Rates**	4,694	4,680	14	100%
2,316	Fees & Charges	2,285	2,090	194	109%
50	Subsidies & Grants	63	53	11	120%
	Interest Revenue				
89	Other Revenue	71	31	41	234%
6,500	Total Everyday Revenue	7,113	6,853	260	104%
Everyday Expenditure					
4,373	Personnel Costs	4,516	4,751	235	95%
1,247	Operating & Maintenance Costs	1,561	1,355	(205)	115%
123	Professional Costs	177	146	(31)	121%
261	Administration Expenses	395	341	(53)	116%
19	Property Costs	24	26	2	94%
	Finance Costs**			()	101%
81	Depreciation & Amortisation Expense**	97	89	(8)	109%
	Gains & Losses				
6,104	Total Everyday Expenditure	6,770	6,709	(61)	101%
396	Everyday Surplus/(Deficit)*	343	144	199	238%
Capital Revenue					
	Capital Revenue**				
Total Capital Revenue					
396	Operating Surplus/(Deficit)	343	144	199	238%

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Fees & Charges: \$194k favourable.

The favourable variance is due to unbudgeted cost recoveries from KiwiRail/Waikato Regional Council for Te Rapa rail services (\$70k) and Waikato District Health Board (Waikato DHB) for Covid-19 testing station costs (\$209k). This was offset by unfavourable costs mainly in Environmental Health (\$93k), driven by Council resolution to reduce food premises fees and charges by 50% for the period March to June 2022 as part of a Covid-19 support package to hospitality sector.

Personnel Costs: \$235k favourable.

The favourable variance is due to staff vacancies and the length of time to recruit in the current market. Most of the vacant positions have now been filled.

Operating & Maintenance Costs: (\$205k) unfavourable.

The unfavourable variance is due to the significant impact of Covid-19 and the unbudgeted expenditure for Covid-19 testing centre support (\$206k). This has since been recovered from Waikato DHB (see Fees & Charges above). The unfavourable variance is also due to the engagement of a food premises verification contractor to meet demand due to staff vacancies (\$105k). This was offset by favourable variances resulting from Covid-19 driven temporary suspension of the graffiti removal activity (\$34k) and temporary halting and slowing of site reactive maintenance works in Animal Control (\$90k) and City Safe Operations (\$62k).

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
6,008	Rates**	11,456	11,396	59	101%		
11,941	Fees & Charges	11,295	10,410	885	109%		
70	Subsidies & Grants	16					
31	Interest Revenue	11	11		102%		
2	Other Revenue	6		6			
18,052	Total Everyday Revenue	22,784	21,817	966	104%		
Everyday Expenditure							
9,667	Personnel Costs	10,962	11,327	365	97%		
335	Operating & Maintenance Costs	242	400	157	61%		
3,904	Professional Costs	6,116	4,807	(1,309)	127%		
5,710	Administration Expenses	2,499	1,353	(1,145)	185%		
65	Property Costs	79	86	6	92%		
445	Finance Costs**	186	105	(81)	178%		
4	Depreciation & Amortisation Expense**	4	5	1	89%		
	Gains & Losses						
20,131	Total Everyday Expenditure	20,089	18,083	(2,006)	111%		
(2,080)	Everyday Surplus/(Deficit)*	2,695	3,735	(1,040)	72%		
Capital Revenue							
	Capital Revenue**						
	Total Capital Revenue						
(2,080)	Operating Surplus/(Deficit)	2,695	3,735	(1,040)	72%		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Fees & Charges: \$885k favourable.

The favourable variance in Fees & Charges relate largely to the recovery of professional costs through operating contributions in the consenting processes and private district plan changes, amounting to \$1.1m.

Personnel Costs: \$365k favourable.

The favourable variance is due to staff vacancies and the length of time to recruit in the current market. District Plan positions have been filled by consultants.

Operating & Maintenance Costs: \$157k favourable.

The favourable variance is due to an underspend in contractors as a result of Covid-19.

Professional Costs: (\$1,309k) unfavourable.

The unfavourable spend in professional fees is offset by the recovery of these costs through operating contributions reflected as a favourable variance.

Administration Expenses: (\$1,145k) unfavourable.

The unfavourable variance is in respect of fines and penalties paid and provided for with regards to Weathertight home claims and Building Defects. Council paid an additional amount of \$377k in excess of the provisions provided for at 30 June 2021 compounded by an increase of \$1m at year end in our provision for building defects.

Attachment 2

WATER SUPPLY

Water Treatment | Water Storage | Water Distribution

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
28,906	Rates**	21,611	21,616	(5)	100%		
731	Fees & Charges	(33)	(160)	127	21%		
376	Subsidies & Grants	2,973	4	2,969	74324%		
235	Interest Revenue	152	60	92	255%		
92	Other Revenue	16		16			
30,340	Total Everyday Revenue	24,719	21,520	3,199	115%		
Everyday Expenditure							
3,392	Personnel Costs	4,483	4,388	(96)	102%		
2,780	Operating & Maintenance Costs	4,496	4,502	6	100%		
1,554	Professional Costs	2,941	1,099	(1,841)	268%		
76	Administration Expenses	85	66	(19)	129%		
1,968	Property Costs	2,124	2,268	144	94%		
2,417	Finance Costs**	2,000	1,552	(449)	129%		
8,386	Depreciation & Amortisation Expense**	8,233	8,349	116	99%		
532	Gains & Losses	765		(765)			
21,104	Total Everyday Expenditure	25,128	22,223	(2,904)	113%		
9,236	Everyday Surplus/(Deficit)*	(409)	(704)	295	58%		
Capital Revenue							
6,437	Development Contributions**	5,597	5,111	486	110%		
3,835	Capital Revenue**	3,454	50	3,404	6907%		
1,468	Vested Assets**	1,549	1,790	(241)	87%		
11,741	Total Capital Revenue	10,599	6,951	3,649	152%		
20,976	Operating Surplus/(Deficit)	10,191	6,247	3,944	163%		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Subsidies & Grants: \$2,969k favourable.

The favourable variance is due to the allocation of Central Government grant funding to the activity for the delivery of the Water Reform Stimulus Programme. This offsets operational expenditure incurred for approved projects and costs, including professional services costs and operating & maintenance costs.

Professional Costs: (\$1,841k) unfavourable.

The unfavourable variance is due to Water Reform Stimulus Programme projects underway and is 100% offset by funds received from the Central Government Water Reform Stimulus grant funding. (See Subsidies & Grants above)

Property Costs: \$144k favourable.

The favourable variance is largely due to lower insurance costs.

Gains & Losses: (\$765k) unfavourable.

Unfavourable variance is due to the disposal of various assets.

Capital Revenue**: \$3,404k favourable.

Contributions toward new connections exceed budget due to increased applications. This revenue will offset capital installation costs. Allocation of Central Government grant funding to offset Water Reform Stimulus Programme capital expenditure for this activity also contributes to the favourable variance.

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
30,639	Rates**	30,060	29,183	878	103%		
5,867	Fees & Charges	6,377	6,836	(459)	93%		
761	Subsidies & Grants	3,291	8	3,283	41136%		
188	Interest Revenue	229	67	162	340%		
92	Other Revenue	16		16			
37,548	Total Everyday Revenue	39,973	36,094	3,879	111%		
Everyday Expenditure							
5,785	Personnel Costs	6,562	7,092	530	85%		
6,649	Operating & Maintenance Costs	8,898	7,997	(901)	111%		
2,302	Professional Costs	2,231	1,055	(1,176)	211%		
195	Administration Expenses	191	197	7	97%		
1,963	Property Costs	2,195	2,389	193	92%		
2,722	Finance Costs**	2,872	2,362	(509)	122%		
11,976	Depreciation & Amortisation Expense**	13,501	12,917	(584)	105%		
441	Gains & Losses	1,742		(1,742)			
32,032	Total Everyday Expenditure	38,192	34,010	(4,182)	110%		
5,516	Everyday Surplus/(Deficit)*	1,781	2,084	(303)	125%		
Capital Revenue							
10,095	Development Contributions**	9,297	9,123	174	102%		
2,001	Capital Revenue**	5,168	813	4,355	635%		
4,134	Vested Assets**	3,461	3,312	149	105%		
16,229	Total Capital Revenue	17,926	13,249	4,678	135%		
21,745	Operating Surplus/(Deficit)	19,708	15,333	4,375	134%		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

Material variances as explained below:

Fees & Charges: (\$459k) unfavourable.

Fees & Charges are unfavourable due to recoveries from water shared services being less than budget which was also offset by lower expenditure.

Subsidies & Grants: \$3,283k favourable.

The favourable variance is due to the allocation of Central Government grant funding to the activity for the delivery of the Water Reform Stimulus Programme. This offsets operational expenditure incurred for approved projects and costs, including professional services costs and operating & maintenance costs.

Personnel Costs: \$530k favourable.

The favourable variance is due to staff vacancies and the length of time to recruit in the current market.

Operating & Maintenance Costs: (\$901k) unfavourable.

The unfavourable variance is due to Water Reform Stimulus Programme projects underway and is 100% offset by funds received from the Central Government Water Reform Stimulus grant funding. (See Subsidies & Grants above)

Professional Costs: (\$1,176k) unfavourable.

The unfavourable variance is due to Water Reform Stimulus Programme projects underway and is 100% offset by funds received from the Central Government Water Reform Stimulus grant funding. (See Subsidies & Grants above)

Gains & Losses: (\$1,742k) unfavourable.

The unfavourable variance is due to the disposal of various assets.

Capital Revenue**: \$4,355k favourable.

Contributions toward new connections exceed budget due to increased applications. This revenue will offset capital installation costs. Allocation of Central Government grant funding to offset Water Reform Stimulus capital expenditure for this activity also contributes to the favourable variance.

Attachment 2

STORMWATER

Stormwater Network

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent
Everyday Revenue					
6,896	Rates**	17,817	17,722	95	101%
399	Fees & Charges	338	258	80	131%
441	Subsidies & Grants	742	4	738	18548%
52	Interest Revenue	71	18	53	386%
66	Other Revenue	11		11	
7,853	Total Everyday Revenue	18,980	18,003	977	105%
Everyday Expenditure					
2,121	Personnel Costs	2,751	2,735	(16)	124%
972	Operating & Maintenance Costs	1,698	390	(1,308)	435%
431	Professional Costs	789	583	(207)	135%
41	Administration Expenses	37	40	3	93%
462	Property Costs	528	466	(61)	113%
744	Finance Costs**	878	738	(140)	119%
9,950	Depreciation & Amortisation Expense**	10,306	9,842	(464)	105%
756	Gains & Losses	452		(452)	
15,476	Total Everyday Expenditure	17,438	14,794	(2,644)	122%
(7,624)	Everyday Surplus/(Deficit)*	1,542	3,209	(1,667)	41%
Capital Revenue					
2,263	Development Contributions**	2,239	4,929	(2,690)	45%
1,569	Capital Revenue**	4,339	2,025	2,314	214%
6,703	Vested Assets**	4,104	4,800	(696)	86%
10,535	Total Capital Revenue	10,682	11,754	(1,072)	91%
2,911	Operating Surplus/(Deficit)	12,224	14,964	(2,739)	79%

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:**Subsidies & Grants: \$738k favourable.**

The favourable variance is due to the allocation of Central Government grant funding to the activity for the delivery of the Water Reform Stimulus Programme. This offsets operational expenditure incurred for approved projects and costs, including professional services costs and operating & maintenance costs.

Operating & Maintenance Costs: (\$1,308k) unfavourable.

The unfavourable variance is predominantly due to additional works completed for maintenance as a result of unplanned weather events, and additional preventative repair work as a result of investigations to stormwater drainage areas.

Professional Costs: (\$207k) unfavourable.

The unfavourable variance is due to Water Reform Stimulus Programme projects underway and is 100% offset by funds received from the Central Government Water Reform Stimulus grant funding. (See Subsidies & Grants above)

Gains & Losses: (\$452k) unfavourable.

Unfavourable variance is due to the disposal of various assets.

Capital Revenue: \$2,314k favourable.**

Contributions toward new connections exceed budget due to increased applications. This revenue will offset capital installation costs. Allocation of Central Government grant funding to offset Water Reform Stimulus capital expenditure for this activity also contributes to the favourable variance.

Transport Network | Transport Centre | Parking Management
FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)		% Annual Budget Spent	
Everyday Revenue							
35,604	Rates**	47,553	47,166	386		101%	
5,029	Fees & Charges	3,915	4,179	(264)		94%	
6,453	Subsidies & Grants	8,843	7,858	985		113%	
218	Interest Revenue	740	78	662		949%	
2,834	Other Revenue	2,627	2,929	(303)		90%	
50,138	Total Everyday Revenue	63,678	62,210	1,467		102%	
Everyday Expenditure							
4,699	Personnel Costs	5,836	6,361	525		92%	
14,416	Operating & Maintenance Costs	18,828	19,423	596		97%	
1,623	Professional Costs	3,917	2,391	(1,526)		164%	
1,396	Administration Expenses	939	724	(216)		130%	
2,165	Property Costs	2,145	2,327	182		92%	
3,152	Finance Costs**	8,452	7,829	(624)		108%	
19,238	Depreciation & Amortisation Expense**	21,707	20,550	(1,157)		106%	
225	Gains & Losses	7,701	61,103	53,402		13%	
46,914	Total Everyday Expenditure	69,525	120,709	51,183		58%	
3,224	Everyday Surplus/(Deficit)*	(5,848)	(58,498)	52,651		10%	
Capital Revenue							
7,936	Development Contributions**	8,360	11,638	(3,278)		72%	
64,452	Capital Revenue**	83,963	96,865	(12,902)		87%	
19,087	Vested Assets**	26,113	24,589	1,524		106%	
91,476	Total Capital Revenue	118,435	133,092	(14,656)		89%	
94,700	Operating Surplus/(Deficit)	112,588	74,593	37,994		151%	

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Fees & Charges: (\$264k) unfavourable.

The unfavourable result is largely due to on-street parking income not achieving budget as a result of Covid-19 restrictions.

Subsidies & Grants: \$985k favourable.

Operational subsidies received from Waka Kotahi NZTA is favourable due to funds allocated for public transport infrastructure studies. This offsets the unfavourable professional costs.

Interest Revenue: \$662k favourable.

The favourable variance is due to current interest rates and the level of investment income.

Other Revenue: (\$303k) unfavourable.

The unfavourable result is due to Waka Kotahi NZTA temporarily suspending the requirement of valid vehicle registrations which resulted in the suspension of issuing infringements until 30 November 2021 due to Government imposed Covid-19 restrictions.

Personnel Costs: \$525k favourable.

The favourable variance is due to staff vacancies and the length of time to recruit in the current market.

Operating & Maintenance Costs: \$596k favourable.

The favourable variance is due to maintenance work put on hold during Covid-19 lockdowns.

Professional Costs: (\$1,526k) unfavourable.

The unfavourable result is due to costs associated with development of the Metro Spatial Plan and public transport infrastructure studies being completed on key bus routes in the city. Costs are mostly offset by favourable variances in Subsidies & Grants.

Administration Expenses: (\$216k) unfavourable.

The unfavourable result is mainly due to software licence costs which are offset by a Waka Kotahi NZTA Operating Subsidy.

Property Costs: \$182k favourable.

The favourable variance is largely due to lower insurance costs.

Capital Revenue**: (\$12,902k) unfavourable.

Revenue from subsidies are tracking below budget as we work through the approval processes for capital projects funding from Waka Kotahi NZTA.

Attachment 2

RUBBISH AND RECYCLING

Refuse Collection | Waste Minimisation | Landfill Site Management

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
YTD							
Everyday Revenue							
7,193	Rates**	8,432	8,581	(149)	98%		
(103)	Fees & Charges	(44)	(71)	28	61%		
529	Subsidies & Grants	891	642	249	139%		
4	Interest Revenue	4	1	2	249%		
416	Other Revenue	432	444	(12)	97%		
8,039	Total Everyday Revenue	9,715	9,597	118	101%		
Everyday Expenditure							
1,570	Personnel Costs	1,062	1,058	(5)	116%		
7,725	Operating & Maintenance Costs	8,014	8,011	(3)	103%		
310	Professional Costs	449	391	(59)	115%		
(3,576)	Administration Expenses	(3,455)	(1,300)	2,155	314%		
44	Property Costs	50	72	22	70%		
373	Finance Costs**	601	169	(433)	357%		
553	Depreciation & Amortisation Expense**	488	560	72	87%		
494	Gains & Losses						
7,491	Total Everyday Expenditure	7,209	8,959	1,750	82%		
548	Everyday Surplus/(Deficit)*	2,506	638	1,868	322%		
Capital Revenue							
	Capital Revenue**						
	Total Capital Revenue						
548	Operating Surplus/(Deficit)	2,506	638	1,868	322%		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Subsidies & Grants: \$249k favourable.

The favourable result is due to an increase in waste levy charges at landfills.

Administration Expenses: \$2,155k favourable.

The unfavourable result is due to the landfill provision movement being higher than budget as a result of the current interest rates.

\$000		\$000		\$000		\$000	
Last Year YTD		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
Everyday Revenue							
(287)	Rates**	(351)	(302)	(49)	116%		
1,090	Fees & Charges	1,071	1,178	(107)	91%		
	Subsidies & Grants	32		32			
	Interest Revenue	35		35			
2,415	Other Revenue	2,165	2,160	5	100%		
3,218	Total Everyday Revenue	2,952	3,036	(85)	97%		
Everyday Expenditure							
21,643	Personnel Costs	24,539	22,704	(1,835)	108%		
7,837	Operating & Maintenance Costs	14,088	10,033	(4,054)	140%		
4,050	Professional Costs	2,738	3,394	656	81%		
6,016	Administration Expenses	7,190	6,828	(362)	103%		
700	Property Costs	658	829	171	79%		
23	Finance Costs**	189	395	206	48%		
5,586	Depreciation & Amortisation Expense**	6,293	5,746	(547)	110%		
(9,420)	Gains & Losses	(841)	(756)	85	111%		
36,435	Total Everyday Expenditure	54,854	49,171	(5,683)	111%		
(33,216)	Everyday Surplus/(Deficit)*	(51,902)	(46,135)	(5,767)	112%		
(33,216)	Operating Surplus/(Deficit)	(51,902)	(46,135)	(5,767)	112%		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Fees & Charges: (\$107k) unfavourable.

The unfavourable variance in Fees & Charges relates primarily to the slow down of LIMS requests.

Personnel Costs: (\$1,835k) unfavourable.

Personnel costs are unfavourable due to expenditure on externally contracted staff to cover vacancies, deliver organisation wide projects and projects within the facilities management team.

Operating & Maintenance Costs: (\$4,054k) unfavourable.

Relates to additional spend as a result of Covid-19 organisation response, as well as the application of the adjusted *interpretations* of the accounting treatment of SaaS platforms.

Professional Costs: \$656k favourable.

Professional costs are favourable due to the use of internal resources to complete projects.

Administration Expenses: (\$362k) unfavourable.

Administration expenses are favourable due to reduced spending in various areas as a result of Covid-19.

Property Costs: \$171k favourable.

The favourable variance is largely due to lower insurance costs and electricity saving.

Attachment 2

GENERAL

FOR THE MONTH ENDED 30 JUNE 2022

\$000		\$000		\$000		\$000	
Last Year		YTD Actual	Annual Budget (Approved)	Variance Fav/(Unfav)	% Annual Budget Spent		
YTD							
Everyday Revenue							
75	Rates**						
	Fees & Charges						
	Subsidies & Grants						
(68)	Interest Revenue						
1,396	Other Revenue	8,059	8,188	(129)	98%		
1,403	Total Everyday Revenue	8,059	8,188	(129)	98%		
Everyday Expenditure							
25	Personnel Costs	(13)		13			
	Operating & Maintenance Costs		(691)	(691)	0%		
	Professional Costs		(100)	(100)	0%		
	Administration Expenses		(691)	(691)	0%		
	Property Costs						
91	Finance Costs**	435	285	(150)	153%		
	Depreciation & Amortisation Expense**		(625)	(625)	0%		
(22,617)	Gains & Losses	(40,187)		40,187			
(22,501)	Total Everyday Expenditure	(39,765)	(1,823)	37,942	2181%		
23,904	Everyday Surplus/(Deficit)*	47,824	10,011	37,813	478%		
23,904	Operating Surplus/(Deficit)	47,824	10,011	37,813	478%		

* Everyday surplus/(deficit) excludes overhead allocation. Refer to Overheads activity statement for overhead results and variance explanations

** Rates Revenue, Finance Costs, Depreciation & Amortisation Expenses, Development Contribution, Capital Revenue and Vested Assets variances are explained in the Council activity

Material variances as explained below:

Gains & Losses: \$40,187k favourable.

Movement in market interest rates have resulted in a gain in the fair value of interest rate swaps.

Note: Negative budgets (\$)

The negative budgets are due to Chief Executive savings target which is set to the whole organisation. This nets out across the Council.

TREASURY REPORT

Year to date 30 June 2022

Attachment 3

Item 8

Investment and Cash Position

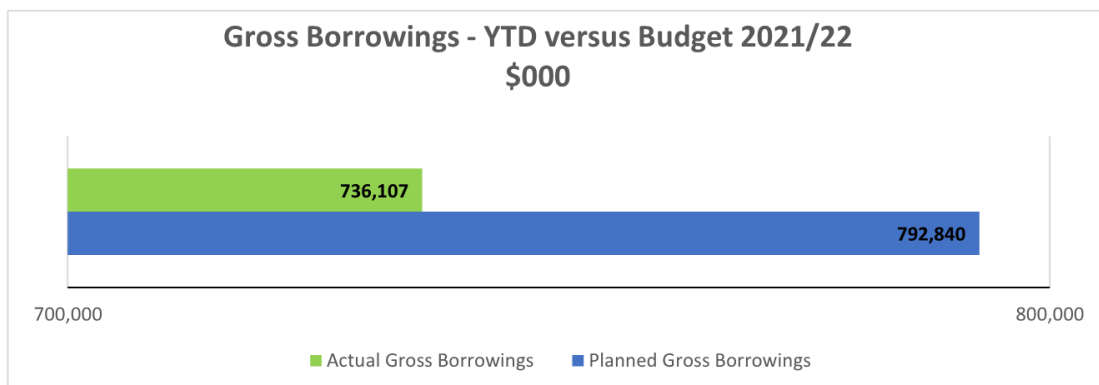
Treasury cash investments consist of:

Cash Investments	Actual \$000 Jun-22	Budget \$000 Jun-22	Variance \$000 Fav/ (Unfav)
Cash on call	43,405	not apportioned	not apportioned
Term deposit	85,710	not apportioned	not apportioned
Closing bank balances	1,420	not apportioned	not apportioned
LGFA borrower notes	12,939	not apportioned	not apportioned
Total cash investments	143,474	61,526	81,948

The Council's investments are managed on a regular basis, with sufficient minimum immediate cash reserves maintained. To best manage funding gaps, Council's financial investment maturities are matched with Council's forecast cash flow requirements.

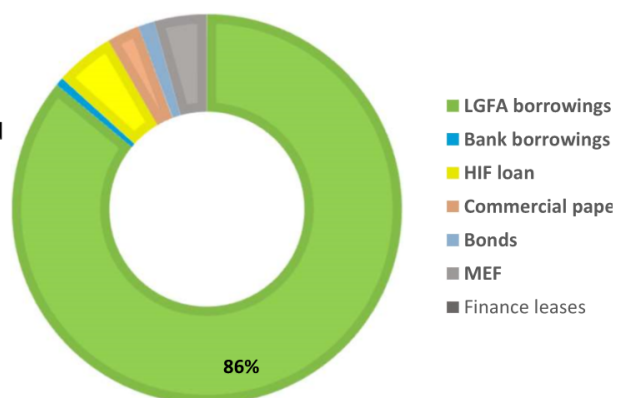
Borrowing Position

Council borrowings is the external portion of debt held with the Local Government Funding Agency (LGFA), banks, Ministry of Business, Innovation and Employment and finance lease liabilities.



Borrowing debt is below budget as a result of the timing of the capital program.

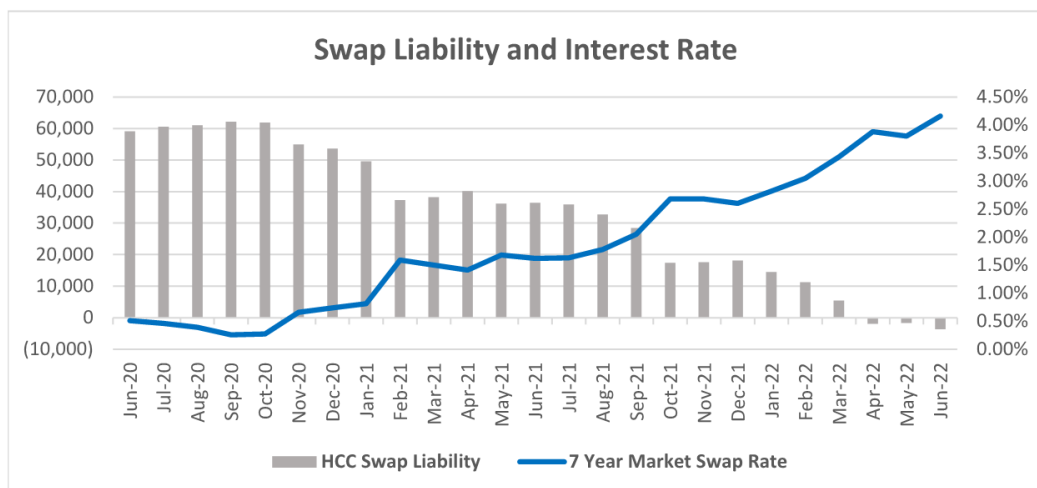
The LGFA remains Council's most favoured and low cost source of funding.



Attachment 3

Interest Rates

Council manages interest rate risk to reduce uncertainty relating to interest rate fluctuations through fixing of interest costs. The exposure to interest rate risk is managed and mitigated through the risk control limits as set out in the Investment and Liability Management Policy.



There is an inverse relationship between Council's swap liability and the market swap interest rate. As the market swap interest rate increases Council's swap liability decreases and a gain is then recognised on the interest rate swap. Conversely, a decrease in the market swap interest rate results in an increase in Council's swap liability and a loss is then recognised on the interest rate swap.

Council Report

Item 9

Committee: Finance Committee

Date: 23 August 2022

Author: Katy Nudd

Authoriser: Julie Clausen

Position: Business Planning Analyst

Position: Unit Manager Strategy and Corporate Planning

Report Name: Provisional Non-Financial Service Performance Results for 2021-22

Report Status	Open
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Purpose - *Take*

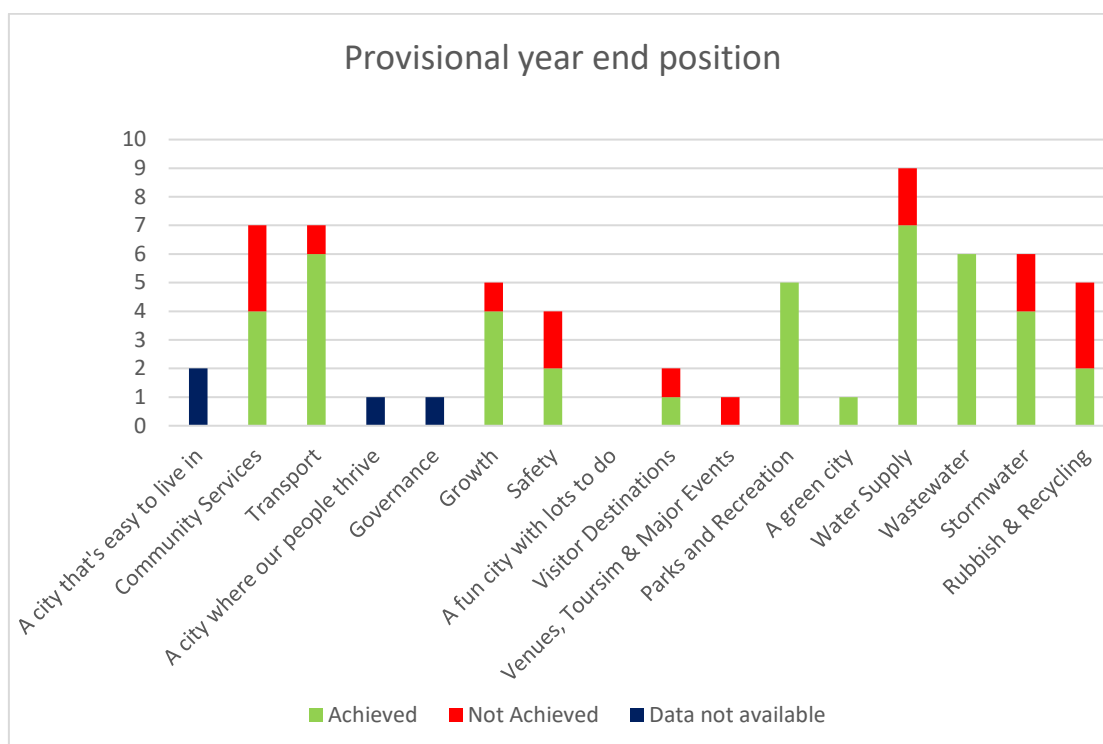
1. To inform the Finance Committee of the provisional Non-Financial Service Performance Measures 2021-22, related to year one of the 2021-31 Long-Term Plan.

Staff Recommendation - *Tuutohu-aa-kaimahi*

2. That the Finance Committee:
 - a) receives the report; and
 - b) notes that these are the provisional un-audited Non-Financial Service Performance results and commentary – the final results and commentary will be presented as part of the 2021- 22 Annual Report.

Executive Summary - *Whakaraapopototanga matua*

3. This report is to provide the provisional 2021-22 Service Performance results reported against the targets set for year one of the 2021-31 Long-Term Plan.
4. Due to resourcing issues at Audit New Zealand the audit of the Annual Report, including the Service Performance results, is not scheduled to take place until early October 2022. The Annual Report will not be adopted before the end of the current Triennium.
5. To provide Elected Members with the service performance results usually provided in the Annual Report, *Provisional 2021-22 Service Performance Statements (Attachment 1)* has been prepared. The Service Performance Statements are as they will appear in the Annual Report, subject to finalisation of the results and commentary by staff and Audit.
6. Of the 62 Service Performance Measures, 42 have been achieved and 16 have not been achieved. A summary of the provisional year end position for each activity is shown in the graph on the following page and future detail on the non-achieved measures are provided in the detail of the report.
7. A summary of the provisional year end position of each 10-Year Plan Activity is below:



8. Staff consider the matters in this report have low significance in accordance with the Significance and Engagement Policy and that the recommendations comply with Council's legal requirements.

Background - *Koorero whaimaarama*

9. The Service Performance measures and targets were set in the 2021-31 Long-Term Plan and are reported annually in the Annual Report. The Service Performance measures are Council's way of monitoring and reporting to the community on the delivery of the funded levels of service.
10. The Service Performance measures are subject to audit by Audit New Zealand. Due to resourcing issues at Audit New Zealand, the audit of the Annual Report and Service Performance measures is not scheduled to take place until early October 2022, preventing the adoption of the Annual Report before the end of the current Triennium.

Discussion - *Matapaki*

11. There are 62 Service Performance measures in the 2021-31-Year Plan.
12. 42 of the Service Performance measures have achieved their target and 16 have not achieved the year-end target.
13. COVID-19 restrictions have had an impact on Council's ability to meet all stated levels of service. The multiple COVID-19 restrictions imposed since 1 July 2021 include:
- i. COVID Alert Level 4: 17–31 August 2021
 - ii. COVID Alert Level 3: 1–7 September 2021
 - iii. COVID Alert Level 2: 8 September 2021 – 3 October 2021
 - iv. COVID Alert Level 3: 4–27 October 2021
 - v. COVID Alert Level 3 Step 1: 28 October 2021 – 2 November 2021
 - vi. COVID Alert Level 3 Step 2: 3-9 November 2021

- vii. COVID Alert Level 3 Step 1: 10-15 November 2021
- viii. COVID Alert Level 2: 16 November 2021 – 1 December 2021
- ix. COVID Protection Framework Orange: 2 December 2021 – 22 January 2022
- x. COVID Protection Framework Red: 23 January 2022 – 12 April 2022
- xi. COVID Protection Framework Orange: 13 April 2022 – current

14. The 16 non achieved results are outlined below. The details of the result compared to the target is provided in **Attachment 1**.

Activity	Non-achievement due to impact of COVID-19 (7 measures)	Non-achievement due to staff shortages due to COVID-19 (4 measures)	Non-achievement for other reasons (5 measures)
Community Services (3 not achieved)	The number of physical and online issues by Hamilton City Libraries each year.		
	The number of physical and online visits to Hamilton Libraries each year.		
	The number of visits to Council owned aquatic facilities each year.		
Transport (1 not achieved)			The change from the previous financial year in the number of fatal and serious injury crashes on the local road network.
Growth (1 not achieved)		Average processing days for building consents.	
Safety (2 not achieved)	The percentage of graffiti removed within two working days.		The percentage of central city users surveyed who feel very safe or reasonably safe in the central city during daytime.
Visitor Destinations (1 not achieved)	Total number of visits to Hamilton Zoo/WNHP, Waikato Museum, and Hamilton Gardens.		
Venues, Tourism & Major Events (1 not achieved)	The number of people attending events at the Stadia (FMG Stadium Waikato and Seddon Park) and Claudelands.		

Item 9

Activity	Non-achievement due to impact of COVID-19 (7 measures)	Non-achievement due to staff shortages due to COVID-19 (4 measures)	Non-achievement for other reasons (5 measures)
Water Supply (2 not achieved)		The median attendance time for non-urgent call-outs from the time that the Council receives notification of the fault or unplanned interruption to the time that service personnel reach the site.	
			The total number of complaints received about drinking water clarity, taste, odour, pressure, flow or continuity of supply and Council's response to any of these issues.
Stormwater (2 not achieved)			The number of complaints received about the performance of the stormwater system.
			The median response time, from the time that we receive notification to the time that our service personnel reach the site of the flooding event.
Rubbish and Recycling (3 not achieved)	The amount of waste received at Council-operated waste facilities that is diverted from landfill.	The number of valid missed collections of kerbside rubbish, food waste and recycling.	
		The number of valid missed collections of kerbside rubbish, food waste and recycling not resolved by the end of the business day following the initial report.	

15. There are four Service Performance measures with no data (listed below). These are the three Quality of Life results expected in Late August 2022 and the three-yearly result for local government elections turnout.
 - i. Percentage of residents who are proud of how Hamilton looks and feels
 - ii. The percentage of residents who believe we make decisions that are in the best interests of the city.
 - iii. Percentage of residents who think Hamilton is a great place to live
 - iv. Percentage of Hamilton voter turnout for local government elections
16. Further information on the Service Performance Statements is available in **Attachment 1**. The Service Performance Statements are as they will appear in the Annual Report, subject to finalisation of the results and commentary by staff and Audit. The structure of the Service Performance Statements is an outline of the activity, the 2021-22 highlights, the service performance measures as set in the 2021-31 Long-Term Plan, the 2021-22 results and explanation of the results.

Financial Considerations - *Whaiwhakaaro Puutea*

17. This is a regular operating activity funded through the Long-Term Plan.

Legal and Policy Considerations - *Whaiwhakaaro-aa-ture*

18. Staff confirm that the Non-Financial Service Performance Report complies with the Council's legal and policy requirements.
19. Staff have also considered the key considerations under the Climate Change Policy and have determined that an adaptation assessment and emissions assessment is not required for the matter(s) in this report.

Wellbeing Considerations - *Whaiwhakaaro-aa-oranga tonutanga*

20. The purpose of Local Government changed on the 14 May 2019 to include promotion of the social, economic, environmental and cultural wellbeing of communities in the present and for the future ('the 4 wellbeings').
21. The subject matter of this report has been evaluated in terms of the 4 wellbeings during the process of developing this report as outlined below.
22. The recommendations set out in this report are consistent with that purpose.
23. To understand where Council should focus its attention, we asked the community what will improve their wellbeing. Based on their feedback, Council has set five priorities for Hamilton Kirikiriroa.
24. These priorities help guide Council in its decision-making (including about how much we should be spending and where that spending is needed) in order to get the best wellbeing outcomes for Hamiltonians now, and in the future. The five priorities are:
 - i. A city that's easy to live in
 - ii. A city where our people thrive
 - iii. A central city where people love to be
 - iv. A fun city with lots to do
 - v. A green city

25. During the 2021-31 Long-Term Plan process Council's activities were grouped under the priority they most strongly align to. The priority *a central city where our people love to be*, does not have a separate set of Council Activities or Service Performance statements, as they are already reflected in our citywide activity Service Performance Statements.

Risks - *Tuuraru*

26. There are no known risks associated with this matter.

Significance & Engagement Policy - *Kaupapa here whakahira/anganui*

Significance

27. Having considered the Significance and Engagement Policy, staff have assessed that the matters in this report have low significance as defined by the Significance and engagement Policy.

Engagement

28. Community views and preferences are already known to the Council through the 2021-31 Long-Term Plan process.

Attachments - *Ngaa taapirihanga*

Attachment 1 - Provisional 2021-22 Service Performance Statements

A city that's easy to live in | He taaone e ngaawari noa iho ana te noho

We want a city that's easy to live in, explore and connect.

People in our city want to live in lively, safe communities with shared identities and public facilities such as libraries, playgrounds, and community hubs accessible to everyone. And we're focusing on delivering the amenities and services that build strong communities, both in our existing neighbourhoods and for our new ones.

As we continue to evolve into a metropolitan centre, we have the game-changing opportunity to become a 20-minute city. A 20-minute city is about creating liveable neighbourhoods with local access to amenity that is important to residents. It's also about linking existing destinations, facilities, places of work and education with safe walking, biking and public transport connections so our residents can safely access most of the things they need within 20 minutes.

We want our children to be able to cycle safely to school and for people of all ages and abilities to easily access different neighbourhoods, from one side of the Waikato River to the other – by whatever transport option we choose. By investing in cyclepaths and accessways, and utilising our beautiful gully network, we will create a city that our people can easily enjoy and explore. But we'll also need improvements in public transport – so we're working with partners like Waikato

Regional Council to get better bus services.

To deliver a city that's easy to live in we invest in the following:

- Community services
 - Libraries
 - Aquatic facilities
 - Community development
- Transport
 - Transport network
 - Parking management



Service performance | Paearu mahi ratonga

KEY: **Achieved** | **Not achieved**

You can expect: Our city is easy to live in, explore and connect.

Measure	2021-22 target	2021-22 result	2020-21 result
Percentage of residents who think Hamilton Kirikiriroa is a great place to live.	At least 79%	No data available - expected Sept 22	88%
Percentage of residents who are proud of how Hamilton Kirikiriroa looks and feels.	At least 60%	No data available - expected Sept 22	64%
What's behind the results			
We ask our communities these questions in our two-yearly Quality of Life Survey, a survey of metro councils to gain an understanding of communities' perception of their quality of life. The most recent survey was undertaken between May - June 2022 and results are expected in September 2022. The result and commentary will be updated for the Annual Report.			

COMMUNITY SERVICES

Council's investment in libraries, aquatic facilities and community development contributes to strong communities that are proud to call Hamilton Kirikiriroa home. Our community services foster the social and cultural wellbeing of Hamiltonians through spaces, places, services, and support that are inclusive and accessible to all.

Supporting our community to be increasingly more connected and resilient and to develop and express themselves in ways that help build their identity is fundamental to creating a city that's easy to live in.

DELIVERING ON OUR LONG-TERM PLAN

Libraries

Hamilton City Libraries provide access to information, knowledge, and welcoming spaces for all members of our community through a network of six libraries and online offerings. Libraries are continuously evolving and adapting to meet the changing needs of communities by finding innovative ways to support and encourage literacy. Hamilton's library facilities are dynamic community hubs where people come to connect, create, share, and learn in a social space.

2021-22 Highlights

The COVID-19 Alert Levels 3 and 4 and the associated lockdowns meant that our physical libraries were closed for much of the 2021-22 financial year, and the staff shifted to working from home. The Libraries team has become very agile in their ability to move into supporting customers remotely.

- Members of the St Andrews Library team helped the Salvation Army packaging food and secondments supported Civil Defence.
- Libraries staff supported the community to access their My Vaccine Pass.
- Libraries staff were delighted to be inundated with Click and Collect orders and continue to receive overwhelming amounts of positive feedback around the service and selection choices. The service has also been used as a basis by other libraries across New Zealand to implement their own offerings.
- The Whakaahu/Innovation team enabled most of their programmes in digital format, with virtual programming proving to be popular. A \$7,000 grant from the New Zealand Libraries Partnership Programme supported access to these programmes through the provision of take-home packs for online participation.
- Take-home packs to successfully support remote participation were utilised by programmes in addition to the Summer Reading Programme, including Children's Day and Art Classes.

In May the Libraries team launched the exhibition '2 Years On - Life in Lockdown'. After the 2020 lockdown, Libraries staff collected photographs from Hamiltonians taken during that time to preserve for future generations and remind us just how extraordinary that first lockdown was.

We received industry recognition when the Library team's Summer Reading Programme email campaign was used by the Patron Point platform vendor as an exemplar of best practice for customer engagement, in recent international webinars.

Our Heritage and Archives team worked alongside our Waikato Museum staff to collect stories in recognition of the 40th anniversary of the Springbok Tour and to capture images and video from the protest anniversary walk.

The Whakaputu/Archives team are collecting oral history accounts to capture stories and memories of those who remember the Municipal Pools. The stories collected will help to inform the redevelopment of the site.

Auaha/Makerspace, our self-directed learning space where the community can come to upskill and innovate using emerging technology, continues to grow by word of mouth. In July 2021, we recorded the highest customer month with 300 customers.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: Our libraries provide quality customer experiences.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of library customers surveyed who are satisfied with their overall experience.	At least 85%	93%	93%
What's behind the results			
The purpose of the survey is to understand and hear customer's view of our services close to the time of the interaction. Measured through a combination of iPad surveys at the libraries and randomly generated email surveys to library customers, with 3863 people providing their views. Customers continue to demonstrate a high level of satisfaction with our library services, with overwhelmingly positive feedback received from our customers. Satisfaction comments are around the variety/selection of books, excellent customer service and approachability of staff.			

You can expect: Our libraries are well used.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of physical and online issues by Hamilton City Libraries each year.	1% increase on previous year	1,042,698 11% decrease on prior year	1,172,057
The number of physical and online visits to Hamilton Libraries each year.	1% increase on previous year	1,210,039 0.2% decrease on prior year	1,212,242
What's behind the results			
<p>We offer a diverse range of quality, relevant programmes, resources, and experiences. The year has seen several disruptions to physical visits with Libraries closed across the city at COVID-19 Alert Level 3 and 4, capacity restrictions and temporary branch closures due to staff shortages related to illness.</p> <p>The online activity continues to show increases at times when physical access is restricted. Whilst some programming has recommenced, key programmes such as Storytime and Wriggle & Rhyme are still on hold during the COVID-19 Traffic Light Framework Orange setting.</p>			

Aquatic facilities

We are a key provider of public aquatic facilities in Hamilton Kirikiriroa, catering for diverse community needs with affordable entry. Council's aquatic facilities at Waterworld and Gallagher Aquatic Centre are dedicated to promoting health, recreation and rehabilitation through swimming and water-related activities. These facilities offer many recreational programmes and activities, including lane and leisure swimming, water education and a health and fitness centre.

Over the period of the 2021-31 Long-Term Plan, we will increase recreational swim space by putting a seasonal dome over the outdoor pool at Waterworld.

2021-22 Highlights:

Improvements and renewals at Waterworld were undertaken during the July 2021 school holidays, including the renewal of the 45-year-old original roof at the front of the building, the installation of handrails across the grandstand seating, the renewal of tiles in the 25-metre pool, and the replacement of the pool liner in the hydrotherapy pool. These works were completed in time and within budget. The replacement of the dive pool filter and upgrade of the dive tower to ensure compliance were also undertaken and completed prior to Christmas.

Our team successfully transitioned to working under Alert Level 3 and 4 conditions, with the robust planning ensuring that the welfare of staff and customers was of the highest priority. The Aquatics team used lockdown to recruit the

summer lifeguard team and to upskill on the new Learn to Swim water safety programme.

With the New Zealand and Australia travel bubble closing, and flying to Australia to train no longer an option, Paralympics New Zealand requested to use the 50m pool at Waterworld over a 10-day period for the athletes going to the Tokyo Paralympics. We worked together with our bookings and customers to make this happen.

We launched the new Hamilton Pools website in October, www.hamiltonpools.co.nz, providing an improved experience for our customers.

To support the summer season at our Aquatic facilities, the lifeguard roster was revised to separate lifeguard duties from general aquatics duties. Increasing the lifeguard to patron ratio enables more fun activities with the hydrosides, speedslides, inflatables, volleyball in the lido, paddle boats and dive boards through the school holidays.

The Hamilton Pools' Learn to Swim programme is now continuous, no longer stopping for school holidays. This provides the opportunity for kids to receive an additional seven weeks of lessons every year. The focus has expanded to include now include a water safety focus taking the swimming stroke skills the kids have learned during term time and preparing them for swimming in our rivers, lakes, and the sea.

In June 2022 Council signed off on a river safety initiative for summer 2022-23 that sees Hamilton Pools partner with stakeholders including City Safe and Parks. Partially funded by Council, the focus areas will be understanding the risks,

river user behaviours, and river infrastructure, engaging with communities to trial river safety education, investigating access to aquatic facilities, as well as increased riverside presence from City Safe and improved signage.

Increasingly, Hamilton Pools are diversifying the range of programming, introducing new offerings to better meet the needs of our community. Waahine in the Water is the first of these initiatives providing a dedicated, private pool space for women on the last Sunday of every month.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: Our aquatic facilities provide quality customer experiences.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of aquatic facilities customers surveyed who are satisfied with their overall experience.	At least 83%	84%	New Annual Report measure - no comparative data.
What's behind the results			
<p>The purpose of the survey is to understand and hear customer's view of our services close to the time of the interaction. Measured through iPad surveys, with 871 people providing their views.</p> <p>Customers continue to demonstrate a high level of satisfaction with our aquatic facilities, with positive feedback received from our customers. Satisfaction comments are around the friendly customer service received from staff and the activities and classes available, and accessibility of facilities at the pools.</p>			

You can expect: Our aquatic facilities are well used.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of visits to Council owned aquatic facilities each year.	At least 500,000 visits each year	217,078	New Annual Report measure - no comparative data.
What's behind the results			
<p>We offer a diverse range of quality relevant programmes and experiences. The year has seen several disruptions to Hamilton Pools with a planned closure at Waterworld in July 2021 followed by COVID-19 Alert Level 3 and 4, capacity restrictions and the temporary closure of Gallaghers Aquatic Centre to focus on maintaining services at Waterworld due to staff shortages related to illness. Recently, the community has enjoyed a return to regular swimming and fitness activities at Hamilton Pools. The return to routines, opportunity to socialise and partake in an aquatic programme is welcome after many months of COVID disruptions.</p>			

Community development

Our Community Development team supports the wellbeing of Hamiltonians by enabling local organisations and private providers to deliver a variety of services and activities to meet the needs of local communities.

Our work includes advisory services and grants through a community assistance fund. Council's Community Advisors work with organisations and agencies throughout the city to increase the ability of the community to meet its own needs. Their work focuses on building greater social cohesion and inclusion, creating a better city for all people who live here.

2021-22 Highlights:

The continuing impact on economic and social wellbeing from COVID-19 has seen the Community and Social Development team provide targeted support within the community to assist with the efforts of the former Waikato District Health Board (DHB) to vaccinate as many of our community as possible. Through strong community relationships, staff supported groups to work alongside the DHB and other providers in adapting vaccinations services to suit specific suburbs.

Council is part of the Waikato Kai Collective, facilitating the network of emergency food providers. The response to the COVID-19 lockdown saw the establishment of a food production hub that created over 4,000 additional food packs to meet the emergency needs of our community.

Council supported this with staff assistance and liaised with funders to make it happen.

Following Council's acceptance into the Welcoming Communities Te Waharoa ki ngaa Hapori programme in late 2021, the Welcoming Plan was signed by Council in April 2022. The Plan will see the city become more inclusive and supportive for newcomers: recent migrants, former refugees, and international students. Immigration New Zealand has granted an additional \$10,000 to support activities within the plan over the coming 18-months. Council has achieved the first of four stages of accreditation, taking steps to becoming a fully accredited Excelling Welcoming Community.

Council adopted a revised Community Assistance Policy at the end of June 2022 that established a new Community Grants Allocation Sub-Committee to recommend funding decisions to the Community Committee. The Sub-Committee processed the annual Community Event Fund for the October Committee meeting. Fifty applications requesting a total of \$644,450 were received for the \$100,000 fund.

Community Development were a key part of the Tongan support following the earthquakes and tsunami. Working with others across Council, the team arranged the funding of four containers filled with donations to be delivered to assist with aid efforts.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: We work alongside others to support a strong and connected community

Measure	2021-22 target	2021-22 result	2020-21 result
The value of services leveraged for every \$1 of community grant funding provided.	At least \$3.00 worth of services leveraged for every \$1 provided	\$21.09	New Annual Report measure - no comparative data.
The percentage of community stakeholders surveyed who are satisfied with community and social development outcomes.	At least 80%	100%	New Annual Report measure - no comparative data.

What's behind the results

We want to ensure the community is supported to deliver a range of services to the community.

Through the Community Assistance Policy, we have leveraged \$21.09 of projects for each \$1 of Council grant funding.

- \$320,400 of Single Year Grants supported projects valued at \$8,348,710
- \$1,098,00 of Multi-Year Community Grants allocated to 28 groups supported projects valued at \$24,474,839
- \$150,000 of The Creative Partnership Fund supported projects valued at \$796,910.
- \$49,500 of The Community Event Fund supported projects valued at \$509,439. The level of funds allocated from the Community Event Fund was lower than originally planned due to the ongoing impacts of COVID-19 and the cancellation of several events.

The Community Stakeholder Survey is a targeted survey to obtain feedback and input from key Council stakeholders. 148 people were invited to participate from 115 groups. We received a small number of responses, which provided a limited view. Across the four outcomes (Inclusive Community Engagement, Community Capacity, Activating Public Spaces, Promote Community-Led Development), Inclusive Community Engagement had the highest level of satisfaction, with specific feedback provided around the progress made in engaging with our ethnic and disabled communities.

TRANSPORT

Transport is about Hamilton Kirikiriroa being a city that is easy to get around. We want to have a safe, reliable, and sustainable transport system that is accessible to everyone and caters to a variety of transport choices. We want to meet our legislative obligations relating to the way we manage the road corridor and transport network within our boundaries.

DELIVERING ON OUR LONG-TERM PLAN

Transport network

Our transport network integrates different modes of transport including freight, rail, private vehicles, buses, biking, micro-mobility (scooting and skating) and walking. We also manage on-street and off-street parking activities within the city.

We manage and operate the transport network and work to manage demand on the system. We ensure the maintenance and renewal of existing transport infrastructure as well as plan and invest in new transport infrastructure.

Working with the community and stakeholders to raise awareness of travel options and influence travel behaviour (for mode choice and safety) is a very important part of this activity.

The bus service in Hamilton Kirikiriroa is provided and managed by Waikato Regional Council in partnership with us. Central Government, through Waka Kotahi (NZ Transport Agency), partners with us in operating the State Highways running through Hamilton Kirikiriroa, as well as co-investing in our transport infrastructure and services.

Over the next 10 years we will continue to significantly invest in the transport network, focusing on safety, travel choice and the provision of new strategic infrastructure to support growth and economic development.

Improving road safety is a big focus and we have set a target of zero deaths (by 2028) on the transport network which is monitored quarterly throughout the year. Areas of the network where crashes occur most frequently are known, and we will invest in these to improve safety for everyone - regardless of how you choose to travel. Investment in road safety education will continue, along with exploring new ways to make sure everyone arrives safely at their destination.

The delivery of key projects in the Biking Plan and investing in a prioritised programme of projects and actions will make it safer for people to bike, scoot, and skate around our city. These actions include things like building cycleways, bike/scooter parking and charging stations and delivering safety programmes.

Parking management

Parking management involves setting guiding principles and policies for the management and supply of on-street and Council-controlled off-street parking in Hamilton Kirikiriroa. We have a focus on encouraging efficient utilisation of parking spaces and managing demand through compliance and enforcement activities.

2021-22 Highlights

In recent years, we have seen momentum for a different kind of transport system that supports all users of our network, including not only people in cars, but people on bikes and scooters, people walking, and people using public transport. This year's safety improvements, connectivity projects, and education programmes all support our changing environment.

Highlights for the year include the biking improvements of cycle sharrows (or "share arrows" - road markings in the form of a cycle symbol indicating that the road should be shared), cycle wands, and increased green road markings; the completion of Victoria Street right hand turn for cyclists onto Claudelands Road; extra bike parking, parklets, repair stations and rest rails; removal of accessway barriers; a new separated cycle and walking facility along Ruakura Road; safety improvements along the Te Awa River path and improvements supporting biking safety on several roads and intersections in our city, such as Mill Street, Anzac Parade, Brooklyn Road, Five Cross Roads, Ward Street, Anglesea Street, and at the Te Aroha Street/Peachgrove Road intersection. Other improvements included cycle lane

widening, cycle wands, advanced cycle stop boxes, cycle hook-turn boxes and upgrades to traffic signals. All these changes offer improved active mode links helping to create a transport network people of all ages and abilities can access.

Key projects completed for the year under the Low Cost, Low Risk programme (a programme of minor improvements where each project has a value of less than \$2 million) included the raised midblock signalised pedestrian crossing on Discovery Road, the Lake Crescent/Ohaupo Road safety improvements, Anglesea Street/ Rostrevor Street signalised intersection upgrade, widening of footpaths at several key locations to support active modes, along with a new raised zebra crossing outside the Mardon Road shops providing a safe and slow environment crossing points. Several projects remain underway and will be completed in the first half of 2022-23, including the Boundary Road signalised crossing and Heaphy Terrace shops pedestrian crossing upgrade.

The SMART-Ops team (Smart Mobility and Real-time Operations) received international recognition for their innovative transport system, 'Transport Data Analytics Platform' (TDAP) by winning the "Outstanding Smart City Project" award in the International Data Corporation 2022 Smart City Asia Pacific Awards. TDAP is an innovative system that combines live data source to provide alerts to our real-time transport operators when there are incidents detected on the roads. The team has also completed a communication network upgrade to all traffic signals and traffic cameras in Hamilton Kirikiriroa, thus providing increased security, resilience, and monitoring capabilities - including monitoring transport trends and providing regular reports throughout

the COVID-19 alert levels to internal and external partners. Working alongside a global data supplier called “Near”, staff have started to access crowd sourced travel data in Hamilton Kirikiriroa, such as visitor insights to our tourist destinations. This travel data is complementary to the pedestrian, cyclist, and scooter data we are collecting from 40 counters around the city from recently installed “Pathway” counters, that collect data using small camera sensors attached to streetlights. This results in reliable and greater pathway usage information at a fraction of the cost of the systems used previously. With access to this information, decisions are intel lead with real time data and the opportunity to analyse how changes to the transport network impact usage, monitor patterns in foot traffic in front of businesses, and much more. We intend to deploy a further 20 units next financial year to complete our citywide counting strategy for pedestrians, cyclists, and scooters.

The Aotearoa Bike Challenge in February 2022 was a collaborative initiative with other councils around the country as Waka Kotahi NZ Transport Agency chose not to fund the event this year. Hamilton City Council placed 18th in New Zealand, with a total of 134,547km cycled, saving 12,295kg of carbon dioxide.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: As our city grows you can expect travel times for all vehicles to be predictable.

Measure	2021-22 target	2021-22 result	2020-21 result
Travel times are predictable during peak hours.	A variation of no more than 25%	16%	New Annual Report measure – no comparative data.
What's behind the results			
<p>This measure demonstrates the predictability of travel times for all vehicle types (buses, business, and private vehicles) on our transport network during weekday peak hours. For example, if the normal average vehicle travel time for a measured journey is 30 minutes you can predict that even on a particularly busy day the maximum travel time should not exceed 38 minutes (25% fluctuation).</p> <p>As the year has progressed, the fluctuation in travel time has reduced from 22% fluctuation range between July – September 2021 to a 12% fluctuation range for April – June 2022. This may be influenced by a change in behaviour and how people work since COVID-19.</p>			

You can expect: We'll prioritise building connected and safe walkways and cycleways that promote transport choices that are accessible to all, bringing neighbourhoods together and allowing people to move around our city quickly and easily.

Measure	2021-22 target	2021-22 result	2020-21 result
The increase in active mode trips on Hamilton's network.	Establish baseline	1,140,103	New Annual Report measure – no comparative data.

What's behind the results

We are working towards a green city that enables people to move safely, quickly, and easily around Hamilton Kirikiriroa. We aim to do this by building safe and connected active transport networks that promote sustainable transport choices. At the start of the 2021-22 financial year there were 13 active mode counters in place across the city. An additional 17 counters were installed in 12 locations during 2021-22, with a further 14 counters intended to be installed across nine locations in 2022-23. The increase in counters will provide a more representative result of what is happening across Hamilton with the number of trips made by active modes. For the purposes of this measure, new counters will only be included in the calculation of the annual increase in active mode trips after a full year of data has been captured. The data being collected this year is to enable

us to establish a baseline to calculate the growth in active mode trips.

You can expect: You can expect the transport network to be safe to use.

Measure	2021-22 target	2021-22 result	2020-21 result
The change from the previous financial year in the number of fatal and serious injury crashes on the local road network.	Decrease from previous year	Increase of 4 (50) fatal or serious injury crashes than 2020-21	2 or more fatal or serious injury crashes than 2019-20

What's behind the results

Council is working towards a safer transport network with a vision of a decreasing trend for both deaths and serious injuries on Hamilton Kirikiriroa roads. We aim to achieve this by delivering projects that are targeted to improve the safety of all road users with a focus on pedestrian, biking facilities, and intersections in order to reduce these crashes. The measure indicates the impact of safety improvements on reducing death and serious harm on Hamilton Kirikiriroa roads.

Data is collected from the Crash Analysis System (CAS) managed by Waka Kotahi NZ Transport Agency from data entered by New Zealand Police. This data is live and being continuously updated when investigations and audits are completed. The interim total of fatal and serious injury crashes on Hamilton's local road network (including crashes at intersections with state highways where Waka Kotahi is the controlling authority) is 50 (45 crashes on local roads and five crashes on state highways). The total crashes are above previous years result of 46 crashes, of which 41 crashes were on local roads and five crashes on state highways.

Cyclists and pedestrians (including micro-mobility and mobility users) continue to account for a disproportionate share of crashes when compared to mode share of total trips in Hamilton Kirikiriroa. 36% of fatal and serious injuries involved these road user groups despite comprising of only 12% of total estimated trips. We continue targeting funding towards safety improvements in high-risk locations, zones with significant traffic volumes with high mix of other users and areas where there is a community need.

You can expect: You can expect the transport network to be kept in good operating condition.

Measure	2021-22 target	2021-22 result	2020-21 result
The average quality of ride on Hamilton's sealed local road network, measured by smooth travel exposure.	At least 80% smooth travel exposure	85%	84.2%

What's behind the results

The smooth travel exposure measure assesses the quality of the ride, with a higher percentage indicating more roads providing a smooth ride. The work to keep our sealed roads in good condition is delivered through the annual reconstruction programme and regular maintenance activities.

For our rural roads, we achieved a smooth travel exposure rating of 93%, and for our urban roads, we achieved a smooth travel exposure rating of 84%, for an overall smooth travel exposure rating of 85%.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of the sealed road local network (by length) that is resurfaced each financial year.	At least 3.5%	3.80%	4.28%
What's behind the results			
This measure is an indicator of how well our local roads are being kept in good operating condition. Most of the resurfacing programme (including asphalt and chipsealing) started in January 2022. A total of 237,399m ² of Hamilton's carriageway was resurfaced.			

You can expect: You can expect the transport network to be kept in good operating condition.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of qualifying footpaths within Hamilton Kirikiriroa which meet the level of service standard of less than 5 faults per 100m section.	At least 85%	97%	79%
What's behind the results			
With over 1,110 kilometres of footpaths within Hamilton City, we aim to provide footpaths that are well maintained and safe. This year we replaced 27,043m ² of footpath. Council will continue to investment on footpath renewals to ensure a safe and well-maintained footpath network. Faults are recorded against different priority levels for action, ranging from P2 faults that are monitoring-only to check for further deterioration, to P3, P4 and P5 for inclusion in future annual footpath renewal programmes and/or immediate repair. The footpath renewal programme is developed to target footpaths with greater than 5 (P3 to P5) faults per 100m of footpath.			

You can expect: Customer service requests to be responded to promptly.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of customer service requests relating to roads and footpaths which are responded to within five working days.	At least 96%	98.78%	98.96%
What's behind the results			
<p>Council aims to investigate and respond to customers service request relating to roading network and footpath issues in a timely manner. We received 6,310 service requests. The top four service request themes were signs and street furniture (1050), sweeping (639), footpaths (622), and landscaping (528).</p> <p>The high response rate is reflective of continued staff training and system enhancements to improve monitoring of performance.</p>			

A city where our people thrive | He taaone e tipu matomato ai te tangata

We want to actively create opportunities for our people to thrive in their jobs, careers, and lives so they can leverage the wonderful lifestyle and opportunities our city has to offer.

Increasingly, our city is a place where people and businesses want to come, stay, and grow. Our attractive lifestyle, based upon a vibrant city that's easy to live in, means more and more people want to be here.

Young people are now coming to our city (and in some cases, returning home) to find good jobs, buy homes, raise families, and become part of our community. This, along with more than 160 ethnic groups making up our city, adds a valuable diversity to Hamilton Kirikiriroa which brings opportunities and benefits for all Hamiltonians.

We want Hamilton Kirikiriroa to continue to build on its growing reputation as a centre of excellence within innovation, training, smart and tech- sector industries. We need the infrastructure and support services in place to nurture and promote sustainable businesses that add value to our city.

We'll empower and enable our diverse communities to share their voice and shape their city.

To deliver a city where our people thrive, we invest in the following:

Governance

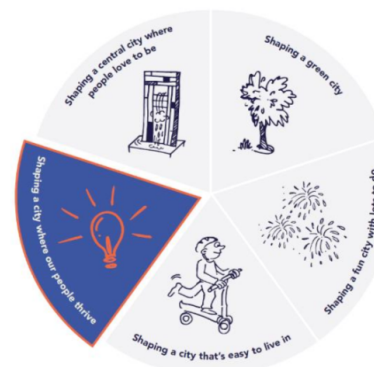
- Governance and public affairs
- Partnership with Maaori

Growth

- City planning
- Planning guidance
- Building control

Safety

- Public safety
- Animal education and control
- Environmental health and alcohol licensing
- Civil Defence



Service performance | Paearu mahi ratonga

KEY: **Achieved** | **Not achieved**

You can expect: We will make decisions that improve the wellbeing of Hamiltonians.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of residents who believe we make decisions that are in the best interests of the city.	At least 32%	No data available – expected Sept 22	41%
What's behind the results			
We ask our communities this question in our two-yearly Quality of Life Survey, a survey of metro Councils to gain an understanding of communities' perception of their quality of life. The most recent survey was undertaken between May - June 2022 results are expected in September 2022. The result and commentary will be updated for the Annual Report.			

GOVERNANCE

Governance is about providing Hamiltonians with sound leadership for the city. We want to provide open and effective city governance and opportunities for people to be involved in shaping our city. We want to continue to meet Te Tiriti O Waitangi (The Treaty of Waitangi) and legislative requirements.

DELIVERING ON OUR LONG-TERM PLAN

Governance and public affairs

We support public engagement with the mayor, councillors and with our democratic processes. This includes facilitating local government elections, by-elections, Council and committee meetings, petitions, referenda, polls, and representation reviews. This activity also includes providing induction, training, and administration support for the Elected Members.

We will undertake representation reviews in line with legislative requirements to ensure that our communities of interest within the city are effectively represented.

We will work with other areas of the organisation and partners to develop a civic education programme for schools, tertiary institutions, and community groups to promote a better understanding of, and active engagement in, the local democracy processes which allow the public to help shape their city.

Partnership with Maaori

We seek to honour the principles of partnership in decision-making with our treaty partners. Working to foster opportunities for Maaori to be involved in our decision-making through relationships, Maangai Maaori, service contracts and the Co-Governance Forum with Waikato-Tainui is an important part of this activity. Our partnerships with iwi, mana whenua and maataawaka organisations assist us in ensuring Hamilton Kirikiriroa is a city where people from different cultures work together and respect each other's views, heritage, culture and strengths. We will continue to build positive and stronger relationships with our Maaori partner organisations and through partnership projects with Waikato-Tainui, mana whenua and maataawaka.

Our Amorangi Maaori (Maaori Relationship Manager) provides support and advice on issues related to Maaori, particularly building stronger relationships.

2021-22 Highlights

The Local Government Commission heard two appeals against Council's decision on representation arrangements, at a hearing on 8 March 2022. The Commission upheld Council's proposal and approved the representation arrangement for the 2022 local election. The Council table will be made up of twelve General Ward councillors (six in the East Ward, and six in the West), two citywide Kirikiriroa Maaori Ward councillors, and the mayor.

Council adopted a revised Code of Conduct with the most substantive changes being a revised complaints process, revised media section, revised social media guidance and an updated schedule of examples of breaches of the Code.

The Governance Team administered 44 meetings including the 6 day Annual Plan Council meeting in March 2022, and over 20 information sessions.

The 2022 Election Programme is underway following the development of a project plan and redevelopment of the YourCityElection.go.nz page. The programme includes a focus on standing as a candidate, the new voting method Single Transferable Vote (STV) and voting in the election.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: We'll empower and enable our diverse communities to share their voice and shape their city

Measure	
Percentage of Hamilton Kirikiriroa voter turnout for local government elections.	New Annual Report measure - no comparative data. The 2022 local government election will be reported in the 2022-23 Annual Report.

GROWTH

Growth is about planning that supports growth of the city through both infill and new suburbs and the wider region in a boundaryless way, while ensuring Hamilton's unique environment is protected. We want to meet our regulatory requirements to ensure building activity in the city supports safe, sustainable housing and commercial solutions in response to Hamilton's growing population. We want to ensure developers, large and small, have accurate advice and information to help them through the regulatory processes.

DELIVERING ON OUR LONG-TERM PLAN

City planning

In an environment of fast-paced growth such as Hamilton Kirikiriroa is experiencing, it is important the development of the city is managed strategically. Good planning is necessary to support smart development and sustainable growth across the entire city. It protects Hamilton's natural and built

environments, our heritage and quality of life for our residents.

The District Plan is the key document defining how and where the city grows. The District Plan and along with other policies guide the future development of our city. Over the next 10 years, we will review and update the District Plan to address new government requirements and ensure it delivers good urban design across our city, improves housing affordability and diversity, and enables a city that grows up and out in the appropriate places.

Hamilton Kirikiriroa is experiencing very high growth and projections show the city is well on its way to having more than 201,000 people living here within the next 10 years. To meet demand, we are continuing work to open the Peacocke area. This work is being completed with funding support through the Government's Housing Infrastructure Fund (HIF). Our focus on infill and intensification continues to help us accommodate growth within the city centre and existing suburbs.

We have an important role in contributing to Hamilton's economic development by working to ensure that the right policies and plans are in place to make doing business in the city easy.

2021-22 Highlights

Hamilton's first Annual Economic Report was published in May 2022 and takes an in-depth look at Hamilton's economy, development, and people for the 2021 year, and gives our economic outlook for 2022. The only one of its kind for Hamilton Kirikiriroa, the report includes information from Council's own rich data sources as well as from organisations including Statistics New Zealand and Infometrics. The report shows how Hamilton's diverse economy has helped it weather the pandemic better than New Zealand's other major cities, with continued growth in its economy, population, and housing.

We developed a new dwelling projection model to project the future dwelling demand in Hamilton Kirikiriroa using econometric and machine learning approach, used to inform critical infrastructure and strategic planning decisions.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: A sufficient supply of land for housing and business.

Measure	2021-22 target	2021-22 result	2020-21 result
There will be at least three years capacity of	At least three years	5.7 years	3.5 years

residential zoned land supplied with development infrastructure in the city.			
There will be at least three years capacity of business zoned land supplied with development infrastructure in the city.	At least three years	3 years	3.7 years
What's behind the results			
We aim to provide sufficient residential and business land to allow our city to grow. These measures do not reflect the amount of land for sale, but rather indicate the amount of residential and business land zoned and ready with infrastructure to be used. Developers decide when and how they develop and release that land to the market.			
It is estimated that there is currently 5.7 years capacity for residential zoned land that has development infrastructure in place. In 2021 Market Economics undertook a Housing Development Capacity Assessment, the modelling approach was updated to reflect the current market situation and 2020-21 spatial framework.			

As a result of this update, the commercially feasible available capacity figure has increased to 5.7 years.

Additional capacity is expected to become available in the future. The Peacocke bridge is due to open in late 2023, unlocking development in the growth cell. Council is also continuing to work through the implications of the NPS-UD, the Enabling Housing Supply Amendment Bill and how this will translate to changes to the District Plan. Work continues on future intensification and planning projects and on the District Plan.

It is estimated there is currently 3 years of capacity for industrial land zoned and supplied with development infrastructure in place. Work continues on a change to the District Plan and the subsequent infrastructure servicing requirements to enable further industrial land in Te Rapa North. Development in the Ruakura area is accelerating following government funding, with work expected to be completed in 2022-23. Once this work is completed there will be more industrial land enabled.

Planning guidance

We provide information and advice for those planning developments and process applications for land-use and subdivision consents. We work closely with developers to ensure the city is well-designed, safe and embraces growth.

2021-22 Highlights

A total of five superlot applications and nine duplex applications with concurrent subdivisions were approved in Stage One of the Peacocke Area in September. The superlot applications approved two-storey terraced apartment buildings that vary from three to seven units for each superlot. This represents a major development in the Peacocke Growth cell.

The total number of land use, subdivision and change of conditions lodged for the financial year was 1085. This number is similar to the previous financial year of 1067 consents. The first 5 months of the financial year saw record numbers of application with numbers consistently over the 100 per month with quarter one and quarter two being 40 and 24 percent up on the previous year, respectively.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: We will support the delivery of safe, sustainable, and attractive development

Measure	2021-22 target	2021-22 result	2020-21 result
Average processing days for non-notified land use and subdivision resource consents.	20 working days	16.60	18.84 working days
What's behind the results			
<p>As the city continues to grow, we are seeing increased demand for our consenting activities. Despite this increased demand we aim to process building and non-notified resource consents in a timely fashion.</p> <p>1085 land use, subdivision and change of conditions were lodged. The first 5 months of the year saw record numbers of applications. The latter half of the year saw a marked slowdown in the numbers of applications (with the exception of March). This was likely to be due to an overall market slowdown off the back of rising interest rates, access to finance and delays in materials.</p> <p>Importantly, we saw a marked improvement in the number of overtime consents this year, a total of 33</p>			

compared to the 140 overtime consents in the previous year. This represents a 77% reduction in overtime consents.

Building control

We issue building consents, inspect buildings under construction, audit building warrants of fitness, and provide advice to make sure Hamilton's buildings are safe, healthy, and durable.

2021-22 Highlights

Over the course of the year, we have had 1550 residential and 521 commercial consents lodged. Although the number of consents lodged is lower than the 2020-21 financial year, the value of work and complexity for the consents being received has trended upwards. The value for non-residential work has increased by 31%. The number of new residential units is up 6.4% and the non-residential new floor area has increased by 135%.

The construction industry continues to struggle with supply issues and staff challenges. This is becoming apparent through our inspection results, with an inspection failure rate at a 12-month average high. We have introduced an onsite Minor Variation option to assist the industry alleviate some of their legislative challenges. We are now able to process Minor Variations to building consents onsite, to

accommodate product shortages, substitutions, or minor changes.

Service performance measures:

KEY: Achieved | Not achieved

You can expect: We will support the delivery of safe, sustainable, and attractive development

Measure	2021-22 target	2021-22 result	2020-21 result
Average processing days for building consents.	18 working days	18.33 working days	17.27 working days
Average processing days for Code of Compliance certificates.	18 working days	13.30 working days	New Annual Report measure – no comparative data.
What's behind the results			
As the city continues to grow, we are seeing increased demand for our consenting activities. 1550 residential building consents were lodged, and 521 non-residential building consents were lodged this year.			

Over the course of the year, we have seen an increase in the complexity in development/consents. This has required our team to be trained and competency assessed at a higher level. Through this process, our team worked under supervision for a period of time and all work was peer reviewed (being checked twice) as required by the National Competency Assessment Framework. Staff shortages also continue to limit our capacity. This placed significant pressure on the resourcing within the Unit, we remained within the statutory timeframe of 20 processing days but slightly exceeded our target of an average of 18 processing days.

We issued 1383 Code Compliance Certificates, a process change between September 2021 and December 2021 continues to be successful in ensuring processing time of Code Compliance Certificates remains under target.

SAFETY

Safety is about ensuring Hamilton Kirikiriroa is a place where people feel safe and are protected from risks to their health and wellbeing. We want to make sure our public places are safe for the people that use them, and legal standards are met. We want to meet our legal obligations to keep our residents safe by ensuring compliance with public health and safety regulations.

DELIVERING ON OUR LONG-TERM PLAN

Public safety

We work with a range of other agencies to deter anti-social behaviour in the central city, look for opportunities to prevent crime, support the homeless or vulnerable and to enhance perceptions of safety for users of the central city. Services we provide include CCTV cameras, graffiti removal and City Safe patrols. We will continue to look at ways we can improve our CCTV monitoring services in terms of the cameras operating, our analytic capability and links with different parts of our organisation. This will build the cohesiveness and efficiency of the CCTV operations that

support safety services across the city. The City Safe patrols will continue in the central city, and Suburban Response Team patrols will continue in our suburbs.

2021-22 Highlights

City Safe Operations received wonderful feedback from two summer interns who both said the experience with City Safe Operations has taught them a lot and were very grateful for the experience. Throughout the year the City Safe CCTV operators supported the police with information resulting in several arrests. Police have been very complimentary of the team's efforts.

Council joined the Safest City Taskforce co-chaired by the Mayor and Police Area Commander as an initiative involving Hamilton City Council and Police working closely with the University of Waikato and Waikato Tainui to bring together partners and stakeholders with a role and interest in keeping our city safe, such as our MPs, central Government departments and agencies, community groups and patrol groups. It is the belief that by working collaboratively across the community, we can make people feel safer and be safer in Hamilton Kirikiriroa.

Animal education and control

To reduce the risk of danger and nuisance from dogs, we make sure they are registered and controlled and investigate offences under the Dog Control Act 1996. Providing education to schools, businesses, and community groups about safety around dogs is an important part of this service.

2021-22 Highlights

The Animal Control Team participated in the dog pilot programme run with Police, Oranga Tamariki. The programme involved bringing young people to Animal Control to interact with animals that have also suffered trauma. The programme has been viewed as being providing an invaluable experience. Police have been complimentary around the insight the young people get into the work Animal Control do and why they do it and has been of benefit in breaking down barriers. In the peak dog registration period, Animal Control participated at the Your Neighbourhood Day in Frankton, using the opportunity to further educate the public on issues associated with dog registrations and dog microchipping.

Environmental health and alcohol licencing

We monitor and enforce standards for businesses selling food and liquor, respond to health nuisances and deal with environmental pollution issues such as noise control and contaminated sites.

We will be increasing our resource to deal with anticipated higher demand and greater levels of regulation for food safety services.

2021-22 Highlights

During the year the Alcohol Licensing team launched a new customer-centric approach towards applicant interviews for managers certificates. To align with flexible working arrangements most applicants have in place, the team now offer interviews via Zoom; at home or work and with an extended range of available hours. The resulting flexibility is being positively received by applicants. Our Alcohol and Environmental Health staff attended the Your Neighbourhood Day for the first time and were able to offer advice and guidance on all aspects of alcohol licensing, food business operations and contaminated land. The interactive exhibits on show were a hit with the community.

Civil defence

Through emergency management, we work to help the community be resilient and ready to deal with an emergency. We support the Waikato Region Civil Defence and Emergency Management Group to meet legal requirements, minimise potential effects of emergencies, prepare our people to respond to emergencies and help communities recover as quickly as possible after an emergency.

2021-22 Highlights

A successful Civil Defence response was initiated on 17 August when Hamilton Kirikiriroa entered COVID-19 Alert Level 4 and continued through Level 3. It involved providing practical support to COVID-19 testing centres and packing and delivering food parcels in support of local foodbanks. A total of 19 HCC staff were involved in the local and regional response.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: A timely response to requests for dog control, graffiti, and excessive noise.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of urgent dog	At least 95%	98%	New Annual Report measure -

control requests responded to within 60 minutes.			no comparative data.
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What's behind the results

You can expect a timely response for urgent dog control requests. We received 224 urgent requests for dog control, we responded to 221 within 60 minutes. This includes during COVID-19 Alert Levels 3 and 4 and throughout the ongoing restrictions.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of graffiti removed within two working days.	At least 95%	73.17%	New Annual Report measure - no comparative data.

What's behind the results

You can expect graffiti to be removed in a timely fashion. We received 5,292 requests for graffiti removal this is a 48% increase on the previous year, 3602 reports were removed within two working days. 64,69sm of graffiti was removed from around Hamilton Kirikiriroa. The TagBusters team did not operate during COVID-19 Alert Levels 3 and 4. As well as the increase in graffiti

across the city, staff shortages due to illness continued to put pressure on response times.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of complaints about excessive noise responded to within 30 minutes.	At least 95%	95.51%	New Annual Report measure – no comparative data.
What's behind the results			
You can expect a timely response to complaints of excessive noise. There were 5,249 requests for Noise Control and the team responded to 5,021 within 30 minutes.			

You can expect: We work with partner organisations and the community to improve safety.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of central city users surveyed who feel very safe	At least 80%	74.27%	77%

or reasonably safe in the central city during daytime.

What's behind the results			
<p>This measure indicates the community's perception of safety during the day. The Central City Safety Survey ran in June 2022 and received 614 responses. Key themes respondents listed that affected their perception of safety in the central city were:</p> <ul style="list-style-type: none"> • aggressive and antisocial behaviour • presence of beggars/ homeless people • groups of unruly and intimidating youths. <p>Further analysis of the data will give rise to a series of suggested actions for Council and supporting agencies to take to create an environment to improve the perception of daytime central city safety for public spaces users. There has been a large number of events and situations that have occurred impacting on people's perception of safety, including the heavy publicised ramraids. Many of these are outside of Council's direct control.</p>			

A central city where people love to be | He pokapuu taaone e ngaakautia ana e te marea

We want our central city to be the beating heart of Hamilton Kirikiriroa which always has something going on for our diverse communities to come together and enjoy.

Our central city should be accessible via different transport modes and enjoy easy access to the nearby Waikato River which is celebrated and treasured for the city taonga (treasure) it is.

Our restaurants and bars will offer Hamiltonians choice and entertainment and draw people from outside of Hamilton Kirikiriroa who know that a visit to central Hamilton Kirikiriroa is a trip well worth making.

Our central city should support a thriving visual arts and performance scene through our iconic local theatres and bring the area around our Waikato Regional Theatre alive, further linking our city to the stunning Waikato River.

Inner-city dwellers will enjoy a range of apartment options, close to where they work or close to strong transport links that get them to where they need to be. But they will always be close to green open spaces, along the river and with parks like Victoria on the River nearby.

Local, national, and international businesses will choose to base themselves in our central city which remains affordable and accessible, serviced by everything needed to live a full Hamilton Kirikiriroa life.

All our activities (such as safety and transport) contribute to creating a central city where people love to be, and we have a number of exciting plans for the central city over the next 10 years².

We'll continue to invest in our central city by focusing on opening it up to the Waikato River, encouraging people to live and work in the central city and make it easy to access and move around in. We'll also continue supporting and providing funding for central city activations such as the Hamilton Central Business Association events programme and the annual Christmas parade and Christmas tree installation.

2021-22 Highlights

A suite of cycle safety improvements was rolled out in the central city. This included cycle footrests installed at the Collingwood Street/Victoria Street intersection and the Anzac Parade/Grey Street intersection, and the installation of a dedicated cycle lane and right turn cycle light at the intersection of Victoria Street and Claudelands Road. Cycle safety treatments were made along Mill Street at the intersections with Victoria Street, Ulster Street, Willoughby Street, Tristram Street, Norton Street, and Lake Road.

We also completed the new central city jetty and revetment wall (to protect against erosion) and commenced demolition work on the disused Municipal Pools. The site is being converted into a green space as part of the enhancement of the Ferrybank precinct. Accessibility improvements were made to Bryce Street, including a new bus stop, cycle lanes,

and a raised zebra crossing near the Hamilton Transport Centre.

In October 2021 our famous Riff-Raff statue was moved to a temporary home at the Waikato Museum, with the closure of Embassy Park, to support construction of the Waikato Regional Theatre. In November 2021 the Prime Minister attended the Waikato Regional Theatre sod turning event.

With the ongoing disruptions during the year, Council approved a 50% reduction in fees for food safety verifications from March 2022 until the end of June 2022, to support hospitality businesses in response to COVID-19 impacts. As several activations and events had to be postponed, modified, or cancelled, there was an underspend of the allocated \$100,000 Activation Fund budget and an underspend from the Hamilton City Council Events Sponsorship Fund. With Council endorsement, a Central City 'Love the Centre' campaign was created with the underspent funds. The campaign, officially launched in May 2022, encourages locals, students, and workers back into the Central City.

* This priority does not have a separate capital programme or funding impact statement as the costs are already reflected in our other activity statements.

A fun city with lots to do | He taaone kua kikii ki ngaa tini kaupapa

We want Hamilton Kirikiriroa to be an even better place for everyone to play, with things to do or see around every corner.

We want to make sure our city provides opportunities for all our people to play and have fun - whether it be through organised sport, local playgrounds, events, or our visitor destinations.

We want to build on our growing reputation for hosting outstanding events; events that bring economic benefit, that Hamiltonians love, and that bring people from all over New Zealand to our city.

But small events also have a role in the life of our city. We're keen to support more arts and cultural events and make sure we have the right indoor and outdoor facilities in place to support local community sports events that people of all ages can get involved in. All of these things add to the sense of community we all value about Hamilton Kirikiriroa.

We have already invested in world-class stadium and event facilities like Seddon Park, Claudelands Event Centre and FMG Stadium Waikato and are home to key visitor destinations such as Hamilton Zoo, Hamilton Gardens, and

Waikato Museum.

And we'll continue to embrace the outdoors, not just the Waikato River but places like Waiwhakareke Natural Heritage Park, our destination playgrounds and Lake Rotoroa (Hamilton Lake). These facilities provide locals and visitors with memories and experiences that keep people entertained and wanting more. They drive interest and appreciation in our city. They make living here fun.

To deliver a fun city with lots to do we invest in the following:

Visitor destinations

Hamilton Gardens
Hamilton Zoo & Waiwhakareke Natural Heritage Park.....
Waikato Museum & i-Site

Venues, tourism and major events

Glowbox Event Centre, FMG Stadium Waikato and Seddon Park
Tourism and events funding
Theatres

Parks and recreation

Parks
Cemeteries
Indoor recreation
Community facilities.



VISITOR DESTINATIONS

Visitor Destinations are about providing our community and visitors with memorable experiences.

We want Hamiltonians to have high-quality attractions they are proud of and want to visit again and again because they always offer something new and interesting. We want more national and international visitors to visit our city and contribute to our economy because they hear about the unique experiences and stories we have here.

DELIVERING ON OUR LONG-TERM PLAN

Hamilton Gardens

Hamilton Gardens is an internationally acclaimed attraction and a key feature of the city's identity. As a major visitor destination, it contributes to our economy while also serving Hamiltonians as a community park.

We will continue to support the success of Hamilton Gardens and seek to increase the economic contribution the Gardens make to our city. We plan to leverage growing visitor numbers to the Gardens to support the wider Hamilton Kirikiriroa tourism industry. We propose to start charging a \$10 fee to non-Hamiltonians over the age of 14 for entry to the enclosed gardens from 1 January 2023. This will coincide with the upgrading of the visitor arrival centre. Resulting revenue will contribute to improving and adding new

services and facilities that make visiting Hamilton Gardens easier.

2021-22 Highlights

The highly anticipated Ancient Egyptian Garden and Palm Court were opened in May 2022 with overwhelmingly positive feedback from visitors. An important addition to Hamilton Gardens, the garden is the earliest (2040 BCE) style of garden in its collection and is part of the productive garden collection.

In May 2022 a contract with Overseas Adventure Travel (OAT) was secured. This contract will see OAT providing package tours to American travellers incorporate Hamilton Gardens into their offering. At present there are 150 tours of Hamilton Gardens scheduled for the next 18 months.

Hamilton Zoo and Waiwhakareke Natural Heritage Park

Hamilton Zoo and Waiwhakareke Natural Heritage Park create another tourism attraction, providing unique visitor and educational experiences that connect people with nature and wildlife and showcase conservation in action. As well as being a tourism and recreation park, Hamilton Zoo is committed to the conservation of animals and the environment by participating in conservation and research projects and contributing to breeding programmes for endangered species.

Connected to the Zoo, Waikwhakareke Natural Heritage Park complements the zoo experience. Developed in partnership with the community, the park aims to reconstruct the natural forest, wetland and lake ecosystems present in pre-European times.

The 2021-31 Long-Term Plan includes funding for new overnight stay facilities for visitors who are interested in a new unique zoo experience. The proposed accommodation facilities will be situated to provide visitors a view of the savannah enclosure, where animals such as Giraffe, Zebra and Black Buck can be seen in a natural setting. The accommodation together with the visitor precinct project currently underway will deliver modern facilities and connections to Waiwhakareke Natural Heritage Park creating a premier visitor experience.

2021-22 Highlights

Hamilton Zoo celebrated the 22nd birthday of Mencari, an amazing age for a Sumatran tiger to reach, that makes her the second oldest Sumatran tiger in captivity in the world. The Zoo team have had several joyous moments during the year with baby lemurs, baby bison, baby zebra and the integration of temporarily hand-reared spider monkey, Belize, into her troop.

A lowlight in July 2021 was the passing of Sally, Hamilton City's much-loved chimpanzee. In her 50 years Sally made connections with so many people which have been invaluable to her species.

Native conservation efforts for at risk or endangered species this quarter included five Hamilton Zoo-bred kaakaa transferred to Cape Sanctuary on Cape Kidnappers Peninsula with four to be released into the wild and one to support Pūkaha National Wildlife Centre at Mt Bruce, Wairarapa. These birds will provide important genetic diversity to the local population when they start breeding. Four paateke ducklings were sent to The Isaac Conservation and Wildlife Trust in Christchurch.

Several scientific and long-term projects are underway at Waiwhakareke Natural Heritage Park such as the reintroduction of native mudfish, wetland restoration and Environmental DNA. Water quality measurements at Waiwhakareke have shown a continual and pleasing improvement. Five community planting events were held this year, with around 30,000 plants going in the grounds.

December 2021 saw the opening of the Zoo Waiwhakareke Entry Precinct building which has been very well received by visitors and staff. The new building offers a variety of modern spaces – retail, offices, meeting/education rooms, café, and toilets.

Waikato Museum

Waikato Museum cares for, preserves and shares stories about the objects and taonga of the Waikato region and beyond. It does so through a wide variety of exhibitions, events and educational activities. The museum is a guardian of collections that have been acquired, gifted or loaned, and kaitiaki of culturally significant Tainui taonga.

One of the Museum's greatest strengths is its high-value location in the central city. Investment in the 2021-31 Long-Term Plan will see improvements to the Museum's Victoria Street entrance and foyer. In later years, we plan to create an entrance to the Museum from the river, increasing the Museum's profile from the river paths and better utilising the river connection.

2021-22 Highlights:

Te Aho Tapu Hou showcased the distinctive garments designed by Waikato woman Jeanine Clarkin (Ngaati Hako, Ngaati Paaaoa, Ngaati Ranginui, Ngaati Raukawa). Clarkin's creativity over the decades has resulted in her international status within the indigenous fashion community.

Several Waikato Museum exhibitions have been popular including:

- 1981, the Springbok Protest exhibition
- the 2021 National Contemporary Art Award exhibition, which this year also included a virtual tour and People's Choice online voting

- an exhibition featuring a new selection of works from the Barry Hopkins Collection
- an interactive children's exhibition from Te Papa focussed on the colossal squid
- the Kiingi Tuheitia Portraiture Award – the Museum was honoured to be the first venue to host this travelling exhibition showcasing emerging Maaori artists
- Thanks from Iso – a curated collection of stories and messages from MIQ accompanied by 14 original artworks by Ruby Jones.

The team also welcomed Hamilton's much-loved Riff-Raff sculpture to its new temporary home in front of the Museum and completed the purchase of a new collection highlight – a 19th century Kahu tooii (Rain cape).

i-SITE Visitor Information Centre

Through a comprehensive nationwide information and booking service, i-SITE connects people with great places and experiences in Hamilton Kirikiriroa and the Waikato region, promoting our liveable city and regional tourism.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: We'll invest in and enhance Waikato Museum, Hamilton Gardens, Hamilton Zoo and Waiwhakareke Natural Heritage Park to create new and unique experiences for our people and visitors.

Measure	2021-22 target	2021-22 result	2020-21 result
Total number of visits to Hamilton Zoo/WNHP*, Waikato Museum, and Hamilton Gardens (enclosed gardens only).	Increase on previous year	549,941** 47.41% decrease (Hamilton Zoo: 181,563 Waikato Museum: 81,947 Hamilton Gardens: 286,431)	810,671 (Hamilton Zoo: 167,170 Waikato Museum: 107,059 Hamilton Gardens: 536,442)

What's behind the results

We offer a diverse range of quality, relevant programmes, and experiences. These measures indicate residents and non-residents enhanced interest in these attractions.

Visitation has been relatively strong in a year heavily impacted by COVID-19. The disruptions included all the sites closed at COVID-19 Alert Level 4 and 3 followed by capacity and entry restrictions. With the move to the COVID-19 Traffic Light Framework setting orange in April 2022 and lifting of some restrictions combined with the re-opening of New Zealand's borders, we have seen growing visitor numbers. Our education team was delighted to be able to welcome school groups back to the Zoo and Museum between April - June 2022. 1,400 students took part in LEOTC programmes at the Zoo in May-June 2022, and more than 3,400 school children visited the Our Moon: Then now and beyond exhibition at the Museum

*results exclude Waiwhakareke Natural Heritage Park and Artspost

** Due to an electronic fault the 'counter' at the entrance to the enclosed gardens only recorded intermittent data during April.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of new unique experiences.	At least 10 each year across the three visitor destinations.	13 new unique experiences	New Annual Report measure – no comparative data.
What's behind the results			
<p>We are working to provide visitors with fresh, novel reasons to visit the Visitor Destinations. This year all our visitor destinations provided visitors unique and fresh reasons to visit. These 13 new unique experiences were:</p> <ul style="list-style-type: none"> • Te Aho Tapu Hou: the new sacred thread exhibition at Waikato Museum • Pauly B Artist water blaster mural at Hamilton Zoo • 5 Ring-tailed lemur babies at Hamilton Zoo • Porcupine enclosure at Hamilton Zoo • Tuatara House at Hamilton Zoo • Zoom Education Sessions at Hamilton Zoo • the National Contemporary Art Award 2021, the Kiingi Tuheitia Portraiture Award and Thanks from Iso at Waikato Museum • Art Explorers at Waikato Museum • Ancient Egyptian Garden and the Palm Court at Hamilton Gardens • Augmented reality Easter Egg Hunt at Hamilton Gardens. • Our Moon: Then, Now and Beyond exhibition at Waikato Museum • Zoo Playground at Hamilton Zoo; and • Everyday Café at Hamilton Zoo 			

VENUES, TOURISM AND MAJOR EVENTS

We want to continue to deliver events that support local business opportunities, stimulate our economy, and promote our city. Venues, Tourism and Major Events is about showcasing and leveraging Hamilton's event venues, visitor attractions and services.

We manage several venues offering space for live entertainment, business meetings, functions, large sports events, and other major events.

DELIVERING ON OUR LONG-TERM PLAN

Claudlands Event Centre, FMG Stadium Waikato (events and turf management), and Seddon Park (events and turf management)

We will continue to attract a range of national and international standard events to Hamilton Kirikiriroa, most of which will be held at our Stadia and Claudlands Events Centre. Our venues are well-positioned to cater for growth within their existing capacity levels and will be maintained to an appropriate standard.

2021-22 Highlights:

Hamilton Kirikiriroa was fortunate to host several significant events such as seven matches of the ICC Women's Cricket World Cup 2022, international level rugby matches with Tonga v Samoa, All Blacks v Fiji and the Maaori All Blacks v Ireland and the return during March-June of large conferencing activity back at Claudlands. In total over 908 events were held with 224,538 people attending events at H3 Venues.

A range of venue improvement projects were able to continue throughout the year, including the completion of the East Stand strengthening works and ongoing work to upgrade the light towers at FMG Stadium Waikato, completion of new scoreboard, sight screens and pavilion re-roofing at Seddon Park plus the installation of new venue signage to reflect the commercial partnership of naming rights with local business GLOBOX at GLOBOX Arena.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: We provide stadia (FMG Stadium Waikato and Seddon Park) and Claudelands to host events. The measure indicates the utilisation of stadia and Claudelands.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of people attending events at the Stadia (FMG Stadium Waikato and Seddon Park) and Claudelands.	375,000	224,538	470,645
What's behind the results			
<p>This measure indicates the utilisation of stadia (FMG Stadium Waikato and Seddon Park) and Claudelands. The result includes utilisation at both ticketed and non-ticketed events.</p> <p>This year has seen a number of disruptions due to the number of on-again and off-again COVID-19 Alert Levels, lockdowns, and Traffic Light Framework settings. Every quarter experienced a level of restriction on operating activity. Unlike the previous year when the comeback from lockdowns was swift, we have experienced more event cancellations this year than any other. In total over 908</p>			

events were held with 224,538 people attending events at H3 Venues

Tourism and events funding

We provide funding for event sponsorship and annual funding to the Regional Tourism Organisation, Hamilton and Waikato Tourism Limited.

Alongside several neighbouring councils, our annual funding to Hamilton and Waikato Tourism supports the development of a range of strategic tourism initiatives. These initiatives will strengthen the attraction of both Hamilton Kirikiriroa and the surrounding Waikato region to the visitor market.

2021-22 Highlights:

Over the year, 15 events were approved to receive funding from the Major Event Sponsorship Fund totalling \$410,000. Hamilton City Council provides funding for the promotion of Hamilton Kirikiriroa via its major event sponsorship fund. The fund focuses on larger event opportunities where exposure will reach well beyond Hamilton Kirikiriroa, delivering high profile coverage and where it will attract significant numbers of visitors, plus deliver community participation. Hamilton's major event sponsorship fund is designed to provide support to organisations delivering events in line with Hamilton's vision to be a fun city with lots to do with a focus on exposure, city profile, visitation, economic outcomes and community engagement and participation.

In total, seven events took place throughout the year supported by Council as a funding partner:

- NZ Badminton Championships 2021
- Tainui Secondary Schools Kapa Haka Festival 2021
- Boon Street Art Festival 2021
- Balloons over Waikato 2022
- Waikato River Festival He Piko He Taniwha 2022
- The Great Kiwi Run and Walk Series 2022
- Matariki ki Waikato 2022

Theatres

We will invest with a range of partners through the Momentum Waikato Community Foundation in the delivery of a new international standard performing arts theatre (the Waikato Regional Theatre) for the Waikato region to be built in Hamilton Kirikiriroa.

2021-22 Highlights:

The Waikato Property Trust (owners of the new Theatre) have advised the overall project is tracking to plan with main building construction to begin by mid-2022 and opening in mid- 2024.

PARKS AND RECREATION

Parks and Recreation is about ensuring access to a wide range of recreational and leisure activities and attractive outdoor spaces for all Hamiltonians to enjoy. We want to provide activities and spaces that enhance the quality of life for our residents and visitors and keep Hamilton Kirikiriroa beautiful. We want to preserve indigenous flora and fauna, natural ecosystems and landscapes and to protect our lakes and rivers and meet our legal obligations for the preservation and management of reserve land.

DELIVERING ON OUR LONG-TERM PLAN

Parks (including community parks, natural areas, sports parks, streetscapes, and playgrounds)

One of the things making Hamilton Kirikiriroa a great place to live, work and play is the range of recreation facilities and open green spaces we have for the community to enjoy. We provide, operate, and maintain more than 200 parks and

reserves and associated assets across 1196 hectares in the city. These assets include recreational facilities such as playgrounds and play spaces like skate parks, natural areas and open spaces, sports parks, and community amenities such as public toilets.

Keeping the city beautiful is an important part of this activity and we do so with our street and park trees, gardens, and street plantings.

Our natural areas include indigenous bush areas, the riverbank reserve system, wetlands and lake margins and an extensive system of gullies throughout the city.

The focus for our parks and recreation activity is to make sure all Hamiltonians have good access to well-maintained parks, open spaces, and recreation facilities wherever they are in the city.

We are investing in this activity to make sure that the quality and breadth of the parks and recreation network keeps up with growth. This includes the development of new natural areas, sports parks, upgrades to drainage and irrigation on sports parks, upgraded and new play spaces which will be informed by community consultation.

Our Nature in the City Strategy has the vision "Nature thrives in Kirikiriroa/Hamilton and nurtures us wherever we are". Our focus will be on investing in the implementation of this strategy, which will include the improved maintenance of our existing gullies. The next 10 years will also see an increased investment in the restoration of our gully systems, including

improvements to paths and boardwalk as well as establish a biodiversity monitoring and reporting programme.

Indoor recreation

We support indoor recreation through the provision of the Te Rapa Sportsdrome, and partner with external agencies to support the provision of new facilities, such as the Rototuna Indoor Recreation Centre ("The Peak").

2021-22 Highlights:

Highlights of the play space programme include renewal of Mahoe Park neighbourhood playground, Nawton Skate Park receiving finalist placement for the Sports Waikato awards for Outstanding Active Space, and Council's confirmation of Claudelands as the site for the Magical Bridge fully accessible playground, the first of its kind in New Zealand.

Trust Waikato granted Council \$1 million towards the install of LED floodlighting facilities at five large parks across the city, tackling an 81-hour-per-week shortfall in field capacity. Project planning is underway and the first sports grounds to receive new lighting will be complete in time to support the FIFA Women's World Cup. The floodlighting will be installed at sports fields across Gower Park, Korikori Park, Galloway Park, Porritt Stadium, and Ashurst Park. By phasing the programme, three parks will be able to support FIFA's 2023 Women's World Cup.

The first year of the Nature in the City programme had several milestones including several appointments such as

natural area rangers and restoration advisors. These roles have increased capacity to connect with schools, corporate groups, and established community restoration groups. The Donny Park restoration project commenced physical work in May 2022 following a blessing event.

Community facilities

We provide community facilities throughout the city that offer places and spaces for community organisations and private providers to deliver a variety of services and activities to meet the needs of local communities. The facilities are a collection of centres, halls and heritage buildings providing a mix of bookable spaces and leased facilities. Council also leases buildings to community groups, including sheds/storage and changerooms.

2021-22 Highlights:

Construction began late November 2021 for the renewal of the front section of Fairfield Hall which was fire-damaged in 2019. The project will provide new fit for purpose facilities for the local community.

The Parks team continue to collaborate with Community and Social Development and community partners, Pukete Neighbourhood House and Te Papanui Enderley Community Trust, on facilities which will enable these groups to expand services provided and programmes offered to their communities.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: Our parks and the facilities in them are accessible.

Measure	2021-22 target	2021-22 result	2020-21 result
Percentage of households that have access to a neighbourhood park or open space within 500 metres walking distance.	Maintain or increase on previous year	83.71%	82.7%
What's behind the results			
Council's Open Space Plan recognises the importance of access to open space, with a priority to ensure it is accessible to everyone. Informed by best practice guidance and benchmarking against other New Zealand cities, our Open Space Provision Policy sets out the base-level supply required for a high-quality open space network in Hamilton Kirikiriroa. The development and official opening of Rototuna Sports Park and new housing development has increased the percentage of households within 500 metres walking distance from 82.7%			

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of Parks Survey respondents who are satisfied with the way they get to our city's parks.	Maintain or increase on previous year	80.77%	New Annual Report measure - no comparative data.
What's behind the results			
We want to ensure our parks and facilities are accessible to all, our annual survey allows us to understand and hear communities' view. 525 of the 650 respondents said that they are satisfied with the way they get to our parks rating it easy or very easy. The majority said it's easy because they live close by. When asked, what would make it easier for them to get there, the main themes were safer and connected walking routes to parks and safer and connected cycle routes to parks.			

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of Parks Survey respondents who agree the facilities in our parks and open spaces are easily accessible.	Maintain or increase on previous year	50%	New Annual Report measure – no comparative data.
What's behind the results			
<p>322 of the respondents agreed or strongly agreed that they can easily access everything they need when in a park and/or open space. When asked respondents said they would like increased access to:</p> <ul style="list-style-type: none"> • Rubbish bins • Shade • Toilets • Seating • Water fountains <p>The feedback from this survey and other will help form our future work programmes.</p>			

You can expect: The city's ecosystems and biodiversity are understood, protected, and restored.

Measure	2021-22 target	2021-22 result	2020-21 result
Provide a range of opportunities each year for the community to learn about, care for and restore nature.	At least two opportunities provided each year	Four opportunities	New Annual Report measure – no comparative data.
What's behind the results			
<p>We are supporting the city's ecosystem and biodiversity by providing a range of opportunities for the community to learn about and care for and restore nature. This year, the opportunities included:</p> <ul style="list-style-type: none"> • Eight talks in our natural areas held in conjunction with Go Eco. Subjects included: Bats in the city, Project Halo, epiphytes, and new migrant perspectives on restoration • Arbor Day planting at Waiwhakareke Natural Heritage Park. Across the 3 days of planting, approximately 400 volunteers, made up of schools, businesses, and the 			

- public, planted 14,000 native plants continuing the restoration work.
- April saw a nature in Kirikiriroa education talk was given to cubs from the Hillcrest Scouts group at Hammond Bush
- The Parks team also provided significant support to, two new community restoration groups, Glenview School who have begun education and restoration programme in connection with Stanford Park and Anglican Action who have commenced a restoration project within the Mangaonua gully.

Cemeteries and crematorium

We provide, manage, and maintain three cemeteries and one crematorium for burial and cremation services. As part of this management, we make burial records available to the public and protect our heritage cemeteries. The crematorium is a critical service to the Waikato region in the event of a pandemic or civil emergency. The cemeteries also serve as passive spaces of reflection and remembrance for the community.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: Hamilton Park Cemetery is a preferred provider of cremation services.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of cremations carried out at Hamilton Park Cemetery.	At least 1350	1425	New Annual Report measure – no comparative data.
What's behind the results			
With various changes to the Covid-19 Alert Levels and Traffic Light Frameworks, Cemeteries and Crematorium staff worked hard to ensure funeral directors had plenty of support throughout the year. This has been reflected in the number of funeral directors that have returned to Hamilton Park Cemetery from competitors.			

A green city | He taaone tiaki taiao

We want to do it right together, so our city will get better by the day, and we can leave a legacy we can all be proud of. We'll promote becoming a sustainable city by challenging the way we grow our city and how we live within our city. We love our environment and we're all committed to protecting it for future generations.

We embrace our individual and collective roles as kaitiaki (caretakers) of our land, water, and air. Together, we honour, enhance, and protect taonga (treasures) like the Waikato River, and our city's extensive and unique gully system.

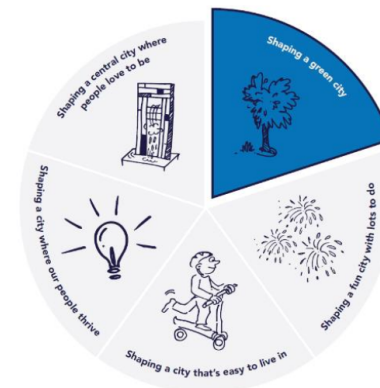
We are proud of our green, clean city and we're taking a thoughtful and city-wide partnership approach between businesses, organisations, and community groups to tackle how our city responds to climate change.

We need to look after what we already have by embracing the sustainable use of natural resources such as our water. And it's important we continue to minimise our impact on the land by leading the country in waste minimisation practices.

To deliver a green city we invest in the following:

- Water supply
- Water treatment and storage
- Water distribution

- Wastewater
 - Wastewater collection
 - Wastewater treatment and disposal
- Stormwater
 - Stormwater network
- Rubbish and recycling
 - Refuse collection
 - Landfill site management
 - Waste minimisation



Service performance | Paearu mahi ratonga

KEY: **Achieved** | **Not achieved**

You can expect: We'll reduce the carbon footprint of the city and build a city that is resilient to the effects of climate change.

Measure	2021-22 target	2021-22 result	2020-21 result
Reduction in greenhouse emissions footprint for Hamilton City Council.	Decrease in greenhouse emissions per head of population from previous year	0.055 tonnes per head of population	0.061 tonnes per head of population
What's behind the results			
Council's greenhouse gas emissions for 2021-22 were 9777 tonnes. At this stage the data includes estimates for non-urea nitrogen fertiliser (75 tonnes) and cattle (19 tonnes) and the gas and electricity use for June.			

WATER SUPPLY

Water Supply is about providing Hamilton Kirikiriroa residents and businesses with a reliable, high-quality, and safe treated water supply. We want to continue to meet our legislative requirements to deliver water supply services that are safe, healthy, and sustainable. We want to ensure we meet the current and future needs of communities with good-quality infrastructure.

DELIVERING ON OUR LONG-TERM PLAN

Water treatment and storage; and water distribution

We treat, distribute, and manage Hamilton's water supply. Raw water is drawn from the Waikato River into the water treatment plant, where it is treated to provide high-standard drinking water.

We operate, maintain, and enhance the water treatment plant, water storage reservoirs, pump stations, hydrants and pipelines and commercial water meters. Our water supply network services more than 53,000 households and 5500 commercial and industrial and rural premises. Water from

the city also supplies several thousand properties in the Waikato area and more than 100 properties in the Waipa area.

Monitoring and managing risks to the quality and safety of water is an important part of this service. We undertake planning to manage future capacity needs. Legally, we must ensure our water is used sustainably. We do this in many ways, including water restrictions when demand is high, encouraging residents to conserve our precious water resource, and investment in infrastructure to enhance monitoring and manage water usage better.

An important piece of work for us is preparing for potential changes to drinking water regulation and management arising from the establishment of Taumata Arowai, a new, dedicated water services regulator from July 2021. We will also continue to work with central Government as part of its proposed Three Waters Reform programme which is looking at alternative mechanisms for delivering three waters services

In line with our Water Conservation and Demand Strategy, we will continue implementing discrete water demand zones which help us identify areas where we are losing water. In turn, this helps us to target the replacement of pipeline infrastructure most likely to be leaking or at most risk of failure. We will also be concentrating on even better interactions with our customers including increasing our activities to keep them informed about the sustainable use and conservation of water and general water quality information.

Over the next 10 years, there are many key projects and initiatives to support the effective management of our water

supply. These involve a range of network capacity and management reviews, renewals, upgrades and increases in capacity to cater for growth. A capacity upgrade for our treatment plant will be needed to meet increasing demand from growth. This will also support our resilience during peak demand times to cope with potential unplanned asset failure.

2021-22 Highlights:

Smart Water launched its yearly campaign in November 2021. This year, we started the Smart Water campaign before summer kicked off, as the weather outlook over this period was hotter and drier than usual. After evaluating previous campaigns' feedback, this year Smart Water adopted an educational approach. To ease transition and increase compliance through periods of water restrictions, the campaign informed Hamiltonians ahead of time of pending changes to water alert levels. The campaign included pre-restriction road and pedestrian path signage with "save wai" and "save water," tying into the overarching slogan, "We save wai in the Waikato".

As part of our continued commitment to improve the performance of the water reticulation network, the Maeroa Reservoir received service upgrades to the roof, pump and outlet valves. The Maeroa Reservoir is critical to the city water supply to maintain the level of service, especially during summer peak demand periods.

We also continued to invest into the security of our reservoirs and the Waiora Treatment Plant with the final phase of

installation of CCTV and cardex access to these critical assets.

In May 2022, the Co-lab Laboratory was granted accreditation by IANZ (International Accreditation New Zealand) for analysing ammonia, nitrite, dissolved reactive phosphorus on the AQ400 discrete analyser. This allows us to test samples more efficiently, with more accuracy and with much lower costs. The analyser uses less sample and reagents to test; running it requires less hands-on staff time and can be run overnight; it produces results faster; the testing is more repeatable and accurate; and can be analysed to lower levels of quantification.

An outcome from the Department of Internal Affairs Three Waters stimulus funding programme has been the development and implementation of a mobile education hub resource. The purpose of this resource is to provide a hands-on educational experience for our community including schools, on how three water infrastructure works. It will reach many community groups, including industries such as building and development.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: The water we supply is safe to drink.

Measure	2021-22 target	2021-22 result	2020-21 result
The extent to which the Council's water supply complies with Part 4 of the drinking-water standards for bacteria compliance criteria.	Achieve compliance	Achieved compliance	Achieved compliance
The extent to which the Council's water supply complies with Part 5 of the drinking-water	Achieve compliance	Achieved compliance	Achieved compliance

standards for protozoa compliance criteria.

What's behind the results

This measure indicates whether the water we supply is safe to drink and hygienic to use. Based on an internal assessment, compliance was achieved.

There was a data discrepancy identified in April 2022 however, this has not impacted on bacterial compliance. This is because no water left the Waiora Treatment Plant therefore resulting in no risk of public consumption or use. Information was provided to Taumata Arowai to demonstrate that drinking water safety was not compromised. Taumata Arowai were satisfied with the response and corrective actions taken.

The New Zealand Drinking Water Standards, monitored by the Ministry of Health up until November 2021 and since November 2021 by Taumata Arowai, provide a recognised national standard for public safety. Drinking water supplied by the Council complies with agreed standards.

Under Taumata Arowai, reporting requirements are undergoing a period of change, with interim measures in place until reporting against the new Quality Assurance Rules, Drinking Water Standards and Aesthetic Values begins on 1 January 2023.

Taumata Arowai have indicated they will publish the first Drinking Water Regulation Annual Report in July 2022. This will re-examine 2020-21 compliance data from the Ministry of Health, along with notifications received by Taumata Arowai in November and December 2021 (i.e., will cover the period from 1 July 2020 to 31 Dec 2021).

The annual compliance reporting period will then be based on calendar year. The Drinking Water Regulation Annual Report 2022 will be published in early 2023. Reporting will be against existing Drinking Water Standards in 2022.

Based on an internal assessment of monitoring data and notifications in Hinekorako, Hamilton City Council expects to achieve full compliance for this period. During this time, we continue to follow all processes as outlined in the 2020-21 Drinking Water Assessor report.

You can expect: Our water network is managed in a way that minimise the loss of water.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of real water loss from the water network	No more than 16%	15.10%	15.2% (March 2021 to March 2022)

infrastructure in the city.

What's behind the results

We aim to provide an efficient and effective water supply. We achieve this by undertaking activities such as water leakage detection and maintaining our network of water pipes. This measure estimates how much water is lost from the system between the water treatment plant and the household or customer. High levels of water loss can indicate that the network is in poor condition or operating inefficiently.

Hamilton City Council is committed to a multi-year Water Loss Strategy as part of the Council's Water Master Plan.

One of the key objectives is to enable targeted leak detection and reduction. A majority of the demand management areas ("DMAs") have already been established with 3 remaining zones still to be completed. It is expected that as additional zones are implemented, and physical leakage detection undertaken, this figure will continue to decrease.

As a majority of Hamilton's water consumption is unmetered at the point of supply, a series of assumptions must be utilised to complete the HCC Water Balance.

Additional monitoring tools are being developed to gain greater certainty in the figures reported.

Results have a 95% confidence limit of +/- 22%.

You can expect: We will work with the community to sustainably manage the supply and use of water.

Measure	2021-22 target	2021-22 result	2020-21 result
The average use of drinking water per Hamilton Kirikiriroa resident, per day.	No more than 400 litres per resident, per day	338 litres	331 litres
What's behind the results			
<p>We provide a sustainable water supply, and this is achieved through efficient management of the water network and water conservation campaigns that educate the community on sustainable water use.</p> <p>The annual average volume of drinking water used per Hamilton Kirikiriroa resident of 338 litres per day, was slightly higher than the 331 litres from the previous year. This is despite some of the highest consumption days on record indicating the success of the water conservation and sustainable water use campaigns and programmes of work.</p> <p>We continue to focus on education and water management measures. The Smart Water website and other key social drivers will continue to provide information to our community to support the reduction of water consumption in our community.</p>			

You can expect: To be satisfied with the clarity, taste, odour, continuity, and pressure of the water supply.

Measure	2021-22 target	2021-22 result	2020-21 result
The total number of complaints received about drinking water clarity, taste, odour, pressure, flow or continuity of supply and Council's response to any of these issues.	No more than 5 complaints per 1,000 connections	6.13 complaints per 1000 connections	4.1 complaints per 1000 connections
What's behind the results			
<p>We provide water that is safe to drink and reliably supplied. This measure indicates customer and community satisfaction with the quality of the water. We received 380 complaints relating to drinking water about clarity, taste, odour, pressure, continuity of supply and complaints. In April there was an issue with an outlet</p>			

pipe at one of our reservoirs which impacted a large number of customers, resulting in a higher-than-average number of calls.

We will be working more closely with contractors who are working on or near critical water assets to minimise any unnecessary reactive impacts. We will also be reviewing how we communication with customers in the event of a large, unplanned water outages or pressure events. This will include optimizing digital tools such as Antenno and social media platforms.

You can expect: A timely response and a timely resolution if there is a problem with the water supply.

Measure	2021-22 target	2021-22 result	2020-21 result
The median attendance time for urgent call-outs from the time that the Council receives notification of the fault or unplanned interruption to the time that service	No more than 60 minutes	40 minutes	<p>July 2020 to March 2021: 35 minutes</p> <p>April 2021 to June 2021: 40 minutes</p>

personnel reach the site.			
The median resolution time of urgent call-outs from the time that the Council receives notification of the fault or unplanned interruption to the time that service personnel confirm resolution of the fault or interruption.	No more than 5 hours	2 hours	<p>July 2020 to March 2021: 2.3 hours</p> <p>April 2021 to June 2021: 2.4 hours</p>
The median attendance time for non-urgent call-outs from the time that the Council receives notification of the fault or unplanned interruption to the time that	No more than 5 days	8 days	<p>July 2020 to March 2021: 6 working days</p> <p>April 2021 to June 2021: 5 working days</p>

service personnel reach the site.			
The median resolution time of non-urgent call-outs from the time that the Council receives notification of the fault or unplanned interruption to the time that service personnel confirm resolution of the fault or interruption.	No more than 10 days	10 days	<p>July 2020 to March 2021: 8 working days</p> <p>April 2021 to June 2021: 8 working days</p>
What's behind the results			
Households and businesses rely heavily on water so it's important that we provide a timely response when something goes wrong. These measures indicate how quickly we respond to issues with the water supply and resolve the problem. A call-out to a household or business with no water supply is classified as urgent. Call-outs for other water supply matters, where water is still being delivered, are classified as non-urgent.			

We achieved our urgent call-out attendance and resolutions time targets as well as our non-urgent resolution time target. We did not achieve the median attendance time for non-urgent call-outs, with a result of 8 working days which exceeds the annual target of 5 working days. We experienced ongoing challenges with resourcing due to staff illness, and increased numbers of water supply service requests, staff focused on prioritising urgent water faults and new connections over non-urgent water faults. We have worked hard to improve our response times and our data quality over this year. We have implemented a new mobile work order system (Field inspector). As resourcing and new digital application use improves, management will continue to review and modify our plans and procedures to ensure improvements continue to be made across our water services.

WASTEWATER

Wastewater is about providing our city with reliable and sustainable wastewater services to protect both the health of our people and our waterways. We want to continue to provide a service to collect, treat, and dispose of wastewater in a safe, healthy, and sustainable way. This includes ensuring we meet the current and future infrastructure needs of our communities.

DELIVERING ON OUR LONG-TERM PLAN

Wastewater collection; and wastewater treatment and disposal

Wastewater drains from showers, baths, sinks, washing machines, dishwashers, and toilets, and is collected and transferred through a network of pipes and pump stations to the Pukete Wastewater Treatment Plant. Wastewater from commercial and industrial premises also feeds into this network.

At the wastewater treatment plant, wastewater is thoroughly treated before being discharged into the Waikato River.

Solid waste (biosolids) removed as part of the treatment process is also treated on site and then composted for reuse. The wastewater network services approximately 53,000 households and 5500 commercial and industrial premises. The network includes the wastewater treatment plant, pump stations and pipes.

Over the 2021-31 Long-Term Plan period we will be undertaking several resilience, reliability, and growth-based projects. These will look to ensure the operational, structural, and seismic integrity of the wastewater network and treatment plant assets.

We anticipate we will need to comply with increased legislative and regulatory requirements in terms of existing assets and for planned urbanisation as the city grows. To meet these requirements, we'll also be replacing ageing assets which will provide greater reliability and efficiency and allow us to maintain our level of service as we cater for growth. We plan to re-consent the treatment plant and increase its capacity along with that of selected pump stations.

2021-22 Highlights:

Our teams continue to improve the performance of our Wastewater Treatment Plant. As part of improving our compliance programme, the Struvite Control system was brought online at the Pukete Wastewater Treatment Plant in December 2021. This system will help eliminate any

unauthorised discharges to the Waikato River because of blockages in the wastewater plant infrastructure. Staff have also been reviewing an alternative application which monitors trade waste that is bought into the Wastewater Treatment Plant. This application is an online application that provides real time data to the Wastewater Treatment Plant operators about the types of waste approved Tanker Waste drivers are disposing of at the Plant. This review ensures the plant is kept safe from any unknown contaminants that may disrupt the performance of the Treatment Plant's bioprocess.

The Pukete WWTP Septage Reception Facility upgrade was completed. The cost of this upgrade was over \$1.2 million dollars. The new facility will allow better tracking of waste by the trade waste team, be able to accommodate more than one tanker at a time and improve monitoring of septage discharge. These benefits will remove the shock loading to the waste water treatment process, enable a fair cost recovery system which can be established by measured discharge volume and quality as well as having sufficient storage capacity, spillage capture structure and odour control system to minimise the waste spillage risk and protect the environment.

The first phase of Pukete 3 has been completed. An additional bioreactor, clarifier, interstage and RAS pump stations have been constructed. The new bioreactor will enable improved nitrogen removal which in turn works towards improving the wellbeing of the Waikato River. A new chemical storage and dosing facility has also been constructed and commissioned.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: Our wastewater system is designed and maintained to minimise harm to the community and environment.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of overflows in dry weather.	No more than 4 overflows per 1,000 connections	0.70 overflows per 1000 connections	0.9 overflows per 1000 connections
What's behind the results			
Our wastewater system is designed, operated, and maintained in a way that aims to minimise the risk of harm to the community and environment. This measure indicates how well the network operates.			
The total number of dry weather overflows for the year was 43. This equates to 0.70 dry weather overflows per 1000 connections, which is well within this service measure of no more than 4 dry weather overflows per 1000 connections.			

You can expect: We operate and maintain the wastewater system to minimise odour and blockages.

Measure	2021-22 target	2021-22 result	2020-21 result
The total number of complaints received about sewage odour, system faults or blockages and responses to issues raised with Council's wastewater system.	No more than 20 complaints per 1,000 connections	14.18 complaints per 1000 connections	12.41 complaints per 1000 connections
What's behind the results			
This measure indicates customer and community satisfaction with the quality of the wastewater system. The number of complaints provides an indication of the quality of the service provided. This measure also provides data that highlights problems requiring			

attention, such as the need for maintenance, renewals, upgrades, or new infrastructure.

We received 870 complaints relating to the performance of the wastewater system. Common themes are blockages, odour, missing lids, and spills.

You can expect: We operate and maintain the wastewater system to minimise the impact on the environment.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of abatement notices received in relation to resource consents for discharge from the wastewater system.	No more than 1 abatement action	0 abatement notices	0 abatement notices
The number of infringement notices, enforcement orders and	0 infringement, enforcement, or	0 abatement notices	0 infringement, enforcement, or

convictions received in relation to resource consents for discharge from the wastewater system.	conviction actions		conviction actions
What's behind the results			
<p>We have a resource consent issued by Waikato Regional Council that sets quality standards for the water discharged from the Pukete wastewater treatment plant into the Waikato River. This measure indicates if we are operating within our resource consent conditions and the requirements of the Resource Management Act and how well we are managing the environmental impacts of the city's wastewater system.</p> <p>In September 2021, Waikato Regional Council, filed charges in the District Court against Hamilton City Council in relation to an unauthorised wastewater discharge into a tributary of Te Awa o Katapaki stream from the wastewater network in Delia Court. Hamilton City Council entered an early guilty plea and in June 2022. We have not received confirmation of a conviction from the event under section 15(1)(a) of the Resource Management Act.</p> <p>No abatement notices were received.</p>			

You can expect: A timely response and resolution if there is an urgent problem with the wastewater system.

Measure	2021-22 target	2021-22 result	2020-21 result
The median attendance time for call-outs from the time that the Council receives notification of the fault or unplanned interruption to the time that service personnel reach the site.	No more than 60 minutes	46 minutes	<p>July 2020 to March 2021: 19 minutes</p> <p>July 2020 to March 2021: 36 minutes</p>
The median resolution time for call-outs from the time that the Council receives notification of the fault or unplanned interruption to the time that service	No more than 5 hours	2 hours	<p>July 2020 to March 2021: 2.4 hours</p> <p>July 2020 to March 2021: 2 hours</p>

personnel confirm resolution of the fault or interruption.			
What's behind the results			
<p>This measure indicates how quickly we attend to issues when there is a problem with the wastewater system, and how quickly we resolve the problem.</p> <p>We achieved our attendance and resolutions time targets for wastewater faults or interruptions. As resourcing and new digital application use improves, we will continue to review and modify our management plans and procedures to ensure improvements continue to be made across our three water services.</p>			

STORMWATER

Stormwater is about providing our city with services that protect people and properties from flooding and manage the quality of our stormwater. We want to continue to maintain stormwater services that improve, promote, and protect public health. This includes protecting and enhancing the Waikato River and minimising the effects of stormwater on the environment.

DELIVERING ON OUR LONG-TERM PLAN

Stormwater network (includes collection, conveyance, treatment, and discharge services)

The stormwater system consists of pipes, ponds, wetlands, and open watercourses, which collect and release rainwater into the city's streams, lakes, and Waikato River.

We operate and maintain the stormwater infrastructure, replace aging infrastructure, and build new infrastructure. To meet our legal obligations to minimise the effects of

stormwater on the environment, we treat and discharge stormwater in various ways.

Through our comprehensive master planning activities, we'll be working towards improving the resilience, sustainability, and compliance of the stormwater network over the next 10 years.

We anticipate we will need to comply with increased legislative and regulatory requirements in terms of existing assets and for planned urbanisation as the city grows.

To meet these requirements, we'll be focusing on establishing stormwater infrastructure in greenfield areas, erosion control works, retrofitting and new treatment devices in brownfield areas and continuing thorough catchment management planning.

2021-22 Highlights:

Riparian planting and gully programmes are an important part of stormwater management. Projects that were targeted for 'Project Watershed' Community Plantings were delayed due to COVID -19 restrictions limiting engagement with community groups at critical periods.

The plants allocated were planted in designated sites as access and restrictions allowed, and some plants were diverted to other areas requiring attention or where site preparation favoured planting in the reserves network. Most plants were planted in gully areas with individual residents or smaller community groups members rather than larger 'Community Group' event.

Planting completed in 2021-22 included the following sites:

- Mangaonua Esplanade (Mangaonua Gully system) - 300 plants
- Mangaiti Park (Kirikiriroa Gully system) - 1350 plants and Resident Requests Mangaiti park areas 2750 plants and 100 Flax/harakeke to Mangaiti Group
- Te Manatu Park (Kirikiriroa Gully system) - 405 plants with Rototuna School
- Edgecumbe Park (Waitawhiriwhiri Gully system) diverted from Sandford Park - Mangakotukutuku Gully Area) - 300 plants with local group Manga Waitawhiriwhiri Kaitiaki (Te Kopa)

Council released a new online tool 'Floodviewer' to display best available flood data to the public in December 2020 and over the last 12 months have added flood mapping from Te Awa O Katapaki (October 2021), Te Rapa (December 2021) and Waitawhiriwhiri (April 22). Mapping for Kirikiriroa is now underway.

A project team including members from teams across Council and external consultants have developed an on-lot stormwater device process.

This has resulted in a pilot study being undertaken to map, review and assess on lot stormwater management devices across Hamilton Kirikiriroa. The process has been developed to ensure that the intended water quality and quantity outcomes are realised over the lifecycle of private assets and provide assurance to WRC that these private assets are providing environmental protection in accordance with network discharge consent conditions.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: The stormwater system is designed and maintained to minimise the likelihood of stormwater entering habitable buildings.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of flooding events that occur within the city. *	No more than 1 flooding event	1 flooding event	No flooding events
For each flooding event, the number of habitable floors affected.*	No more than 1 per 1,000 properties	0.00 per 1000 properties	No flooding events
What's behind the results			
The storm water system is designed and maintained to minimise the likelihood of storm water entering habitable buildings. This measure indicates the number of flooding events that have occurred in the city impacting on habitable floors. The definition of a flooding event means an overflow of stormwater from the stormwater system that enters a habitable floor.			

Hamilton experienced one flooding event in March 2022 with water entering a habitable floor.

You can expect: Council will operate and maintain the stormwater system to minimise the impact on the environment.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of abatement notices related to the management of the stormwater system.	No more than 1 abatement action	0 abatement notices	0 abatement notices
The number of infringement notices, enforcement orders and convictions related to the management	0 infringement, enforcement, or conviction actions	0 abatement notices	0 infringement, enforcement, or conviction actions

t of the stormwater system.			
What's behind the results			
<p>We hold a resource consent that requires us to avoid or minimise pollution in the city's waterways. We monitor the quality of storm water discharge by taking samples from catchment areas across the city. These measures indicate if we are operating within the conditions of our resource consent.</p> <p>No abatement or infringement notices nor enforcement or conviction actions were received.</p>			

You can expect: A timely response if there is a problem with the stormwater system or flooding of a habitable building.

Measure	2021-22 target	2021-22 result	2020-21 result
The median response time, from the time that we receive notification to the time that our service personnel reach the site of the flooding event.	No more than 60 minutes	68 minutes	No flooding events

What's behind the results

This measure indicates how fast we respond when there is an issue with the stormwater system. This measure reports on the median response time, from the time that we received notification to the time that our service personnel reach that site of the flooding event.

A new customer request management system has been introduced. Process improvements to respond to stormwater flooding are being actively explored to enable quicker response times by service personnel

You can expect: We provide a reliable and effective stormwater system that the community is satisfied with.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of complaints received about the performance of the stormwater system.	No more than 10 complaints per 1,000 properties connection	15.74 per 1000 properties	14.21 complaints per 1,000 properties
What's behind the results			
The number of complaints received indicates the quality of service we are providing. It also gives us information about issues with the storm water system and tells us how satisfied customers are with the way we respond to requests to fix problems. We received 976 complaints in relation to the performance of the storm water system. Significant wet weather events have been a major contributor to this.			

RUBBISH AND RECYCLING

Rubbish and Recycling is about protecting the health of Hamiltonians and the environment by providing a reliable kerbside rubbish and recycling collection service and promoting waste minimisation and resource recovery.

We want to encourage and support waste reduction, reuse and recycling through education programmes, and the right infrastructure and services.

DELIVERING ON OUR LONG-TERM PLAN

Refuse collection (refuse and recycling)

We are responsible for the kerbside collection and safe management of domestic rubbish, recycling, and litter. We provide rubbish and recycling collections to residential properties in the city (excluding the city centre) on alternate weeks.

We own the Transfer Station, Recycling Centre, and the green waste composting facilities at the Hamilton Organic Centre. The operation of these facilities is contracted to privately owned businesses. Planning for new or

reconfigured infrastructure to support projected growth of the city will be important as this will enable us to increase the effectiveness of our resource recovery at solid waste sites.

Landfill site management

As we no longer operate a landfill, all rubbish is transported to Hampton Downs landfill. We continue to monitor and manage several landfill sites that are now closed.

Waste minimisation

We work hard to minimise waste and to encourage more recycling and reuse through education programmes and promoting waste minimisation. Effective and efficient waste minimisation is a requirement of all councils under a range of legislation.

We will continue to implement our Waste Management and Minimisation Plan which includes waste minimisation education, new partnerships and accessing of relevant grants.

We provide these services to protect people's health and our environment by minimising the production of rubbish and promoting recycling and reuse. Effective rubbish and recycling activities are essential for a healthy community and thriving community.

By reducing our resource consumption and reusing products, we can minimise the amount we need to recycle or dispose of and ultimately the rubbish we generate.

Landfill is the most common method of disposing of rubbish in Hamilton Kirikiriroa, as it is elsewhere in New Zealand. Dealing with rubbish this way is problematic because of the need to find suitable land and the potential adverse environmental effects to soil, air, and waterways.

The best way to reduce the need for new landfill sites is to decrease the amount of waste we need to dispose of by reducing the volume of waste we produce, purchasing low waste products and diverting waste for reuse, recycling, and recovery.

Closed landfill sites can potentially have negative effects on the environment and public health. To mitigate these effects, we monitor gas and leachate at closed landfill sites and manage these sites within the requirements of our resource consents.

We manage collection contracts and comply with our Waste management and Minimisation Bylaw to minimise the likelihood of these events occurring.

2021-22 Highlights:

Council has been sharing with community groups the compost, dubbed 'Tronpost', made from the 5.7 million tonnes of Hamilton's food waste collected in the first 12 months of the new service. To date, Tronpost has been provided to groups such as Progress to Health for their community garden at Caro Park and to Te Papanui Enderley Community Centre for the development of raised garden beds. We will continue to share the compost with community groups along with promoting the use of the food scraps bins

to lift our bin presentation rates and increase the amount of waste diverted from landfill.

We are continuing to educate the community about waste minimisation via our Fight the Landfill website, and in the new Education Room for schools and community groups at the Materials Recovery Facility (where Hamilton's recycling goes). The Education Room is a dedicated space for groups to learn about the importance of reducing, reusing, and recycling waste correctly, which will encourage diversion rates across the city. Increasing diversion of waste from landfill will help to reduce emissions.

Ongoing relationships with a network of over 30 stakeholders within the local construction and demolition industry has been established. A dedicated Building and Development Waste page has also been created on the Fight the Landfill website. This includes a toolkit, waste calculator, resources, and guidelines to support our stakeholders on their waste management and minimisation journey.

Service performance measures:

KEY: **Achieved** | **Not achieved**

You can expect: We will promote and encourage waste reduction, reuse, and recycling.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of waste recovered for recycling through the kerbside collection.	At least 45%	50.93%	51.2%
What's behind the results			
We promote waste reduction, reuse, and recycling. This measure indicates the effectiveness of our Waste Minimisation and Education Programme. The kerbside diversion rate for the year to date is 50%, despite recycling and food waste not being processed during the two weeks of COVID-19 Alert Level 4 in August 2021 and no food collection in March and part of April 2022 due to illnesses and continued COVID-19 restrictions.			

You can expect: We will promote and encourage waste reduction, reuse, and recycling.

Measure	2021-22 target	2021-22 result	2020-21 result
The amount of waste received at Council-operated waste facilities that is diverted from landfill.	At least 16,000 tonnes per annum.	13,939 tonnes	13,119 tonnes
What's behind the results			
This measure indicates the effectiveness of our Waste Minimisation and Education Programme. Only 573 tonnes of waste were diverted in August 2021, which is reflective of the additional restrictions that were required under COVID-19 Alert Level 4. An upgrade of the infrastructure around recycling drop-off points at the Refuse Transfer Station has occurred and an upgrade of the reuse store has commenced. The introduction of new diversion streams of concrete and treated wood has occurred to help move the transfer stations towards achieving this target.			

You can expect: We will promote and encourage waste reduction, reuse, and recycling.

Measure	2021-22 target	2021-22 result	2020-21 result
The percentage of waste recovered for recycling through HCC owned facilities.	At least 30%	42.58%	New Annual Report measure. No comparative data.
What's behind the results			
<p>This measure demonstrates the progress at Council facilities with waste recovery for recycling. The percentage of waste recovered for recycling from Council owned facilities has been consistent during the year and consistently above target.</p> <p>The figures reported do not currently include cardboard recycling due to the service being performed by a different contractor than the rest of the refuse and recycling services. Work is being undertaken to ensure that these cardboard figures can be reported on in the future, further increase the percentage of waste recovered for recycling.</p>			

You can expect: We will collect your rubbish and recycling.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of valid missed collections of kerbside rubbish, food waste and recycling	0 months with greater than 110	12.00	New Annual Report measure. No comparative data.
What's behind the results			
<p>We aim to provide a reliable kerbside rubbish and recycling collection to stop rubbish and recycling becoming a health risk and to keep the streets tidy. Covid-19 restrictions and staff shortages due to illness have impacted on the number of missed collections. This is not considered an accurate reflection of our business-as-usual kerbside service levels.</p> <p>The overall trend for missed collections has been downwards since the start of the service, but we are still above the target of 110 missed collections per month. This year the contractor emptied 4,415,211 bins and missed collecting 4,736 bins, that is a clearance rate of 99.89% for the year.</p> <p>Discussions are being held with the contractor on the rigidity of the service they are currently providing and</p>			

what can be done to improve the levels of missed collections.

You can expect: A timely response if there is a problem with rubbish and recycling.

Measure	2021-22 target	2021-22 result	2020-21 result
The number of valid missed collections of kerbside rubbish, food waste and recycling not resolved by the end of the business day following the initial report.	0 months with greater than six	3.00	New Annual Report measure. No comparative data.
What's behind the results			
We aim to resolve missed collections in a timely manner. On average of 40 missed collections per month were not completed within the required timeframe. The targeted service level has not been achieved due to resourcing issues and COVID-19 delays experienced by the Contractor. Work is being undertaken with to reduce the number of missed collections resolved outside the required timeframe.			

Council Report

Item 10

Committee: Finance Committee

Date: 23 August 2022

Author: Tracey Musty

Authoriser: David Bryant

Position: Finance Director

Position: General Manager People and Organisational Performance

Report Name: PWC Internal Audit Contract

Report Status	<i>Open</i>
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Purpose - *Take*

1. To seek approval from the Finance Committee for a one-year extension to the PricewaterhouseCooper (PwC) Internal Audit contract.

Staff Recommendation - *Tuutohu-aa-kaimahi*

2. That the Finance Committee:
 - a) receives the report; and
 - b) approves a one-year contract extension with PwC for the provision of Internal Audit services from 1 June 2022 to 30 June 2023.

Executive Summary - *Whakaraapopototanga matua*

3. Council has had a 3+1+1 year contract with PwC to provide Internal Audit services to Hamilton City Council.
4. The contract term ended in June 2022.
5. Due to the workload impacts of COVID-19 on the Finance team this contract is yet to go to tender.
6. Staff propose a further one-year extension to the PwC contract to allow time to go to market and retender for Internal Audit services.
7. Approval from the Finance Committee is required as the total term of the contract would be six years, which is beyond the delegated financial authority of the Chief Executive.
8. If the Finance Committee did not approve the one-year extension to the PwC contract, any Internal Audit services provided to Council would be completed on a month-by-month basis until a new contract was tendered and finalised.
9. Staff consider the matters in this report have low significance and that the recommendations comply with Council's legal requirements.

Discussion - *Matapaki*

10. In 2017 Hamilton City Council awarded PwC a contract to provide Internal Audit services to Council.
11. The purpose of Internal Audit services is to review the internal control environment within Hamilton City Council and provide assurance to management and governance, via the Strategic Risk and Assurance Committee, that these internal controls are adequate to safeguard the assets of Council.
12. This activity includes audit planning, completing audits on agreed topic areas, and reporting findings including recommendations for improvement.
13. The contract had an initial term of 3 years, followed by two right of renewals for an additional year.
14. The contract term ended in June 2022.
15. Due to the workload impacts of COVID-19 on the Finance team this contract is yet to go to tender.
16. Staff propose a further one-year extension to the PwC contract to allow time to go to market and retender for Internal Audit services.
17. Approval from the Finance Committee is required as the total term of the contract would be six years, which is beyond the delegated financial authority of the Chief Executive.
18. If the Finance Committee did not approve the one-year extension to the PwC contract, any Internal Audit services provided to Council would be completed on a month-by-month basis until a new contract was tendered and finalised.

Financial Considerations - *Whaiwhakaaro Puutea*

19. The annual cost of the Internal Audit contract with PwC is \$150k. The cost of Internal Audit services is a regular operating activity and is funded within Council's Long-Term Plan.

Legal and Policy Considerations - *Whaiwhakaaro-aa-ture*

20. Staff confirm the staff recommendations comply with Council's legal and policy requirements.
21. There are no specific legal implications related to the Committee making a decision on this contract extension.
22. Staff have also considered the key considerations under the Climate Change Policy and have determined that an adaptation assessment and emissions assessment is not required for the matter(s) in this report.

Wellbeing Considerations - *Whaiwhakaaro-aa-oranga tonutanga*

23. The purpose of Local Government changed on the 14 May 2019 to include promotion of the social, economic, environmental and cultural wellbeing of communities in the present and for the future ('the 4 wellbeings').
24. The subject matter of this report has been evaluated in terms of the 4 wellbeings during the process of developing this report as outlined below.
25. The recommendations set out in this report are consistent with that purpose.
26. No social, economic, environmental or cultural considerations were identified in relation to the decision being sought from this report.

Risks - *Tuuraru*

27. Staff do not believe there is any risk in not extending the contract however recommend the extension is approved to ensure a consistent contractual framework for internal audit services remains in place.

Significance & Engagement Policy - *Kaupapa here whakahira/anganui***Significance**

28. Staff have considered the key considerations under the Significance and Engagement Policy and have assessed that the recommendation(s) in this report has/have a low level of significance.

Engagement

29. This matter is related to the mechanics of internal management of the organisation therefore the views of the community are not deemed to be required.
30. Given the low level of significance determined, the engagement level is low. No engagement is required.

Attachments - *Ngaa taapirihanga*

There are no attachments for this report.

Resolution to Exclude the Public

Section 48, Local Government Official Information and Meetings Act 1987

The following motion is submitted for consideration:

That the public be excluded from the following parts of the proceedings of this meeting, namely consideration of the public excluded agenda.

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution follows.

General subject of each matter to be considered	Reasons for passing this resolution in relation to each matter	Ground(s) under section 48(1) for the passing of this resolution
C1. Confirmation of the Finance Committee Public Excluded Minutes of 17 May 2022) Good reason to withhold) information exists under) Section 7 Local Government) Official Information and) Meetings Act 1987)	Section 48(1)(a)
C2. Report on overdue debtors as at 30 June 2022 and Debt write-offs 2021/22		
C3. Information Services - Contract Renewal and Contract Authority Transfer		
C4. Information Services - Lagom Contract Extension (CON00000899/2021)		
C5. Fleet Contracts		
C6. Borman Horsham Down Roads Construction - Contract Award		
C7. FMG Stadium Waikato Lighting Renewal Project Contract 1018B/2021		
C8. Facilities Plumbing Maintenance Service Contract 1340/2022		
C9. Facilities Building Renewals and Improvements Contract		
C10. Facilities Maintenance Contracts		
C11. Hamilton Gardens Visitor Precinct Construction Contract		
C12. Sports Park Flood Lighting and Safety Lighting (Stages 2 & 3 of 3) Contract Award		

This resolution is made in reliance on section 48(1)(a) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by Section 6 or Section 7 of that Act which would be prejudiced by the holding of the whole or relevant part of the proceedings of the meeting in public, as follows:

Item C1.	to prevent the disclosure or use of official information for improper gain or improper advantage	Section 7 (2) (j)
Item C2.	to protect the privacy of natural persons to maintain the effective conduct of public affairs through protecting persons from improper pressure or harassment	Section 7 (2) (a) Section 7 (2) (f) (ii)
Item C3.	to enable Council to carry out negotiations	Section 7 (2) (i)
Item C4.	to enable Council to carry out negotiations	Section 7 (2) (i)
Item C5.	to enable Council to carry out commercial activities without disadvantage	Section 7 (2) (h) Section 7 (2) (i)
Item C6.	to enable Council to carry out negotiations to enable Council to carry out commercial activities without disadvantage	Section 7 (2) (h) Section 7 (2) (i)
Item C7.	to enable Council to carry out negotiations to enable Council to carry out commercial activities without disadvantage	Section 7 (2) (h) Section 7 (2) (i)
Item C8.	to enable Council to carry out negotiations to enable Council to carry out commercial activities without disadvantage	Section 7 (2) (h) Section 7 (2) (i)
Item C9.	to enable Council to carry out negotiations to enable Council to carry out commercial activities without disadvantage	Section 7 (2) (h) Section 7 (2) (i)
Item C10.	to enable Council to carry out negotiations to enable Council to carry out commercial activities without disadvantage	Section 7 (2) (h) Section 7 (2) (i)
Item C11.	to enable Council to carry out negotiations to enable Council to carry out commercial activities without disadvantage	Section 7 (2) (h) Section 7 (2) (i)
Item C12.	to enable Council to carry out negotiations to enable Council to carry out commercial activities without disadvantage to enable Council to carry out negotiations	Section 7 (2) (h) Section 7 (2) (i)