

**Elected Member Briefing – 11 March 2020
Committee Room 1**

Time	Topic	Presenter(s)	Open / Closed	Time Req'd (mins)
9.30am	Nature in the City Strategy – briefing on strategy development process (Community Committee)	Amanda Banks and Alistair McCullough	Open	60
10.30am	Infrastructure Alliance Contract/Process Road Maintenance & Renewals Contract Extension (Infrastructure Operations Committee)	Jason Harrison	Open	45
MORNING TEA 11.15am				
11.30am	Central Business District (CBD) 2 Hour Free on street parking trial / Parking objectives and Guiding Principles (Infrastructure Operations Committee)	Jason Harrison	Open	60
12.30pm	City Safe Suburban Response Team Review (Infrastructure Operations Committee)	Kelvin Powell	Open	30
MEETING ENDS 1.00pm				

Nature in the City Strategy

11 March 2020



Why we are doing this

- LIBS provided some clear priorities for restoration work and community approaches
- Council resolved to develop a Council Biodiversity Strategy
- A broader conversation about the value of nature is needed



Photo credit: David Wheadon



Where we're at now



Where we could be

Waiwhakareke Arbor Day





We suggest taking an investment approach



Photo credit: Gerard Kelly

School planting, 2016



Suggested scope of the strategy

- In scope
 - A vision for nature in the city and set of strategic outcomes
 - An outline of current state
 - An assessment of current data and information and strategic alignment
 - Strong community voice
- Out of scope (but developed in tandem)
 - Funding and resourcing to deliver the strategy
- Timeline – by end of calendar year

Suggested community engagement approach

- Use the information we already have
- Go where people already are
- Talk to unusual suspects
- Community connection events
- Check in with elected members

An aerial photograph of a park area with a river, trees, and buildings, taken during sunset. The sun is low on the horizon, casting a warm glow over the scene. The river flows through the park, and there are several buildings and structures visible. The text is overlaid on the top left of the image.

Road Maint. & Renewals Contract Extn. Infrastructure Alliance (Contract 12080)

11 March 2019
(D-3255391)



Briefing Purpose

1. Update Elected Members on the current contract model
 - The pre-cursor to the current model & the case for change
 - Our current model & its benefits
 - Risks associated with our current model (& how they are managed)
 - Performance to date
2. What recommendations staff are proposing (to Infrastructure Operations Committee 16 April 2020)
3. Is there any guidance from Elected Members

Pre-cursor to the current model & the case for change

- Council's road maintenance and renewals activities were delivered under 13 different contracts
- Under this arrangement there were rigid constraints about how work was delivered, by whom (under which contract), which required extensive co-ordination if multiple contractors were required to deliver work activities in the same location / area.
- Changes to the scope of contract works meant that variations and / or lost of profit claims were potential risks to Council.
- If Council's budgets were constrained there were limitations on how budgets could be optimised over 13 different contracts

Our current model (& benefits) -1/2

- Collaborative Working Agreement (CWA) – an unincorporated joint venture between Council and Downer New Zealand known as the Infrastructure Alliance (IA).
- This model moves away from the traditional contract model of master/servant to a collaborative style of working.
- Both Council and Downer have assigned staff to work in the IA
- The contract works on a cost plus basis within budgets assigned by Council

Our current model (& benefits) – 2/2

- Contract period was an initial award of 3 years 9 months, with a right of renewal for a further two 3 year periods at the discretion of Council.
 - Commenced 1 October 2013
 - First 3 year renewal period awarded (1 July 2017)
 - Staff are seeking award of the second (& last) 3 year renewal period (1 July 2020)
- This model provides flexibility to allow adjustments to the scope and priority of road maintenance and renewal work programme to work within budgets.
- This model also provides a platform for trialling / implementing innovations, and identified opportunities for improvements.

Risks associated with our current model (& how they are managed) – 1/2

Local Supply Chain

- Currently supply chain partners and subcontractors make up approximately 40% of the total expenditure of the IA
- There are contracting opportunities outside the collaborative working arrangement (examples in our minor works contract, bus shelter renewal programme, and capital works programme)

Opportunities for New Suppliers

- The IA has a procurement policy that sets out how they procure new suppliers when opportunities arise

Risks associated with our current model (& how they are managed) – 2/2

Achieving value for Money

- Engagement of an independent auditor to provide due diligence and probity services, specifically with regards to annual financial, commercial performance, and operations of the IA
- Quarterly review of IA performance against set Key Result Areas
- Monthly review of financial expenditure against pre-agreed budgets

Maintaining Agreed Levels of Service

- Achieving the levels of service as set out in the 10 Year plan and the Transportation Activity Management Plan form key measures against which the IA report their performance

Performance to date – 1/2

- The challenge for our team (IA) is adequately maintaining our existing roading assets ensuring the average condition of these assets don't decline prematurely.
- 10 Year Plan KPIs – As reported to Finance Committee (11 February 2020)

Measure	2019/20 Target	YTD Results	Forecast year-end results
The average smooth travel exposure rating across the sealed road network	At least 86% smooth travel exposure	Data next expected in June 2020	
The percentage of Hamilton's sealed local road network that is resurfaced each year	At least 4%	0.5%	On track to achieve target

Performance to date – 2/2

Measure	2019/20 Target	YTD Results	Forecast year-end results
The percentage of footpaths that fall within the service standard for the condition of footpaths as set out in the Transport Activity Management Plan	At least 97% smooth travel exposure	Data next expected in June 2020	
The percentage of customer service requests relating to roads and footpaths responded to within five working days	At least 96%	97.19%	On track to achieve target

Proposed Staff Recommendations ...

... to the Infrastructure Operations Committee (16 April 2020):


- Approves the final three year extension of this contract
- Approves an increase of \$100,000,000 in the Approved Contract Sum (**NB:** Final figure to be confirmed in the Staff Report)
 - 2020/21 = \$33,000,000 (incl. variation)
 - 2021/22 = \$33,500,000 (incl. variation)
 - 2022/23 = \$33,500,000 (incl. variation)
- Instructs staff to report back to the Infrastructure Operations Committee by 30 June 2021 on the preferred procurement model for delivering the City's Transportation Corridor maintenance and renewal activities from 1 July 2023 onwards

FURTHER INFORMATION

Hamilton City Council
Garden Place, Private Bag 3010, Hamilton

 /HamiltonCityCouncil

 @CouncilHamilton

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hamilton.govt.nz



Access Hamilton

Parking principles

15 March 2019

Council Resolution

- 23 Oct 2018 Growth and Infrastructure Committee requested staff prepare principles for a Hamilton City Parking Management Plan to be presented to Growth and Infrastructure Committee by April 2019, noting the following:
 - i . that it will provide a cohesive whole of city approach to parking which would include CBD fringe and key non CBD area parking;
 - ii. that the CBD fringe revenue could be used to subsidise a Free Youth (<18 years) Concession fare for bus services in Hamilton City;
 - iii. progress will be reported back to the Growth and Infrastructure Committee as a part of the Access Hamilton Update; and
- iv. that recommendations from the Hamilton City Parking Management Plan will be considered as part of the 2019/20 Annual Plan Citywide Parking Management Plan

Access Hamilton Strategy

- The Access Hamilton Strategy is Hamilton's view of what the transport network needs to deliver to achieve the city's overarching purpose – to improve the wellbeing of Hamiltonians
- To achieve the vision we have to identify principles and priorities which guide how we will fund and deliver programmes of work
- Work has commenced in some areas; Councillor workshops are being developed to progress this thinking.
- This briefing is to introduce the parking principles to the stage they reached last term

VISION

Hamilton's transport network enables everyone to connect to people and places in safe, accessible and smart ways.

PURPOSE STATEMENT

To improve the health and wellbeing of Hamiltonians by ensuring the transport network supports good travel choices that are safe, easy and connected.

OUTCOME AREAS



Area Specific Parking Precinct Plans

Precincts		Areas
Central City	CBD Fringe	Sportsfields – Citywide School Zones – Citywide Afterhour Callouts - Citywide
Frankton	Hospital	
Hamilton East	University	
Chartwell	Te Rapa	

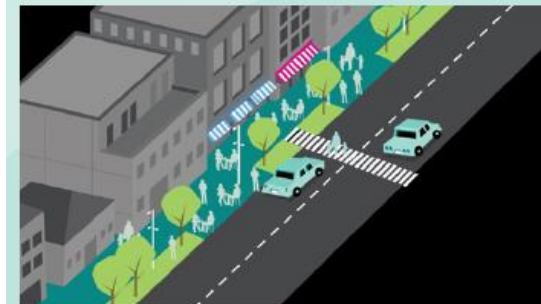
NB: Other precincts &/or areas may be added from time to time, as required

End result – is yet to be determined

- An Example -
Christchurch
Suburban
Parking Policy



	Commercial Areas	Residential Areas	Other Areas (such as Industrial)
1st priority	Safety	Safety	Safety
2nd priority*	Movement and Amenity	Movement and Amenity	Movement and Amenity
3rd priority	Mobility Parking	Mobility Parking	Mobility Parking
4th priority	Bus stops/ Cycle parks/Bike corrals Shared parking (bike share or car share)/ Micromobility parking (e.g. scooters)	Bus Stops	Bus stops/ Cycle parks/ Bike corrals Shared parking (bike share or car share)/ Micromobility parking (e.g. scooters)
5th priority	Taxi Ranks (special passenger vehicle stands)	Residents Parking	Short Stay Parking
6th priority	Loading Zones	Cycle parks/ Bike corrals Shared parking (bike share or car share)/ Micromobility parking (e.g. scooters)	Residents Parking
7th priority	Short Stay Parking	Short Stay Parking	Commuter Parking
8th priority	Residents Parking	Commuter Parking	
9th priority	Commuter Parking		



Next steps

- Continue to develop the Hamilton city wide Parking Principles
- External and Internal feedback
- Report back to appropriate Council Committee
- Wider public consultation

Central Business District 2 Hr Free Parking Trial

04 March 2020



Purpose of this presentation



- To review high level data relating to the CBD 2 hour free parking trial
- To gain feedback on options to be considered including on street technology
- To seek guidance to align and integrate parking activities into HCC Transport and CBD strategies

The Parking Trial

2 HOURS FREE

TWO HOURS FREE PARKING
in CBD
on-street
metered or
pay and display
parks from
8am to 8pm
Monday to
Saturday

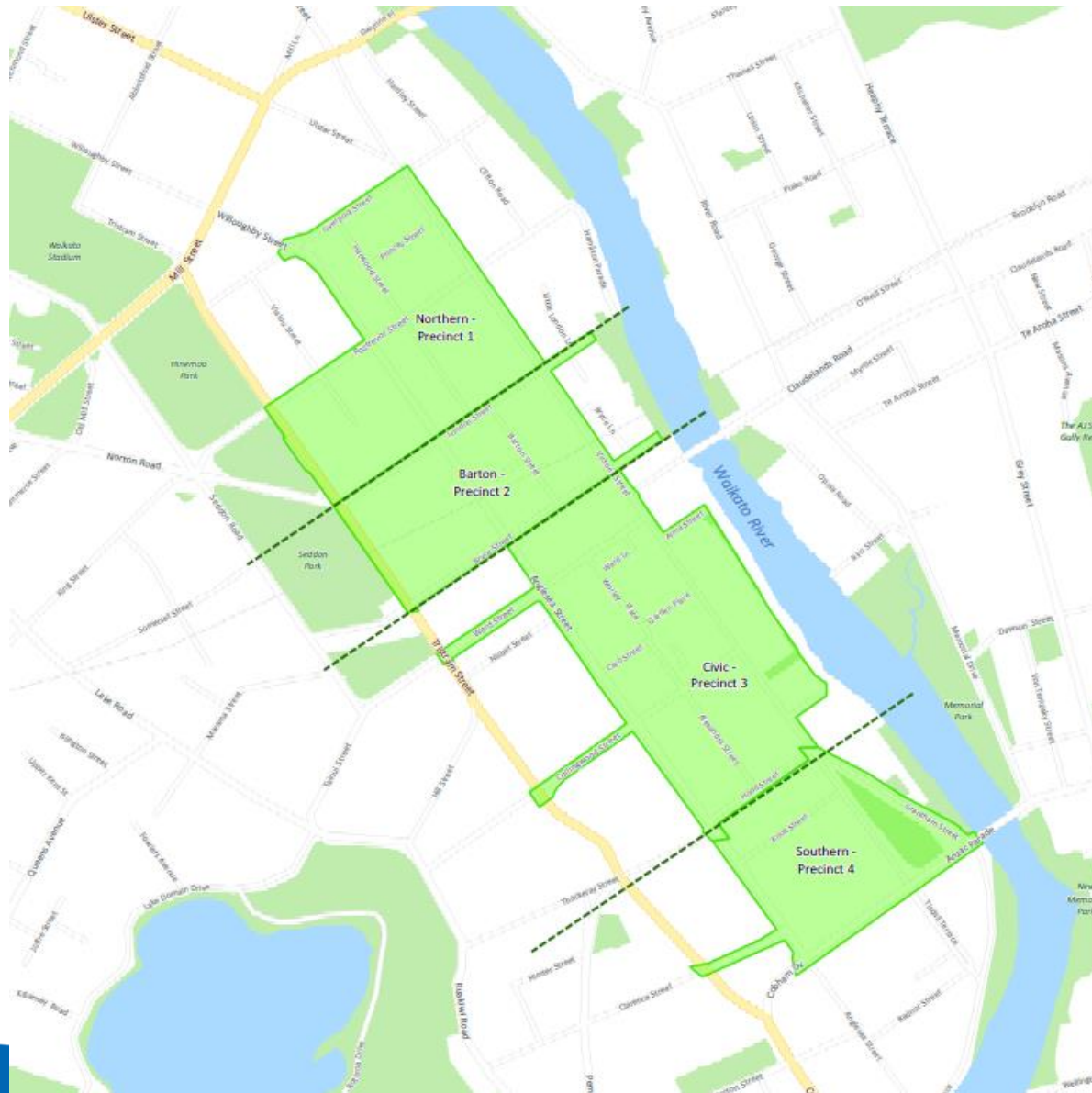
The two hours can
be in one park or in a
combination of parks

\$6 PER HR after the
first two
hours

DOWNLOAD the free app,
PayMyPark, get reminders,
parking information
or to pay for
parking after the
two free hours

FREE

Parking Trial Precincts



Council Resolution

- That the Council:
 - a) approves the extension of the Central Business District 2 Hour Free on street parking trial until 30 June 2020;
 - b) requests staff report back to the Council on the progress of the trial to inform the 2020/21 Annual Plan by April 2020; and
 - c) notes that the objectives and guiding principles of the Parking Management Plan, to be presented back to the Growth and Infrastructure Committee 7 May 2019, will provide the framework for the next phase of developing specific parking precinct actions plans.

Monitoring the trial



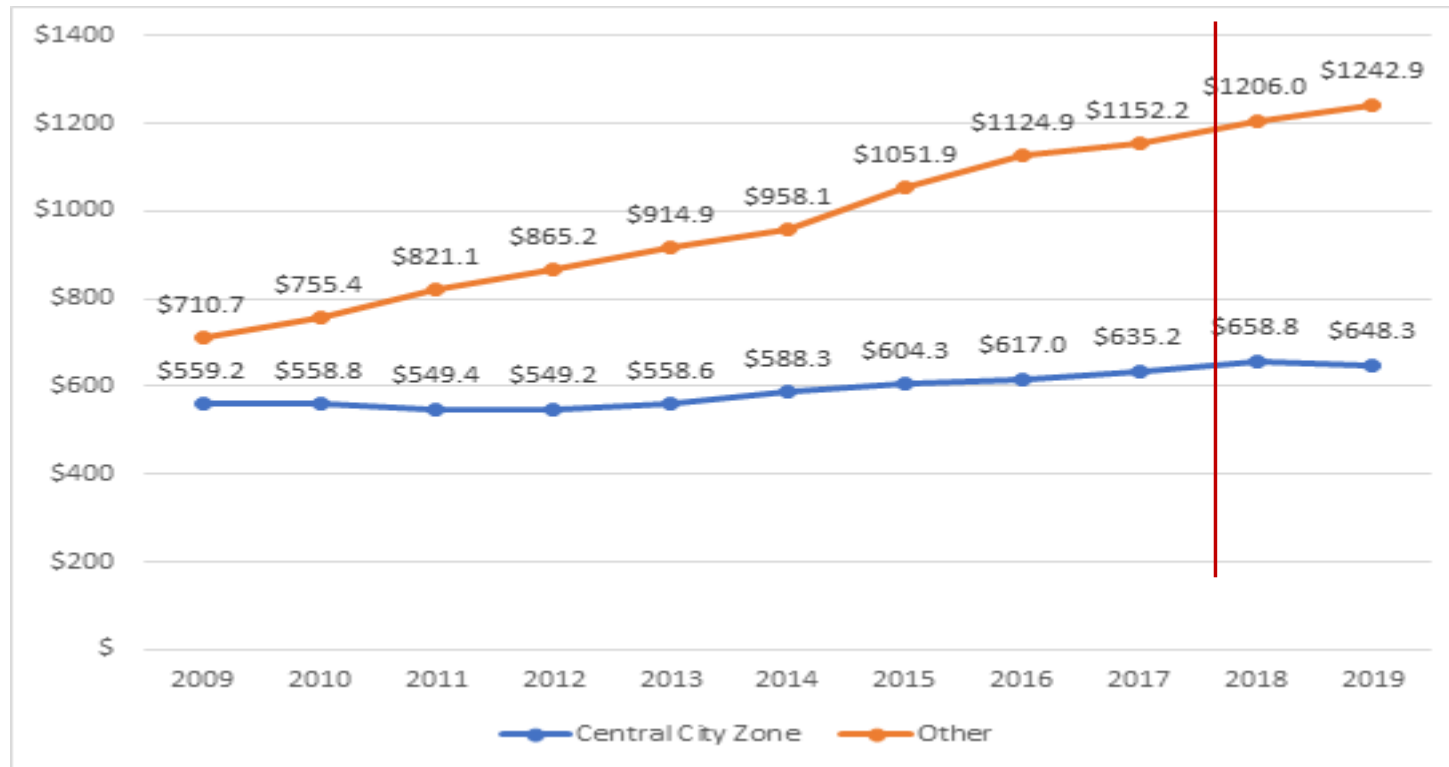
The intent of the trial was to:

“Encourage more people to spend more time and more money in the CBD”

Measures of success:

- A vibrant city centre
 - Increase in retail spend in the Central City (Measure A)
- On-Street Parking
 - Occupancy percentage of on-street car parks (Measure B)

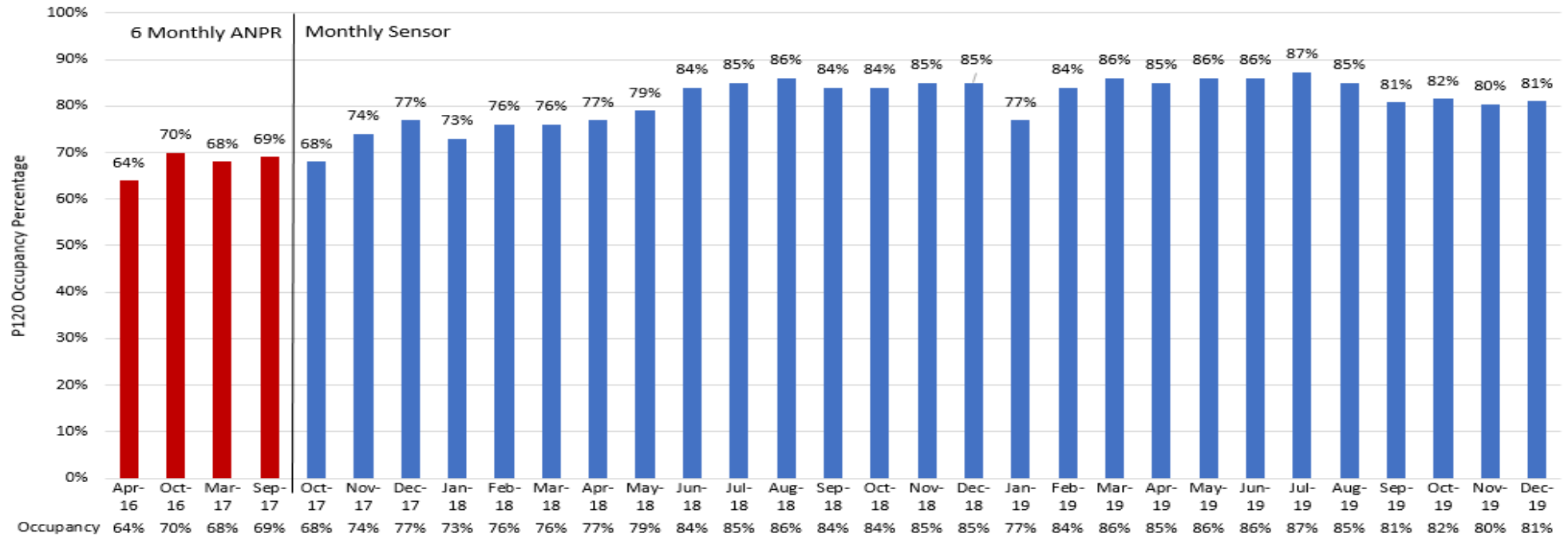
Vibrant City Centre (Measure A)



MarketView sourced data

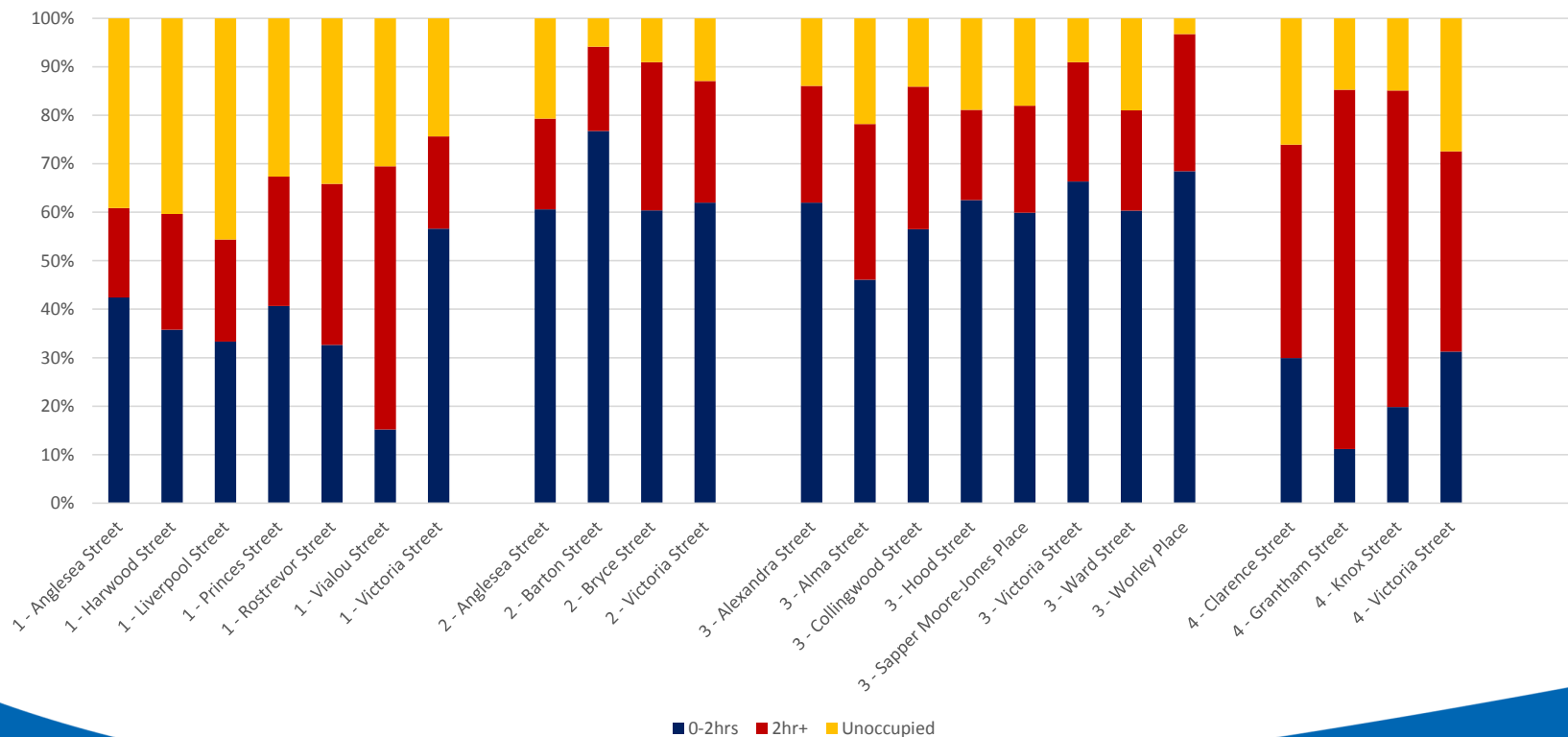
On-Street Parking (Measure B)

CBD Occupancy by month measured



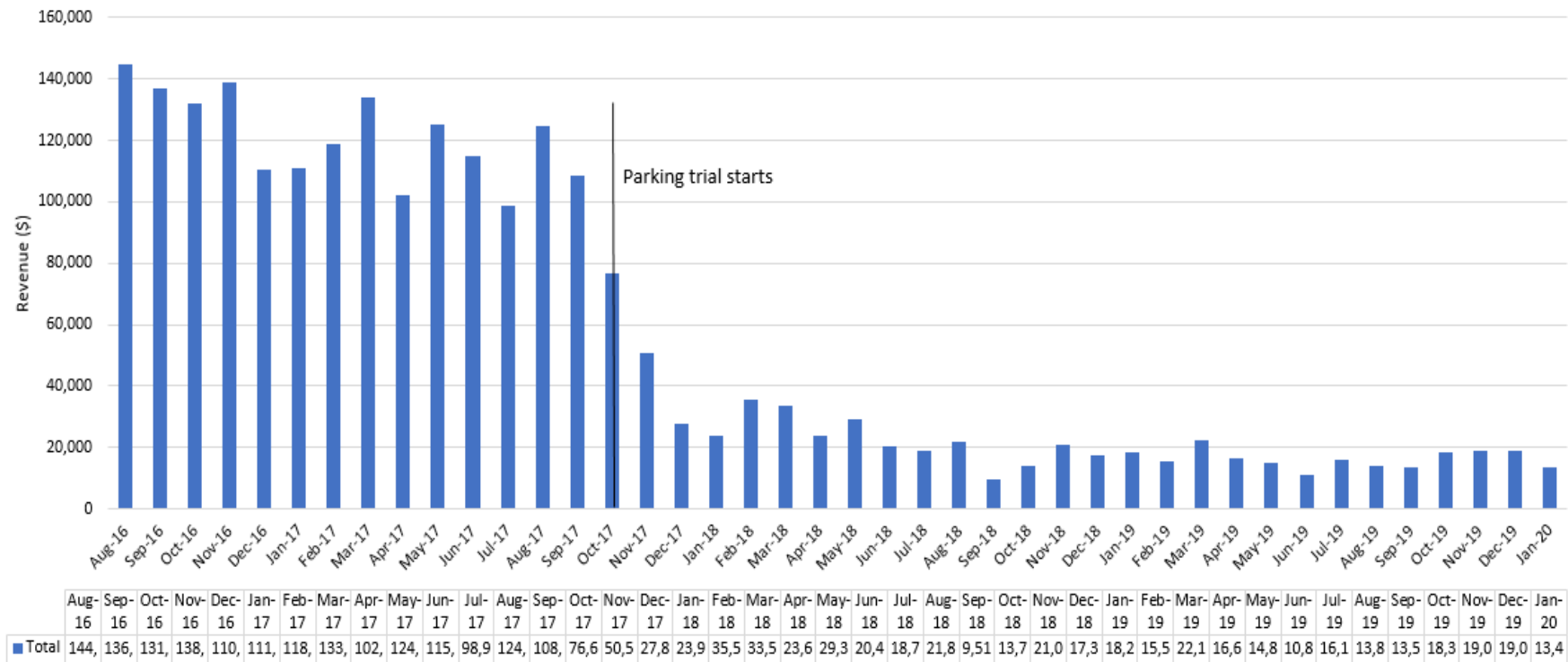
CBD Parking Utilisation

Utilisation of CBD On-Street Parking at Noon

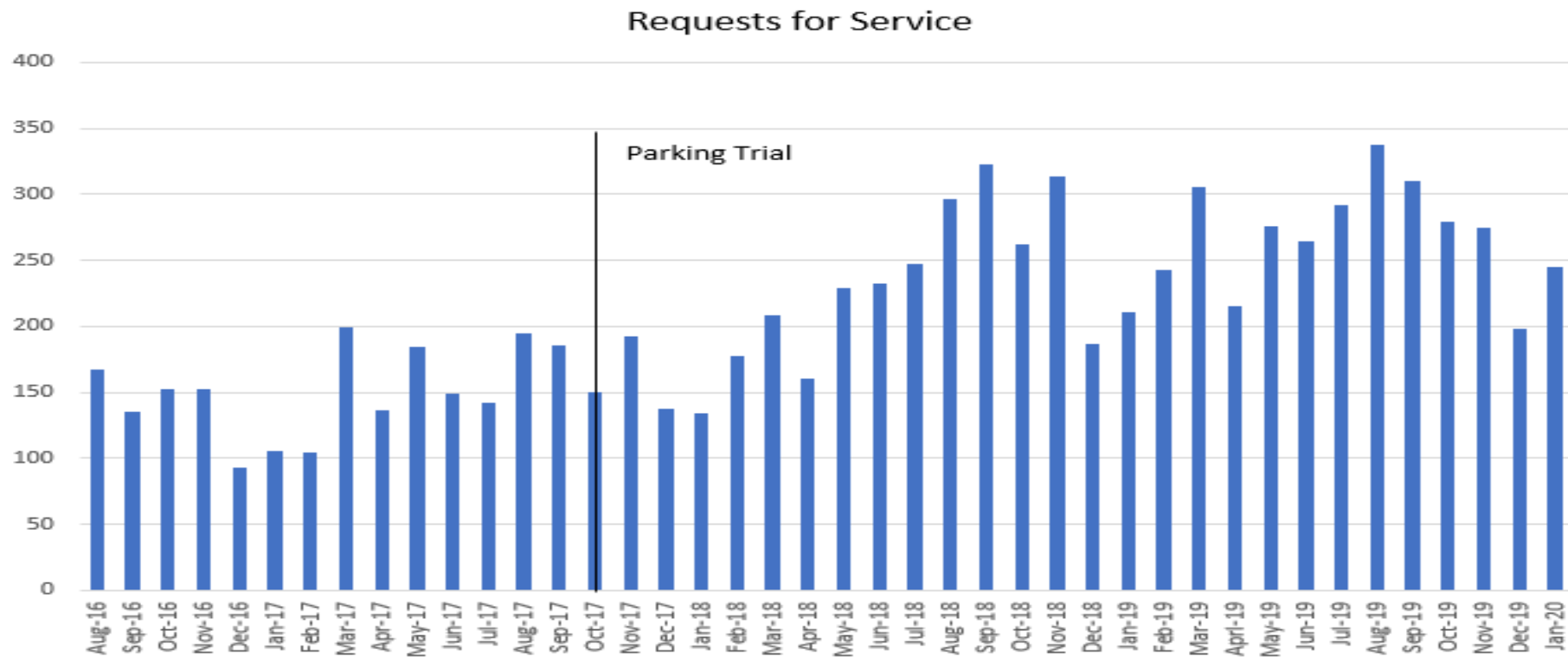


Revenue

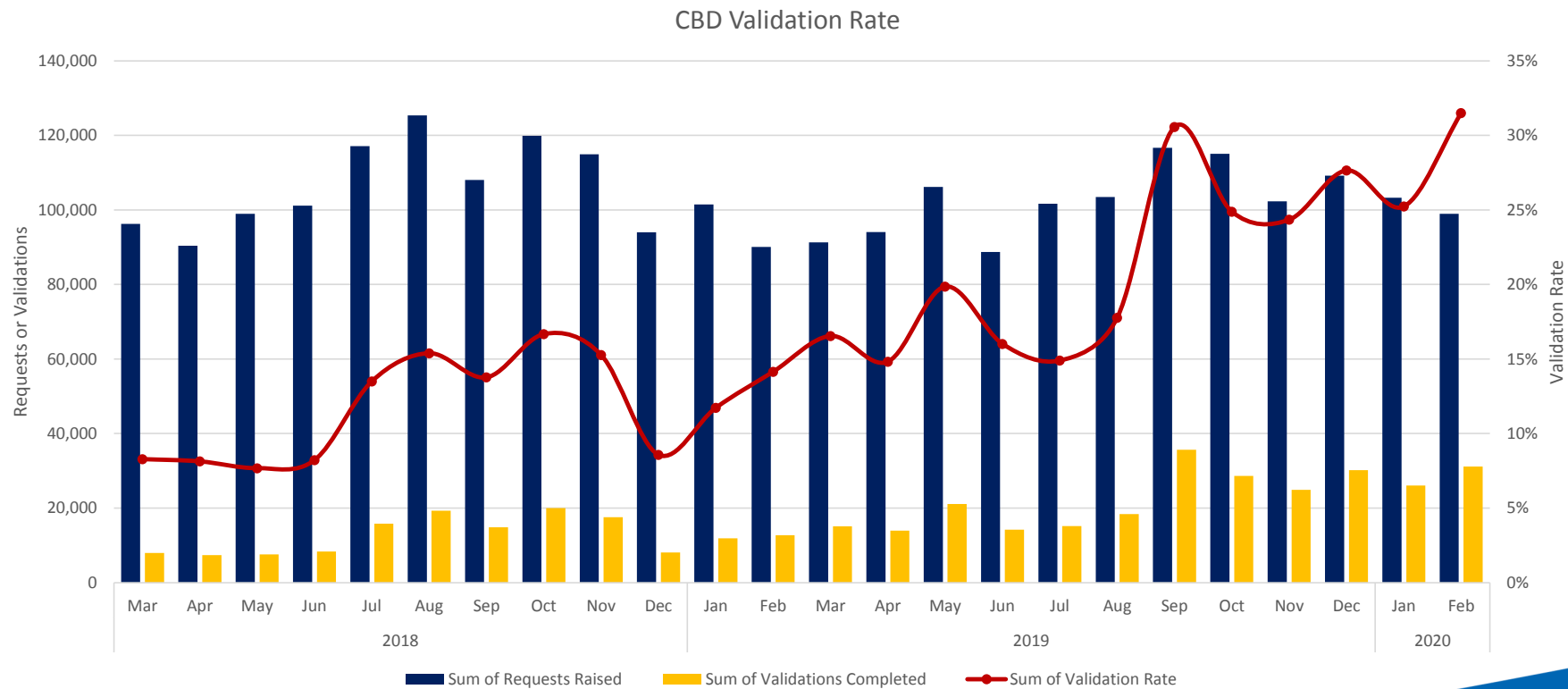
Total Monthly Meter Revenue



Customer Service



Resources



Technology Options for Hamilton



HAMILTON



ROTORUA



DUNEDIN



OTTOWA



MOST MAJOR CITIES



WELLINGTON



CHRISTCHURCH



AUCKLAND



DUBAI



HCC SMART CITY?



Scoping Options

EM feedback and guidance sought on CBD parking options to scope.

EM feedback and guidance sought on completing a parking survey

consideration required -

- Align the parking activity to deliver the upcoming Central city strategy, Biking Plan review, Public Transport, Mass Transit and all other overarching strategies.
 - Endorsed by the CBD/River Plan Advisory Group
- Integrate communication of the parking change into the transportation improvement programme
- Provide dynamic capability to the changing environment of a growing city
- Align parking options to support the delivery of mode shift
- Continue to ensure vibrancy of our CBD and city

Next steps

- Scope all options
- To allow time for options to be scoped and included in report
- Request trial progress report is deferred to June 2020



Suburban Response Team

Elected member briefing

11 March 2020

Council Resolution



- On the 20 June 2019 the council resolved that:
 - That the Council approves the inclusion in the 2019/20 Annual Plan budget of an additional \$230,000 operating funding to trial in 2019/20 a **seven-day-a-week mobile unit** (five additional FTE) to patrol and respond to complaints of begging and anti-social behaviour in suburban Hamilton.

The Suburban Response Team are tasked to:

- Provide an immediate response to all calls for service in the suburbs between 8am and 8pm (6pm in winter).
- Visit all retail outlets (except closed malls) providing support and advice to reduce nuisance and anti-social behaviours in their area.
- Provide a visible deterrent to nuisance and anti-social behaviours throughout the suburbs with their brightly coloured appearance and active engagement.
- Interact with the public at every opportunity
- Provide education opportunities for retail groups and vulnerable members of the community
- Engage with The Peoples Project and the like in outreach activities
- Have a presence at community shopping centre events (Frankton markets, East Hamilton market day).



Calls for service 2019-2020

	July	August	September	October	November	December	January	February	Total
Suspicious activity	2	0	2	6	4	3	4	0	21
Substance abuse	2	0	4	0	0	2	7	2	17
Sleeping rough	0	2	2	2	1	3	2	1	13
Information	7	13	3	32	29	18	7	7	116
Drunkenness	0	2	3	5	9	8	6	3	36
Busking	2	0	1	0	3	8	5	5	24
Breach Liquor	0	0	1	2	0	0	0	0	3
Begging	60	68	54	89	106	119	94	71	661
Assault	0	0	1	1	0	0	1	1	4
Anti Social	6	4	3	15	19	25	29	15	116
Aggressive behaviour	3	3	11	3	9	3	2	2	36
TOTAL	82	92	85	155	180	189	157	107	1047

Business visits from tasking - 2019/2020

July	2,428
August	2,950
September	3,181
October	3,359
November	3,028
December	2,258
January	2,294
February	2,299
Total	21,797

Response times 2019-2020

	November	December	January	February	Total
No time given	5%	4%	6%	5%	5%
Under 30 mins	68%	81%	62%	73%	70%
Under 60 mins	15%	9%	16%	18%	15%
Over 60 mins	12%	6%	16%	4%	10%

* SRT respond immediately unless they are already dealing with an issue at another location.

** Data collected since November

Suburban Response Team Survey

Suburban business feedback on the Suburban Response Team activity has been sought through a short paper-based survey. The businesses were surveyed prior to the deployment of the Suburban Response Team and in late January this year.

Question	June 2019	January 2020
Do you think this additional support in the suburbs will help decrease the incidence of Anti-social behaviours	94%	95%
Is Anti -Social/Nuisance behaviour an issue in your area	82%	77%
Do you think City safe's suburban response team will be a positive addition to Hamilton suburban shopping areas	94%	97%

Compliments

10/2/2020

Just wanted to say that the team is doing a great job especially with communication and response time has shortened considerably since you employed extra team members and the SRT program Please keep up the good work as it makes me feel safer working in Hamilton East With the SRT program that you put in place nearly a year ago I've found that intimidating behaviour and nuisance behaviour has decreased considerably, please keep this program going

Many thanks

Jules Lawton

Manager Family Store Hamilton East (Salvation Army)

6/11/2019

"I just want to say that the job done by the city safe team is very professional and much needed. I have noticed the work they do I the community very much appreciated."

Mark from Nawton

Compliments

18/11/2019

Your guy just came through
Tell him he's a legend!
Thanks for the quick response
Neville Miller

19/9/2019

Morning,
I've just had a few of your wonderful city safe guys come through and as asked I've attached some photos over the past week of a few guys that have been hanging round begging lately!!
Thanks again for all your support and education around everything, will keep in touch garding Harry and he's whereabouts are here!!
Very grateful,
Zoe, Harcourts Glenview!!

Police

What is currently being achieved by the SRT is very impressive

I write in relation to the interagency initiative that has been developed between the Hamilton City Police Prevention Team and the City Safe Suburban Response Team (SRT). This conversation furthered into the current pilot by Hamilton City Safe (SRT) with their reassurance visits with the Suburban shopping centres. Police held a training session with the SRT staff in relation to the topics of what a “good” dairy could look like.

I wish to thank the SRT for the professional interactions I have seen and how they have embraced a new initiative to be proud of.

Joanne Porima

Acting Senior Sergeant

Hamilton City Prevention Group


QUESTIONS

FURTHER INFORMATION

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