

**Information Sessions – 24 November 2021**  
**Chamber and Audio Visual Link**

<b>Time</b>	<b>Topic</b>	<b>HCC Presenter(s)</b>	<b>Open / Closed</b>	<b>Time Req'd (mins)</b>
9.30am	HCC.govt.nz Redevelopment (Council)	Nicole Nooyen, Liam Blackwell	Open	60 mins
10.30am	Government Reform Programme (Council)	Hannah Windle	Open	45 mins
<b>Elected Member Briefing Ends</b>				





# New corporate website

Reimagining [hamilton.govt.nz](https://www.hamilton.govt.nz)

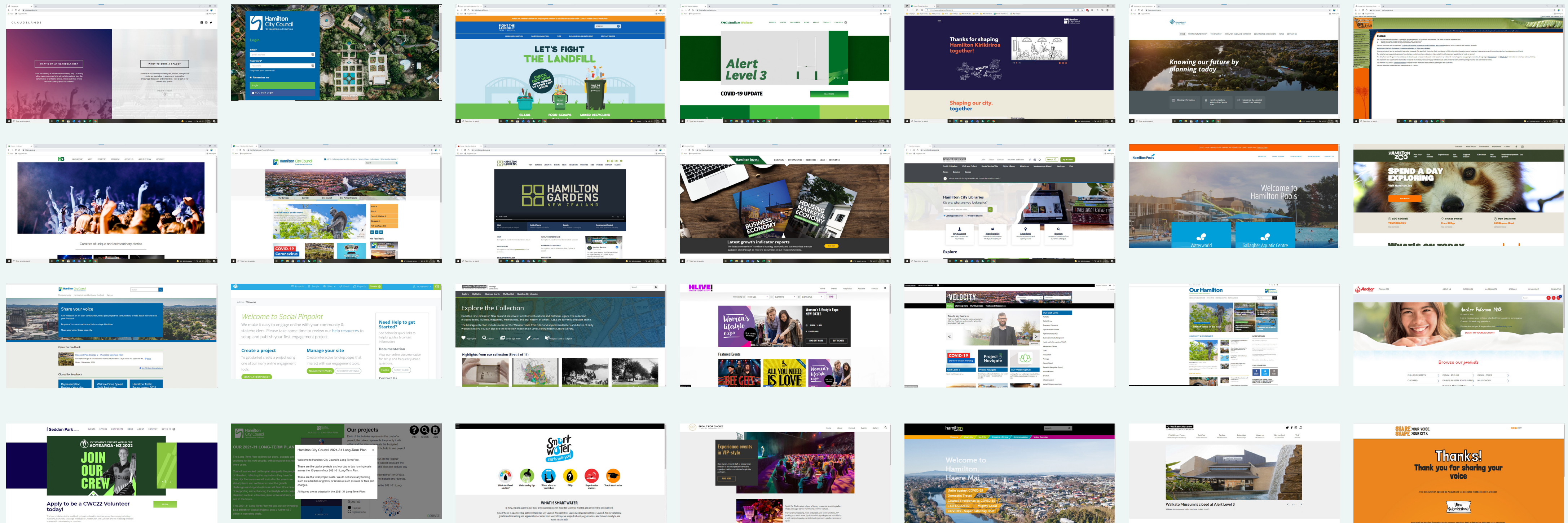


**Hamilton  
City Council**  
Te kaunihera o Kirikiriroa



# Current State

# We currently have 28 websites that we are aware of





We currently own 110 domains on more than 13 platforms that we are aware of

Domain	Platform	Provider	Host	Registrar	Email Sending	Governance	Primary Contact	
artspost.co.nz				MelbourneIT				
bikehamilton.co.nz				MelbourneIT				
bikehamilton.nz				MelbourneIT				
bikehamilton.org.nz				MelbourneIT				
buildhamilton.co.nz				MelbourneIT				
buildwaikato.co.nz	Wordpress		Zeald.com	?		WLASS		
businesshamilton.co.nz				MelbourneIT				
cep.co.nz				MelbourneIT				
claudelands.co.nz	Silverstripe	Blacksheep	Vocus	Enlighten Domains	Yes	H3		Saved
claudelandseventcentre.co.nz				MelbourneIT		H3		
council.hcc.govt.nz				Vocus	Yes	HCC		
councilhamilton.nz				MelbourneIT		HCC		
dam.nz	Resource Space	N/A	AWS	MelbourneIT		HCC	Liam Blackwell	
eventfacilities.co.nz	?	Blacksheep	?	MelbourneIT		H3		
eventhospitality.nz				MelbourneIT				
explorehamilton.co.nz				MelbourneIT				
fightthelandfill.co.nz	Wordpress	Polycode	Digital Ocean	MelbourneIT		HCC	Liam Blackwell	Saved
fmgstadium.co.nz	?	Blacksheep	?	MelbourneIT		H3		
fmgstadium.nz	?	Blacksheep	?	MelbourneIT		H3		
fmgstadiumwaikato.co.nz	Silverstripe	Blacksheep	Vocus	Enlighten Domains	Yes	H3		Saved
fmgstadiumwaikato.nz	?	Blacksheep	?	MelbourneIT		H3		
fmgwaikatostadium.co.nz	?	Blacksheep	?	MelbourneIT		H3		
fmgwaikatostadium.nz	?	Blacksheep	?	MelbourneIT		H3		
founderstheatre.co.nz	Silverstripe	Blacksheep	AWS (?)	DomaiNZ	Yes	H3		
founderstheatre.nz	?	Blacksheep	?	MelbourneIT		H3		
futurehamilton.co.nz	Silverstripe	Polycode	Digital Ocean	MelbourneIT	No	HCC	Liam Blackwell	Saved
futureproof.org.nz	Silverstripe	?	?	MelbourneIT		WLASS		Saved
gullyguide.co.nz	?	?	?	MelbourneIT		?	?	Saved
h3group.co.nz	Silverstripe	Blacksheep	AWS	DomaiNZ	Yes	H3		Saved
h3group.nz	?	Blacksheep	?	MelbourneIT		H3	?	
h3live.co.nz				MelbourneIT		H3		
h3live.nz				MelbourneIT				
hamilton.co.nz				MelbourneIT	Yes			
hamilton.govt.nz	Sharepoint 2013	Datacom	AWS (Datacom)	Vocus	Yes	HCC	Liam Blackwell	Saved
hamilton.nz				MelbourneIT				
hamilton.recollect.co.nz	Recollect	Recollect	?	Freeparking		Libraries		
hamiltoncemeteries.co.nz				MelbourneIT				





[Our Services](#)

[Our City](#)

[Our Council](#)

[Our Partner Projects](#)

## City will 'irrevocably change'

Hamilton City Council is warning that changes to planning rules announced by the Government have the potential to fundamentally change the face of the city.



[More News](#)

[Find It](#)

[Pay It](#)

[Search It/View It](#)

[Request It](#)

[Tell Us/Report It](#)



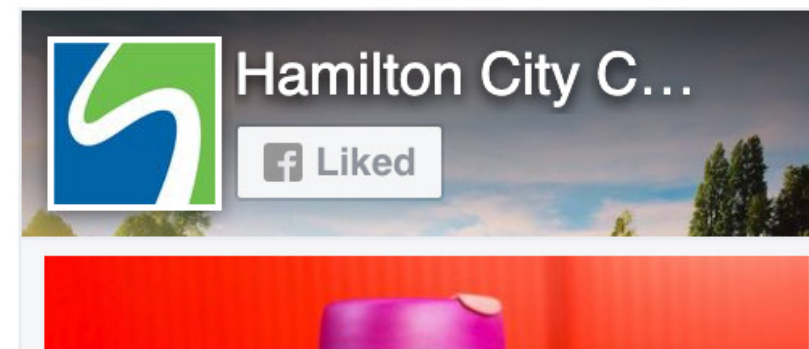
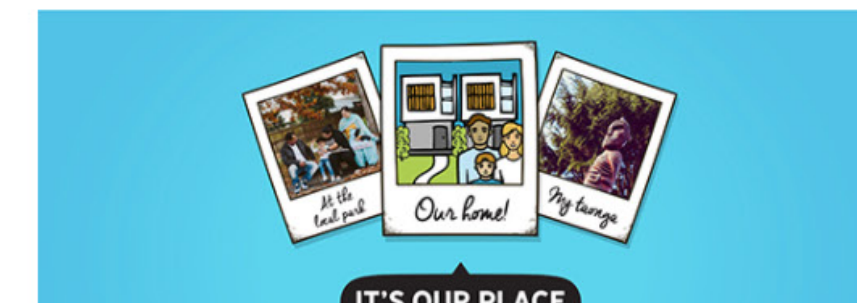
**On Facebook**



Hamilton City C...

 Liked

**COVID-19**





## Visitors

- We average **558,000** individual visitors to our website each year.
- That's over **one million** sessions per year.
- The top viewed pages are:
  - Property Search Database (RID)
  - Cemetery Search
  - Operative District Plan
  - Property and Rates



## **We know**

- The current platform has huge limitations.
- Teams are getting bespoke sites made that can deliver what they need.
- There is huge value to be had in improving our digital presence.
- There are financial and security benefits to aligning our platforms.
- We don't have full visibility of our brand/digital presence/reputation.



# The team

## Working group

- Nicole Nooyen (Business owner)
- Liam Blackwell (Product owner)
- Michelle Kerbers
- Julie Sanderson
- Alex Takacs

## Project management

- Malcolm Frethey

## Steering group

- Sean Hickey (Project sponsor)
- Murray Heke / Sue Souren
- Nicole Nooyen



# The process and paperwork

- **November 2020** – RFP tender released to market.
- **January / February 2021** – Vendor presentations.
- **April 2021** – Signed with Dynamo6 for Discovery and Design.
- **October 2021** – Scope and timeline due to be confirmed.
- **December 2021** – Move to Phase 2 - Build.



# Original scope

- Non-templated approach
- Flexible design
- Modern look and feel
- User centric design
- No payments or applications (building consents).
- Integrate with existing systems and business processes.
- Ongoing relationship and continual development
- Data driven decisions (avoiding subjectivity or design by committee).



# Discovery and design begins

Supplied every piece of data and analytics we could from the current site:

- Google Analytics
- Monsido
- AddSearch
- Legal requirements
- Customer Support transaction volumes and revenue.

- CRM information.
- Customer Journey Mapping.

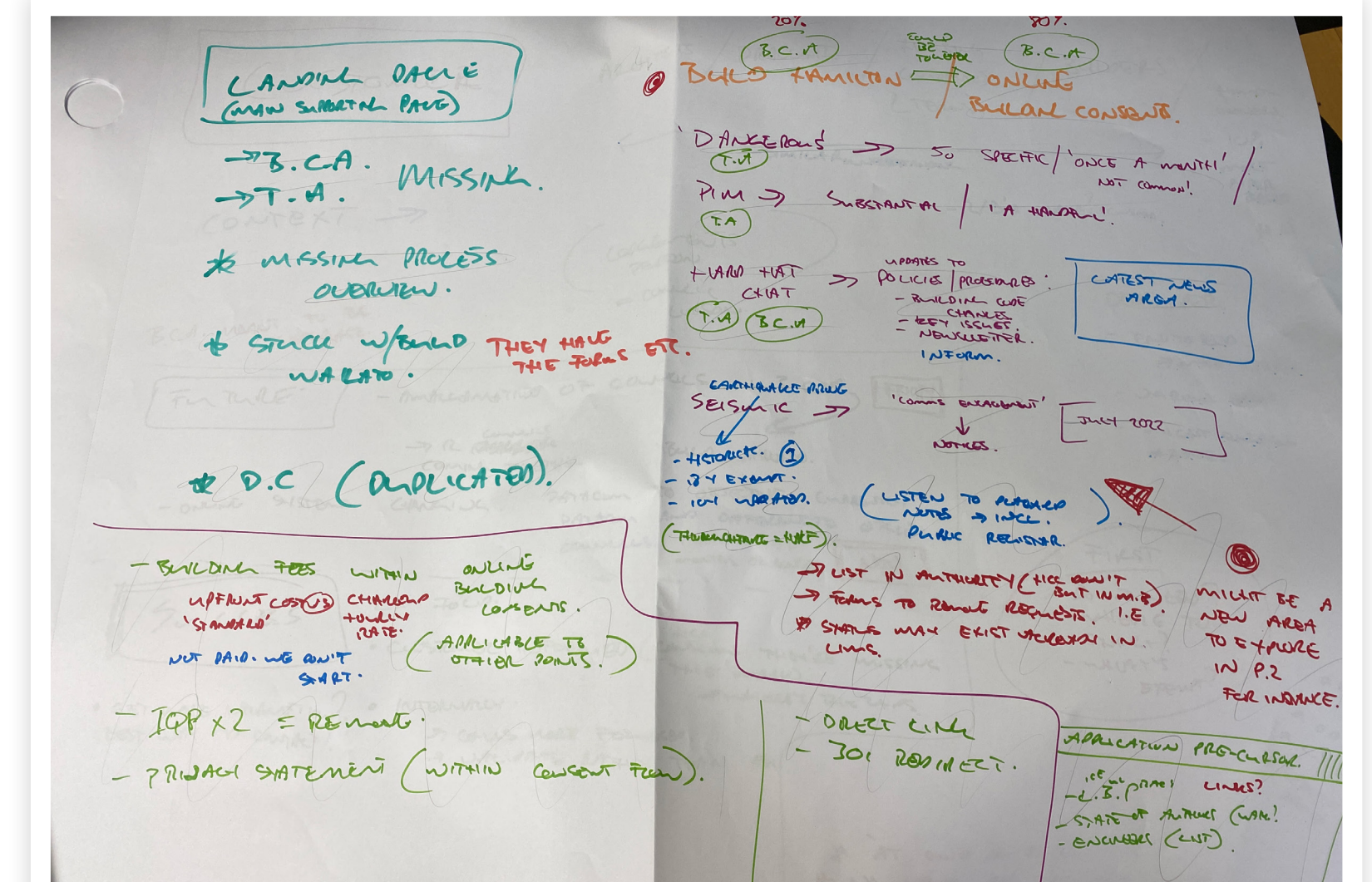
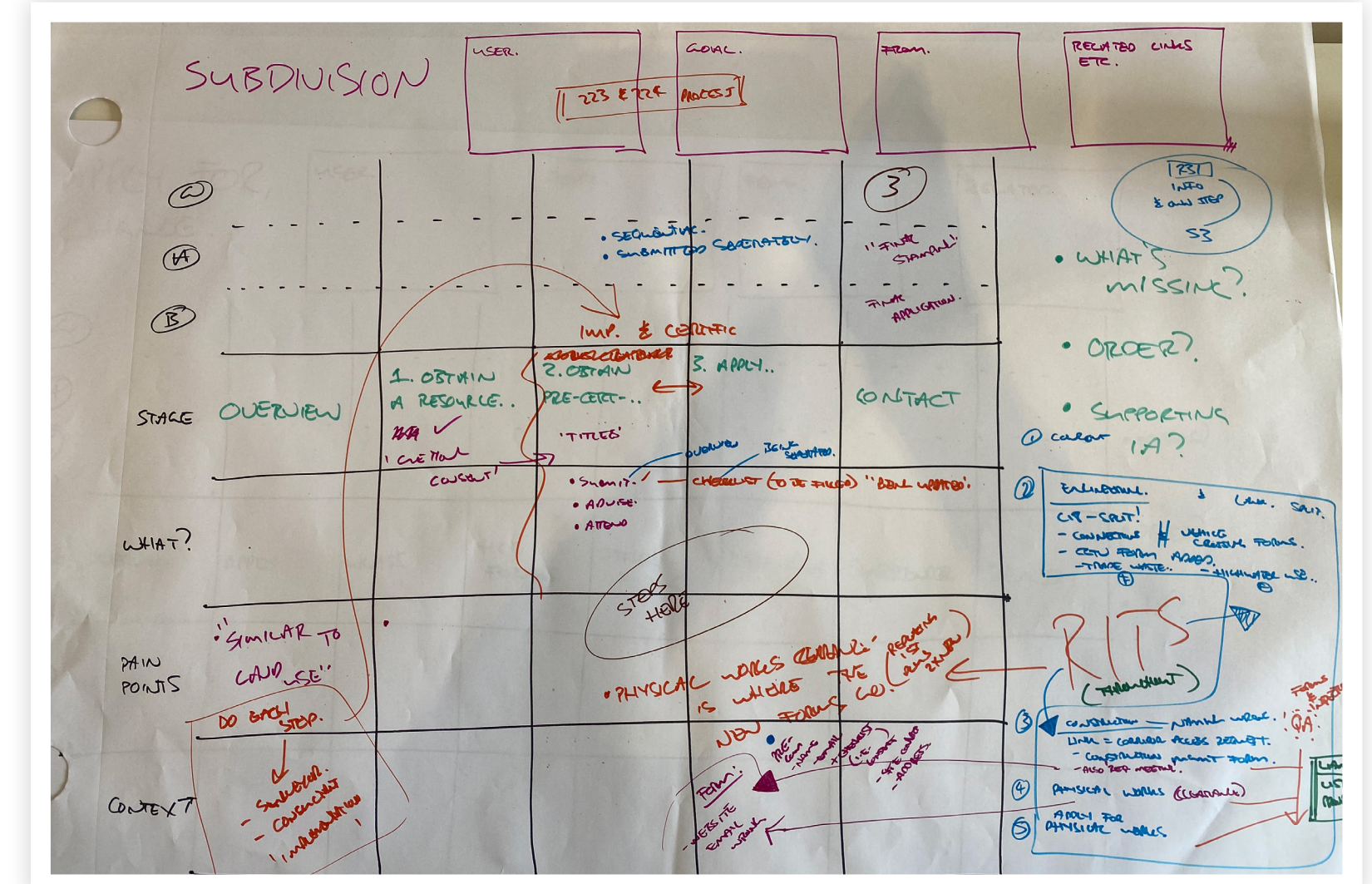
As well as multiple supporting documents:

- Writing style guide
- Brand guidelines



# Business unit workshops

- 13 business unit workshops:
  - identified by high value, high volume
- Opportunity for business to be clear on who they are and what they do.
- Understanding of customer insights, goals and aspirations.
- What are the KPIs related to the website?
- How can this project help meet those?






# Competitive benchmarking



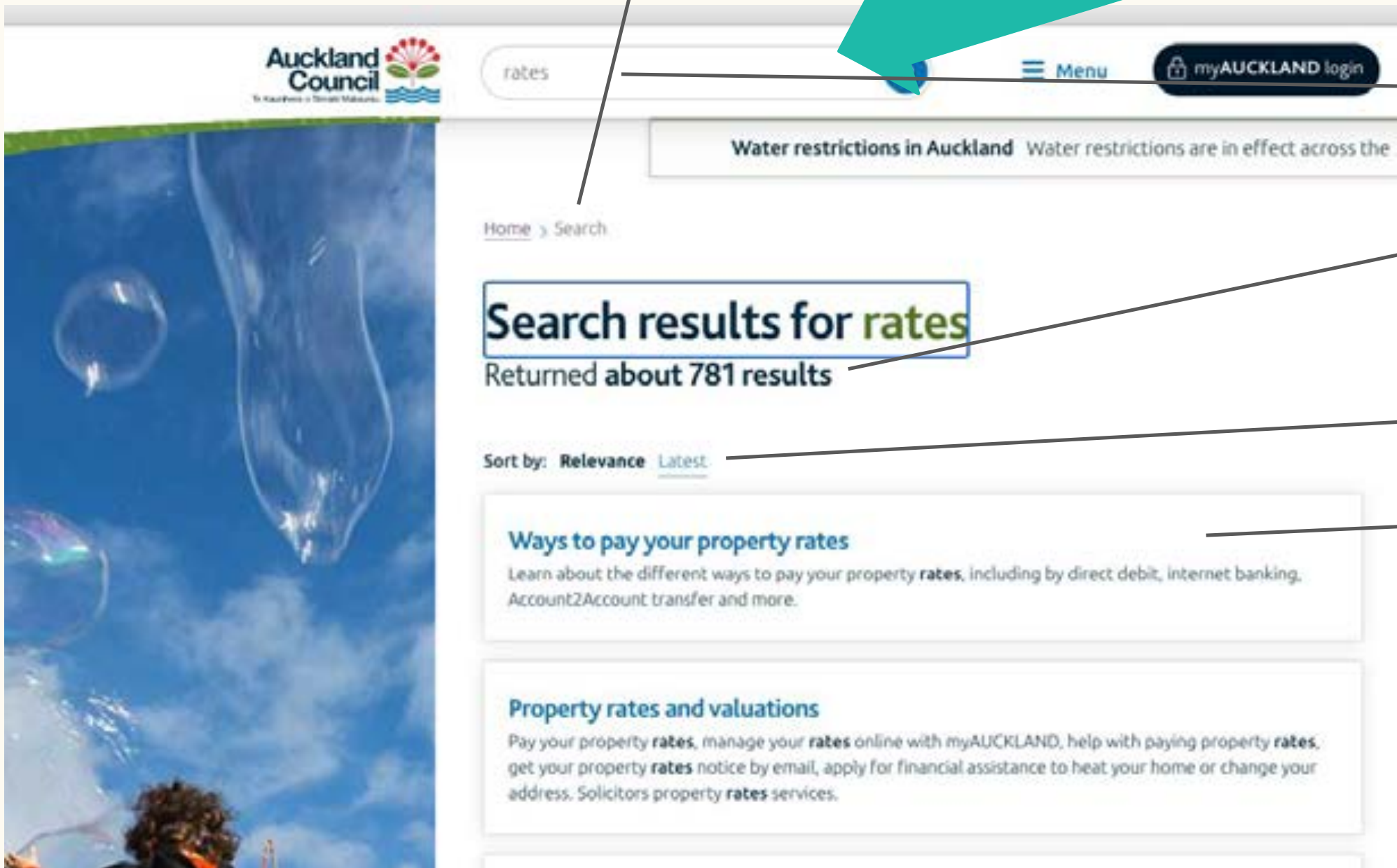
# Competitive benchmarking

- Aspirational sites to draw good and bad insights from.
  - Sites chosen by Council, Dynamo 6 and those referenced in the business unit workshops.
  - Both local government, and private business.
  - Includes New Zealand, Australian and international references.
- 





**Breadcrumbs.** Old school but potentially rather handy..



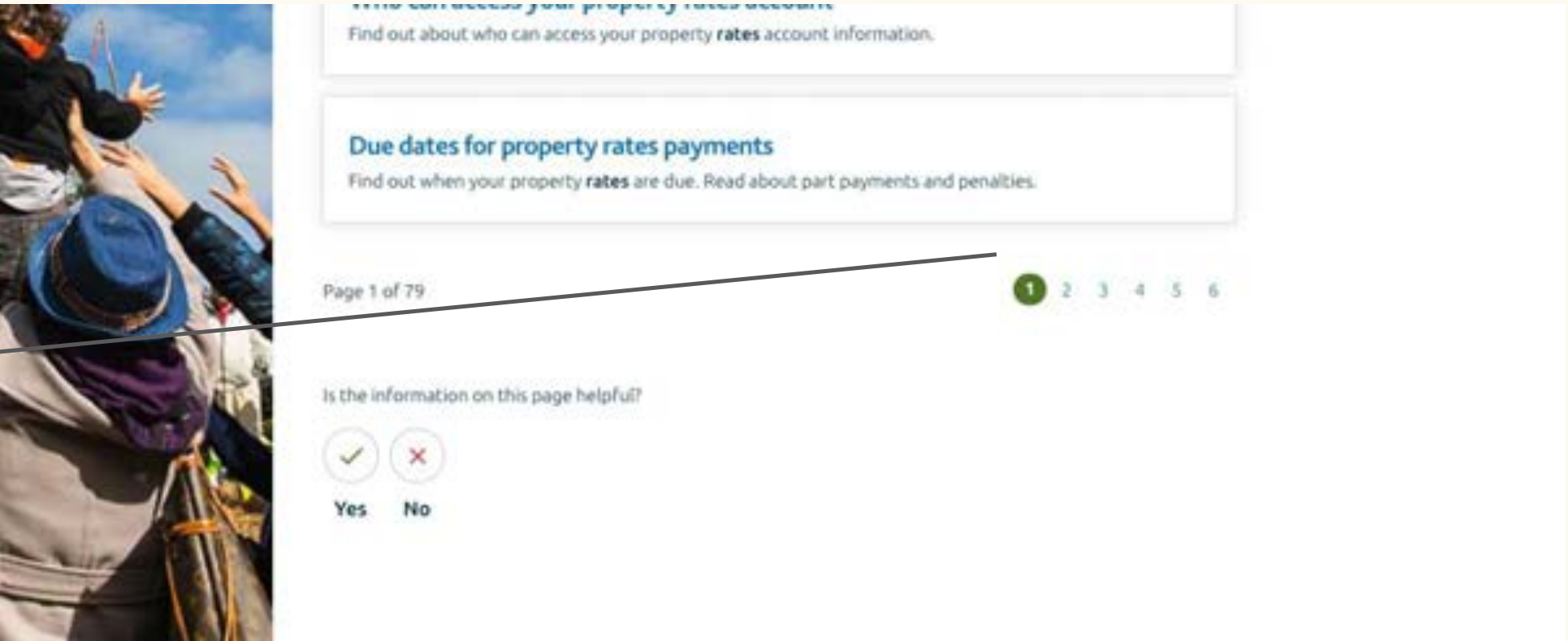
**Main Search Bar.** Stays in place so it can be used again easily.

**Search Result.** Re-shown, handy if user types over that in search bar, amount of results shown which is a nice touch to inform user for the data trawling which is possible.

**Filters.** There but severely lacking in options.

**Search Options.** Basic - missing URL, date, image.

**Pagination + Total Results.** No arrows - so you can't actually see that there are many more than 6 pages. Limiting to 10 results per page makes information more digestible - perhaps they could push to 15.





# CITY OF SYDNEY

agendas & minutes  
meeting calendar  
live stream



Also sits on a subdomain -  
so not powered by main  
website CMS.

## Getting To Calendar/Agenda & Minutes/Live Stream.

Via the main site it's through the Lord Mayor and Councillors section. Feels odd BUT it's possibly not a priority for them.

**Layout.** Not presented as an actual calendar layout but rather a list starting with current w/c (unless a different week is chosen by user). The current date is also highlighted - user can then see previous and futures meetings within that week.

User can quick sort by previous week and next week. Or via month and year.

Each meeting sits under a date - its one liner has time and name of meeting.

**Layout.** Clicking on the meeting itself takes you to an overview of that applicable committee. Underneath sits the agenda PDF, an agenda reports pack PDF or link to page with other links to applicable documents, and PDF of minutes. Some pages have a webcast link which drives to another page. Under this there is an outline (Items) of the agenda with various links - HCC currently does this within the agenda PDF (that's tidier although what Sydney does makes it easy for user to access something specific).



# Benefits Mapping



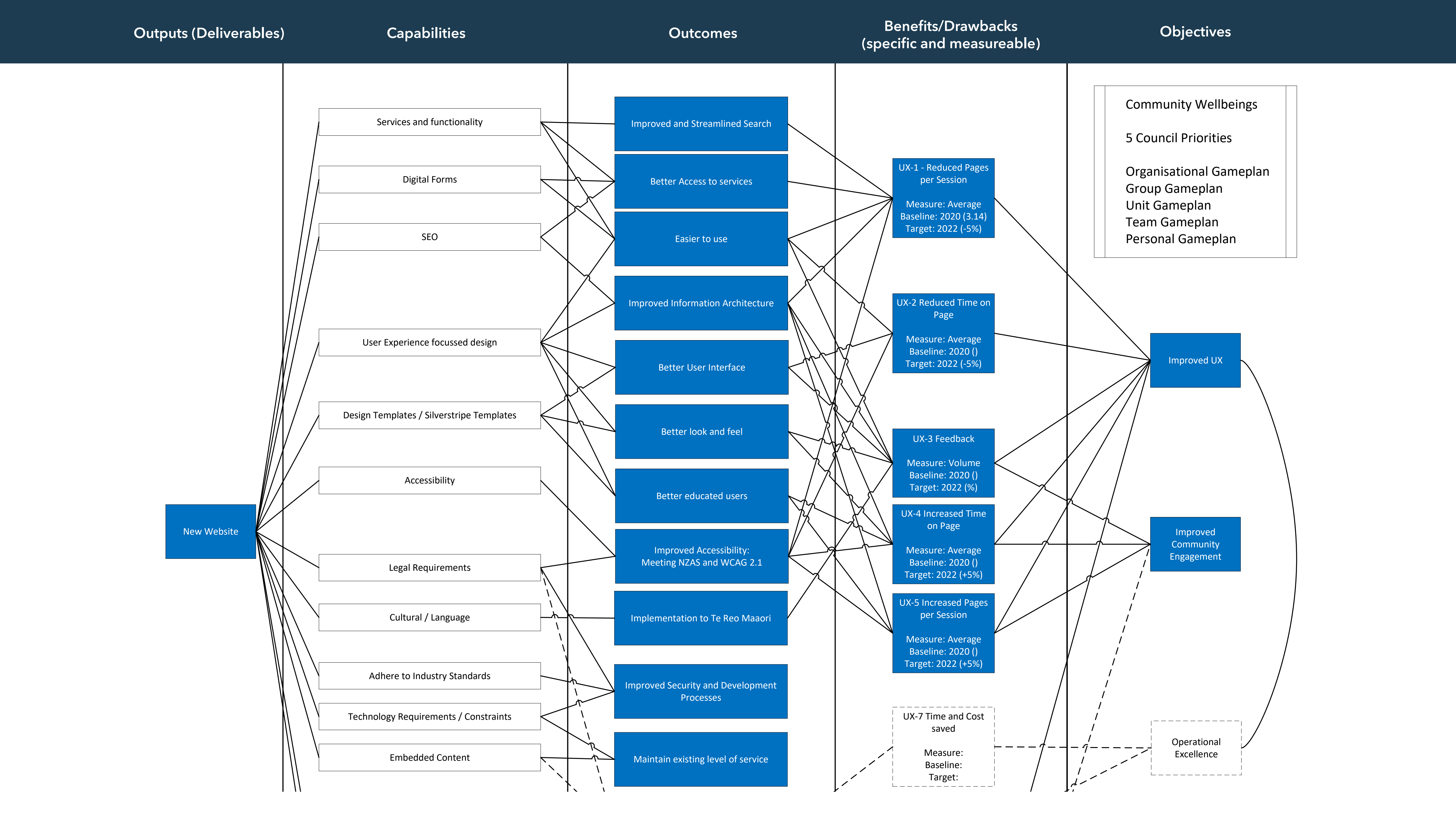
# Benefits mapping

Some of our goals as an organisation are to:

- Provide seamless customer experiences.
- Leverage our people, processes and technology to achieve operational excellence.
- Provide world-class stakeholder and community engagement.










# How do we know the project has been a success?

- ✔ **Reduced page sessions** – people find what they want faster (transaction e.g. pay rates).
- ✔ **Reduced time on page** – people find the answer faster, or complete what they're doing faster.
- ✔ **Volume of feedback** – less bad feedback, less calls.
- ✔ **Increased time on page** – the information is more engaging and helpful (inform e.g. water reform).
- ✔ **Increased pages per session** – the information makes me want to read more.
- ✔ **Time and costs saved** – indicator (can't fully measure).





**Design UX user  
research**



# Design UX user research

- Current customers who engage with our process.
- Current customers who had positive and negative experiences.
- Validated by business units.

**5**

**one hour  
interviews**

**27**

**online  
surveys**



# What improvements would you make?

It isn't complete and doesn't have a clear location to search for each matter. It doesn't think about what the user will be looking for. It seems to be set up based on what HCC want to tell us than what we want to know. For example I was told about a plan to charge for on street parking in Hamilton east and that consultation was open. I looked everywhere on the site and could not find it. Couldn't find the project and couldn't find the request for feedback. Why don't you have a "consultation site" with subsections such as open, feedback received, decisions. The information in your website on waste is more full of stuff that interests Council staff than what we want to know . It has lots of stuff to justify the change - We just want to get the right bin out on the right day.

7/12/2021 10:48 AM

[View respondent's answers](#)

a good search function, up to date information, with old information removed, sometimes you have to troll through pages before finding what you want. Good section headers ie. rates, parks, theatres etc and than good sub-sections - like an index

7/8/2021 11:42 AM

[View respondent's answers](#)

Make it properly searchable, have topic headings that give a sensible idea of the content, and keep the thing up to date.

7/19/2021 5:17 PM

[View respondent's answers](#)



# The main insights

- Users did not understand what Our Services, Our City and Our Council meant.
- Users want funding eligibility surfaced quick and more succinctly.
- Users want to understand where DC's are spent.
- Users want to understand implementation specifics of projects.
- Users want river alerting in place.
- Users want an engaging experience to learn about parks.
- Suggest grouping development related areas into a central location.
- Suggest guidance is needed on when a building consent is required.

# Digital brand extension





# Digital brand extension

- The source of truth for all digital applications.
- Provides the necessary digital building blocks for designers and developers.
- Still some creative licence in how they're implemented.
- Includes colours, typography, imagery, motifs, icons, buttons and more.



# Sizes

This hierarchy is a strict system and should be applied to any piece of content. Following this system results in a better overall user experience. Search engines look at these structures for indexing. Headers 1 to 3 can be translated in Te Reo Māori where applicable.

	Size / line height	Typeface
Header one	60px / 66px	Avenir Next Bold
Header one Te Reo	60px / 66px	Newzald Book
Header two	40 px / 46 px	Avenir Next Bold
Header two Te Reo	40px / 46px	Newzald Book
Header three	30px / 36px	Avenir Next Bold
Header Three Te Reo	30px / 36px	Newzald Book
Header four	20px / 26px	Avenir Next Demi Bold
Header Five	16px / 26px	Avenir Next demi Bold
Body	16px / 26px	Avenir Next Regular
The default body text is 16px. For optimum readability, the paragraph width is capped at 635px.		
Introductory paragraph small	18px / 26px	Newzald Bold
Introductory paragraph	30px / 36px	Newzald Book

40px / 46px

Small quote a city that embraces growth, a great river city and best in the business.

Suzanne Lustig

60px / 66px

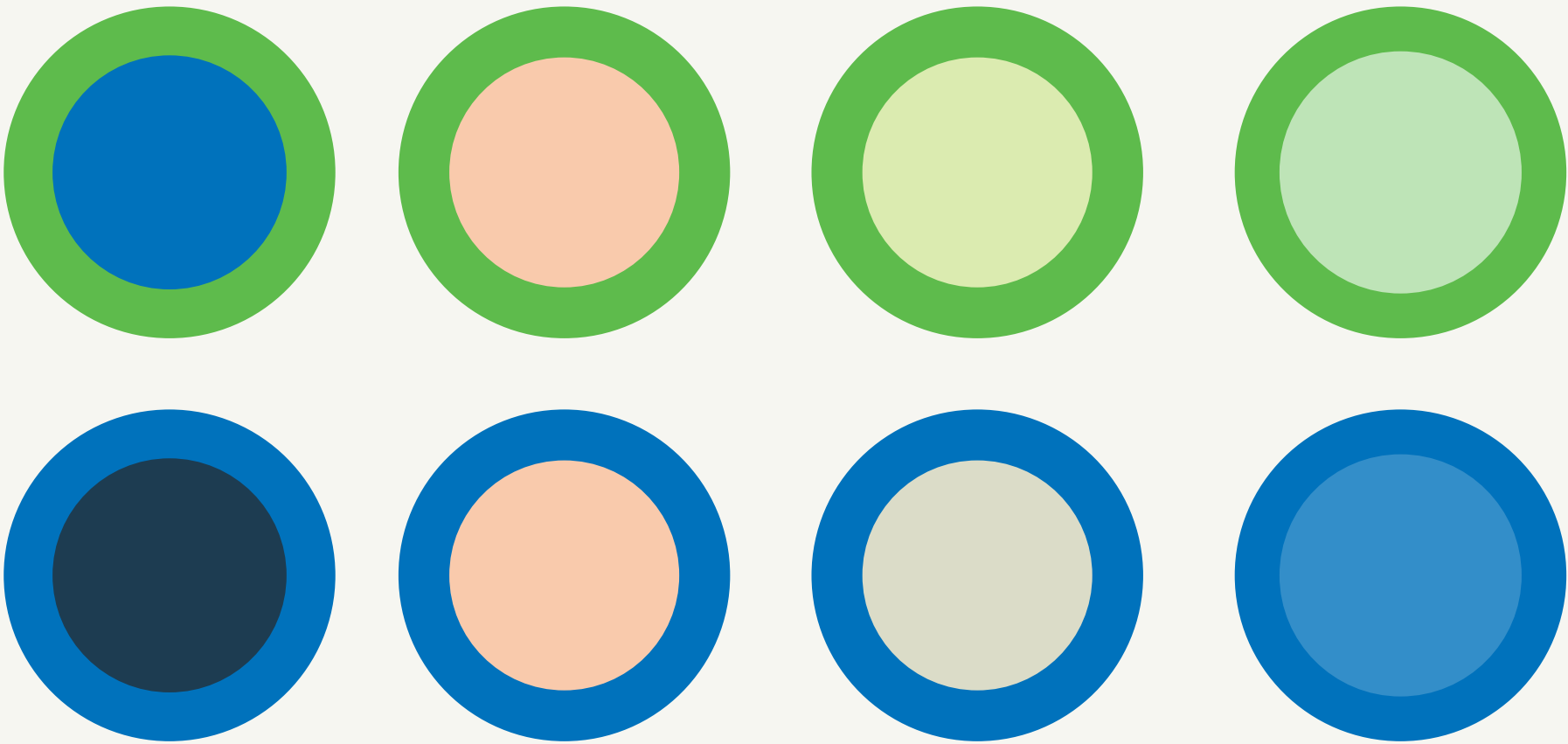
Big quote a city that embraces growth, a great river city and best in the business.

Suzanne Lustig

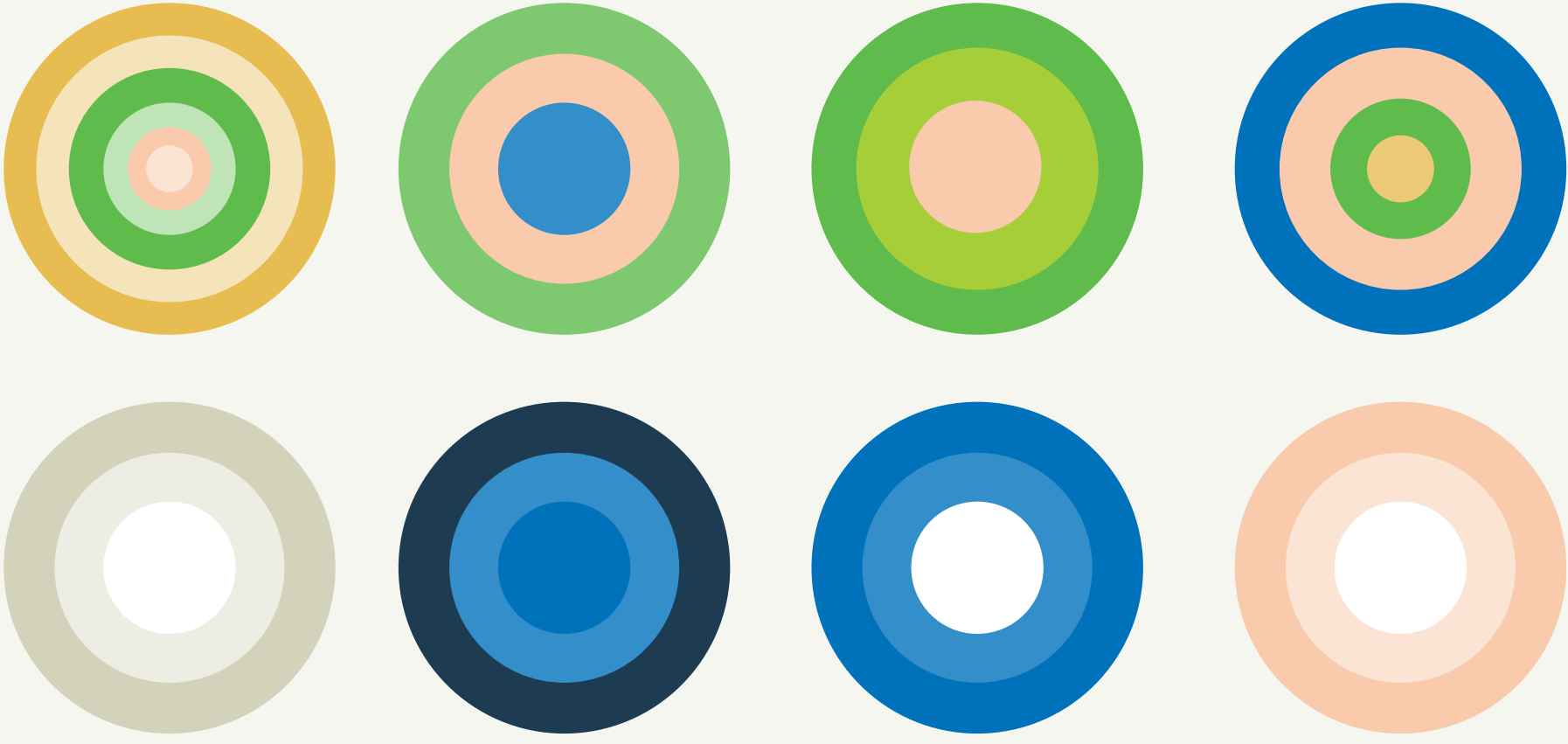


River 100% #0072BC	River 40% #99C7E4	River 20% #CCE3F2
Meadow 100% #5EBB4C	Meadow 40% #BEE4B7	Meadow 20% DFF1DB
Clay 100% #E7BC51	Clay 40% #F5E4B9	Clay 20% #FAF1DC
Sunset 40% #F9CAAC		Sunset 20% #FCE4D5
Leaf 100% #A6CE39	Leaf 40% #DBEBB0	Leaf 20% #EDF5D7
Robin 100% #D2D3BA	Robin 40% #EDEDE3	Robin 20% #F6F6F1
Ocean 100% #1D3C51		

For primary graphic elements ‘the river motif’



For secondary elements



# Buttons

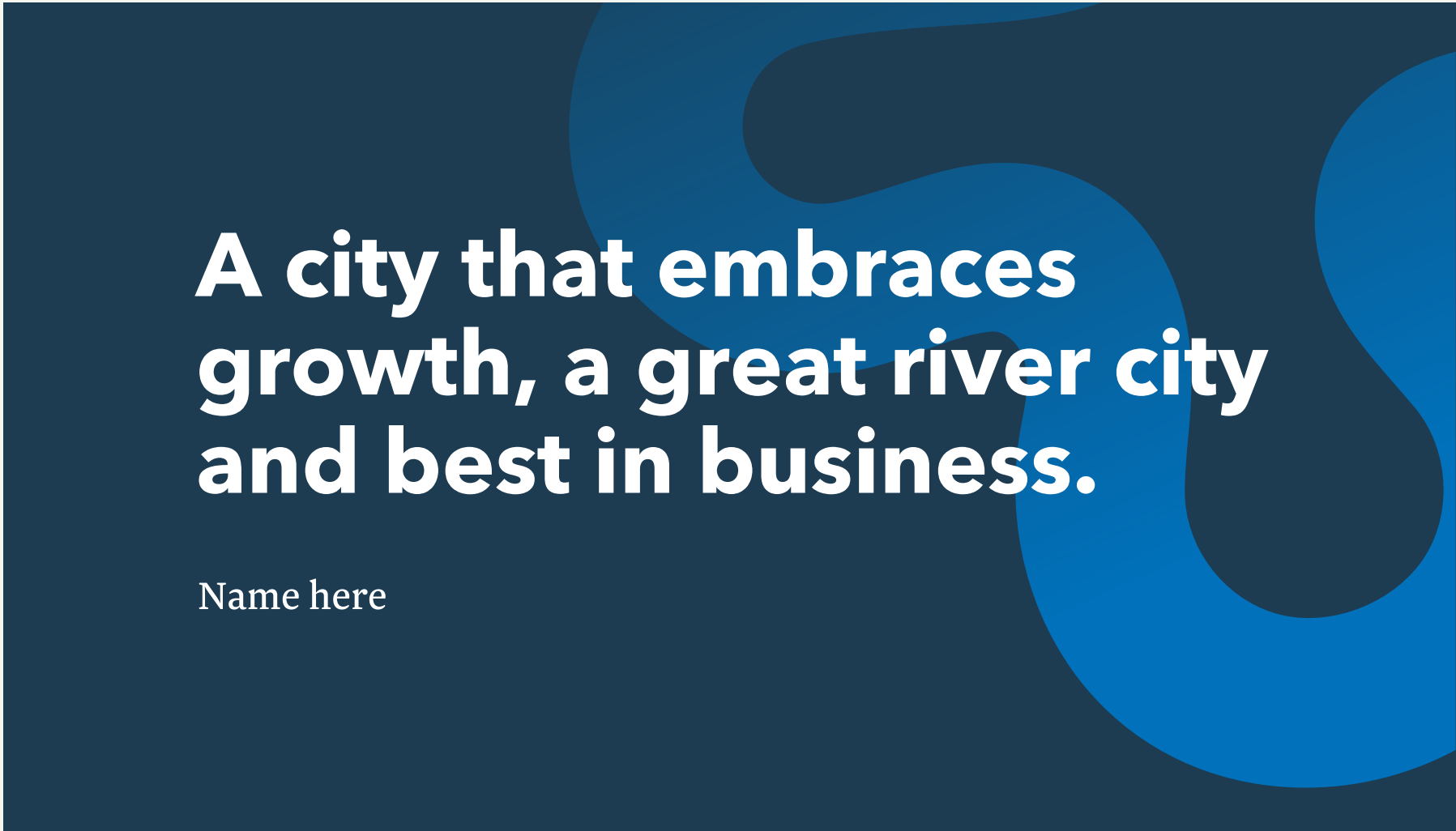
Buttons are the primary call to actions. They need to be to the point, clear and friendly. The button label should explain what action will happen when the button is clicked. The following colours have been identified as having enough contrast.

Normal state	Hover	Active	Focus
Neutral			
Button label	Button label	Button label	Button label
Positive action			
Button label	Button label	Button label	Button label
Positive confirmation			
Button label	Button label	Button label	Button label
Negative confirmation, negative action			
Button label	Button label	Button label	Button label
Disabled			
Button label	Button label	Button label	Button label



Examples of coloured backgrounds and typography

Big quote



Small quote



Positioning the primary elements on hero the image



Area where the shape sits outside the mask, to show rotation and scaling.  
The below two options work well but there are many other possibilities.



Draft. Indicative only.





# **Parking, roads and transport**

## **Te Taunga, Rori me Te Kawe**

**We would like to hear from you**

**Draft. Indicative only.**





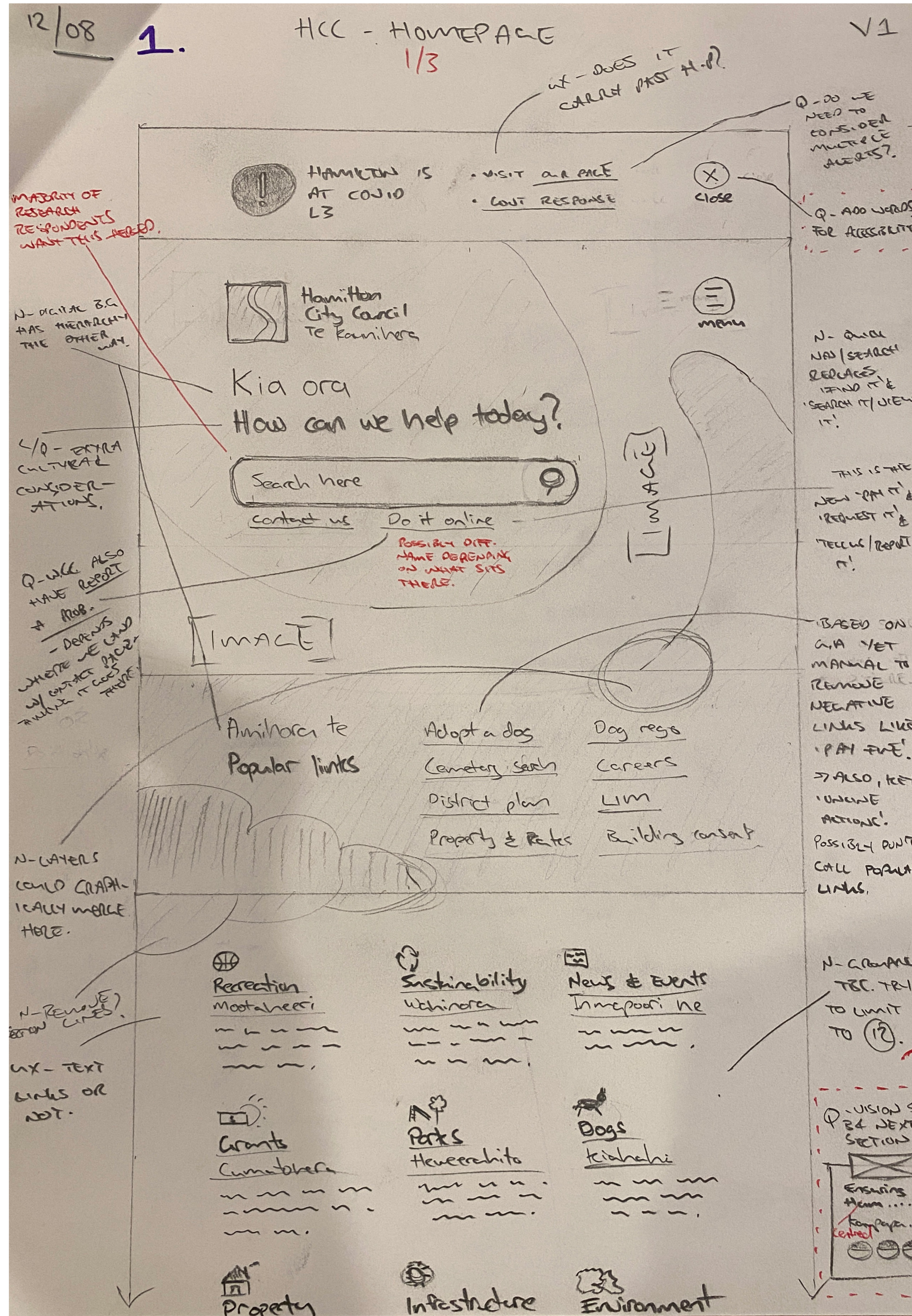
**Low and medium  
fidelities**

# Low and medium fidelities

- Start to shape the look and feel of the pages.
- 27 user flows developed.
- How will the information be displayed?
- What 'blocks' will we have available to create pages?



Draft. Indicative only.



#### 'Design' Rules & Feedback

**HERO ALERT.**  
- Closable by clicking cross.  
- Hover state required for cross - cursor potentially sufficient?

#### 'Design' Rules & Feedback

**MAIN SEARCH BAR.**  
- Active state required when user clicks in - thinking outline changes colour and hint text removes.  
- How is magnifying glass treated as active state? Does it have a hover state?

#### 'Design' Rules & Feedback

**POPULAR LINKS.**  
- Text links in body copy on site need to be underlined and coloured differently to body copy. However we may treat that convention differently here given homepage isn't general content and in places sits on a coloured background.

#### Design Intention

**BRAND SECTION.**  
- Specific to Homepage.  
- A prominent place for the brand/comms team to deliver to Council's vision statement ('To ensure Hamiltonians enjoy a connected, vibrant, attractive, and prosperous city').  
- Done via topics/content that will change the perceptions noted previously:  
- "celebrating our community's perspective and talent".  
- "sharing stories of the impact we're making in the city".  
- "improving the wellbeing of Hamiltonians".  
- "knowing Council is transforming the way they do business".  
- The primary push for user should be to **internal** pages that align to the above perception changes/vision statement.  
**LIAM HAS SINCE CHANGE CRITERIA - LIAM TO DEFINE.**

#### Design Intention

**LATEST NEWS.** "Latest/most interesting news in Hamilton".  
- News from Our Hamilton - specifically Growing Hamilton, On The Move, and Community & Environment.  
- Hero/pinned article prominent with 3 supporting. Suggest these are hand-picked.  
**LIAM HAS SINCE CHANGE CRITERIA - LIAM TO DEFINE.**

#### 'Design' Rules & Feedback

**HAS PAGE BEEN HELPFUL - SCREEN 1.**  
- Buttons requires hover state.  
- Selection of either triggers second screen (shown on next MF).  
- Mandatory on each page.

#### Design Intention

**HERO ALERT.**  
- Global.  
- Homepage intention yet user will see on any first page they enter.  
- Must sit at top of page - pushes down page.  
- Only 1 Hero alert at a time.  
- 2-3 text links possible.

#### Design Notes & Thoughts

**OUR POPULAR LINKS.**  
- Opportunity to avoid straight lines and tie in sections above and below by curving (tying into river motif).  
**KEEP THIS IN MIND THROUGHOUT SITE AGAINST ALL UI (COUNCIL ARE KEEN TO LIMIT STRAIGHT LINES AS MUCH AS POSSIBLE).**

#### Design Intention

**POPULAR LINKS.**  
- Top 3 are pages Council wishes to push.  
- Middle 3 are popular pages users frequent (yet don't use 'negative' options like pay a fine).  
- Bottom 3 are legal requirements.  
- Manual process but something reviewed quarterly by Council (e.g. G.A may influence).  
**LIAM TO CONFIRM CRITERIA.**

#### 'Design' Rules & Feedback

**L1 PAGE OPTIONS.**  
- Icon, H2's and body text activate hover state - they are all clickable.  
- Tab state important here (as is elsewhere) - this is potentially the same as the hover state noted above.

#### 'Design' Rules & Feedback

**BRAND SECTION.**  
- Button requires hover state.  
- Each image has accompanying text/button - auto rotate.  
- Yet user can control by clicking on image.  
- Progress bar underneath (or similar) rather than scroll bar (so designed differently).  
- Original inspiration here <https://dribbble.com/photos/14708656-Instagram-Social-Widget> - could lend itself to interesting animation.

#### Design Notes & Thoughts

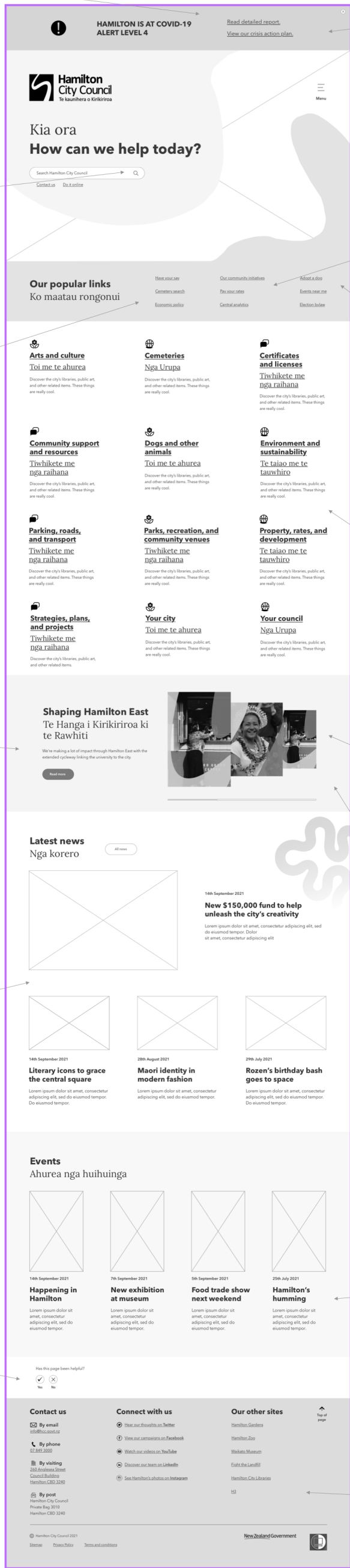
**BRAND SECTION.**  
- Progress bar - my initial Low-Fi has this curved to mimic river with stages. Council still like this approach. So food for thought.

#### Design Intention

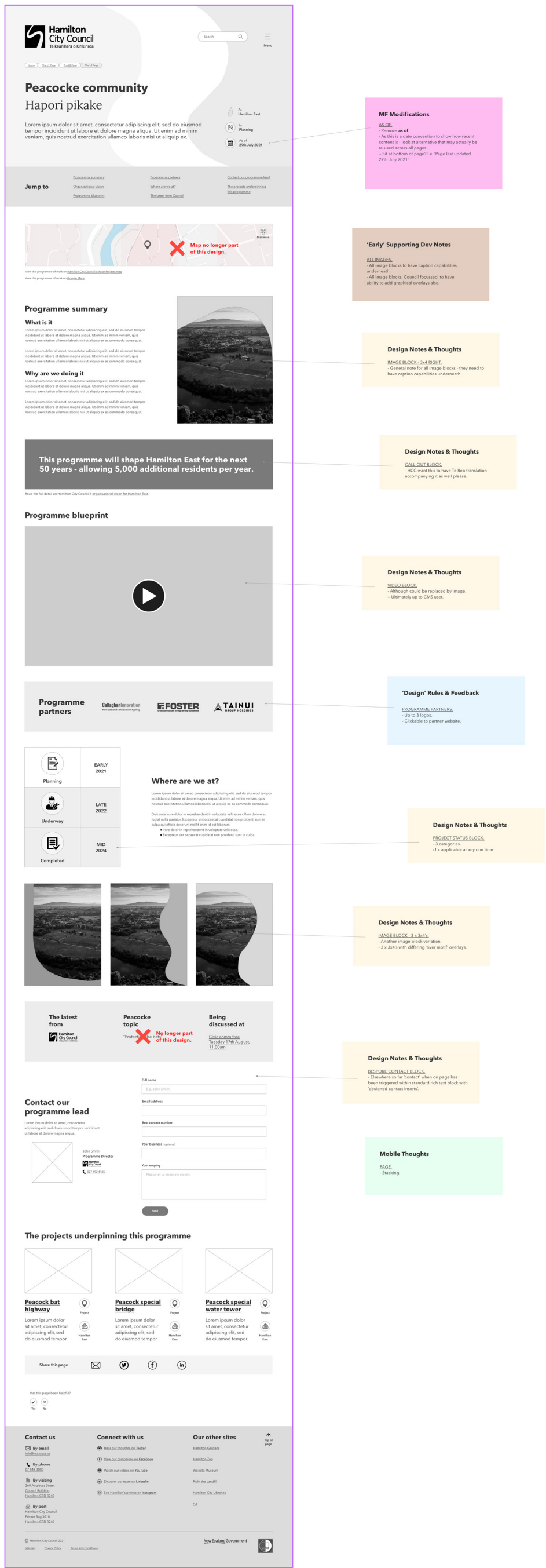
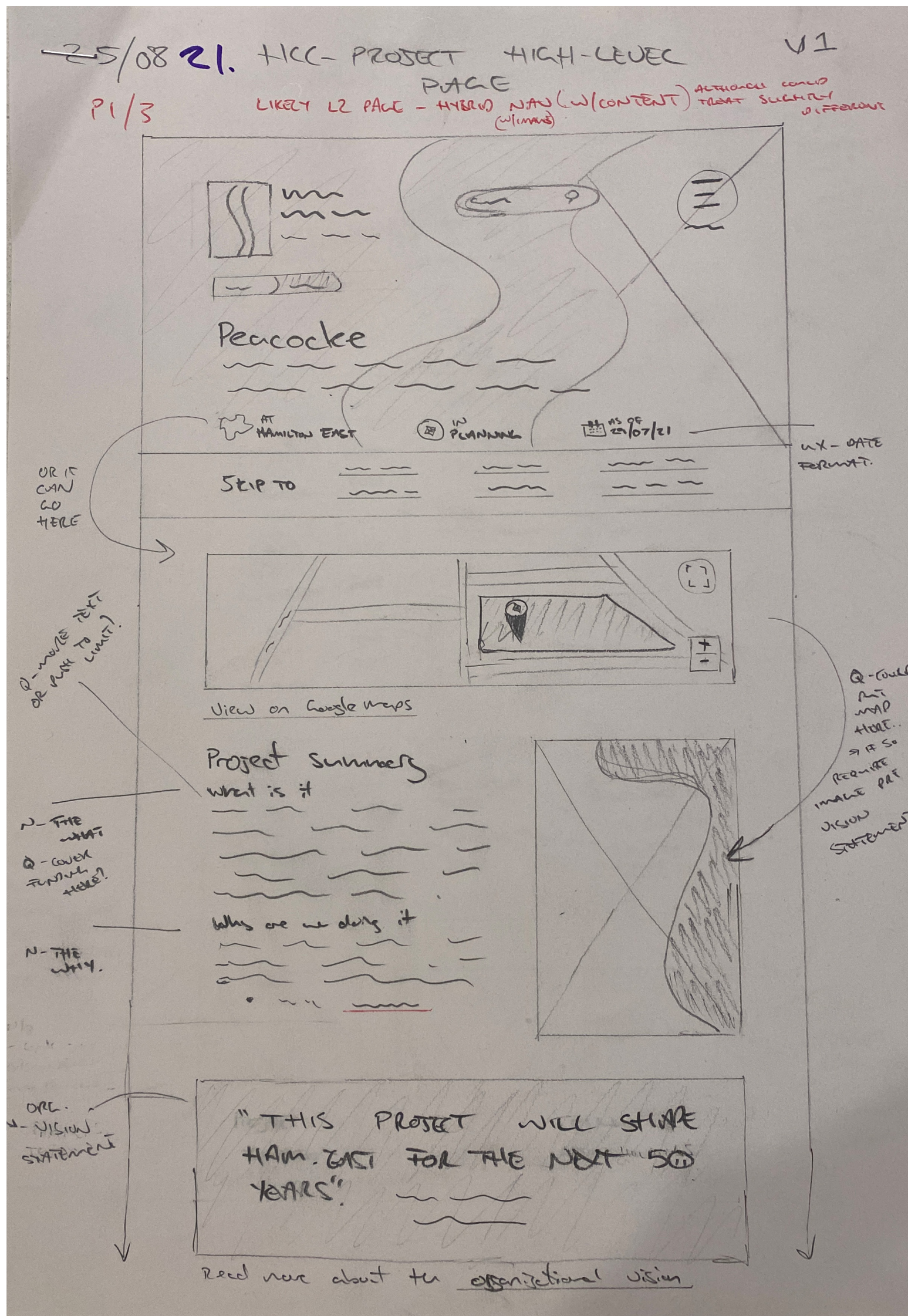
**CULTURE AND EVENTS.** "Latest cultural/event activities for Hamiltonians".  
- From Our Hamilton - specifically Culture & Events. Although considerations were being put into this including H3 too.  
- 4 articles. Suggest these are hand-picked.  
**LIAM HAS SINCE CHANGE CRITERIA - LIAM TO DEFINE.**

#### Design Intention

**FOOTER.**  
- Four primary contact options.  
- All primary social media accounts - 1 per platform.  
- Primary 'other Council' sites only - restricted by height of Contact us column.







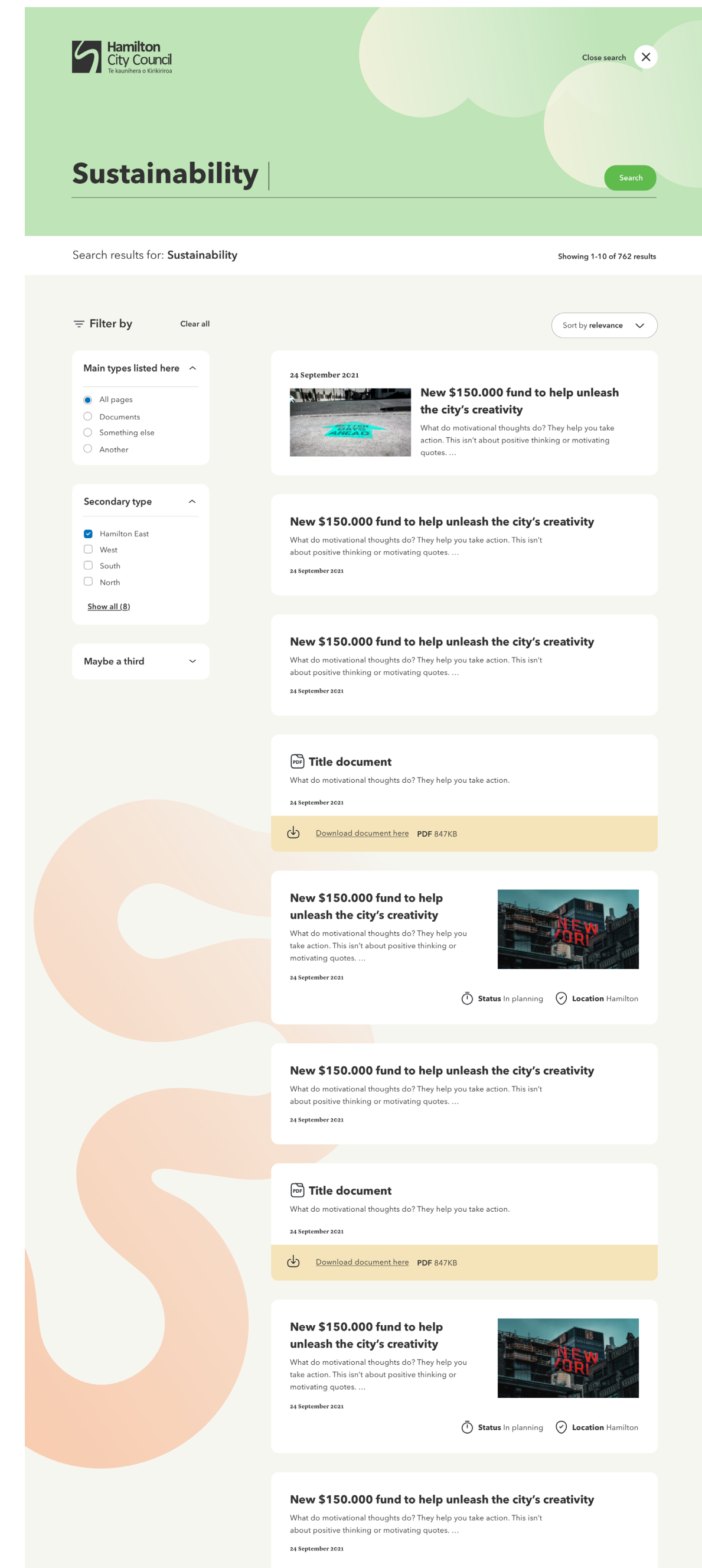
Draft. Indicative only.





# Search


- Allows for misspellings, synonyms, related words etc.
- Results displayed by relevance and by age.
- By default, will only search for page content.
- Ability to search separately within:
  - Uploaded documents
  - Agendas and minutes
  - OIA responses
  - Parks, Playgrounds, Sports parks
  - Projects
  - Media Releases





- Sub-filters allow further refinement of results:

- Date
- Suburb
- Document type
- Council / Committee



Close search X

# Sustainability

Search

Search results for: Sustainability

Showing 1-10 of 762 results

Filter by

Clear all

Sort by relevance

Main types listed here

☒ All pages

☐ Documents

☐ Something else

☐ Another

Secondary type

☒ Hamilton East

☐ West


☐ South

☐ North

Show all (8)

Maybe a third

24 September 2021



**New \$150.000 fund to help unleash the city's creativity**

What do motivational thoughts do? They help you take action. This isn't about positive thinking or motivating quotes. ...

**New \$150.000 fund to help unleash the city's creativity**

What do motivational thoughts do? They help you take action. This isn't about positive thinking or motivating quotes. ...

24 September 2021

**New \$150.000 fund to help unleash the city's creativity**

What do motivational thoughts do? They help you take action. This isn't about positive thinking or motivating quotes. ...

24 September 2021

# **Information Architecture**



# Information Architecture

- Moving to a search driven approach.
- Moving away from the current 4 top level navigation.
- Making it clearer for our customers.
- First and second level to be confirmed.
- Third, fourth and beyond to be confirmed with business units.





### **Arts and culture**

#### **Toi me te ahurea**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Community support and resources**

#### **Tiwhikete me nga raihana**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Parking, roads, and transport**

#### **Tiwhikete me nga raihana**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Strategies, plans, and projects**

#### **Tiwhikete me nga raihana**

Discover the city's libraries, public art, and other related items.



### **Cemeteries**

#### **Nga Urupa**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Dogs and other animals**

#### **Toi me te ahurea**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Parks, recreation, and community venues**

#### **Tiwhikete me nga raihana**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Your city**

#### **Toi me te ahurea**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Certificates and licenses**

#### **Tiwhikete me nga raihana**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Environment and sustainability**

#### **Te taiao me te tauwhiro**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Property, rates, and development**

#### **Te taiao me te tauwhiro**

Discover the city's libraries, public art, and other related items. These things are really cool.



### **Your council**

#### **Nga Urupa**

Discover the city's libraries, public art, and other related items. These things are really cool.

**Draft. Indicative only.**



# Content creation

- Three writers.
- Completely rewriting the site.
- Lots of direction from business unit workshops and user research and design.
- Final sign off with business and Communication and Engagement Managers.

# What is included in Release A?

- We have decided what Release A will deliver.
- We know we can't do everything at once – otherwise it would be a 2 year project.
- Continual development – we don't want to be in the situation we're currently in.



# The roadmap beyond Release A

**We are now going back to the business to show the development roadmap.**

- What will be in Release B, C etc?
- What business unit workshops will be next?

## **Other subprojects:**

- Digital Strategy
- Domain Strategy
- Minimum requirements when considering digital applications.
- Website governance

# Website and domain governance


- Website, domain and system requests to go to Digital Communication Specialist and an IS/Transformation Representative who review and provide a recommendation.
- The GM Strategy and Communication and Chief Transformation Officer to make the final decision.
- Anything that is not agreed, to go to the CE.



Hamilton City Council  
Garden Place, Private Bag 3010, Hamilton

 /HamiltonCityCouncil

 @hamiltoncitycouncil

 07 838 6699

**[hamilton.govt.nz](https://hamilton.govt.nz)**

# Reform Response Programme

Elected member briefing  
24 November 2021



**Hamilton  
City Council**  
Te kaunihera o Kirikiriroa



# Contents

- Overview of reforms
  - Outcomes and questions to consider
- Specific reforms
  - Future for Local Government
  - Resource Management
- Next steps

# Overview of reforms

## **Purpose of the Reform Response Programme:**

- To influence the Central Government Reform Programme for the benefit of Hamiltonians
- To prepare Hamilton City Council for change in response to Central Government Reform

## **Reform Workstreams**

- Future for Local Government Reform
- Resource Management Reform
- Three Waters Reform



# Outcomes from today

- Identify the **outcomes** we want for Hamiltonians and the City. This is key before thinking about form and function of how it is delivered.
- Determine how we **best influence** these central government work programmes, and who we partner with to do so.

# Future for Local Government



# Future for Local Government

## Introduction

- Review Panel seeking feedback on five questions
- Council will have until April 2022 to provide a submission to the Review Panel
- Council will be proactively seeking an opportunity for a face-to-face presentation to the panel in April 2022
- Review Panel will provide draft report and recommendations to Minister by 30 September 2022
- Public submission process will be from 1 October 2022 – early 2023 (Council will make a submission on the draft recommendations)

# Future for Local Government

## Review Panel – Five Key Questions

1. How should the system of local governance be reshaped so it can adapt to future challenges and enable communities to thrive?
2. What are the future functions, roles and essential features of New Zealand's system of local government?
3. How might a system of local governance embody authentic partnership under Te Tiriti o Waitangi, creating conditions for shared prosperity and wellbeing?
4. What needs to change so local government and its leaders can best reflect and respond to the communities they serve?
5. What should change in local governance funding and financing to ensure viability and sustainability, fairness and equity, and maximum wellbeing?



# Future for Local Government

## Council's response to the five questions

- To prepare a response we want to have a series of workshops to develop the response.
- In this workshop we want to ask five quick fire questions just to gather some ideas from you.
- You can answer via:
  - Chat (now) – see what each others saying.
  - Email (later) – will send these to you via email so you can share more.
- The responses will be collated and fed back to you at the next session.

# Future for Local Government

## Quick fire questions

Question 1: The Review Panel talks about 'local governance' (not local government).

What is the key point you want to make on what 'local governance' means?



# Future for Local Government

## Quick fire questions

Question 2: The Review Panel asks what are the future functions, roles and essential features of New Zealand's system of local government?

What is a function/role/feature you would like added to local government?

# Future for Local Government

## Quick fire questions

Question 3: The Review Panel asks how local governance can embody an authentic partnership under Te Tiriti o Waitangi, creating conditions for shared prosperity and wellbeing?

What is a key characteristic needed in an 'authentic partnership'?



# Future for Local Government

## Quick fire questions

Question 4: The Review Panel asks what needs to change so local government and its leaders can best reflect and respond to the communities they serve?

Who is (be specific) a 'community' we should serve in the future?

# Future for Local Government

## Quick fire questions

Question 5: The Review Panel asks what should change in local governance funding and financing to ensure viability and sustainability, fairness and equity, and maximum wellbeing?

What is your best new funding idea? (it can be one that has been proposed in the past)



# Resource Management Reform

# Resource Management Reform

## Recap on proposed changes:

- **Natural and Built Environments Act (NBA)**, as the main replacement for the RMA, to protect and restore the environment while better enabling development.
- **Strategic Planning Act (SPA)**, requiring the development of long-term regional spatial strategies to help coordinate and integrate decisions made under relevant legislation.
- **Climate Adaptation Act (CAA)**, to address complex issues associated with managed retreat.

# Resource Management Reform

## NBA Exposure Draft

- Submission by HCC to Select Committee – 4 August 2021
- HCC key points related to:
  - How to reconcile competing objectives/outcomes.
  - Clarification of definitions and unclear drafting.
  - Role of local government.
  - Allowing specific plans for Tier 1 authorities and more focus on the built environment.
  - Integration of NBA plans with other local government work programmes.
- Select Committee Report released – 1 November 2021
  - The Committee ***recommended that the Government proceed*** with the development of the Bill with proposed redrafting of certain provisions.



# Resource Management Reform

- The Select Committee has signalled that further work is required in a number of important areas:
  - Better definition of Te Oranga o te Taiao.
  - Amendments to the Purpose – more prominence to the built environment to link the purpose to outcomes for housing, infrastructure and cultural heritage.
  - Further direction on Treaty principles including LG's role in this partnership.
  - Changes to Environmental Limits.
  - Rationalisation of outcomes and direction on resolution of potential conflicts.
  - Amendments to the National Policy Framework.
  - Recommends clearly setting out the **substantive role for local authorities** in Plan making and implementation.
- The Select Committee's report will inform further policy development on the reform.

# Resource Management Reform

- New Local Government Steering Group to advise Government on RMA reform – announced 20 October 2021.
- Includes 12 local government elected members and senior council executives.
- Co-chaired by Hauraki Mayor, Toby Adams, and Ministry for the Environment Deputy Secretary, Janine Smith.
- Purpose is to build on relationship between central and local government and form a partnership around the reform of the RM system.
- MFE worked with LGNZ and Taituarā to ensure the steering group's members are reflective of the range of New Zealand's councils. Appointments were approved by the Secretary for the Environment.

# Next steps

## Future for Local Government

- Staff collating supporting information and drawing key insights from these documents.
- Identifying partners and stakeholders for engagement.
- Preparing options for Elected Members to consider regarding a broader engagement.
- Planning for series of workshop sessions with Elected Members to seek input into the response to the five questions.

## Resource Management Reforms

- Continue staff engagement with MfE on the development of the Strategic Planning Act.
- Identify and confirm key HCC messaging on RM reform, building on our stated position in recent submissions.
- Identify key partners for collaboration.
- Note that the Natural and Built Environments Act and the Strategic Planning Act will be formally introduced in 2022.
- A standard legislative and select committee process will follow with the aim of the NBA being passed into law in this parliamentary term.
- The CAA will be progressed in this time too.