
From: official information
Sent: Wednesday, 20 January 2021 17:06
To: official information; [REDACTED]
Subject: LGOIMA 21007 - Sonning Carpark security - decision and response

Kia ora

On the 13 January 2021 you made a request pursuant the Local Government Official Information and Meetings Act 1987 for information regarding complaints and CCTV operations in Sonning carpark.

You requested: All information related to the operation of security/CCTV cameras in the car park for the month of July 2020. Were the cameras in operation and if not, why were they not in operation.

Our response: The CCTV cameras in the Sonning carpark operate 24/7. Available storage space allows footage from the cameras to be held for approximately 30 days. The cameras were operating in July 2020 but all footage from that time will have been overwritten by now.

You requested: Number of thefts of motor vehicles from the Sonning car park for the year of 2020.

Our response: Police are the responsible agency for dealing with criminal offences such as thefts from vehicles. Council are often unaware of thefts from vehicles having occurred in the carpark and do not keep records of such incidents, and as such refuses this part of your request in accordance with the LGOIMA 17(e) on the grounds the requested information does not exist within Hamilton City Council.

The Council recommends you contact NZ Police to request that information via <https://forms.police.govt.nz/oiarequest>. Alternatively, please advise by return email to official.information@hcc.govt.nz, whether you authorise Hamilton City Council to log that part of your request with NZ Police and to provide your name and contact details to enable NZ Police to provide you a response.

You requested: Number of complaints from members of the public for security issues regarding the Sonning car park

Our response: A search of our database has shown no complaints from members of the public concerning Sonning car park or its address of 197 River Road for the last five years

You requested: Are police able to access these security cameras if a crime has been reported in or around the car park - why/why not

Our response: Footage from our CCTV cameras can only be used and/or released in accordance with the Privacy Commissioner's Guidelines. Police are able to request footage from the CCTV cameras for the purposes of crime prevention and investigation

Thank you for your request

Ian Loiterton
A/ Official Information Officer

Email: ian.loiterton@hcc.govt.nz

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From: official information <officialinformation@hcc.govt.nz>

Sent: Monday, 18 January 2021 10:54 AM

To: [REDACTED]

Cc: official information <officialinformation@hcc.govt.nz>

Subject: LGOIMA 21007 - Sonning Carpark security

Kia ora

I write to acknowledge your information request of 13/1/2021 as below.

Please be advised that your request has been passed on to the relevant team within Council and you will be informed of the outcome.

The Local Government Official Information and Meetings Act 1987 requires that we advise you of our decision on whether the Council will provide the requested information or not "as soon as reasonably practicable", no later than 20 working days after the day we received your request. We will respond to you no later than 15/2/2021.

Ian Loiterton

A/ Official Information Officer

Email: ian.loiterton@hcc.govt.nz

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HCC Website - Official Information Request

Reference: HCC-QF-210113-BG69E-Y7W

Attachment: not attached

Name: [REDACTED]

Email address: [REDACTED]

Phone number [REDACTED]

Detailed Description of Request

The following information is requested about the Sonning Carpark on river road

- all information related to the operation of security/CCTV cameras in the car park for the month of July 2020. Were the cameras in operation and if not, why were they not in operation.
- Number of thefts of motor vehicles from the Sonning car park for the year of 2020.
- Number of complaints from members of the public for security issues regarding the sonning cark park
- Are police able to access these security cameras if a crime has been reported in or around the car park - why/why not

Organisation: not supplied