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**From:** official information  
**Sent:** Friday, 11 June 2021 09:30  
**To:** [REDACTED]  
**Cc:** official information  
**Subject:** Final Response: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc  
**Attachments:** Hamilton City - number of complaints by suburb.xlsx

Kia Ora,

I refer to your **information request below**, Hamilton City Council is able to provide the following response.

**Your Request:**

1. Where are noise and other complaints received across Waikato District?
2. What are hotspots/times for graffiti?
3. Are large public sporting/cultural events increasing?
4. What major events are coming to Waikato District in the next few years?
5. Where are our greatest risks for red-light running?
6. What political developments may impact on Safe Homes?
7. What political developments may impact on Safe Communities?
8. What legal developments may impact on Safe Communities?
9. What legal developments may impact on Safe Homes?
10. What political developments may impact on Safe Roads?
11. What legal developments may impact on Safe Roads?

**Our Response:**

**1. Where are noise and other complaints received across Waikato District?**

Please find attached a spreadsheet ("*Hamilton City – Number of Complaints by Suburb*") outlining details of the numbers of noise complaints made across the city over the past 12 months, broken down by suburb. I note that request was for noise and other complaints across the city. This would extend to include complaints made under the Dog Control Act. In relation to any request for Dog Control information our response would be:

The information you seek regarding dogs complaints is publicly available via our existing Council website. The data can be viewed in two ways:

- a. there are interactive data tables/graphs embedded in the page; or
- b. people can follow a link and download raw data tables

The page can be accessed by following the links below:

[Animal Control - Facts & Figures](#) using Power BI to access the interactive data and tables  
[WLASS - Dog Complaints](#) accessing the open dataset

**2. What are hotspots/times for graffiti?**

- (i) Current hotspots are;
  - a. Any large clear surface within the rail corridor – rolling stock, walls, fences, etc.
  - b. Pedestrian underpasses.

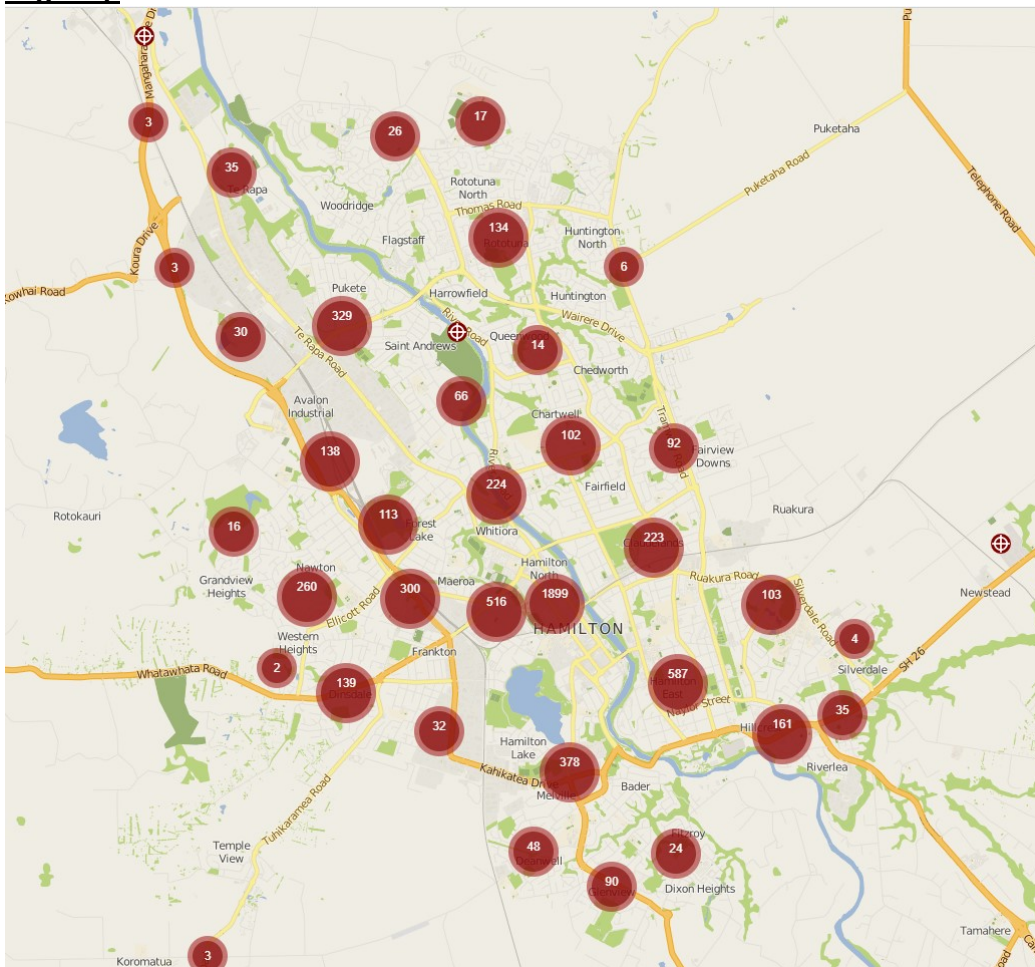
- c. Underneath bridges, flyovers, etc.
- d. Courtyards, driveways, recessed doorways, and other areas not readily visible to a passer-by.
- e. Bus shelters, skate bowls and surroundings, parks and associated assets - tables, toilets, etc.
- f. Current hotspots by neighbourhood are the CBD, Bader, Fairfield and Nawton.

(ii) Tagging times.

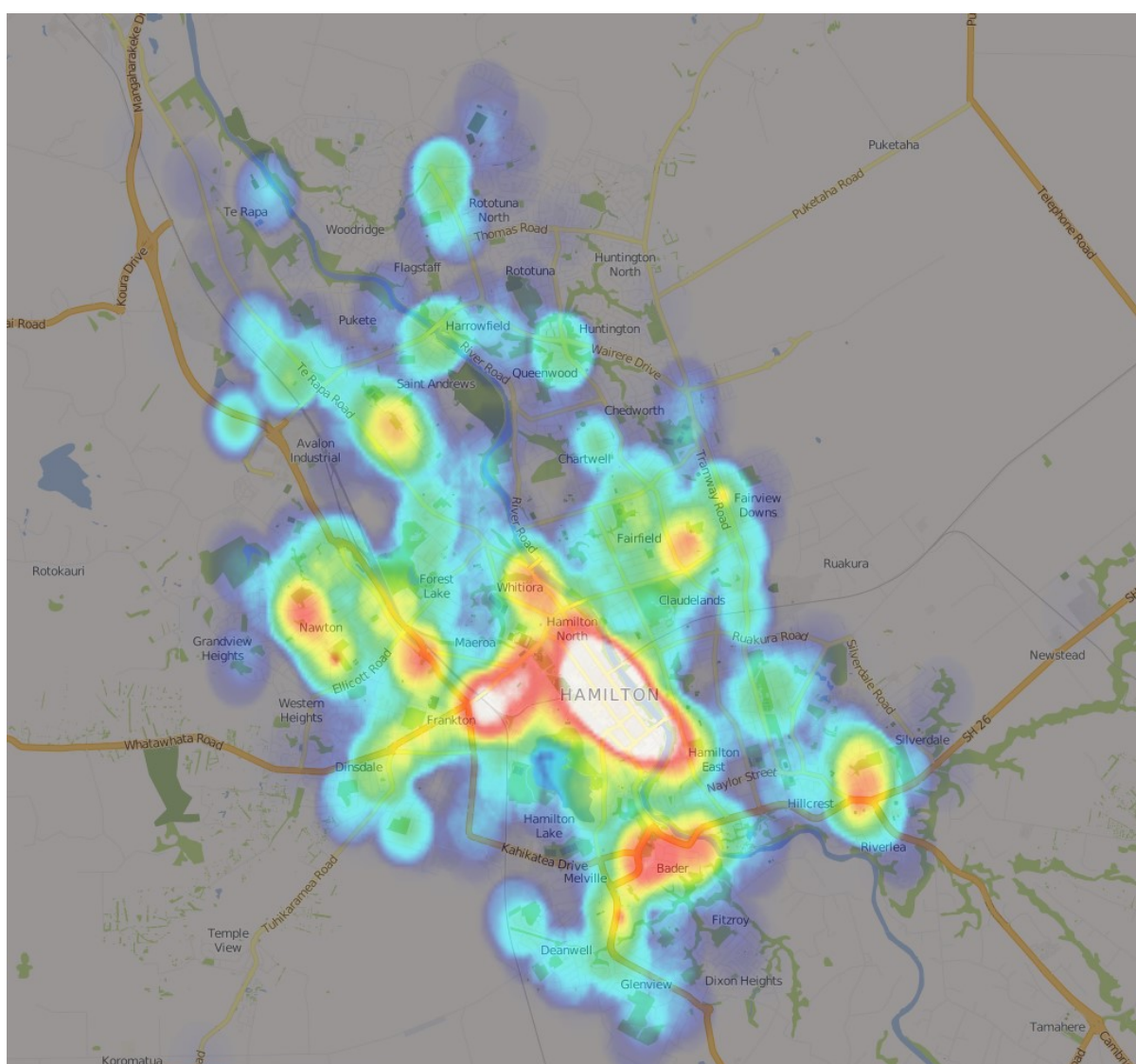
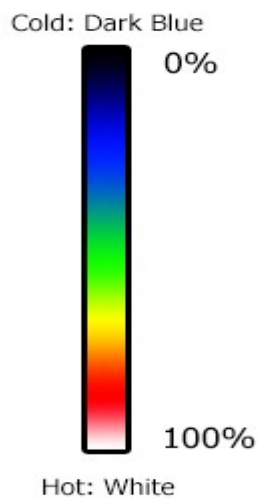
- a. The limited information available suggests most tagging in the CBD occurs after 10pm when the tagger/s appear to be walking home.
- b. Tagging is, to some extent, weather dependant – many mediums cannot be applied to a wet surface.
- c. Monday is the busiest day for graffiti reporting.

Appearing below is a tag map and a heat map showing tagging in the HCC area for the calendar year 1/01/20 – 31/12/20.

**Tag Map**



**Heat Map**



### 3. Are large public sporting/cultural events increasing?

Your question does not give a date range but we will assume you are enquiring from the last 12 months prior.

In respect of the COVID-19 environment, we can say that NZ is in a fortunate position and has been able to return to safely hosting large public events and gatherings. As the industry regains confidence, the larger events are returning after being largely unable to be held in 2020.

Hamilton, via its management of H3 (Venues management of Claudelands, FMG Stadium and Seddon Park) have seen several new and returning events taking place, reinforcing the notion of confidence across the events industry. As Hamilton has three major events venues and Council's invests significant funding to support their function, you can expect that large public/sporting and cultural events will continue to take place.

We recommend you make contact with the NZ Events Association to give a comment about the overall events industry and growth of large events.

#### **4. What major events are coming to Waikato District in the next few years?**

We can comment directly on events due to be held in Hamilton. A wider Waikato view would be better obtained from the individual councils or you may wish to reach out to Hamilton and Waikato Tourism for a comment also.

In regards to Major Events in Hamilton, we have the following events due to take place which we understand will apply for (and receive) major event status under the Major Events Management Act 2007:

- Womens Cricket World Cup 2022
- FIFA Womens World Cup 2023

In addition we continue to attract significant numbers of large international and national events across a range of event genres including sport (e.g. rugby, cricket and netball), performances (e.g. concerts, cultural events and comedy shows) and business events (e.g. conferences, dinners, trade shows and public exhibitions). Except for the large conference market that remains affected by Covid, we are either retaining or growing our share of the market and we are struggling with venue availability at peak times.

#### **5. Where are our greatest risks for red-light running?**

Every year, Hamilton City Council reviews the level of red light running that is occurring at intersections and signalised pedestrian crossings around the city. The data does not include all intersections and signalised pedestrian crossings, and the data once collected is used as one of many tools to assess future improvements on our roads. Red light running can be accidental or intentional, and different solutions may be considered depending on the cause.

For sites that are monitored, the top ten sites for number of red lights run identified are:

- Wairere Dr - Cambridge - Naylor St
- Gordonton Rd - Thomas Rd
- Te Rapa Rd - Garnett Ave - Vardon Rd
- Mill St - Willoughby St
- Anglesea St - Ward St
- Normandy Ave - Bader St
- Victoria St - Ulster St - Liverpool St
- Pembroke St - Selwyn St - Lake Cres
- Peachgrove Rd - Te Aroha St - Ruakura Rd
- Wairere Dr - Pukete Rd

#### **6. What political developments may impact on Safe Homes?**

Council does not usually don't take a large/active role in social aspects of the community – e.g. preventing burglary, crime, domestic violence. Where we typically contribute to safer homes/communities is through urban design – influencing the layout, design of subdivisions and communities through the District Plan and resource consents

**7. What political developments may impact on Safe Communities? and**

**8. What legal developments may impact on Safe Communities?**

We have a City Safe Unit [Hamilton City Council - City Safe](#) whose work has been extended to patrols of suburban centres in Hamilton as per our [Safety in Public Places Bylaw 2020](#).

**9. What legal developments may impact on Safe Homes?**

Council does not usually don't take a large/active role in social aspects of the community – e.g. preventing burglary, crime, domestic violence. Where we typically contribute to safer homes/communities is through urban design – influencing the layout, design of subdivisions and communities through the District Plan and resource consents

**10. What political developments may impact on Safe Roads?**

Political developments that may impact on Safe Roads can change with national and local elections. The decisions that are then made by the people elected may subsequently be included in:

- National funding provisions provided via the Government Policy Statement – Land Transport
- National road safety strategy development and implementation
- Development of Regional Land Transport Plans by Regional Transport Committees
- Development of Long-Term Plans by local authorities

**11. What legal developments may impact on Safe Roads?**

Legal changes are primarily implemented at a national level via changes to legislation. These changes are managed by the Ministry of Transport and Waka Kotahi NZ Transport Agency and we would recommend that you contact them to understand what legal developments they have which may impact on safety.

We are aware of two areas which are currently in progress:

- Accessible Streets Regulatory Package which can be found [here](#).
- Draft Speed Limits Rule 2021 consultation which can be found [here](#).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Kind Regards,

**Tatiana** | Official Information & Legal Support Advisor  
Legal Services & Risk | People and Organisational Performance  
Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



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**From:** [REDACTED]  
**Sent:** Monday, 3 May 2021 1:24 pm  
**To:** official information <officialinformation@hcc.govt.nz>  
**Subject:** RE: [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

Hi Michelle,

Thank you very much for your assistance with the below – I am looking forward to hearing back the results

Regards,



[REDACTED]  
Intelligence Analyst | Waikato District Intelligence Unit | New Zealand Police

[REDACTED]  
12 Anzac Parade, Hamilton, Private Bag 3078 | [www.police.govt.nz](http://www.police.govt.nz)



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**From:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Sent:** Friday, 30 April 2021 2:30 PM  
**To:** [REDACTED] official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Subject:** RE: [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

Hi [REDACTED]

Thank you for your time today.

We'll ask the teams within the organisation to respond on the following basis –

### Where are our greatest risks for red-light running?

- We can ask the team to look whether we have any projects planned to improve safety at controlled intersections, and the reasons why these are going ahead. This would give an idea of what concerns/risks they look at when planning safety improvements that may involve red light running

**What political developments may impact on Safe Roads? What legal developments may impact on Safe Roads?**

- We can provide more information on current policy relating to road safety – Access Hamilton/ Vision Zero (<https://www.hamilton.govt.nz/our-services/transport/accesshamilton/Pages/default.aspx>)

#### **What political developments may impact on Safe Homes? What legal developments may impact on Safe Homes?**

- We can talk to the organisation about whether we have any programmes that are socially focussed, however council's usually don't take a large/active role in social aspects of the community – e.g. preventing burglary, crime, domestic violence.
- Where we typically contribute to safer homes/communities is through urban design – influencing the layout, design of subdivisions and communities through the District Plan and resource consents

#### **What political developments may impact on Safe Communities? What legal developments may impact on Safe Communities?**

- We can provide information on the current and any planned work to improve the safety of our communities, some context on the current and on-going budgets to fund this work
- we have a City Safe Unit <https://www.hamilton.govt.nz/our-city/citysafe/Pages/default.aspx> whose work has been extended to patrols of suburban centres in Hamilton – we can possibly provide some information on Council decisions on ongoing funding of the expanded service
- there may be some more specific projects as well – such as the planned up grade to the CBD transport centre – design work on this includes improving the safety of users (for example Crime Prevention Through Environmental Design principles) this also applies to design of our parks public facilities when they are reviewed.

I'll ask Tatiyana to talk to the relevant teams about this and we'll compile some information for you. As discussed, we're happy to talk as well if this isn't hat you had in mind.

Ngaa mihi

**Michelle (Mish) Hawthorne**

Legal Services Manager | Kaiwhakahaere Ratonga Ture

Legal and Risk

People and Organisational Performance

[Pronouns: she/her](#)

Email: [michelle.hawthorne@hcc.govt.nz](mailto:michelle.hawthorne@hcc.govt.nz)



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**From:** [REDACTED]  
**Sent:** Thursday, 29 April 2021 7:11 am  
**To:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Subject:** RE: [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

Hi there,

Thank you for organising this for me

Looking forward to the phone conversation with your legal service manager tomorrow

Thanks

Regards,



[REDACTED]  
Intelligence Analyst | Waikato District Intelligence Unit | New Zealand Police

[REDACTED]  
12 Anzac Parade, Hamilton, Private Bag 3078 | [www.police.govt.nz](http://www.police.govt.nz)



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**From:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Sent:** Wednesday, 28 April 2021 7:51 PM  
**To:** [REDACTED]  
**Cc:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED]RE: [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

No worries at all.

So just to confirm – Hamilton City Council is working on a response to the following questions which you requested:

- Where are noise and other complaints received across Waikato District?
- What are hotspots/times for graffiti?
- Are large public sporting/cultural events increasing?
- What major events are coming to Waikato District in the next few years?

The rest of the questions will be discussed between Michelle Hawthorne (our legal services manager) and yourself:

1. Where are our greatest risks for red-light running?
2. What political developments may impact on Safe Homes?
3. What political developments may impact on Safe Communities?
4. What legal developments may impact on Safe Communities?
5. What legal developments may impact on Safe Homes?



6. What political developments may impact on Safe Roads?
7. What legal developments may impact on Safe Roads?

I will send you an outlook calendar invitation right now.

Please ensure that you make the phone call to our Legal Services Manager at the proposed time.

If you have any questions or issues please do not hesitate to contact me.

Kind regards,

**Tatiana Taunoa** (*Pronouns: she/her*)

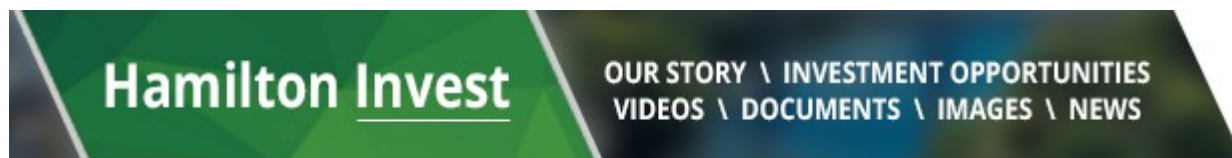
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**From:** [REDACTED]

**Sent:** Wednesday, 28 April 2021 7:20 am

**To:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** RE: [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

Apologies, I might have misunderstood your previous email then – am I able to speak with your legal service manager rather than having our service manager having this conversation with them?

Thanks

Regards,



[REDACTED]  
**Intelligence Analyst** | Waikato District Intelligence Unit | New Zealand Police

[REDACTED]  
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**From:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Sent:** Tuesday, 27 April 2021 3:22 PM

To: [REDACTED] official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
Subject: RE: [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

Is Friday 10AM ok?

Can you please provide contact email and information for your legal services manager?

I will send an Outlook Calendar meeting invitation but it will be up to your Legal Services Manager to make the phone call. I will provide information for them in the invitation.

I look forward to your response.

Kind regards,

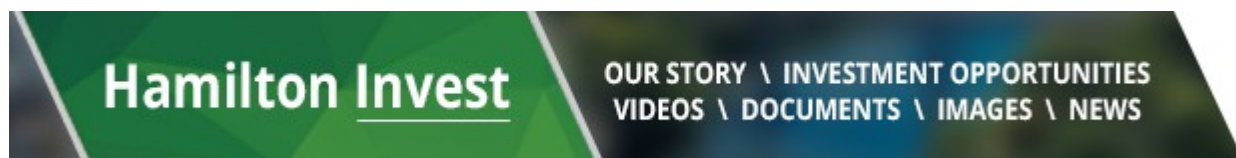
**Tatiana Taunoa** (*Pronouns: she/her*)

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From: [REDACTED] >

Sent: Tuesday, 27 April 2021 10:57 am

To: official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

Subject: RE: [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

Hi there,

Thank you for the response

It would be good if you could arrange a phone meeting with one of your legal service managers – let me know what day and time suit them the best

Thanks

Regards,



[REDACTED]  
Intelligence Analyst | Waikato District Intelligence Unit | New Zealand Police

[REDACTED]  
12 Anzac Parade, Hamilton, Private Bag 3078 | [www.police.govt.nz](http://www.police.govt.nz)



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**From:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Sent:** Friday, 23 April 2021 2:19 PM

**To:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>; [REDACTED]

**Subject:** [EXTERNAL] RE: LGOIMA 21130 - [REDACTED] / NZ Police Analyst - Noise Complaints, Political Developments Impacting Safety, Major Events etc

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Kia Ora Ivano,

I refer to your **information request below**.

Hamilton City Council is currently working on a response to the following parts of your request:

- Where are noise and other complaints received across Waikato District?
- What are hotspots/times for graffiti?
- Are large public sporting/cultural events increasing?
- What major events are coming to Waikato District in the next few years?

We are still trying to find an appropriate team to provide a response to:

- Where are our greatest risks for red-light running?

That being said, unfortunately we are unable to provide an adequate response to the following questions as these appear to be opinion based:

8. What political developments may impact on Safe Homes?
9. What political developments may impact on Safe Communities?
10. What legal developments may impact on Safe Communities?
11. What legal developments may impact on Safe Homes?
12. What political developments may impact on Safe Roads?
13. What legal developments may impact on Safe Roads?

If you would like, I am happy to set up a zoom call, telephone conversation or meeting with our legal services manager. She would be happy to answer any queries you have. It could possibly be a good idea to get a better understanding of what you are after.

Please let me know as soon as possible and I will set up the discussion.

Please also note, we will provide our response to the other questions by the due date which is **17 May 2021**.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

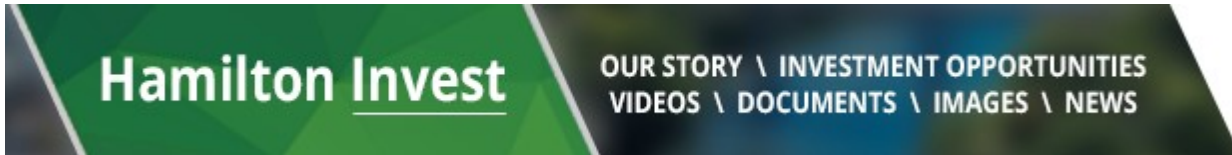
Kind Regards,

**Tatiyana** | Official Information & Legal Support Advisor



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-----Original Message-----

**From:** [REDACTED]  
**Sent:** Friday, 16 April 2021 11:40 AM  
**To:** "[info@hcc.govt.nz](mailto:info@hcc.govt.nz)" <[info@hcc.govt.nz](mailto:info@hcc.govt.nz)>  
**Subject:** Request of information

Good morning,

My name is [REDACTED] and I work for the NZ Police as an analyst.

As part of our yearly strategic assessment I have been asked to approach multiple councils to seek answers to the following questions.

*Under the Official Information Act, Part 2, Section 12, we request the following information:*

- Where are noise and other complaints received across Waikato District?

14. What political developments may impact on Safe Homes?

- What political developments may impact on Safe Communities?
- What legal developments may impact on Safe Communities?

- What legal developments may impact on Safe Homes?
  - Where are our greatest risks for red-light running?
  - What political developments may impact on Safe Roads?
  - What legal developments may impact on Safe Roads?
  - What are hotspots/times for graffiti?
1. Are large public sporting/cultural events increasing?
  2. What major events are coming to Waikato District in the next few years?

I would really appreciate your help with the above.

Thanks

Regards,



[Redacted]  
**Intelligence Analyst** | Waikato District Intelligence Unit | New Zealand Police

[Redacted]  
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