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**From:** official information  
**Sent:** Tuesday, 29 June 2021 16:20  
**To:** [REDACTED]  
**Cc:** official information  
**Subject:** RESPONSE - LGOIMA 21199 - [REDACTED] -When did CCTV stop working at Sonning Carpark and why is it not fixed?

Kia Ora,

I refer to your **information request below**, Hamilton City Council is able to provide the following response.

**You requested:**

The date that the CCTV cameras in Sonning Carpark on River Road Hamilton ceased working/stopped recording security footage.

The reason that Council has not rectified this issue.

**Our response:**

On the 4<sup>th</sup> June our CCTV Camera Operator has become aware that the cameras in Sonning carpark were not functioning or recording video footage. A written notification to our technician was made however due to a breakdown in our process our external contractor did not get notified or attend to the issue until 13 June.

The contractor determined that the Wireless point to point connection had been knocked out of place. The inclement weather on the 14<sup>th</sup> June meant that the contractor was unable to safely use an extended ladder to climb up and rectify the issue and the remedial work was booked the job for later in the week.

Forecast weather again interrupted these plans and the work was further rescheduled to the morning of the 22<sup>nd</sup> of June. The repairs were completed on this date and the Sonning park cameras are now functioning as expected and footage is being recorded.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Kind Regards,

**Tatiyana** | Official Information & Legal Support Advisor  
Legal Services & Risk | People and Organisational Performance  
Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



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**From:** official information <officialinformation@hcc.govt.nz>

**Sent:** Friday, 18 June 2021 3:57 pm

**To:** [REDACTED]

**Cc:** official information <officialinformation@hcc.govt.nz>

**Subject:** LGOIMA 21199 - [REDACTED] -When did CCTV stop working at Sonning Carpark and why is it not fixed?

Kia Ora,

I write to acknowledge your information request of Thursday 17 June 2021 as below.

Please be advised that your request has been passed on to the relevant team within Council and you will be informed of the outcome.

The Local Government Official Information and Meetings Act 1987 requires that we advise you of our decision on whether the Council will provide the requested information as soon as reasonably practicable, and no later than 20 working days after the day we received your request. We will respond to you no later than Thursday 15 July 2021.

Kind Regards,

**Tatiyana** | Official Information & Legal Support Advisor  
Legal Services & Risk | People and Organisational Performance  
Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



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-----Original Message-----

**From:** [REDACTED]

**Sent:** Thursday, 17 June 2021 9:32 AM

**To:** "Hamilton City Council Customer Services" <[info@hcc.govt.nz](mailto:info@hcc.govt.nz)>

**Subject:** OIA Request for Information re: Sonning Carpark

To Whom It May Concern

I request the following information;

The date that the CCTV cameras in Sonning Carpark on River Road Hamilton ceased working/stopped recording security footage.

The reason that Council has not rectified this issue.

This request is made pursuant to the Local Government Official Information and Meetings Act 1987.

Thankyou

