

Laura Bowman

From: official information
Sent: Friday, 12 November 2021 3:55 pm
To: [REDACTED]
Cc: official information
Subject: FINAL RESPONSE - LGOIMA 21306 - [REDACTED] - Food outlet inspection statistics for 2020 to 2021.

Kia Ora,

I refer to your **information request below**, Hamilton City Council is able to provide the following response.

You requested: What food outlets in Hamilton were issued with "interventions" by council staff in the 2020/21 financial year under the Food Act 2014.

Our response:

- a. Thai House Express
- b. Daily Needs
- c. Noodle Club Rototuna
- d. Kelly Café and Bakery

You requested: As well as the name of each business, can you please note what kind of business it is? (eg: bakery, takeaways, caterer, delicatessen, cafe, licensed premises, mobile shops, greengrocers

Our response:

- a. A restaurant
- b. Dairy
- c. Takeaway
- d. Café / bakery

You requested: The date each intervention decision was made

Our response:

- a. 6 November 2020
- b. 9 November 2020
- c. 23 November 2020
- d. 19 May 2021

You requested: Can you please stipulate whether each intervention was precipitated by a customer complaint, or as part of an HCC verification process

Our response:

- a. Council verification
- b. Customer complaint
- c. Council Verification
- d. Food safety officer intervention

You requested: For each intervention, were these in the form of warning letters, infringement notices, improvement notices, directions, or cancellation of registration

Our response:

- a. Warning letter
- b. Warning letter
- c. Warning letter
- d. Warning letter

You requested: And for what specific issue or shortcoming were each of these interventions made? (eg: hygiene issues, foreign matter in food, undercooked food, inadequate record keeping etc)

Our response:

- a. Falsified temperature records of cooling food
- b. Product on sale with expired best before dates
- c. Falsified temperature records of cooked chicken and stored chilled foods
- d. The registration had expired and the food business continued to operate with the appropriate registration under the Act

You requested: Where known, has there been a resolution to the intervention to the council's satisfaction? And which interventions are ongoing as of 26/10/2021

Our response:

- a. Completed and closed off at time of issue of letter
- b. Completed and closed off at time of issue of letter
- c. Completed and closed off at time of issue of letter
- d. Completed and closed off at time of issue of letter

You requested: How does the overall number of interventions compare with the 2020/19 and 2018/19 years? (Just a total figure for each financial year will suffice)

Our response:

a. 2019/20	5
b. 2018/19	12

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Kind regards,

Tatiyana Taunoa (*Pronouns: she/her*)

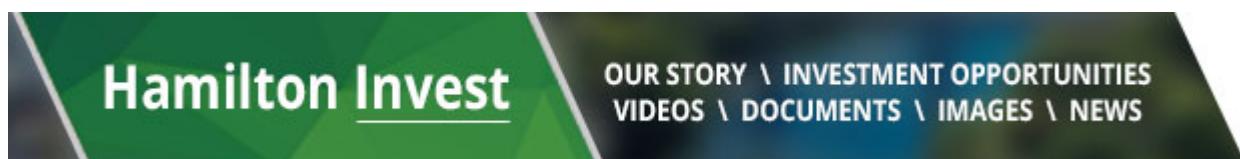
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Kind regards,

Tatiyana Taunoa (*Pronouns: she/her*)

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From: [REDACTED]

Sent: Wednesday, 20 October 2021 3:54 pm

To: Nicole Nooyen <Nicole.Nooyen@hcc.govt.nz>; Simone van Asbeck <Simone.vanAsbeck@hcc.govt.nz>; [REDACTED]

[REDACTED] Rebecca Robinson <Rebecca.Robinson@hcc.govt.nz>

Subject: LGOIMA request for information: Food outlet inspections

Hi there,

I am formally requesting, under the auspices of the LGOIMA Act, 1989, the following information:

- 1) What food outlets in Hamilton were issued with “interventions” by council staff in the 2020/21 financial year under the Food Act 2014?
- 2) As well as the name of each business, can you please note what kind of business it is? (eg: bakery, takeaways, caterer, delicatessen, cafe, licensed premises, mobile shops, greengrocers, etc)
- 3) The date each intervention decision was made?
- 4) Can you please stipulate whether each intervention was precipitated by a customer complaint, or as part of an HCC verification process?
- 5) For each intervention, were these in the form of warning letters, infringement notices, improvement notices, directions, or cancellation of registration?
- 6) And for what specific issue or shortcoming were each of these interventions made? (eg: hygiene issues, foreign matter in food, undercooked food, inadequate record keeping, etc)
- 7) Where known, has there been a resolution to the intervention to the council's satisfaction? And which interventions are ongoing as of 20/10/2021?
- 8) How does the overall number of interventions compare with the 2020/19 and 2018/19 years?

The information sought in this request is to be used as part of a report by the Waikato Times into food health and safety. As the information will be used to inform readers about which food outlets in the city may have poor hygiene/food preparation practices, I ask that any fee is waived.

I anticipate receiving the information under the terms of the act, which stipulates a maximum period of 20 business days. Written confirmation of receipt of this request would be appreciated.

If I can be of any assistance – or you would like to clarify this request - please contact me at [REDACTED].

Cheers,

Senior Reporter

Physical address: 500 Anglesea St, Whitiora, Hamilton 3240, New Zealand
Postal address: Private Bag 3086, Hamilton, New Zealand

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