

## Laura Bowman

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**From:** official information  
**Sent:** Monday, 22 November 2021 12:12 pm  
**To:** [REDACTED]  
**Cc:** official information  
**Subject:** FINAL RESPONSE: LGOIMA 21310 - [REDACTED] - Number of Trade Waste properties and assessment used for rating.

Kia Ora [REDACTED],

### Local Government Official Information Request

The following is in response to your official information request on Friday 22 October 2021 where you requested:

1. The number of properties within HCC's jurisdiction which are rated as producing trade waste; and
2. Confirmation of the assessment method HCC uses for rating of trade waste, i.e.
  - o Quality/Quantity approach: sampling and analysis of trade waste;
  - o Quantity approach: estimate of the volume of water usage.

HCC response is as follows:

#### **1. The number of properties within HCC's jurisdiction which are rated as producing Trade Waste.**

In total, there are 1125 properties within Hamilton City Council's jurisdiction which are rated as producing Trade Waste. Of the 1125 properties:

- 95 customers hold a conditional Trade Waste consent;
- 715 customers hold a permitted pre-treatment Trade Waste consent; and
- 315 customers hold a permitted Trade Waste consent.

#### **2. Confirmation of the assessment method HCC uses for rating of trade waste, i.e.**

- **Quality/Quantity approach: sampling and analysis of trade waste;**
- **Quantity approach: estimate of the volume of water usage.**

Through the Waikato Local Authority Shared Services Team, Hamilton City Council has adopted the Quality/Quantity approach for the assessment method used for rating Trade Waste.

For quality, the general characteristics of the waste are identified using wastewater sampling in order to inform the charging rate. Quality charge rates for 95 of our conditional consent trade waste customers include charges for:

- flow volume;
- suspended solids;
- cBOD (organic loading);
- Total Kjeldahl nitrogen;
- Total phosphorous;
- Arsenic; and
- COD (chemical loading).

For a full breakdown of trade waste fees & charges, please go to: <https://www.hamilton.govt.nz/our-services/Pages/Wastewater,-stormwater-and-water.aspx>:

For quantity, Hamilton City Council estimate the volume of water usage by the trade waste customer. If the customer does not have a dedicated trade waste meter to measure discharge, the volume of trade waste in the customers wastewater discharge is then estimated by Council via the customers water meter readings.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

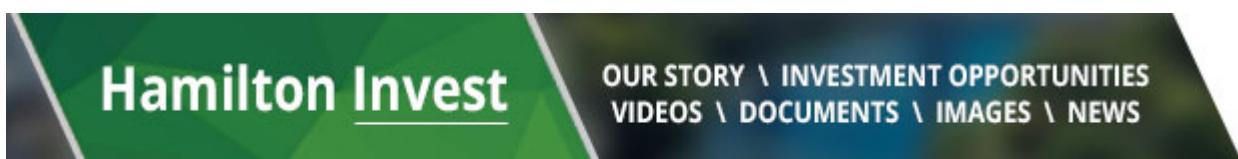
Kind Regards,

**Tatiyana** | Official Information & Legal Support Advisor  
Legal Services & Risk | People and Organisational Performance  
Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | [www.hamilton.govt.nz](http://www.hamilton.govt.nz)

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**From:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Sent:** Tuesday, 26 October 2021 11:45 am

**To:** [REDACTED]

**Cc:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** LGOIMA 21310 - [REDACTED] - Number of Trade Waste properties and assessment used for rating.

Kia Ora,

I write to acknowledge your information request of Friday 22 October 2021 as below.

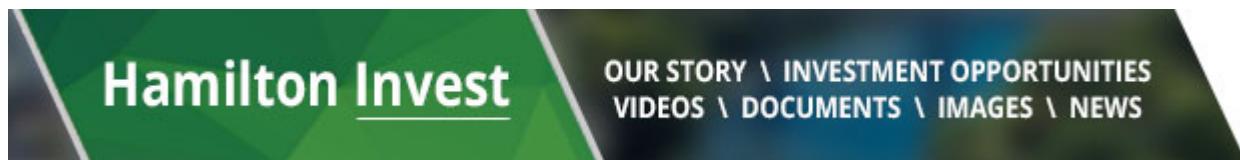
Please be advised that your request has been passed on to the relevant team within Council and you will be informed of the outcome.

The Local Government Official Information and Meetings Act 1987 requires that we advise you of our decision on whether the Council will provide the requested information as soon as reasonably practicable, and no later than 20 working days after the day we received your request. We will respond to you no later than Monday 22 November 2021.

In light of the recent announcement regarding COVID-19 and New Zealand's Alert level 3, the safety of our employees is paramount. We've made necessary changes to our working environment and operations that may result in limited availability of some of our staff members. We appreciate your patience during this time. Please allow some extra time for a response to your request as we are all doing our best to accommodate the new circumstances.

Kind Regards,

**Tatiyana** | Official Information & Legal Support Advisor  
Legal Services & Risk | People and Organisational Performance  
Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



From: [REDACTED]

Sent: Friday, 22 October 2021 12:00 pm

To: official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

Subject: Trade Waste Information LGOIMA Request

Warning! This message was sent from outside your organization and we are unable to verify the sender.

Dear Sir or Madam

**Official information request: Trade Waste Information**

Please supply the following information under the Local Government Official Information and Meetings Act (LGOIMA):

- The number of properties within your Council's jurisdiction which are rated as producing trade waste
- Confirmation of the assessment method Council uses for rating of trade waste, i.e.
  - Quality/Quantity approach: sampling and analysis of trade waste
  - Quantity approach: estimate of the volume of water usage

If you need any more information from me, please let me know as soon as possible on either [REDACTED]  
[REDACTED]

I understand that a decision on a request for information under the LGOIMA should be made within 20 working days of receiving that request.

Yours faithfully,

[REDACTED]



Project Assistant

[www.heightpm.com](http://www.heightpm.com)



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