

Laura Bowman

From: [REDACTED]
Sent: Friday, 19 November 2021 2:06 pm
To: [REDACTED]
Cc: official information
Subject: FINAL RESPONSE LGOIMA 21324 - [REDACTED] - Reasoning for suspension of patrol/parking wardens.

Kia Ora,

I refer to your **information request below**, Hamilton City Council is able to provide the following response.

Request (1)

Reasoning for not enforcing parking restrictions in parking buildings and on-street spaces whilst in Alert Level 3. Can you please confirm this was also the case as at 4 September 2021. Please provide supporting documents that evidence this decision.

Response (1)

With the pandemic of COVID-19, it has been the priority of Hamilton City Council to keep staff and the public safe. During the first lockdown in early 2020, protocols were discussed for each alert level and it was agreed and supported by Council's Incident Management Team (IMT) that the parking team would receive and prioritise service requests, however, only responding to requests that identified immediate risk to human safety.

The information below, "Hamilton City Council Parking Services – Alert Level 3", is taken from the document supporting the above decision. It is from the Hamilton City Council Services and Operations document outlining activities during alert level 3. The latest update of the document was completed on 18 August 2021.

Hamilton City Council Parking Services – Alert Level 3

- On street 'walking' patrols (for Parking Wardens) continue to be suspended
- On street 'mobile' patrols (for Parking Wardens) to commence on rolling roster (working pods (2 x parking wardens) identified already in Level 4):
 - Wardens teamed, 1 person per car. Vehicles travel in convoy for safety but ensure social distancing.
 - Vehicle cleaned on commencement and end of each shift – confirm cleaning material available.
 - Manage safety related non-compliances throughout Hamilton
 - Take educational approach but will issue infringement when required
- Team will continue to receive and prioritise service requests - only service requests that address an identified immediate and short-term risk to human safety (Alert Level 4) or high priority requests (Alert Level 3) will be actioned
- Start to issue reminders as per legislation – will require entry into transport centre

The Garden Place underground carpark is the only parking building overseen by Hamilton City Council. As of 4 September 2021, during Alert Level 3, access to the carpark was closed to the public, only individuals with permitted access cards could gain entry.

Your request specified the suspension of parking restrictions for on-street parking and the Garden Place carpark (being the only parking building managed by Hamilton City Council) on 4 September 2021. I can confirm that Council was not enforcing parking restrictions on this date, except for instances that presented immediate risk to safety.

With the move to Alert Level 3, Step 2 at 2359hrs on 3 November 2021, the above guidelines have been superseded, as we move towards living with COVID-19 and the COVID Protection Framework (CPF) which will be introduced once vaccination levels reach 90%.

As of Wednesday 4 November 2021, on-street 'walking' patrols recommenced, and Garden Place underground carpark opened with retail stores opening.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

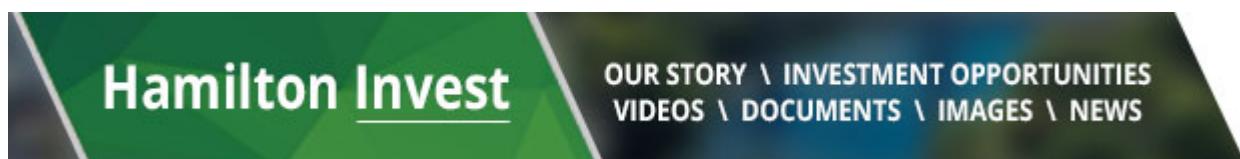
Kind Regards,

████████ | Official Information & Legal Intern
Legal Services & Risk | People and Organisational Performance
Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

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From: official information <officialinformation@hcc.govt.nz>

Sent: Tuesday, 2 November 2021 3:18 pm

To: ██████████

Cc: official information <officialinformation@hcc.govt.nz>

Subject: LGOIMA 21324 - ██████████ - Reasoning for suspension of patrol/parking wardens.

Kia Ora,

I write to acknowledge your information request of Tuesday 2 November 2021 as below.

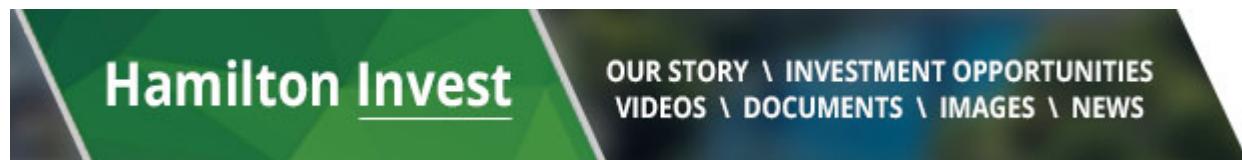
Please be advised that your request has been passed on to the relevant team within Council and you will be informed of the outcome.

The Local Government Official Information and Meetings Act 1987 requires that we advise you of our decision on whether the Council will provide the requested information as soon as reasonably practicable, and no later than 20 working days after the day we received your request. We will respond to you no later than Tuesday 30 November 2021.

In light of the recent announcement regarding COVID-19 and New Zealand's Alert level 3, the safety of our employees is paramount. We've made necessary changes to our working environment and operations that may result in limited availability of some of our staff members. We appreciate your patience during this time. Please allow some extra time for a response to your request as we are all doing our best to accommodate the new circumstances.

Kind Regards,

Tatiyana | Official Information & Legal Support Advisor
Legal Services & Risk | People and Organisational Performance
Email: officialinformation@hcc.govt.nz



From: Hamilton City Council <do.not.reply@hcc.govt.nz>

Sent: Tuesday, 2 November 2021 11:26 am

To: official information <officialinformation@hcc.govt.nz>

Subject: HCC Website - Official Information Request ref: HCC-QF-211102-6PDWR-10GR

HCC Website - Official Information Request

Reference: HCC-QF-211102-6PDWR-10GR

Attachment: not attached

Name: [REDACTED]

Email address: [REDACTED]

Phone number: [REDACTED]

Detailed Description of Request

I note that Hamilton Council has suspended on-street 'walking' patrols during Alert Level 3. Can you please confirm this was also the case as at 4 September 2021.

Can you please provide the reasons for not enforcing parking restrictions in parking buildings and on-street spaces whilst in Alert Level 3. Please provide supporting documents that evidence this decision.

Thank you very much

Organisation: not supplied