

Laura Bowman

From: [REDACTED]
Sent: Monday, 13 December 2021 9:20 am
To: official information
Subject: RE: LGOIMA 21340 - [REDACTED] - Rubbish collection methods and costs

Thank you very much for your efforts on this [REDACTED]

Have a great Christmas.

Kind regards
[REDACTED]

From: official information <officialinformation@hcc.govt.nz>
Sent: Thursday, 9 December 2021 3:12 pm
To: [REDACTED]
Cc: official information <officialinformation@hcc.govt.nz>
Subject: RE: LGOIMA 21340 - [REDACTED] - Rubbish collection methods and costs

Kia Ora,

Thank you for your further query below.

After communicating with the team responsible, they have advised – The cost below is the sole amount we are able to provide as we do not breakdown rates into rubbish and recycling. Therefore, an estimate on the split of the costs is not possible.

We hope the information you have received is sufficient.

Kind regards,

[REDACTED] | Official Information & Legal Intern
Legal Services & Risk | People and Organisational Performance
Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

[Like us on Facebook](#) [Follow us on Twitter](#)

From: official information <officialinformation@hcc.govt.nz>
Sent: Monday, 29 November 2021 11:06 am
To: [REDACTED]
Cc: official information <officialinformation@hcc.govt.nz>
Subject: RE: LGOIMA 21340 - [REDACTED] - Rubbish collection methods and costs

Hi there,

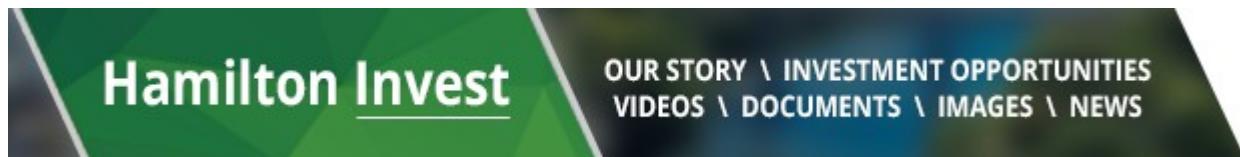
We have gone back to the teams responsible and will update you as to whether we can provide the requested information as soon as practicable.

Kind regards,



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

[Like us on Facebook](#) [Follow us on Twitter](#)



From: █

Sent: Monday, 29 November 2021 9:44 am

To: official information <officialinformation@hcc.govt.nz>

Subject: RE: LGOIMA 21340 - █ - Rubbish collection methods and costs

Thank you █ Is there any chance you can give me an estimate for just the rubbish part of the rates cost ie excluding all recycling?

Kind regards
█

From: official information <officialinformation@hcc.govt.nz>

Sent: Friday, 26 November 2021 8:32 am

To: █

Cc: official information <officialinformation@hcc.govt.nz>

Subject: RE: LGOIMA 21340 - █ - Rubbish collection methods and costs

Kia Ora,

I refer to your **information request below**, Hamilton City Council is able to provide the following response.

Thank you for your enquiry around the cost of rubbish services in Hamilton.

Hamilton City Council (HCC) contracts rubbish and recycling services through Enviro Waste Services Limited (ESL) and we are unable to disclose the price we pay ESL for rubbish collection due to the information being commercially sensitive and subject to confidentiality provisions in the contract between HCC and ESL.

HCC can however provide the rates cost charged to Hamilton residents for rubbish and recycling services. Rubbish and recycling is charged as part of the general rate and as such the amount paid per property will vary based on the valuation of the property. HCC estimate that the average rates allocated to rubbish & recycling collection is \$177.63 per property per annum.

The rates charge covers the provision of:

- 120L rubbish bin collected fortnightly
- 240L mixed recycling bin collected fortnightly
- 45L glass crate collected fortnightly
- 23L food scraps collected weekly

The charge covers the provision of the bins and processing of rubbish and recycling collected as well as other internal costs of providing the rubbish and recycling service.

HCC does not provide a bagged rubbish collection service so we are unable to provide you any costs associated with the service.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

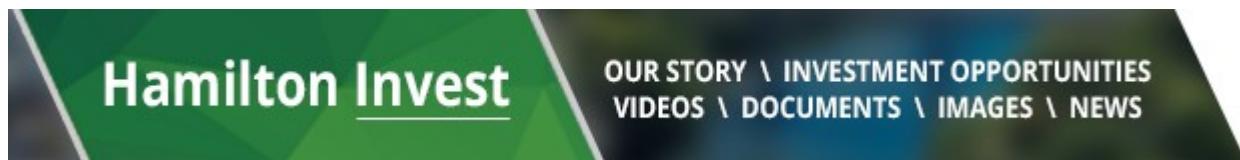
Kind Regards,

[REDACTED] | Official Information & Legal Intern
Legal Services & Risk | People and Organisational Performance
Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

[Like us on Facebook](#) [Follow us on Twitter](#)



From: [REDACTED]
Sent: Tuesday, 23 November 2021 12:12 pm
To: [REDACTED]
Cc: official information <officialinformation@hcc.govt.nz>
Subject: LGOIMA 21340 - [REDACTED] - Rubbish collection methods and costs

Kia ora,

I write to acknowledge your information request of Monday 22 November 2021 as below.

Please be advised that your request has been passed on to the relevant team within Council and you will be informed of the outcome.

The Local Government Official Information and Meetings Act 1987 requires that we advise you of our decision on whether the Council will provide the requested information as soon as reasonably practicable, and no later than 20 working days after the day we received your request. We will respond to you no later than Tuesday 11 January 2022.

In light of the recent announcement regarding COVID-19 and New Zealand's Alert levels, the safety of our employees is paramount. We've made necessary changes to our working environment and operations that may result in limited availability of some of our staff members. We appreciate your patience during this time. Please allow some extra time for a response to your request as we are all doing our best to accommodate the new circumstances.

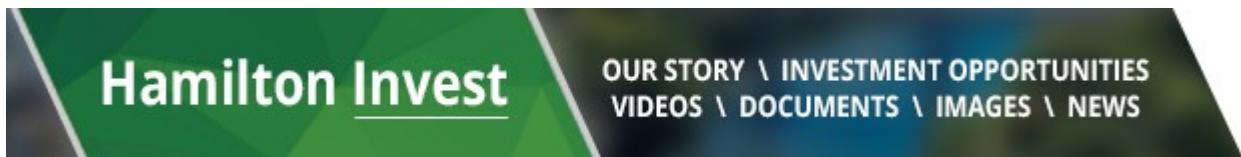
Kind Regards,

█ | Official Information & Legal Intern
Legal Services & Risk | People and Organisational Performance
Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

 Like us on Facebook Follow us on Twitter



From: Info <SERVICEREQUEST@HCC.GOV.TZ>

-----Original Message-----

From: no-reply@fightthelandfill.co.nz

Sent: Monday, 22 November 2021 12:00:43 pm

To: servicerequest@hcc.govt.nz

Subject: General enquiry from Fight the Landfill website

General enquiry

Name: _____

Organisation:

Organization

Phone number:

PHONE NO.



Email:

ANSWER

Address:

1. **What is the primary purpose of the study?**

Comments:

Hi. We're doing some research into rubbish collection methods and costs. Are you able to tell me what it costs a ratepayer for a general rubbish collection bin in Hamilton? Do you also provide rubbish collection bags, and how much are these? Kind regards