

Laura Bowman

From: official information
Sent: Wednesday, 8 December 2021 1:15 pm
To: [REDACTED]
Cc: official information
Subject: LGOIMA 21378 - [REDACTED] - Rates reduction for unvaccinated

Kia Ora,

Thank you for contacting Hamilton City Council regarding the Vaccine Mandate.

In response to your query about whether unvaccinated people will get a reduction on their rates we are willing to say the following:

Rates paid to fund our facilities are fixed charges based on calculations for expenditure throughout the year. This general charge helps maintain the public facilities whether you choose to use them or not. Rates are not discounted if you choose not to or are unable to use the facilities.

This is how rates are distributed to fund activities in the city:



The percentages shown are for all city rates and is not specific to your property. You can find more information on rates in the [2021-2031 Long Term Plan](#).

We're continuing to provide services to our community in different ways where we can, including click and collect at the libraries, online access to Council meetings, and providing Zoo and Waikato Museum exhibitions virtually.

If you have any further questions, you can visit our web page [here](#).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Kind Regards,

Official Information Team

Legal Services & Risk | People and Organisational Performance

Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

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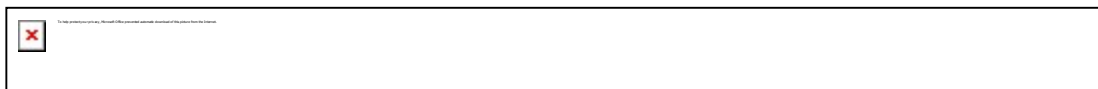


From: [REDACTED]
Sent: Sunday, 5 December 2021 5:53 pm
To: Hamilton City Libraries <info@hamiltoncitylibraries.patronpoint.com>
Subject: Re: COVID19 Update - Libraries at Orange

Thanks and do I get a reduction on my rates if I do not have a vaccine pass???

On Thu, 2 Dec 2021 at 9:29 PM, Hamilton City Libraries <info@hamiltoncitylibraries.patronpoint.com> wrote:

Can't see this email? [Click here](#) to view this message in browser window.



COVID-19 Update

Kia ora [REDACTED],

With the transition to the new COVID-19 Protection Framework (aka traffic light system) from 3 December, Hamilton will begin operating at the 'orange' setting.

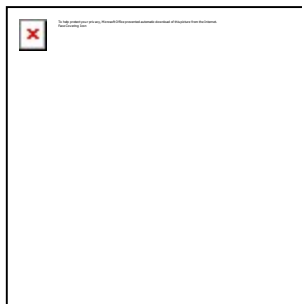
At Hamilton City Libraries, much of how we have been operating will remain the same for the first 11 days. Visitors to our libraries will still be required to sign in, wear a face covering, and maintain a physical distance from others.

From **Tuesday 14 December**, the My Vaccine Pass will become a condition of entry for people over 12 years old, in addition to the safety measures above. This decision was made by [Hamilton City Council](#) to minimise the spread of COVID-19 and protect the most at-risk and vulnerable among our community.

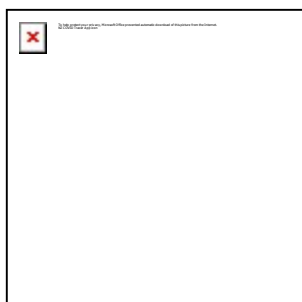
All the latest information, updates, and answers to Frequently Asked Questions are available on our [COVID-19 Update](#) page.

What to expect at Orange?

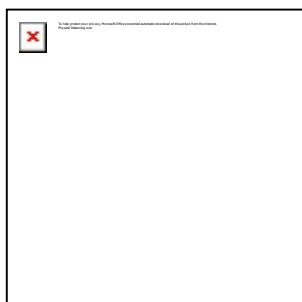
The safety of our customers and staff is paramount! Please continue to help us in observing the following safety measures on your visit:



Everyone aged 12 and over must wear a mask/face covering.

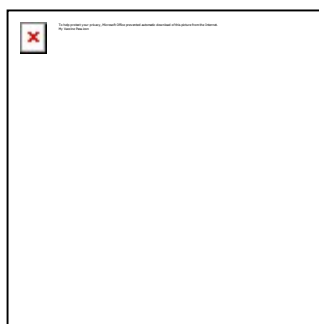


Please scan or sign in at the entrance for contact tracing.



Keep a distance of 1 metre away from others.

My Vaccine Pass



From Tuesday 14 December a My Vaccine Pass will become a condition of entry for people over 12 years old.

This decision was made by Elected Members at an Extraordinary Council meeting on 30 November

2021. By requiring My Vaccine Passes at libraries we can continue services while protecting the most at-risk and vulnerable of our community.

How do I get a My Vaccine Pass?

If you need help setting up your My Vaccine Pass, pop into one of our libraries with your device and our friendly Library staff will step you through the process.

Can I show another kind of proof?

You must show the My Vaccine Pass as proof of vaccination. The government has developed this as the most accurate way of proving vaccination records.

More FAQs about My Vaccine Pass

Accessing Library Services without a My Vaccine Pass



[Library membership](#) enables everyone to access our [Digital Library](#) 24/7 from home.

This includes eBooks, eAudiobooks, documentaries, movies, eMagazines, and research databases.



You can still make a [Click & Collect](#) order online, to pick up from any of our libraries.

All information, FAQs, and order instructions are on [our website](#).



Free [APNK Wi-fi](#) is available to anyone from outside the library buildings 24/7.

Connect to the network called 'APNK Library' on your device and enter the password 'apnk2765' to get internet access.



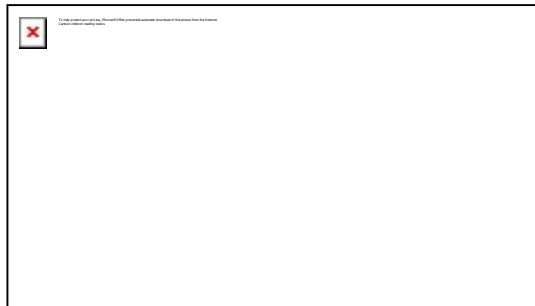
While we are at orange, loaned items can be returned using the [return chutes](#) located outside our libraries.

You can also call your [local library](#) for assistance with any of these services.

Library Programmes and Events at Orange

Under the previous Alert Levels, some of our programmes have been running online and with take-away kits. This may continue moving forward.

Most of our programmes and events are due to finish for the year soon and will resume in 2022. In the meantime, we will be exploring new and innovative ways to make our programmes available for people who are unable to visit our branches in person.



Our Summer Reading Programme is coming soon, and we are also exploring ways to ensure children can take part even if their parent or guardian is unable to bring them into the library.

Stay tuned for more information over the coming weeks!

Connect with us



[Manage email preferences](#)

Hamilton City Libraries
[9 Garden Place Hamilton 3204](#)
Phone: 07 838 6824



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