

Laura Bowman

From: official information
Sent: Tuesday, 26 April 2022 12:57 pm
To: [REDACTED]
Cc: official information
Subject: Final Response Sent: LGOIMA 257294 - [REDACTED] RNZ - Information regarding CCTV cameras surveiling public outdoor spaces
Attachments: Surveillance Camera Management Policy.pdf

Kia Ora,

I refer to your **information request below**, Hamilton City Council is able to provide the following response.

You requested the following information

1. How much has been spent on the installation of CCTV cameras in the past five years, broken down by year?

Year	City Safe Operations / Parks and Open Spaces	City Transportation
2017	\$33,774.00	\$84,000.00
2018	\$53,624.00	\$63,000.00
2019	\$51,588.00	\$93,000.00
2020	\$48,683.52	\$95,000.00
2021	\$49,682.54	\$67,000.00

2. What is the cost to run CCTV cameras over a 12 month period? Please specify the dates of the period in your response. If the cost relates to indoor and outdoor cameras please specify the number of indoor versus outdoor cameras.

Total costs for 1/7/2021 – 30/6/2022 is \$373,385

3. Were any outdoor cameras vandalised in 2021? If so, please list how many times this happened.

No cameras were deliberately vandalised in 2021. Previously we have had 5 incidents of vandalism since 2016.

4. If outdoor cameras were installed for crime prevention, security, or public safety, can you please include any the number of reported crimes in the year prior to camera installation, and the number of reported crimes in 2021. For ease of response, this can relate to an area rather than the viewport of specific cameras e.g. CBD.

This data is not kept by HCC, you will need to contact the New Zealand Police for Crime reduction data. As such, we are refusing this request as per S 17(g) of LGOIMA – this information is not held by Hamilton City Council.

5. Can you please list the number of times camera footage was used in solving a crime in 2021?

Camera Operator Reports 2021	
Police noted as a Responder to an Incident	1632 times
Police mentioned in the report	2849 times
Police Requested the operator's assistance	2511 Times

Police have also requested and collected footage from us 444 times in 2021 through our footage sharing agreement.

6. Does your organisation regularly review whether CCTV cameras are performing their objective? If so, please provide the results of the most recent review.

The performance is carried out annually when setting the replacement programme. There is no formal review documentation, cameras are simply assessed to confirm whether or not they are still required.

7. Does your organisation have any policy regarding CCTV in place, which covers any of the following - If so, please provide a copy, or link to it:

Please see attached our Surveillance Camera Policy.

a. Objectives of cameras

All CCTV Cameras deployed in the public space are for Traffic Management, Crime prevention and detection.

b. Data protection

All data is stored within the councils own servers and access is covered by the Surveillance Camera Policy.

c. Sharing of footage

Extract from the Surveillance Camera Policy:

“Individuals wishing to view footage must formally make a written request for consideration. This will be treated as an official information request and access will be determined based on whether other people’s privacy is being infringed and our ability to apply privacy enhancing technology.”

We typically require a direct request for this information via the NZPD or an Insurance Provider.

d. Vetting of volunteers viewing footage

Hamilton City Council does not use volunteers. All CCTV Operators are employees of Hamilton City Council and subject to its policies.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Kind Regards,

Official Information Team

Legal Services & Risk | People and Organisational Performance

Email: officialinformation@hcc.govt.nz



Hamilton Invest

OUR STORY \ INVESTMENT OPPORTUNITIES
VIDEOS \ DOCUMENTS \ IMAGES \ NEWS

From: [REDACTED]

Sent: Wednesday, 23 March 2022 10:18 am

To: official information <officialinformation@hcc.govt.nz>

Subject: RE: [EXTERNAL] - Clarification Request: LGOIMA 257294 - [REDACTED] RNZ - Information regarding CCTV cameras surveiling public outdoor spaces

Hi

Sorry for the slow response, down with Covid.

Yes – please include those cameras.

Regards
[REDACTED]

From: official information <officialinformation@hcc.govt.nz>

Sent: Monday, 21 March 2022 2:21 PM

To: [REDACTED]

Cc: official information <officialinformation@hcc.govt.nz>

Subject: [EXTERNAL] - Clarification Request: LGOIMA 257294 - [REDACTED] - Information regarding CCTV cameras surveiling public outdoor spaces

Kia Ora,

As per our right under LGOIMA – we are requesting clarification around your request.

Hamilton City Council also manages the CCTV network that surveils Transport. These have been installed to monitor traffic to enhance traffic management e.g.: intersection cameras.

These are sometimes used for Crime Prevention, but that is not their main purpose.

Can you please advise – are you wanting these cameras to be included in our response?

Please note, under LGOIMA 13 (7) and (8) – our deadline date will be extended from the date that you reply to this request for clarification.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Kind Regards,

Official Information Team

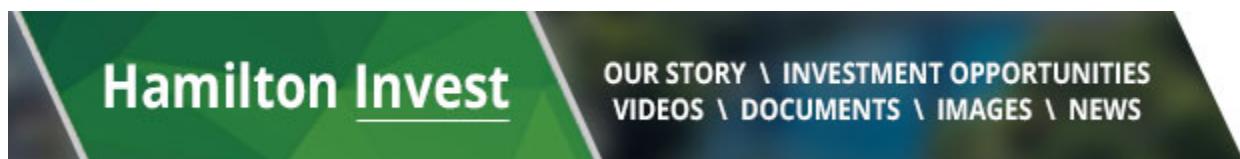
Legal Services & Risk | People and Organisational Performance

Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

[Like us on Facebook](#) [Follow us on Twitter](#)



From: [REDACTED]

Sent: Sunday, March 13, 2022 3:14:34 PM

Subject: FOLLOW UP: RNZ/Official Information act request - CCTV

Hi

I'm trying to do a final collation of all the responses to this OIA sent in December and have not been able to find a response from your organisation.

If you've already sent one through, my apologies, but could you please resend it?

If not, could you please tell me when you will be sending it, as it's quite overdue now.

Regards

From: [REDACTED]

Sent: Thursday, 30 December 2021 4:23 PM

To: info@adc.govt.nz; info@bdc.govt.nz; info@cdc.govt.nz; info@chbdc.govt.nz; maria.decorc@codc.govt.nz; info@cic.govt.nz; mediaenquiries@ccc.govt.nz; help.desk@cluthadc.govt.nz; officialinformation@dcc.govt.nz; ask.us@fndc.govt.nz; service@gdc.govt.nz; info@goredc.govt.nz; info@greydc.govt.nz; media@hcc.govt.nz; council@hdc.govt.nz; Info@hauraki-dc.govt.nz; LGOIMAOOfficer@horowhenua.govt.nz; info@hurunui.govt.nz; communications@huttcity.govt.nz; service@icc.govt.nz; kdc@kaikoura.govt.nz; council@kaipara.govt.nz; communications@kapiticoast.govt.nz; office@kaweraudc.govt.nz; info@mackenzie.govt.nz; Paul.Stein@mdc.govt.nz; mdc@marlborough.govt.nz; mdc@mstn.govt.nz; info@mpdc.govt.nz; info@napier.govt.nz; enquiry@ncc.govt.nz; enquiries@npdc.govt.nz; info@odc.govt.nz; info@otodc.govt.nz; info@pncc.govt.nz; Media@uhcc.govt.nz; enquiries@poriruacity.govt.nz; informationrequest@qldc.govt.nz; info@rangitikei.govt.nz; info@rotorualc.nz; info@ruapehudc.govt.nz; oia@selwyn.govt.nz; contact@stdc.govt.nz; info@southwaikato.govt.nz; enquiries@swdc.govt.nz; emailsdcc@southlanddc.govt.nz; stratforddc@stratford.govt.nz; info@tararuadc.govt.nz; info@tasman.govt.nz; info@taupo.govt.nz; communications@tauranga.govt.nz; customer.services@tcdc.govt.nz; enquiry@timdc.govt.nz; info@waidc.govt.nz; office@wmk.govt.nz; council@waimatedc.govt.nz; info@waipadc.govt.nz; administrator@wairoadc.govt.nz; service@waitaki.govt.nz; info@waitomo.govt.nz; Media@wcc.govt.nz; customerservice@westernbay.govt.nz; council@westlanddc.govt.nz; information@whakatane.govt.nz; wdc@whanganui.govt.nz; mailroom@wdc.govt.nz; info@envbop.govt.nz; LGOIMA@ecan.govt.nz; info@hbrc.govt.nz; help@horizons.govt.nz; mailroom@nrc.govt.nz; info@orc.govt.nz; service@es.govt.nz; info@trc.govt.nz; info@ew.govt.nz; info@gw.govt.nz; info@wcrc.govt.nz; officialinformation@aucklandcouncil.govt.nz; info@cic.govt.nz; service@gdc.govt.nz; mdc@marlborough.govt.nz; enquiry@ncc.govt.nz; info@tasman.govt.nz; ministerial.services@police.govt.nz; oiarequests@kaingaora.govt.nz; OIA@doc.govt.nz; OIA@justice.govt.nz; enquiries@niwa.co.nz; company.secretary@metservice.com; oia@antarcticanz.govt.nz; media@msd.govt.nz; official.correspondence@nzta.govt.nz; info@defence.govt.nz

Subject: RNZ/Official Information act request - CCTV

Hi

Could I please request the below under the OIA/LGOIMA.

The following request relates to CCTV cameras which surveil public outdoor spaces. It does not relate to body cameras or dash cams.

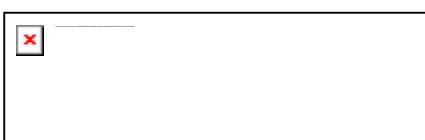
1. How much has been spent on the installation of CCTV cameras in the past five years, broken down by year?
2. What is the cost to run CCTV cameras over a 12 month period? Please specify the dates of the period in your response. If the cost relates to indoor and outdoor cameras please specify the number of indoor versus outdoor cameras.
3. Were any outdoor cameras vandalised in 2021? If so, please list how many times this happened.
4. If outdoor cameras were installed for crime prevention, security, or public safety, can you please include any the number of reported crimes in the year prior to camera installation, and the number of reported crimes in 2021. For ease of response, this can relate to an area rather than the viewport of specific cameras e.g. CBD.
5. Can you please list the number of times camera footage was used in solving a crime in 2021?

6. Does your organisation regularly review whether CCTV cameras are performing their objective? If so, please provide the results of the most recent review.
7. Does your organisation have any policy regarding CCTV in place, which covers any of the following
- If so, please provide a copy, or link to it:
 - a. Objectives of cameras
 - b. Data protection
 - c. Sharing of footage
 - d. Vetting of volunteers viewing footage

Please don't hesitate to get in touch if any of the above needs clarifying.

Regards

[REDACTED] Data and Long Form Journalist, In Depth
RNZ | Level 3, 171 Hobson Street | PO Box 2209 | Auckland | New Zealand
Mobile [REDACTED]



www.RNZ.co.nz

Emails sent by Radio New Zealand Limited (RNZ) or any related entity, including any attachments, may be confidential, protected by copyright and/or subject to privilege. If you receive an email from RNZ in error, please inform the sender immediately, delete it from your system and do not use, copy or disclose any of the information in that email for any purpose. Emails to/from RNZ may undergo email filtering and virus scanning, including by third party contractors. However, RNZ does not guarantee that any email or any attachment is secure, error-free or free of viruses or other unwanted or unexpected inclusions. The views expressed in any non-business email are not necessarily the views of RNZ. www.rnz.co.nz

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Emails sent by Radio New Zealand Limited (RNZ) or any related entity, including any attachments, may be confidential, protected by copyright and/or subject to privilege. If you receive an email from RNZ in error, please inform the sender immediately, delete it from your system and do not use, copy or disclose any of the information in that email for any purpose. Emails to/from RNZ may undergo email filtering and virus scanning, including by third party contractors. However, RNZ does not guarantee that any email or any attachment is secure, error-free or free of viruses or other unwanted or unexpected inclusions. The views expressed in any non-business email are not necessarily the views of RNZ. www.rnz.co.nz