

From: Official Information
To: Official Information 7(2)(a)
Subject: FINAL RESPONSE to Freedom of Information request - Major recurring maintenance contract expenditure [#558A9E]
Date: Wednesday, 12 October 2022 2:18:54 pm
Attachments: [response.pdf](#)
[response.pdf](#)
[response.pdf](#)
[response.pdf](#)
[response.pdf](#)

Kia Ora,

I refer to your **information request below**. Hamilton City Council is able to provide the following response.

Our sincerest apologies for the delayed response.

Though the information was available and prepared for release, a change in systems lead to this request being dropped from our new system.

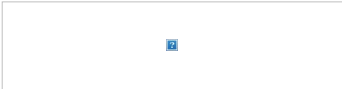
Please see information as requested, current as at April 2022.

Responsible Team	Market Segment	Asset Owner	Operator	Location	Framework in Place; Description of Outsourced Service; or Asset Requiring Maintenance	Asset Type	Nature of Outsourced Services	Contract Type	Current Incumbents (if known)	Current Contract Start Date	Current Contract Finish Date	Initial Term of Fixed Term Contract (years)	Extension Option 1 for Fixed Term Contract (years)	Extension Option 2 for Fixed Term Contract (years)	Outsourced Maintenance Annual Value NZD
	Buildings Office	Hamilton City Council	Hamilton City Council	Hamilton	Hamilton City Council Cleaning Services Contract for 22 Buildings and 59 Public Toilets	Buildings Office	Facilities Management	Fixed Term	OCS	Apr-19	Mar-24	5			\$ 1,000,000.00
	Sewage	Hamilton City Council	Hamilton City Council	Hamilton	Pukeko Sewage Treatment Plant Maintenance	Sewage Treatment Plant	Other Maintenance Services	Vendor Number (MSA)	Unknown		Feb-22	Active			\$ 5,235,296.00
Infrastructure Operations, City Waters	Period Supply				Specialised Process Equipment and Maintenance				Xylem	1/07/2021	30/06/2024	Active			\$ 4,500,000.00
Infrastructure Operations, City Waters	Bespoke	Hamilton City Council	Infrastructure Operations, Hamilton City Council	Hamilton	WTP WWTP&Reservoir P&V Renewal & Maintenance	Water and Wastewater Treatment Plants and Reservoirs				1/10/2021	1/10/2024	Not awarded			\$ 5,000,000.00
Infrastructure Operations, City Waters	Government Model Services	Hamilton City Council	Infrastructure Operations, Hamilton City Council	Hamilton	UV Disinfection Service and Maintenance	Water Treatment Plant			Filtertec	1/10/2021	1/10/2023	Contract with CE for signing, not awarded	1	1	\$ 290,000.00
Infrastructure Operations, City Waters	Minor Work/Government Model Services	Hamilton City Council	Infrastructure Operations, Hamilton City Council	Hamilton	Service and Maintenance - Electrical Variable SD	Water and Wastewater Treatment Plants and Reservoirs			Schneider Electric	28/09/2021	28/09/2024	Active	3		\$ 508,000.00
Infrastructure Operations, City Waters	NZS 3910 Term Maintenance	Hamilton City Council	Infrastructure Operations, Hamilton City Council	Hamilton	Mowing Services	Water and Wastewater Treatment Plants				1/12/2021	30/06/2023	Not awarded			\$ 1,076,390.00
Infrastructure Operations, City Waters	Minor Work/Government Model Services	Hamilton City Council	Infrastructure Operations, Hamilton City Council	Hamilton	Electrical Scheduled and Reactive Maintenance	Water and Wastewater Treatment Plants				10/11/2021	30/07/2024	Not awarded			\$ 1,500,000.00
Infrastructure Operations, City Waters	Alliance				Transportation Corridor Maintenance Contract				Downer New Zealand Ltd (Including TA Road Science)	1/10/2013	30/06/2023	Active			\$ 261,459,000.00
Infrastructure Operations, City Waters	NZS 3910 Term Maintenance				Stormwater & Wastewater Renewals 2018-21				Heb Construction Limited	29/05/2018	31/03/2022	Active			\$ 30,000,000.00
Venues, H3	Minor Work/Government Model Services				Cleaning for H3 Venues & Events					16/01/2022	16/01/2025	Active			\$ 527,000.00
Development, Facilities	Government Model Services Contract	Hamilton City Council	Hamilton City Council	Hamilton	Cleaning Services Contract for 22 Buildings and 59 Public Toilets, Government Model Services Contract	Buildings Office	Facilities Management	Fixed Term	OCS	Jul-19	Jun-22	3 years	1 year	1 year	\$ 2,120,000.00
Development, Facilities	Government Model Services Contract	Hamilton City Council	Hamilton City Council	Hamilton	Facilities electrical maintenance services for 22 buildings and 59 public toilets, Government Model Services Contract	Electrical Assets	Facilities Management	Fixed Term	FEISST Electrical	Jul-21	Jun-24	3 years	3 years	-	\$ 620,000.00
Development, Facilities	Government Model Services Contract	Hamilton City Council	Hamilton City Council	Hamilton	HVAC and Plumbing Maintenance Services Contract for 22 Buildings and 59 Public Toilets, Government Model Services Contract	HVAC and Plumbing Assets	Facilities Management	Fixed Term	DTZ Group NZ Ltd t/a/ Cushman & Wakefield	Jul-16	Jun-22	3 years	3 years	-	\$ 1,666,666.67
Development, Facilities	NZ3910 Term Maintenance	Hamilton City Council	Hamilton City Council	Hamilton	Painting Services Contract for 22 Buildings and 59 Public Toilets, NZ3910 Term Maintenance	Buildings Office	Facilities Management	Fixed Term	JL Connolly	1/03/2022	Jun-23	1.25 years	1 year	1 year	\$ 1,907,692.31

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](#) or freephone 0800 802 602.

Kind Regards,

Official Information Team
Governance & Assurance Unit | People and Organisational Performance
Email: [officialinformation@hcc.govt.nz](#)



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | [Hamilton City Council](#)

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From: official information [officialinformation@hcc.govt.nz](#)
Sent: Monday, 21 March 2022 3:23 pm
To: 7(2)(a)
Cc: official information [officialinformation@hcc.govt.nz](#)
Subject: Extension: LGOIMA 234830: Hamilton City Council - Major recurring maintenance contract expenditure [#558A9E]

Kia Ora,

I refer to your official information request below.

We apologise for our overdue communications with you.

Unfortunately, it was not possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to **4 April 2022**.

This extension is necessary because your request necessitates a search through a large quantity of information and meeting the original time limit would unreasonably interfere with our operations. Also, consultations with contractual parties are necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](#) or freephone 0800 802 602.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact us.

Kind Regards,

Official Information Team
Legal Services & Risk | People and Organisational Performance
Email: [officialinformation@hcc.govt.nz](#)

In light of the new COVID-19 environment we now live in, the safety of our employees is paramount. We've made necessary changes to our working environment and operations that may result in limited availability of some of our staff members. We appreciate your patience during this time. Please allow some extra time for a response to your request as we are all doing our best to accommodate the new circumstances.



From: 7(2)(a)
Sent: Monday, 21 February 2022 6:28 pm
To: official information [officialinformation@hcc.govt.nz](#)
Subject: RE: Request for Clarification: LGOIMA 234830: Hamilton City Council - Major recurring maintenance contract expenditure [#558A9E]

Dear HCC,

I am looking for major maintenance contracts (top 3) worth \$500K per annum+ or even bullet points listing key contractors you might be using on roads, wastewater, etc. and I will keep searching the internet. I collected the roads and building facility maintenance information from the NZ government "Lin" website from memory and wanted to see if there are any other contracts say \$500K per annum or more (recurring).

Also, have Downer extended their contract? I was unclear if the end date is moved out. By pulling this all together for every council I then can calculate outsourced maintenance and which companies are doing it.

For example

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From: official information [mailto:officialinformation@hcc.govt.nz]
Sent: Monday, 21 February 2022 11:50 AM
To: 7(2)(a)
Cc: official information <officialinformation@hcc.govt.nz>
Subject: Request for Clarification: LGOIMA 234830: Hamilton City Council - Major recurring maintenance contract expenditure [R558A9E]

Kia Ora,

As per our right under LGOIMA – we are requesting clarification around your request.

As it currently stands, your request is at risk of being refused as per S 17(f) of LGOIMA – substantial research and collation.

Can you please provide clarification as to what is meant by “higher Value”? e.g.: Contracts over \$10,000 in total.

We do not want to make an assumption and run the risk of not providing what you are after.

Please note, under LGOIMA 13 (7) and (8) – our deadline date will be extended from the date that you reply to this request for clarification.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Kind Regards,

Official Information Team
Legal Services & Risk | People and Organisational Performance
Email: officialinformation@hcc.govt.nz

Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

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Email: footer@hamilton-invest

-----Original Message-----
From: 7(2)(a)
Sent: Saturday, 12 February 2022 8:19:28 pm
To: info@hcc.govt.nz
Subject: REQUEST FOR DATA: Hamilton City Council - Major recurring maintenance contract expenditure

Dear Council,

OUTSOURCED MAINTENANCE CONTRACTS - NZ

As part of research into who is performing recurring maintenance in New Zealand I seek your input.

Please confirm that I have correctly identified the **major outsourced maintenance contracts** that your council has awarded and that the information in the table below is reasonably accurate.

Knowing the following helps me understand which contractors are working across public assets in NZ, hence we seek to develop an understanding:

- Asset Type (road, wastewater plant, public buildings, streetlights, parks, airports, etc).
- Contractor awarded the contract (who have you outsourced to)
- Start date (of their fixed term contract)
- Finish date (we are looking at the longer term recurring contracts around 3 years)
- Value of outsourced maintenance (**interested in higher value contracts**, average expenditure – best guess and excluding in-house performed maintenance)

This is my current summary for your council (please add to or highlight any changes in **yellow**). Please review/update the table below

Market Segment	Asset Owner	Operator	Location	Framework in Place; Description of Outsourced Service; or Asset Requiring Maintenance	Asset Type	Nature of Outsourced Services	Contract Type	Current Incumbents (if known)	Current Contract Start Date	Current Contract Finish Date	Initial Term of Fixed Term Contract (years)	Extension Option 1 for Fixed Term Contract (years)	Extension Option 2 for Fixed Term Contract (years)	Outsourced Maintenance Annual Value NZD
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Roads Local	Hamilton City Council	Hamilton City Council	Hamilton	Hamilton City Council Infrastructure Alliance Transport Corridor Local Roads Maintenance and Renewal	Roads	Road Maintenance Services	Fixed Term	Downer	Oct-13	Jun-20	6.8	3.0		\$20,000,000
Sewage	Hamilton City Council	Hamilton City Council	Hamilton	Pukekete Sewage Treatment Plant Maintenance	Sewage Treatment Plant	Other Maintenance Services	Vendor Number (MSA)	Unknown		Feb-22	ongoing			\$5,235,296

Best regards,

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