

## Laura Bowman

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**From:** Official Information  
**Sent:** Wednesday, 21 September 2022 5:20 pm  
**To:** 7(2)(a)  
**Cc:** Official Information  
**Subject:** Final Response - LGOIMA 280909 - 7(2)(a) - information surrounding building consents and inspections in Hamilton City Council

Kia Ora,

I refer to your **information request below**, Hamilton City Council is able to provide the following response.

**Your Request 1:**

How many full-time (or equivalent) residential building inspectors do you employ?

**Our Reponse 1:**

Hamilton City Council employ 16 full-time residential building inspectors

**Your Request 2:**

What is the average number of progress inspections they attend in a day/week?

**Our Reponse 2:**

The inspection team carries out approximately 600 per week.

**Your Request 3:**

As an estimate, on average how much time are they spending traveling between building sites for inspections?

**Our Reponse 3:**

On average they spend 7 minutes traveling between building sites for inspections

**Your Request 4:**

What is the percentage of inspections that fail or (receive a partial pass) and require rebooking?

**Our Reponse 4:**

Approximately 42% of inspection results are either a fail or a partial pass.

**Your Request 5:**

In the last 12 months what is the average 'lead time' for an inspection booking. I.e., if a builder called to book an inspection, when would the soonest available time be that they could get a booking?

**Our Reponse 5:**

The average 'lead time' for an inspection booking in the last 12 months is 5 days

**Your Request 6:**

As a percentage, how many of your inspectors are currently using wireless devices (tablets, laptops, smart phones) to complete inspection reports?

**Our Reponse 6:**

All of our inspectors are currently using wireless devices.

**Your Request 7:**

On average, how much time does it take for an inspector to carry out an inspection and complete a report?

**Our Reponse 7:**

We have a 30 minute minimum inspection booking. There is no maximum as size and complexity of build determines the time.

If you would like further context for the information provided, we would be happy to discuss this on the phone – please let the Official Information Team know, via this email address, if you would like us to give you a call.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Kind Regards,

**Laura** | Official Information Coordinator

Governance & Assurance Team | People and Organisational Performance

Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | [Hamilton City Council](http://Hamilton City Council)

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**From:** [noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz) <[noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz)>

**Sent:** Monday, 5 September 2022 10:31 pm

**To:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** [Mass email/Possible SPAM] OIA Request - HCC-OIA-220905-PQY5M



## We've received a request for you.

This request was received on 05 September 2022 @ 10:30PM.

Here's your reference number and the request details:

**UUID**

HCC-OIA-220905-PQY5M

**Name**

7(2)(a)

**Email**

7(2)(a)

**Phone number**

7(2)(a)

**Detailed description of request**

To whom it may concern

7(2)(a)

With that in mind I have a few questions to assist my research and ascertain the need and impact of any identified solutions. I am using the OIA request because I thought that would be the fastest way to get into contact with someone who could provide me with the information I'm looking for, but I'm happy to receive an informal response too. At this stage I am just hoping to gather as much information as possible to gauge the need for a digital solution.

My questions are;

- How many full-time (or equivalent) residential building inspectors do you employ?
- What is the average number of progress inspections they attend in a day/week?
- As an estimate, on average how much time are they spending traveling between building sites for inspections?
- What is the percentage of inspections that fail or (receive a partial pass) and require rebooking?
- In the last 12 months what is the average 'lead time' for an inspection booking. I.e., if a builder called to book an inspection, when would the soonest available time be that they could get a booking?
- As a percentage, how many of your inspectors are currently using wireless devices (tablets, laptops, smart phones) to complete inspection reports?
- On average, how much time does it take for an inspector to carry out an

inspection and complete a report?

Thank you for your time,

Sincerely

7(2)(a)

**Organisation**

**Attachments**

**Created**

05 September 2022 @ 10:30PM

If you have any questions in the meantime, feel free to call us on [\(07\) 838 6699](tel:078386699) or [email our customer service team](#).

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