

From: [Official Information](#)
To: [S 7\(2\)\(a\) @fiforesight.com](#)
Cc: [Official Information](#)
Subject: Final response: LGOIMA request 338056 - [S 7\(2\)\(a\)](#) - Food service outlets
Date: Monday, 14 August 2023 8:40:40 am
Attachments: [image004.png](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

Bi-annually we reach out to all local government regions across New Zealand to provide some basic information about the number of foodservice outlets registered in your region. This information is very useful to our industry as it helps us understand the number and distribution of outlets and is an important tool when planning products and services and how to efficiently deliver them, reducing the risk of food waste and unnecessary costs.

The foodservice industry was hit hard during the pandemic and many changes have occurred, so this data is very important as we rebuild after Covid.

We simply need the number of foodservice outlets listed in the table below. These are businesses that have registered with the council to serve food.

Please complete this list and return by email. Thank you in advance for your support and thank you for helping the foodservice industry.

Our response:

We have reached out to you for clarification to narrow the scope of your request. We have not heard back from you in the time given.

We are unfortunately refusing your request in accordance with S17(f) of LGOIMA – substantial collusion.

You can make a new request for information, please keep in mind the scope for this request and consider narrowing the focus. If you are unsure of how to do so please let us know. Staff are very happy to talk with you to try and assist.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Coordinator

Governance & Assurance Team | Business Services

Email: officialinformation@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | [Hamilton City Council](#)

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From: Official Information <officialinformation@hcc.govt.nz>

Sent: Friday, 28 July 2023 10:58 am

To: S 7(2)(a) fioresight.com

Cc: Official Information <officialinformation@hcc.govt.nz>

Subject: Final response: LGOIMA request 338056 - S 7(2)(a) - Food service outlets

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

Bi-annually we reach out to all local government regions across New Zealand to provide some basic information about the number of foodservice outlets registered in your region. This information is very useful to our industry as it helps us understand the number and distribution of outlets and is an important tool when planning products and services and how to efficiently deliver them, reducing the risk of food waste and unnecessary costs.

The foodservice industry was hit hard during the pandemic and many changes have occurred, so this data is very important as we rebuild after Covid.

We simply need the number of foodservice outlets listed in the table below. These are businesses that have registered with the council to serve food.

Please complete this list and return by email. Thank you in advance for your support and thank you for helping the foodservice industry.

Our response:

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Cafes	321	Function Caterers – excluding food trucks	28
Restaurants	44	Function Centres	NR
4- & 5-Star Hotels	NR	Private Hospitals	1
1-3 Star Hotels	NR	Public Hospitals	0
Motels – that serve food & beverages	NR	Nursing Homes	2
Clubs	25	Private Schools	5
QSR – (Quick Serve Takeaway)	155	Public Schools	
Pubs	NR	Childcare – excluding Family day-care	29

- Pubs – included in cafes / restaurants
- Nursing homes = rest homes
- Private and public schools total 5

Some explanatory comments are offered regarding some particular food service outlets. Where we have been unable to break down our records to food business type that you have requested, we have entered 'NR' which means No Record specific to the food business type you have requested. This does not mean that the business types with NR are not registered with us, rather we cannot distil our records down to these food service outlet type.

There are approximately 800 documents that will need to be individually searched through for this level of detail.

Before we refuse, on the basis of S17(f) of LGOIMA – substantial collation, we offer you the following:

As per our LGOIMA policy, which you can view [here](#), we are entitled to charge for hours of work.

Our policy allows for the first 3 hours free and then charge \$38 per **half an hour**.

Estimated costs comes to: **(12hr – 3) x \$76 per hr = \$702.00.**

In addition to this, as our teams are required to still do their business as usual, this could take an additional 20 working days for them to process. Please let us know if you would like us to continue with your request to search so that we can arrange for payment to be made prior to the work.

Please note – if we do not hear from you by close of business **4 August 2023**. We will consider this matter closed.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley

Official Information Coordinator

Governance & Assurance Team | People and Organisational Performance

Email: officialinformation@hcc.govt.nz

Hamilton City Council supports flexible working. Although you may receive this email outside of your normal working hours, these hours are what work for me.

There is no expectation for you to respond outside of your own working hours.



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-----Original Message-----

From: S 7(2)(a) @fiforesight.com

Sent: Monday, 17 July 2023 2:07:35 pm

To:

Subject: COUNCIL FOODSERVICE OUTLETS

Hello,

Bi-annually we reach out to all local government regions across New Zealand to provide some basic information about the number of foodservice outlets registered in your region. This information is very useful to our industry as it helps us understand the number and distribution of outlets and is an important tool when planning products and services and how to efficiently deliver them, reducing the risk of food waste and unnecessary costs.

The foodservice industry was hit hard during the pandemic and many changes have occurred, so this data is very important as we rebuild after Covid.

We simply need the number of foodservice outlets listed in the table below. These are businesses that have registered with the council to serve food.

Please complete this list and return by email. Thank you in advance for your support and thank you for helping the foodservice industry.

Type of Foodservice Outlet

Cafes	Function Caterers – excluding food trucks
Restaurants	Function Centres
4 & 5 Star Hotels	Private Hospitals
1-3 Star Hotels	Public Hospitals
Motels – that serve food & beverages	Nursing Homes
Clubs	Private Schools
QSR – (Quick Serve Takeaway)	Public Schools
Pubs	Childcare – excluding Family daycare

Questions?

If you have any questions about this request, please email me at

S 7(2)(a) [@fiforesight.com](mailto:S7(2)(a)@fiforesight.com).

Not the right person?

We have your contact details from previous year's correspondence or from your website. Please forward this request to the right contact in your organisation if this is not your responsibility. Copy us on the email if you wish, and we will follow up.