

**From:** [Official Information](#)  
**To:** [S 7\(2\)\(a\)@nz.sedgwick.com](mailto:S7(2)(a)@nz.sedgwick.com)  
**Cc:** [Official Information](#)  
**Subject:** CM: Final response - LGOIMA 344375 - **S 7(2)(a)** - Nawton Subsidence 2000  
**Date:** Tuesday, 19 September 2023 8:38:20 am  
**Attachments:** [image001.png](#)  
[image002.jpg](#)  
[image003.jpg](#)

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Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

**Your request:**

*Council decision or outcome of the subsidence occurring early 2000s subdivision including Twickenham Place, Nawton. What remedy has council offered/provided? This was published in the media in June 2014.*

**Our response:**

We have reached out to you for clarification to reduce the amount of documents / property files to review otherwise we will be adding a charge to your request. We have not heard back from you in the time given.

We are unfortunately refusing your request in accordance with S17(f) of LGOIMA – substantial collation.

You can make a new request for information, please keep in mind the number of documents that were in scope for this request and consider narrowing the focus. If you are unsure of how to do so (e.g. by time range/staff member/topic) please let us know. Staff are very happy to talk with you to try and assist.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

**Ngaa mihi**

**Keeley Faulkner**

**Official Information Coordinator**

Governance & Assurance Team | Business Services

Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



**Hamilton City Council** | Private Bag 3010 | Hamilton 3240 | [www.hamilton.govt.nz](http://www.hamilton.govt.nz)



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*I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.*

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**From:** Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Sent:** Wednesday, 13 September 2023 4:39 pm  
**To:** S 7(2)(a) <[S7\(2\)\(a\)@nz.sedgwick.com](mailto:S7(2)(a)@nz.sedgwick.com)>  
**Cc:** Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Subject:** LGOIMA 344375 - S 7(2)(a) - Nawton Subsidence 2000

Kia Ora,

I refer to your official information request dated 21 August 2023 Hamilton City Council are requesting a clarification around your request.

**Your request:**

*Council decision or outcome of the subsidence occurring early 2000s subdivision including Twickenham Place, Nawton. What remedy has council offered/provided? This was published in the media in June 2014.*

**Substantial collation/further clarification required:**

Provision of all information on this matter will require a review of files to locate individual properties and assess whether reports and any information on resolution of issues (if any) need to be redacted (for example because of confidential settlements and legal advice) before they can be provided to you. Our team will need to search through all properties that are in the area.

We estimate that this will take 30 hours to complete this work (approx. 15 minutes per property file), at a cost of \$2,106. Please confirm if you are willing to pay for the provision of this information, otherwise your request may be refused in accordance with S 17(f) of LGOIMA – substantial collation.

Alternatively, if you can narrow your request to a specific property, we will be able to review this file for you.

Can you please respond to the Official Information team via this email address regarding this clarification by 18/09/2023.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

**Ngaa mihi**

**Keeley Faulkner**

**Official Information Coordinator**

Governance & Assurance Team | Business Services

Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



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*I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.*

**From:** [noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz) <[noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz)>

**Sent:** Monday, 21 August 2023 8:12 am

**To:** Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** CM: OIA Request - HCC-OIA-230821-RZYNN



## We've received a request for you.

This request was received on 21 August 2023 @ 8:11AM.

Here's your reference number and the request details:

**UUID**

HCC-OIA-230821-RZYNN

**S 7(2)(a)**

**Detailed description of request**

Council decision or outcome of the subsidence occurring early 2000s subdivision including Twickenham Place, Nawton. What remedy has council offered/provided? This was published in the media in June 2014.

**Organisation**

Sedgwick

**Attachments**

Subsidence-issue-Nawton-suburb.PNG - [Download File](#)

**Created**

21 August 2023 @ 8:11AM

If you have any questions in the meantime, feel free to call us on [\(07\) 838 6699](tel:07-838-6699) or [email our customer service team](#).

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Hamilton City Council  
260 Anglesea Street  
Hamilton 3204