

**From:** [Official Information](#)  
**To:** [REDACTED] @gmail.com  
**Cc:** [Official Information](#)  
**Subject:** Final response - LGOIMA 381364 - feasibility study and business case for raised safety platforms and inland bus stops in Rototuna  
**Date:** Friday, 8 March 2024 1:26:31 pm  
**Attachments:** [image004.png](#)  
[image005.jpg](#)  
[image006.jpg](#)  
[Rototuna Rocket Public Transport Route Assessment - FINAL.9June22 \(1\).pdf](#)

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Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

**Your request:**

*I note your response which has been shared to all Rototuna residents . Can you provide the feasibility study and business case which supported this project .  
14 users do not justify the expense. What is the projected use in 5 years' time .*

**Our response:**

There is no feasibility study for raised safety platforms for Rototuna. Please see this report attached via WSP.

*The attached public document 'Rototuna Rocket Public Transport Route Assessment' is the document that was used to inform the use of in-lane bus stops in the Rototuna area. The use of raised safety platforms is determined on a project-by-project basis. Raised safety platforms are part of the safe systems approach to road safety which underpins New Zealand's national road safety strategy. More information on raised safety platforms can be found [here](#).*

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

**Ngaa mihi**  
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**From:** [REDACTED] [@gmail.com](mailto:@gmail.com)>  
**Sent:** Friday, February 9, 2024 11:53 AM  
**To:** [REDACTED] [@hcc.govt.nz](mailto:@hcc.govt.nz)>  
**Subject:** In Lane Bus stop Hukanui Road

Hi [REDACTED] , I note your response which has been shared to all Rototuna residents . Can you provide the feasibility study and business case which supported this project .

14 users does not justify the expense. What is the projected use in 5 years time .

Kind Regards

[REDACTED]