

From: [Official Information](#)
To: [REDACTED]
Cc: [Official Information](#)
Subject: Final response - LGOIMA 381863 - [REDACTED] - Hukanui Rd In-lane bus stop
Date: Friday, 8 March 2024 2:02:21 pm
Attachments: [image004.png](#)
[image005.jpg](#)
[image006.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

I have seen a recent screenshot of an email you sent, which has been posted on a local facebook page in regards to the recent construction of an in-lane bus stop on hukanui road.

Could you please confirm the actual number of people the council has on records of using that particular stop on a daily basis as the 14 you provided must be a typo.

I realise there is always going to be some incompetence in a large organisation like the council, but You and I both know the council wouldnt be so irresponsible and incompetent to spend \$1,000,000 on moving a bus stop 10m down the road for no real benefit, during a cost of living crisis, whilst also proposing a 25% rates rise all for the benefit of only 14people a day (all while disadvantaging the hundreds of people in the vehicles daily, clogging the road up, and potentially causing issues for emergency vehicles being able to get through promptly in an emergency).

It would be great to correct all these silly buggers on the local facebook having a moan, with the correct daily use figure of this stop that the council has on record, that was used to progress the business case for this construction.

Our response:

Thank you for your request. We understand that you have had the first part of your question answered regarding the cost to move the bus stop. If this has not happened, please let us know, and we will expedite getting this information to you.

Regarding the number of people using the bus stop, this data is held by Waikato Regional Council, who run this service, and periodically provide us these statistics. The last count we had was from October 2023, and there were an average of 35 people getting on/off the bus per weekday at the in-lane bus stops on Hukanui Road near Callum Brae Drive. We have passed your request to Waikato Regional Council to provide more up to date data to you directly. Apologies for the delay in passing this on.

We have some Official information request on our website for more information.

https://storage.googleapis.com/hccproduction-web-assets/public/Uploads/Documents/OIA-Responses/Final-response-LGOIMA-344366-Hukanui-Rd-upgrade-information-_Redacted.pdf

Here is some information that is on our website <https://hamilton.govt.nz/strategies-plans-and-projects/projects/cerf/hukanui-road/>

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi
Keeley Faulkner
Official Information Coordinator
Governance & Assurance Team | Business Services
Email: officialinformation@hcc.govt.nz



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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: [REDACTED]
Sent: Friday, February 9, 2024 6:02 PM
To: [REDACTED]
Subject: Hukanui Road In-lane Bus Stop

Good Afternoon [REDACTED]

I have seen a recent screenshot of an email you sent, which has been posted on a local facebook page in regards to the recent construction of an in-lane bus stop on hukanui road.

Could you please confirm the actual number of people the council has on records of using that particular stop on a daily basis as the 14 you provided must be a typo.

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Many Thanks,

[REDACTED]