

**From:** [Official Information](#)  
**To:** [REDACTED]  
**Cc:** [Official Information](#)  
**Subject:** Final response - LGOIMA 384690 - [REDACTED] - Water usage data  
**Date:** Thursday, 21 March 2024 3:42:17 pm  
**Attachments:** [image001.png](#)  
[image002.jpg](#)  
[image003.jpg](#)

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Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

**Your request:**

*I would like to update my notes on water use in Hamilton for the year 1 July 2022 – 30 June 2023.*

*FYI your last reply to me for water use for year 21/22 was on 30 Nov, 2022 - LGOIMA 285770*

*Request 1:*

*What is the volume of water pumped out of Waikato river in Peacockes?*

*Our Response 1:*

*The Waiora Water Treatment Plant abstracted the following amounts of raw water from the Waikato River:*

- a. *21,260,860 m<sup>3</sup> between 1 July 2012 – 30 June 2013;*
- b. *23,118,029 m<sup>3</sup> between 1 July 2019 – 30 June 2020;*
- c. *23,064,920 m<sup>3</sup> between 1 July 2020 – 30 June 2021;*
- d. *23,888,231 m<sup>3</sup> between 1 July 2021 – 30 June 2022;*
- e. *Between 1 July 2022 – 30 June 2023;*

*Request 2:*

*What is the volume of water pumped back into the river in Pukete?*

*Our Response 2:*

*The Pukete Wastewater Treatment Plant discharged the following amounts of treated wastewater back into the Waikato River:*

- a. *16,970,323 m<sup>3</sup> between 1 July 2012 – 30 June 2013;*
- b. *16,894,195 m<sup>3</sup> between 1 July 2019 – 30 June 2020;*
- c. *16,923,324 m<sup>3</sup> between 1 July 2020 – 30 June 2021;*
- d. *18,856,763 m<sup>3</sup> between 1 July 2020 – 30 June 2021;*
- e. *Between 1 July 2022 – 30 June 2023;*

*Request 3:*

*What volume of water goes through metered properties/business, (water paid for by volume)?*

*Our Response 3:*

*The total volume of water supplied to metered properties and businesses was:*

- a. 5,954,244 m<sup>3</sup> between 1 July 2012 – 30 June 2013;
- b. 5,151,467 m<sup>3</sup> between 1 July 2019 – 30 June 2020;
- c. 5,171,653 m<sup>3</sup> between 1 July 2020 – 30 June 2021;
- d. 4,341,255 m<sup>3</sup> between 1 July 2021 – 30 June 2022;
- e. *Between 1 July 2022 – 30 June 2023;*

*Request 4:*

*What volume of water goes to residential properties, (water paid for by rates)?*

*Our Response 4:*

*The total estimated volume of water supplied to unmetered properties was:*

- a. 14,514,803 m<sup>3</sup> between 1 July 2012 – 30 June 2013;
- b. 13,964,995 m<sup>3</sup> between 1 July 2019 – 30 June 2020;
- c. 13,175,305 m<sup>3</sup> between 1 July 2020 – 30 June 2021;
- d. 13,822,935 m<sup>3</sup> between 1 July 2021 – 30 June 2022;
- e. *Between 1 July 2022 – 30 June 2023;*

*Request 5:*

*What number of residential households that are serviced through the drinking water reticulation or unmetered network?*

*It is okay if you give a normal number, I will use this number to get an average usage per household.*

- a. *Households in the year 1 July 2012 – 30 June 2013;*
- b. *Households in the year 1 July 2019 – 30 June 2020;*
- c. *Households in the year 1 July 2020 – 30 June 2021;*
- d. 62,849 households in the year 1 July 2021 – 30 June 2022.
- e. *Households in the year 1 July 2022 – 30 June 2023;*

### **Our response:**

#### **1. What is the volume of water pumped out of Waikato river in Peacockes?**

The Waiora Water Treatment Plant abstracted the following amounts of raw water from the Waikato River:

- a. 21,260,860 m<sup>3</sup> between 1 July 2012 - 30 June 2013
- b. 23,118,029 m<sup>3</sup> between 1 July 2019 - 30 June 2020
- c. 23,064,920 m<sup>3</sup> between 1 July 2020 - 30 June 2021
- d. 23,888,231 m<sup>3</sup> between 1 July 2021 - 30 June 2022
- e. 22,229,930 m<sup>3</sup> Between 1 July 2022 - 30 June 2023

#### **2. What is the volume of water pumped back into the river in Pukete?**

The Pukete Wastewater Treatment Plant discharged the following amounts of treated

wastewater back into the Waikato River:

- a. 16,970,323 m<sup>3</sup> between 1 July 2012 - 30 June 2013
- b. 16,894,195 m<sup>3</sup> between 1 July 2019 - 30 June 2020
- c. 16,923,324 m<sup>3</sup> between 1 July 2020 - 30 June 2021
- d. 18,856,763 m<sup>3</sup> between 1 July 2020 - 30 June 2021
- e. 23,245,593 m<sup>3</sup> Between 1 July 2022 - 30 June 2023

3. **What volume of water goes through metered properties/business, (water paid for by volume)?**

The total volume of water supplied to metered properties and businesses was:

- a. 5,954,244 m<sup>3</sup> between 1 July 2012 - 30 June 2013
- b. 5,151,467 m<sup>3</sup> between 1 July 2019 - 30 June 2020
- c. 5,171,653 m<sup>3</sup> between 1 July 2020 - 30 June 2021
- d. 4,341,255 m<sup>3</sup> between 1 July 2021 - 30 June 2022
- e. 4,870,812 m<sup>3</sup> Between 1 July 2022 - 30 June 2023

4. **What volume of water goes to residential properties, (water paid for by rates)?**

The total estimated volume of water supplied to unmetered properties was:

- a. 14,514,803 m<sup>3</sup> between 1 July 2012 - 30 June 2013
- b. 13,964,995 m<sup>3</sup> between 1 July 2019 - 30 June 2020
- c. 13,175,305 m<sup>3</sup> between 1 July 2020 - 30 June 2021
- d. 13,822,935 m<sup>3</sup> between 1 July 2021 - 30 June 2022
- e. 12,751,388 m<sup>3</sup> Between 1 July 2022 - 30 June 2023

5. **What number of residential households that are serviced through the drinking water reticulation or unmetered network? It is okay if you give a normal number, I will use this number to get an average usage per household. a. Households in the year 1 July 2012 - 30 June 2013; b. Households in the year 1 July 2019 - 30 June 2020; c. Households in the year 1 July 2020 - 30 June 2021; d. 62,849 households in the year 1 July 2021 - 30 June 2022.**

- a. Households in the year 1 July 2012 – 30 June 2013 – 50,957
- b. Households in the year 1 July 2019 – 30 June 2020 – 54,080
- c. Households in the year 1 July 2020 – 30 June 2021 – 55,112
- d. Households in the year 1 July 2021 – 30 June 2022 – 56,154
- e. Households in the year 1 July 2022 - 30 June 2023 – 56,856

During the collation of data for the current LGOIMA, staff identified an error in the data previously provided in LGOIMA 285770 in relation to the total number of residential connections for the period 1 July 2020-30 June 2021. Our previous response indicated the total number of residential water connections for the period 1 July 2020-30 June 2021 was 62849, however this value was the total number of households, not residential water connections. The correct value for the total number of water residential connections for the period 1 July 2020-30 June 2021 was 55112.

Option d – figure supplied from LGOIMA 285770 would be total number of service connections

not the number of unmetered residential network.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

**Ngaa mihi**

**Keeley Faulkner**

**Official Information Coordinator**

Governance & Assurance Team | Business Services

Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



**Hamilton City Council | Private Bag 3010 | Hamilton 3240 | [www.hamilton.govt.nz](http://www.hamilton.govt.nz)**



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*I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.*

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**From:** [REDACTED]

**Sent:** Thursday, February 22, 2024 7:51 AM

**To:** Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** 'Request for information' Hamilton Water Usage Statistics for Past Financial Year 1 July 2022 – 30 June 2023

Hello Information

I would like to update my notes on water use in Hamilton for the year **1 July 2022 – 30 June 2023**.  
FYI your last reply to me for water use for year 21/22 was on 30 Nov, 2022 - LGOIMA 285770

**Request 1:**

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**Our Response 1:**

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- c. 23,064,920 m<sup>3</sup> between 1 July 2020 – 30 June 2021;
- d. 23,888,231 m<sup>3</sup> between 1 July 2021 – 30 June 2022;
- e. **Between 1 July 2022 – 30 June 2023;**

**Request 2:**

What is the volume of water pumped back into the river in Pukete?

**Our Response 2:**

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- b. 16,894,195 m<sup>3</sup> between 1 July 2019 – 30 June 2020;
- c. 16,923,324 m<sup>3</sup> between 1 July 2020 – 30 June 2021;
- d. 18,856,763 m<sup>3</sup> between 1 July 2020 – 30 June 2021;

f.

**Between 1 July 2022 – 30 June 2023;**

**Request 3:**

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**Our Response 3:**

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- c. 5,171,653 m<sup>3</sup> between 1 July 2020 – 30 June 2021;
- d. 4,341,255 m<sup>3</sup> between 1 July 2021 – 30 June 2022;

f.

**Between 1 July 2022 – 30 June 2023;**

**Request 4:**

What volume of water goes to residential properties, (water paid for by rates)?

**Our Response 4:**

The total estimated volume of water supplied to unmetered properties was:

- a. 14,514,803 m<sup>3</sup> between 1 July 2012 – 30 June 2013;
- b. 13,964,995 m<sup>3</sup> between 1 July 2019 – 30 June 2020;
- c. 13,175,305 m<sup>3</sup> between 1 July 2020 – 30 June 2021;
- d. 13,822,935 m<sup>3</sup> between 1 July 2021 – 30 June 2022.

f.

**Between 1 July 2022 – 30 June 2023;**

**Request 5:**

What number of residential households that are serviced through the drinking water reticulation or unmetered network?

It is okay if you give a normal number, I will use this number to get an average usage per household.

f.

**Households in the year 1 July 2012 – 30 June 2013;**

g.

**Households in the year 1 July 2019 – 30 June 2020;**

h.

**Households in the year 1 July 2020 – 30 June 2021;**

i.

62,849 households in the year 1 July 2021 – 30 June 2022.

j.

**Households in the year 1 July 2022 – 30 June 2023;**

End

Regards

[REDACTED]