

From: [Official Information](#)
To: [REDACTED]
Cc: [Official Information](#)
Subject: Final response - LGOIMA 385405 - [REDACTED] - water quality
Date: Thursday, 7 March 2024 8:03:59 am
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

Could you please supply the following information:

- 1. Evidence of passing drinking water standards as per the [Health \(Drinking Water\) Amendment Act 2007 No 92 \(as at 01 April 2008\), Public Act 7 New Part 2A inserted – New Zealand Legislation in 2023 and 2024](#)*
- 2. How many times has the drinking water tests 'have not achieved' or passed the required level of safety for Bacteria in 2023 - 24*
- 3. How many times has the drinking water tests 'have no' achieved' or passed the required level of safety for Protozoa in 2023 - 24*
- 4. How many times has the drinking water tests 'have not achieved' or passed the required level of safety for E Coli in 2023-24*
- 5. Have there been an event of 'pollution' or introduction of a substance or organism into the Hamilton City Council controlled drinking water or a drinking-water supply system that causes or may cause that water, or as the case requires, water in that system, to exceed the maximum acceptable values for determinants specified in the drinking-water standards*

Our response:

1. **Evidence of passing drinking water standards as per the [Health \(Drinking Water\) Amendment Act 2007 No 92 \(as at 01 April 2008\), Public Act 7 New Part 2A inserted – New Zealand Legislation in 2023 and 2024.](#)**

Council undertakes an internal assessment of drinking water compliance based on compliance reports generated by a specialised reporting programme and by assessing laboratory results. External auditing also occurs by a third party as well as Audit NZ. We have attached the external audit reports from the period 1 July 2022 – 30 June 2023. The next external audit reports are not yet available.

2. **How many times has the drinking water tests 'have not achieved' or passed the required level of safety for Bacteria in 2023 – 24.**

Between 1 January 2023 and 25 February 2024 water leaving Waiora Water Treatment Plant had 0 non-compliant periods.

Hamilton has three drinking water distribution zones. Hamilton City, Temple View and the Claudelands Grandstand Tap (low fluoride drinking water tap for container filling).

Each distribution zone is required to be monitored in accordance with the Drinking Water Quality Assurance Rules.

Between 1 January 2023 and 25 February 2024, all samples taken in Hamilton City and Temple View zones met the Drinking Water Quality Assurance Rules.

One sample taken from the Claudelands Grandstand tap had a non-compliant result due to a low chlorine reading on 19 May 2023. No bacteria were detected.

3. **How many times has the drinking water tests 'have no' achieved' or passed the required level of safety for Protozoa in 2023 – 24.**

Between 1 January 2023 and 25 February 2024 water leaving Waiora Treatment Plant met the protozoa compliance requirement 100% of the time.

4. **How many times has the drinking water tests 'have not achieved' or passed the required level of safety for E Coli in 2023-24.**

5. **Have there been an event of 'pollution' or introduction of a substance or organism into the Hamilton City Council controlled drinking water or a drinking-water supply system that causes or may cause that water, or as the case requires, water in that system, to exceed the maximum acceptable values for determinants specified in the drinking-water standards.**

Between 1 January 2023 to 25 February 2024, no E.coli were detected in any sample taken within the Hamilton water supply.

There have been no known events of pollution or introduction of a substance or organisms into the Hamilton's water supply that has caused an exceedance of any maximum acceptable values for determinants as specified in the Drinking Water Standards.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Coordinator

Governance & Assurance Team | Business Services

Email: officialinformation@hcc.govt.nz



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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: [REDACTED]
Sent: Sunday, February 25, 2024 10:53 PM
To: Official Information <officialinformation@hcc.govt.nz>
Subject: Water quality

Hello,

Could you please supply the following information:

1. Evidence of passing drinking water standards as per the [Health \(Drinking Water\) Amendment Act 2007 No 92 \(as at 01 April 2008\), Public Act 7 New Part 2A inserted – New Zealand Legislation](#) in 2023 and 2024
2. How many times has the drinking water tests 'have not achieved' or passed the required level of safety for Bacteria in 2023 - 24
3. How many times has the drinking water tests 'have not achieved' or passed the required level of safety for Protozoa in 2023 - 24
4. How many times has the drinking water tests 'have not achieved' or passed the required level of safety for E Coli in 2023-24
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Thank you
Kind regards