

**From:** [Official Information](#)  
**To:** [REDACTED]  
**Cc:** [Official Information](#)  
**Subject:** Final response - LGOIMA 402203 - [REDACTED] - info about change from coin operating to smart electronic parking meters  
**Date:** Tuesday, 18 June 2024 3:53:05 pm  
**Attachments:** [image001.png](#)  
[image002.jpg](#)  
[image003.jpg](#)

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Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

**Your request:**

*Information pertaining to the business case for the change from coin operated to smart electronic parking meters.*

*Time of payback and equipment costs particularly.*

*Entire project forecast costs for change to new parking meter system. Purchase cost of new smart meters or total capital cost of new meters.*

*Employment numbers changed as a result of smart meters project.*

**Our response:**

1. **Information pertaining to the business case for the change from coin operated to smart electronic parking meters.**

The majority of councils in New Zealand have now moved away from using single-head coin operated parking meters. There are a number of reasons why Hamilton City Council has changed to smart parking kiosks. These are:-

- a. Convenient and flexible payment options to suit a broader range of customers.
- b. Payment can be made on route so that customers do not need to return to their vehicle to display a ticket or extend their parking time.
- c. Real time data on parking utilisation to help improve efficiencies in the management and enforcement of Central City parking.
- d. Increased likelihood that time parking will be paid for.
- e. Reduced cash handling and its associated health and safety risks.
- f. Servicing old parking meters more difficult as less replacement meters/spare parts available.

2. **Time of payback and equipment costs particularly**

Time to pay back the initial investment in the new parking kiosks is dependent on revenue recovered, but we would anticipate a payback period of less than 3 years.

3. **Entire project forecast costs for change to new parking meter system.**

The cost to change from single-head coin operated meters to smart kiosks was \$570,128.81 (excl. GST). These costs are made up of the following items:

- a. New parking kiosks - \$357,720.00
- b. Parking kiosk installations and set up costs - \$47,214.00.
- c. Removal of old parking meter poles, including footpath reinstatements - \$ 35,717.76
- d. Installation of the parking kiosk cradle bases - \$ 66,545.67
- e. Communications (including advertising, signage, and other collateral). - \$32,931.38
- f. Staff time (estimate) - \$30,000.00

4. **Purchase cost of new smart meters or total capital cost of new meters**

The cost to supply the new parking kiosks was \$357,720.00 (excl. GST). This is the cost of the machines only and does not include installation and set up costs. These costs are included in answer 3 above.

5. **Employment numbers changed as a result of smart meters project.**

As a result of the removal of the single-head coin operated parking meters, the Parking Meter Technician position within the Parking Team has been disestablished.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

**Ngaa mihi**  
**Keeley Faulkner**  
**Official Information Coordinator**

Legal services  
Governance & Assurance Team | Business Services  
Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



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**From:** [noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz) <[noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz)>

**Sent:** Tuesday, May 21, 2024 8:50 AM

**To:** Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** OIA Request - HCC-OIA-240521-YYGZL



## We've received a request for you.

This request was received on 21 May 2024 @ 8:49AM.

Here's your reference number and the request details:

**UUID**

HCC-OIA-240521-YYGZL

**Name**

[REDACTED]

**Email**

[REDACTED]

**Phone number**

[REDACTED]

**Detailed description of request**

Information pertaining to the business case for the change from coin operated to smart electronic parking meters.

Time of payback and equipment costs particularly.

Entire project forecast costs for change to new parking meter system. Purchase cost of new smart meters or total capital cost of new meters.

Employment numbers changed as a result of smart meters project.

**Organisation**

**Attachments**

**Created**

21 May 2024 @ 8:49AM

If you have any questions in the meantime, feel free to call us on [\(07\) 838 6699](tel:(07)8386699) or [email our customer service team](#).

