

**From:** Official Information  
**To:** S7(2)(a)  
**Cc:** Official Information  
**Subject:** Final response - LG01MA 408445 - S7(2)(a) - Dog registration fund  
**Date:** Tuesday, 2 July 2024 10:13:08 am  
**Attachments:** image005.png  
image006.jpg  
image007.jpg

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

**Your request:**

Where am I able to find the information related to how dog registration funds are spent each year by the HCC?  
As a responsible dog owner that has spent a significant amount of time making sure I have a well-trained dog and a fully fence property. I really struggle to see how these funds are being spent in any way to benefit myself or my dog's day to day life in the Hamilton.  
From the bullet points on the HCC website it's would appear that most of what I am paying for is all the people that do not register, train, fence or look after there dogs properly? How is this fair? I appreciate we have dog parks in the city. I haven't changed in the 7 years I have been paying for a registration.

**Our response:**

Dog registration covers a broad range of activities related to dog control and education across our city, such as investigating all dog complaints. Animal Control staff investigated almost 7,000 complaints in the 2022-2023 financial year and we are well on the way to surpassing that number for the 2023-2024 year. It also covers the costs related to maintaining our pound facility, fleet of vehicles and costs associated with the care and welfare of the animals in our pound.

The [Long Term Plan](#) outlines the funding sources for our activities at a high level. You will see in the table below that Animal Control (which is all animal complaints/management including dogs) that we aim to fund between 20-40% of this activity from general rates (this is because there is a public good/benefit aspect to managing animals) and the balance of between 40-60% from fees (infringement revenue and registration fees)

**Table 1: Summary of funding sources by activity s.101(3)(a) only**

Range name	Range	Key												
Unlikely	0%	x												
Minimal	0% - 20%	✓												
Low	20% - 40%	✓												
Moderate	40% - 60%	✓												
High	60% - 80%	✓												
Most	80% - 100%	✓												
All	100%	✓												
Activity	General Rates	Targeted Rates	Fees and User Charges	Grants and subsidies	Other	Borrowing	Activity	General Rates	Targeted Rates	Fees and User Charges	Grants and subsidies	Other	Borrowing	
Animal Control	✓	x	✓	x	✓	✓	Streetscapes	✓	x	✓	x	✓	✓	
Aquatics	✓	x	✓	x	✓	✓	Sports Parks	✓	x	✓	x	✓	✓	
Community Development	✓	x	x	x	✓	✓	Playgrounds	✓	x	✓	x	✓	✓	
Building Control	x	x	✓	x	✓	✓	Indoor Recreation	✓	x	✓	x	✓	✓	
Cemeteries and Crematorium	✓	x	✓	✓	x	✓	Partnership with Maaori	✓	x	x	x	x	✓	
City Planning	✓	✓	✓	x	✓	x	Growth Programmes	✓	x	✓	x	x	✓	
Public Safety	✓	x	✓	✓	✓	✓	Planning Guidance	✓	x	✓	x	x	✓	
Civil Defence	✓	x	x	x	x	✓	Refuse Collection	✓	✓	x	✓	✓	✓	
Claudelands	✓	x	✓	x	✓	✓	Waste Minimisation	✓	✓	x	✓	✓	✓	
Environmental Health	✓	x	✓	x	x	✓	Landfill Site Management	✓	✓	x	✓	✓	✓	
Governance and Public Affairs	✓	x	x	x	x	✓	FMG Stadium Waikato	✓	x	✓	x	✓	✓	
Hamilton Gardens	✓	x	✓	x	✓	✓	Seddon Park	✓	x	✓	x	✓	✓	
Hamilton Zoo	✓	x	✓	✓	✓	✓	Stormwater Network	✓	✓	x	x	✓	x	
i-Site	✓	x	✓	x	✓	✓	Theatres	✓	x	x	x	x	✓	
Libraries	✓	x	✓	✓	x	✓	Event Sponsorship	✓	x	x	x	x	✓	
Liquor Licensing	x	x	✓	x	x	x	Transportation Network	✓	x	✓	✓	✓	✓	
Museum	✓	x	✓	✓	✓	✓	Wastewater Treatment and Disposal	✓	✓	✓	x	x	✓	
Parking	✓	✓	✓	x	✓	x	Wastewater Collection	✓	✓	✓	x	✓	✓	
Community Parks	✓	x	✓	x	✓	✓	Water Treatment and Storage	✓	✓	✓	x	x	✓	
Natural Areas	✓	x	✓	x	✓	✓	Water Distribution	✓	✓	✓	x	x	✓	

Information related to what paying your dog registration covers can be found on our website, a link to this page has been included below. We have also attached a PDF which includes the information found on the website for your convenience.

<https://hamilton.govt.nz/dogs-and-other-animals/dogs/your-responsibilities/>

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngāa mihi

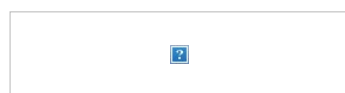
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s7(2)(a)

**Sent:** Tuesday, June 18, 2024 6:14 PM

**To:** [info@hcc.govt.nz](mailto:info@hcc.govt.nz)

**Subject:** Dog registration

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Hello

Where am I able to find the information related to how dog registration funds are spent each year by the HCC?

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# What does my registration pay for?

Area	Administration	Animal control services	Kennel and public education services	Facility and fleet
<b>Activities</b>	<ul style="list-style-type: none"> <li>• Annual registration process</li> <li>• New dog registrations</li> <li>• Answering customer calls</li> <li>• Recording and assigning “jobs” to Animal Control Officers</li> <li>• National Dog Database (updates and maintenance)</li> <li>• Data entry</li> <li>• Managing classification processes for dogs and people</li> <li>• Multidog permits</li> <li>• Administering fines</li> <li>• Prosecutions and defended hearings</li> </ul>	<ul style="list-style-type: none"> <li>• Proactive patrols of parks and urban streets</li> <li>• Responding to and investigating complaints:               <ul style="list-style-type: none"> <li>- Dog attacks</li> <li>- Roaming dogs</li> <li>- Barking dogs</li> <li>- Rushings</li> <li>- Other roaming animal e.g. pigs, sheep, chickens, goats, rabbits</li> <li>- Animal nuisance complaints</li> </ul> </li> <li>• Following up with:               <ul style="list-style-type: none"> <li>- Unregistered dog</li> <li>- Fencing inspections</li> <li>- Classification</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Public education sessions for:               <ul style="list-style-type: none"> <li>- Pre-schools and kindergartens</li> <li>- Schools</li> <li>- Community groups</li> <li>- Businesses</li> </ul> </li> <li>• Look after up to 65 dogs or other animals in our care including:               <ul style="list-style-type: none"> <li>- Pigs</li> <li>- Goats</li> <li>- Sheep</li> <li>- Rabbits</li> <li>- Chickens</li> <li>- Cats</li> </ul> </li> <li>• Vet expenses</li> <li>• Pet adoptions</li> <li>• Manning Animal Control reception:               <ul style="list-style-type: none"> <li>- Dog registration</li> <li>- Microchipping service</li> <li>- Releasing impounded dogs</li> </ul> </li> <li>• Events (such as)               <ul style="list-style-type: none"> <li>- Dirty Dog Challenge</li> <li>- Your Neighbourhood</li> <li>- Furry Valentines</li> <li>- Canine Christmas</li> </ul> </li> </ul>	<p>Maintenance of Animal Education and Control facility and fleet including:</p> <ul style="list-style-type: none"> <li>• 1.7 hectares of land</li> <li>• 6 kennel blocks containing 65 kennels</li> <li>• Services block:               <ul style="list-style-type: none"> <li>- vet room</li> <li>- storage</li> <li>- service kitchen</li> <li>- staff room</li> <li>- meeting room</li> </ul> </li> <li>• Administration block:               <ul style="list-style-type: none"> <li>- Public reception area</li> <li>- Administration</li> <li>- AECO's</li> </ul> </li> <li>• Fleet               <ul style="list-style-type: none"> <li>- 5 utes with specially design pods/canopies containing cages</li> </ul> </li> </ul>