

**From:** [Official Information](#)  
**To:** [REDACTED]  
**Cc:** [Official Information](#)  
**Subject:** Final response - LGOIMA 435455 - [REDACTED] - Builder of Te Kete Aronui  
**Date:** Wednesday, 23 October 2024 10:44:11 am  
**Attachments:** [image003.png](#)  
[image004.jpg](#)  
[image005.jpg](#)  
[image006.gif](#)  
[image007.gif](#)

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Kia ora [REDACTED]

For Te Kete Aronui, the company that was used for this project was Livingstone Contruction.

Te Kete Aronui doesn't have a deck so we can't provide the builder for this. As such we will have to refuse your request under s17(e) of LGOIMA – this information doesn't exist.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

**Ngaa mihi**

**Keeley Faulkner**

Official Information Advisor & Legal Support Officer

Legal services

Governance & Assurance Team | Partnerships, communication & Maaori

Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



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*I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.*

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**From:** [REDACTED]  
**Sent:** Monday, October 21, 2024 11:36 AM  
**To:** Facilities <[Facilities@hcc.govt.nz](mailto:Facilities@hcc.govt.nz)>  
**Cc:** Rototuna.Library <[Rototuna.Library@hcc.govt.nz](mailto:Rototuna.Library@hcc.govt.nz)>  
**Subject:** Callback request

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Message Template	
Customer Name:	██████████
Reference Number:	
Address:	
Email Contact:	
Phone Number:	██████████
Enquiry:	██████████ was wanting to know who did the decking at Ted Kete Aronui library, she hired someone to do her deck who did a terrible job and left with her money and no way to contact him. The builder said he also did TKA's deck to verify he could do decking. She wonders if this is something we could help her with?

██████████

Customer Support Officer | Customer Support Unit, City Growth

██



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