

**From:** [Official Information](#)  
**To:** [REDACTED]  
**Cc:** [Official Information](#)  
**Subject:** Final response - LGOIMA 444884 - [REDACTED] - Hamilton Gardens Paid Entry revenue since 18 September 2024  
**Date:** Wednesday, 11 December 2024 1:14:30 pm  
**Attachments:** [image001.png](#)  
[image002.jpg](#)  
[image003.jpg](#)

---

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

**Your request:**

*How much money via ticket sales has HCC made from the implementation of paid entry to the enclosed gardens at the Hamilton Gardens since its implementation 18 September 2024.*

*Please provide either the amount of single day tickets and annual pass tickets or the total revenue broken down by single day and annual pass*

**Our response:**

1. **How much money via ticket sales has HCC made from the implementation of paid entry to the enclosed gardens at the Hamilton Gardens since its implementation 18 September 2024.**

*For the period 18 September to 30 November 2024, Council has received net revenue from paid entry admission to the enclosed gardens at Hamilton Gardens totalling \$686,394.34. This consists of entry tickets (single and tour) and annual pass purchases.*

2. **Please provide either the amount of single day tickets and annual pass tickets or the total revenue broken down by single day and annual pass**

*Please find below the breakdown by ticket type purchased for the period 18 September to 30 November 2024:*

<b><i>Ticket type</i></b>	<b><i>Tickets issued*</i></b>	<b><i>Net Revenue Received</i></b>
Entry Tickets (Single and Tour)	49,610	\$654,117.82
Annual Passes	1,470	\$32,276.52
	<b><i>Total</i></b>	<b><i>\$686,394.34</i></b>

*\* These quantities includes both children (under 16s) and complimentary tickets issued.*

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

**Ngaa mihi**

**Keeley Faulkner**

Official Information Advisor & Legal Support Officer

Legal services

Governance & Assurance Team | Partnerships, communication & Maaori

Email: [officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)



**Hamilton City Council | Private Bag 3010 | Hamilton 3240 | [www.hamilton.govt.nz](http://www.hamilton.govt.nz)**

[Like us on Facebook](#) [Follow us on Twitter](#)

*This email and any attachments are strictly confidential and may contain privileged information. If you are not the intended recipient, please delete the message and notify the sender. You should not read, copy, use, change, alter, disclose or deal in any manner whatsoever with this email or its attachments without written authorisation from the originating sender. Hamilton City Council does not accept any liability whatsoever in connection with this email and any attachments including in connection with computer viruses, data corruption, delay, interruption, unauthorised access or unauthorised amendment. Unless expressly stated to the contrary the content of this email, or any attachment, shall not be considered as creating any binding legal obligation upon Hamilton City Council. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of Hamilton City Council.*

*I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.*

---

**From:** [noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz) <[noreply@hamilton.govt.nz](mailto:noreply@hamilton.govt.nz)>

**Sent:** Monday, December 2, 2024 10:45 AM

**To:** Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** OIA Request - HCC-OIA-241202-BYMYY



## We've received a request for you.

This request was received on 02 December 2024 @ 10:45AM.

Here's your reference number and the request details:

**UUID**

HCC-OIA-241202-BYMYY

**Name**

[REDACTED]

Email

[REDACTED]

Phone number

[REDACTED]

**Detailed description of request**

How much money via ticket sales has HCC made from the implementation of paid entry to the enclosed gardens at the Hamilton Gardens since its implementation 18 september 2024.

Please provide either the amount of single day tickets and annual pass tickets or the total revenue broken down by single day and annual pass

**Organisation**

**Attachments**

**Created**

02 December 2024 @ 10:45AM

If you have any questions in the meantime, feel free to call us on [\(07\) 838 6699](tel:(07)8386699) or [email our customer service team](#).

© 2024 Hamilton City Council. All rights reserved.

Hamilton City Council  
260 Anglesea Street  
Hamilton 3204