

From: Official Information
To: [REDACTED]
Cc: Official Information
Subject: Final response - LGOIMA 454751 - [REDACTED] - Nosiest Streets infringement and seizures
Date: Monday, 17 February 2025 12:50:21 pm
Attachments: image001.png
image002.jpg
image003.jpg
image004.jpg
image005.png
image006.png
image007.jpg

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

On reviewing the material this morning, I note there have been no fines issued in top ten streets.
Are you able to say if there were any \$750 fines elsewhere and any equipment seizures in top 10 streets or elsewhere, and how many.

Our response:

No infringement notices with a \$750 fee were issued during the five-year period 2021 to 2025.

Noise control officers, alongside the Police, may remove equipment like stereos and amplifiers if the owners don't reduce excessive noise to a reasonable level for 72 hours after a written direction has been issued.

There were 188 seizures of stereos/speakers over the past five years. A further 251 seizures were attempted but the Police were unavailable at the time to support. The following table provides the number of actual or attempted seizures related to the top 10 properties.

Brooklyn	Road	1
Old Farm	Road	5
Campbell	Street	1
Sheila	Street	0
Beaumont	Street	6
Wellington	Street	5
Knighton	Road	3
Hogan	Street	6
Cameron	Road	11
Mahoe	Street	10

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi
Keeley Faulkner
Official Information Advisor & Legal Support Officer
Legal services
Governance & Assurance Team | Partnerships, communication & Maaori
Email: officialinformation@hcc.govt.nz



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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: [REDACTED] >
Sent: Wednesday, 22 January 2025 8:22 am
To: Official Information <officialinformation@hcc.govt.nz>; Lauradanna Radesic <Lauradanna.Radesic@hcc.govt.nz>
Subject: Re: LGOIMA 450956 - [REDACTED] - Nosiest Streets

Kia ora anō Keeley
On reviewing the material this morning, I note there have been no fines issued in top ten streets.
Are you able to say if there were any \$750 fines elsewhere and any equipment seizures in top 10 streets or elsewhere, and how many.
Thanks again.

[REDACTED]
senior reporter
[REDACTED]
500 Angelsea Street,
Hamilton 3204
Private Bag 3086,
Waikato Mail Centre,
Hamilton



On Tue, 21 Jan 2025 at 08:22, Official Information <officialinformation@hcc.govt.nz> wrote:

Moorena [REDACTED]

The number is the individual complaints received for that road.

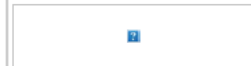
Ngāu mihi

Keeley Faulkner

Official Information Advisor & Legal Support Officer

Governance & Assurance Team | Partnerships, communication & Māori

Email: officialinformation@hcc.govt.nz



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From: [REDACTED]
Sent: Tuesday, January 21, 2025 8:19 AM
To: Official Information <officialinformation@hcc.govt.nz>
Cc: Lauradonna Radesic <Lauradonna.Radesic@hcc.govt.nz>
Subject: Re: LGOIMA 450956 - Stephen Ward - Nosiest Streets

Hi Keeley - one last check, I'm assuming the complaint numbers refer to the number of individual complaints from people rather than the number of incidents that attracted complaints. Is that right please?

S

[REDACTED]

senior reporter

[REDACTED]

500 Angelsea Street,

Hamilton 3204

Private Bag 3086,

Waikato Mail Centre,

Hamilton



On Mon, 20 Jan 2025 at 13:47, Official Information <officialinformation@hcc.govt.nz> wrote:

Kia ora [REDACTED],

Sheila Street is Sheila Place. Sorry for the confusion.

Ngāu mihi

Keeley Faulkner

Official Information Advisor & Legal Support Officer

Governance & Assurance Team | Partnerships, communication & Māori

Email: officialinformation@hcc.govt.nz



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From: [REDACTED]
Sent: Monday, January 20, 2025 10:41 AM
To: Official Information <officialinformation@hcc.govt.nz>
Cc: Lauradonna Radesic <Lauradonna.Radesic@hcc.govt.nz>
Subject: Re: LGOIMA 450956 - Stephen Ward - Nosiest Streets

Hi guys - one check. I'm assuming the "Sheila St" referred to in the first table for 2020-21 year is actually "Sheila Place" in Dinsdale.

Can you confirm please.

Thanks,

[REDACTED]

senior reporter

500 Angleses Street,
Hamilton 3204
Private Bag 3086,
Waikato Mail Centre,
Hamilton



On Fri, 17 Jan 2025 at 15:26, Official Information <officialinformation@hcc.govt.nz> wrote:

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

1. The names of (and complaint numbers received about) the top 10 noisiest streets in Hamilton over the past 5 financial years.
2. What is the primary problem in each of these streets in that period when it comes to noise complaints?
3. How has HCC been responding to these complaints and at what cost?
4. What powers does HCC have to make people dial down excess noise? What fines can the council impose? What else can be done?
5. How many fines have been handed out for noise-related matters in each of the top ten streets in five years and what is their total value? What is the total value of all noise-related fines?
6. Does HCC have any general comment to make on the volume and nature of noise complaints in Hamilton?

Our response:

Please see the answers to your request below:

1. *The names of (and complaint numbers received about) the top 10 noisiest streets in Hamilton over the past 5 financial years.*

See attached spreadsheet. The year 2025 runs from 1 July 2024 to 14 January 2025.

2. *What is the primary problem in each of these streets in that period when it comes to noise complaints?*

Stereo and / or people noise.

3. *How has HCC been responding to these complaints and at what cost?*

A noise control officer investigates noise complaints, if the noise is assessed as excessive, then an excessive noise warning is issued. If the direction is not complied with, then the equipment making the noise is seized with the assistance of the police.

4. *What powers does HCC have to make people dial down excess noise? What fines can the council impose? What else can be done?*

Issue the excessive noise warning and if necessary seize the equipment making the noise.

In situations of on-going noise at a property, a process is initiated involving the issue of a formal warning, notification, and discussion with the property owner, and if necessary, the issue of an abatement notice. Contravention of the abatement notice may result in the issue of a \$750 infringement.

5. *How many fines have been handed out for noise-related matters in each of the top ten streets in five years and what is their total value? What is the total value of all noise-related fines?*

No fines have been issued in any of the top ten streets over the five-year period.

6. *Does HCC have any general comment to make on the volume and nature of noise complaints in Hamilton?*

No

Some level of noise is part of everyday life, however if it is excessive or unreasonable you can report it to Hamilton City Council's Customer Services team on 07 838 6699.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602

Ngā mihi

Charlotte Mitchell
Governance & Assurance Graduate

Partnerships, Communication & Māori | Governance & Assurance Unit

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From [REDACTED]
Sent: Monday, January 6, 2025 1:46 PM
To: Simone van Asbeck <Simone.vanAsbeck@hcc.govt.nz>; Lauradanna Radesic <Lauradanna.Radesic@hcc.govt.nz>
Subject: Noisiest streets

Tēnā kōrua Lauradanna & Simone - a very happy 2025 to you both.

Not sure who this request would sit with but suspect it's one of you:

We're keen to get figures on the top 10 noisiest streets in Hamilton based on the volume and nature of complaints received by HCC's noise control team.

Can you provide answers to the following:

1. The names of (and complaint numbers received about) the top 10 noisiest streets in Hamilton over the past 5 financial years.
2. What is the primary problem in each of these streets in that period when it comes to noise complaints?
3. How has HCC been responding to these complaints and at what cost?
4. What powers does HCC have to make people dial down excess noise? What fines can the council impose? What else can be done?
5. How many fines have been handed out for noise-related matters in each of the top ten streets in five years and what is their total value? What is the total value of all noise-related fines?
6. Does HCC have any general comment to make on the volume and nature of noise complaints in Hamilton?

Ngā mihi mahana,

[REDACTED]
senior reporter
+64 21 756 310
500 Anglesea Street,
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