

From: [Official Information](#)
To: s7(2)(a)
Cc: [Official Information](#)
Subject: Final response - LGOIMA 352751 - s7(2)(a) - Information about Council Pools
Date: Thursday, 12 October 2023 7:43:06 am
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

I'm looking for some information on council pools within your local government area.

- 1. How many public pool facilities are there in your council's control?*
- 2. What is the maximum number of swimmers allowed in at a time, at each facility?*
- 3. How many days was each facility closed this year, outside normal days they are shut, up to September 30th?*
- 4. How many days was each facility partially closed this year, up to September 30th?*
- 5. How many people used the pool facilities this year to September 30th, on average, per day?*
- 6. What was the reason for the closures and partial closures?*
- 7. How many days was each facility closed last year (2022), outside normal days they are shut, for the full calendar year?*
- 8. How many days was each facility partially closed, in 2022?*
- 9. How many people used the pool facilities in 2022 on average, per day?*
- 10. What was the reason for the closures and partial closures?*
- 11. How many days was each facility closed last year (2021), outside normal days they are shut, for the full calendar year?*
- 12. How many days was each facility partially closed, in 2021?*
- 13. How many people used the pool facilities in 2021 on average, per day?*
- 14. What was the reason for the closures and partial closures?*

Our response:

- 1. How many public pool facilities are there in your council's control?**
Two. Gallagher Aquatic Centre and Waterworld.
- 2. What is the maximum number of swimmers allowed in at a time, at each facility?**
It depends on how many lifeguards there are supervising the pool. The ratio is one Lifeguard to 70 swimmers, or if one pool has more than one lifeguard on it, it turns to one Lifeguard to 50 swimmers.
- 3. How many days was each facility closed this year, outside normal days they are shut, up to September 30th?**
Gallagher Aquatic Centre = 1 day
Waterworld = 1 day

4. **How many days was each facility partially closed this year, up to September 30th?**

Gallagher Aquatic Centre = 2 x 0.5 days unplanned

Waterworld = 1 x 0.5 day unplanned

Waterworld = 21 days planned maintenance shutdown

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5. **How many people used the pool facilities this year to September 30th, on average, per day?**

Gallagher Aquatic Centre = 158.83

Waterworld = 1038.59

-

6. **What was the reason for the closures and partial closures?**

Closures - Cyclone Gabrielle

Partial Closures – Cyclone Gabrielle and Waterworld needed staff support from Gallagher Aquatic Centre.

7. **How many days was each facility closed last year (2022), outside normal days they are shut, for the full calendar year?**

Gallagher Aquatic Centre = 17 days

Waterworld = 2 days

8. **How many days was each facility partially closed, in 2022?**

Gallagher Aquatic Centre = 1 x 0.5 day

Waterworld = 0

9. **What was the reason for the closures and partial closures?**

Closures – Staff shortages due to Covid19, All staff training, Damage from high winds.

Partial Closures – Power outage

10. **How many people used the pool facilities in 2022 on average, per day?**

Gallagher Aquatic Centre = 68.59

Waterworld = 793.77

11. **How many days was each facility closed last year (2021), outside normal days they are shut, for the full calendar year?**

Gallagher Aquatic Centre = 70 days

Waterworld = 69 days

12. **How many days was each facility partially closed, in 2021?**

Gallagher Aquatic Centre = 2 x 0.5 days

Waterworld = 1 x 0.5 day

-

13. **What was the reason for the closures and partial closures?**

Closures – Tree damaged water pipes, Covid level 3 and 4

Partial Closures – Traffic light orange change set up, code brown.

14. **How many people used the pool facilities in 2021 on average, per day?**

Gallagher Aquatic Centre = 182.66

Waterworld = 943.47

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Coordinator

Governance & Assurance Team | Business Services

Email: officialinformation@hcc.govt.nz



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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: noreply@hamilton.govt.nz <noreply@hamilton.govt.nz>

Sent: Friday, 29 September 2023 3:30 pm

To: Official Information <officialinformation@hcc.govt.nz>

Subject: CM: OIA Request - HCC-OIA-230929-YKQOE



We've received a request for you.

This request was received on 29 September 2023 @ 3:30PM.

Here's your reference number and the request details:

UUID

HCC-OIA-230929-YKQOE

Name

s7(2)(a)

Email

s7(2)(a)

Phone number

s7(2)(a)

Detailed description of request

Hi there,

I'm looking for some information on council pools within your local government area.

How many public pool facilities are there in your council's control?

What is the maximum number of swimmers allowed in at a time, at each facility?

How many days was each facility closed this year, outside normal days they are shut, up to September 30th?

How many days was each facility partially closed this year, up to September 30th?

How many people used the pool facilities this year to September 30th, on average, per day?

What was the reason for the closures and partial closures?

How many days was each facility closed last year (2022), outside normal days they are shut, for the full calendar year?

How many days was each facility partially closed, in 2022?

How many people used the pool facilities in 2022 on average, per day?

What was the reason for the closures and partial closures?

How many days was each facility closed last year (2021), outside normal days they are shut, for the full calendar year?

How many days was each facility partially closed, in 2021?

How many people used the pool facilities in 2021 on average, per day?

What was the reason for the closures and partial closures?

Thanks so much,

Janika

s7(2)(a)

Newshub Reporter & Presenter

s7(2)(a)

Organisation

Newshub

Attachments

Created

29 September 2023 @ 3:30PM

If you have any questions in the meantime, feel free to call us on [\(07\) 838 6699](tel:(07)8386699) or [email our customer service team](#).

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260 Anglesea Street
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