

From: [Official Information](#)
To: **s7(2)(a)**
Cc: [Official Information](#)
Subject: Final response - LGOIMA 354710 - **s7(2)(a)** - Cost of WANDS
Date: Friday, 20 October 2023 12:34:42 pm
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

*My Request : Can the Transport team please cost out how much dollars: - (i) The Cost to replace the WANDS each year? and
(ii) The Cost to mount the WANDS on Platforms (as per Tristram Street see attached photo)? That would show how soon the cost of installing WANDS atop PLATFORMS would SAVE the cost of replacing WANDS every year?*

Our response:

We have installed approximately 1400 over the past three years at a cost of approximately \$107 each, which totals approximately \$140k (every site is different – for example some require more traffic management than others which adds to the cost of installation). We don't have consistent data for the original installation as we have had different contractors installing wands and cannot specify the cost of install on platforms.

The top areas where we replace Cycle Wands (Hit Sticks) are:

Where	Sep-23	Oct-23
Hall/Massey overbridge	14 replaced	12 to be replaced
Grey Street	5 replaced	2 to be replaced
Anzac Parade	17 replaced	3 to be replace
Pukete Road	7 replaced	2 to be replaced
Mill Street	20 replaced	5 to be replaced
Ward Street	Constantly Replacing	

It is estimated that there are around 1000 – 2000 wands around the city.

Wands get replaced as we get reports of them being damaged via our customer services either by our app Antenno or by Call to 07 8386699 or email to info@hcc.govt.nz for 24 hours service.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

**Ngaa mihi
Keeley Faulkner**

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