

From: [Official Information](#)
To: Section 7 (2) (a)@hotmail.com
Cc: [Official Information](#)
Subject: Final response - LGOIMA 440305 - Section 7 (2) (a) - Glen Lynne Ave / Clements Crescent
Date: Tuesday, 26 November 2024 2:02:48 pm
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

Correspondence under refers.

The alley way between Glen Lynne Avenue and Clements Crescent hasn't been tar-sealed yet.

A couple of years ago I talked to a council employee who was wielding an ipad in the alley-way. I asked him what was going on...his reply was that he has to talk to the property owners bordering the walkway in case they want to upgrade their fencing...

*So please tell me, after 4 years of planning, why hasn't the alley-way been sealed yet?
What date will it be sealed?*

Under the relevant statute, please advise me the cost to ratepayers thus far of the 4-year project to seal the alley-way.

Our response:

Thank you for your email.

We draw up our long-term budgets every three years and plan what works are needed from here. We consider many factors including customer requests and asset history. This alleyway has previously been scheduled for sealing, however due to budget constraints and more pressing network issues coming up, it was postponed.

Council has now scheduled this area for repair early in-2025. Planning and investigation costs are part of the day to day operating cost.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Advisor & Legal Support Officer

Legal services

Governance & Assurance Team | Partnerships, communication & Maaori

Email: officialinformation@hcc.govt.nz



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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: Section 7 (2) (a)hotmail.com

Sent: Friday, November 8, 2024 8:59 AM

To: info@hcc.govt.nz

Subject: Fw: Re: Sealing of alleyway between Glen Lynne Avenue and Clements Crescent Hamilton [#5805DI]

Hello,

Correspondence under refers.

The alley way between Glen Lynne Avenue and Clements Crescent hasn't been tar-sealed yet.

A couple of years ago I talked to a council employee who was wielding an ipad in the alley-way. I asked him what was going on...his reply was that he has to talk to the property owners bordering the walkway in case they want to upgrade their fencing...

So please tell me, after 4 years of planning, why hasn't the alley-way been sealed yet?

What date will it be sealed?

Under the relevant statute, please advise me the cost to ratepayers thus far of the 4-year project to seal the alley-way.

Section 7 (2) (a)

From: Info <INFO@HCC.GOV.TNZ>
Sent: Tuesday, 15 March 2022 3:17 pm
To: Section 7 (2) (a)@hotmail.com <Section 7 (2) (a)@hotmail.com>
Subject: FW: Re: Sealing of alleyway between Glen Lynne Avenue and Clements Crescent Hamilton [#5805DI]

Good afternoon Section 7 (2) (a)

I've forwarded your email on to IA to escalate. I hope they'll be able to get to the bottom of this for you.

Cheers,

Customer Services
Customer Services Unit

DDI: Section 7 (2) (a)

Email: info@hcc.govt.nz



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-----Original Message-----

From: Section 7 (2) (a)@hotmail.com
Sent: Tuesday, 15 March 2022 2:41:18 pm
To: "Info" <INFO@HCC.GOV.TNZ>
Subject: Re: Sealing of alleyway between Glen Lynne Avenue and Clements Crescent Hamilton [#58042J]

Hi,

Thanks for your prompt response.

I've asked a few questions of Council/IA recently. All have been met with total confusion or denial. This is a very bad look.

The alley way in question was spraypainted at both ends by either a council or IA employee. How there is no record of that stuns me.

Please escalate my query about this and the false recording of work claimed to be done outside 41-43 Glen Lynne to a manager. I've already asked this to be done but it seems no-one has. If you fail to do this I will have no option but to contact the Waikato Times. Something is very wrong with the answers to my queries.

As a ratepayer, your apparent lack of record-keeping stuns me.

Regards, [REDACTED]

From: Info <INFO@HCC.GOV.TZ>

Sent: Tuesday, 15 March 2022 2:34 pm

To: [Section 7 \(2\) \(a\)hotmail.com](mailto:Section 7 (2) (a)hotmail.com) [Section 7 \(2\) \(a\)hotmail.com](mailto:Section 7 (2) (a)hotmail.com)>

Subject: FW: Sealing of alleyway between Glen Lynne Avenue and Clements Crescent Hamilton [#58042J]

Good afternoon Nigel,

Thank you for contacting Hamilton City Council regarding the footpath between Glen Lynne and Clements.

I have called Infrastructure Alliance (IA) and looked in our systems, but neither of us could see any jobs for work done on this footpath. On IA's suggestion, I have logged a job with them to have an inspector go out and look at the condition of this footpath, see if it does need paving.

The job number for this is: [REDACTED]

If you have any further queries or comments, please feel free to contact us using the details below.

Cheers,

Customer Services
Customer Services Unit

DDI: Section 7 (2) (a)

Email: info@hcc.govt.nz



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-----Original Message-----

From: Section 7 (2) (a) hotmail.com
Sent: Tuesday, 15 March 2022 12:21:01 pm
To: "Telephone Operators" <info@hcc.govt.nz>
Subject: Sealing of alleyway between Glen Lynne Avenue and Clements Crescent Hamilton

Hi there,

More than a year ago I saw the ground at both ends of the above pedestrian alleyway painted with white paint and arrows and the letters IA. I presumed the loose gravel path was to be sealed.

The weather has long washed away the paint and no work has been done.

Please advise whether this alleyway is to be tar sealed.

Regards, Section 7 (2) (a)

Section 7 (2) (a) | Email: info@hcc.govt.nz



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