

**From:** [Official Information](#)  
**To:** [REDACTED]  
**Cc:** [Official Information](#)  
**Subject:** Part 2 - Final response - LGOIMA 386303 [REDACTED] - Pembroke St bus stop  
**Date:** Wednesday, 3 April 2024 4:29:22 pm

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Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

7. What was the winning tender's price?

Solid Group were the winning tender, with an approved contract sum of \$3,000,000 to complete eight projects, the upgrade of the Pembroke Street Bust stop was one of these eight projects.

8. What was the final cost of the project?

The final cost of this project was \$549,986 , this includes all internal work like design, consultation, construction, and traffic management.

9. What process is in place to monitor the traffic?

Hamilton City Council has a traffic operations team that monitors traffic across the city in real-time via a network of data sources. For this location, we are monitoring traffic with the following:

- The signalised pedestrian crossing records traffic volume using in-ground detectors. This allows us to monitor peak hour and annual traffic volume figures.
- We installed a camera to record footage at the crossing on 20/02/2024. This footage was reviewed by our urban mobility team for general operation of the bus stops, driver behaviour, and pedestrian crossing patterns.
- We continuously monitor travel time on Pembroke St as part of our city-wide network monitoring system. The most recent analysis showed a 6 second increase in travel time on Pembroke St between Ruakiwi Rd and Tristram St, from 60 seconds to 66 seconds.
- Bus patronage numbers at each stop are continuously recorded by Waikato Regional Council. Hamilton City Council receives this data on a regular basis. Travel time for all buses is recorded and monitored via GPS.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

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-----Original Message-----

From: Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

Sent: Wednesday, March 27, 2024 4:49 PM

To: [REDACTED]

Cc: Official Information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

Subject: Final response - LGOIMA 386303 - [REDACTED] - Pembroke St bus stop

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

My request is about the Pembroke St. Bus Lane outside the YMCA building.

I want answers to the following questions.

Why was this change to the roadway considered and who proposed it and when?

When was the proposal put out to public consultation and who was consulted?

What was the feedback from a) the police

b) the ambulance service

c) the fire service.

When was it passed by council?

When and how was it put out to tender?

Who tendered for the project?

What was the winning tender's price?

What was the final cost of the project?

What process is in place to monitor the traffic?

Our response:

1. Why was this change to the roadway considered and who proposed it and when?

In 2021 Hamilton City Council, in partnership with Waikato Regional Council (WRC), undertook a study of the Comet public transport route. The purpose of the study was to help understand the investment required to improve the frequency, reliability and accessibility of the service as well as address concerns raised by Hamilton City Council and WRC elected members about service reliability and supporting infrastructure. The study identified specific service and infrastructure

issues and opportunities along the route, which included proposed infrastructure changes on Pembroke Street. The study was presented to Hamilton City Council's Infrastructure Operations Committee on 7 December 2021.

2. When was the proposal put out to public consultation and who was consulted?

The project was put out to public consultation in September 2022. Residents and businesses in close proximity to the proposed project were consulted, along with the emergency services and other key stakeholders.

3. What was the feedback from the police, the ambulance service, the fire service?

Emergency services are key stakeholder and Council regular engages with them. The feedback from NZ Police was in support of the project. No feedback was received from Fire & Emergency NZ or St John NZ.

4. When was it passed by council?

The project was approved for delivery by Council's Infrastructure & Transport Committee on 7 March 2023.

5. When and how was it put out to tender?

A package of approved transport projects was put out to tender in April 2022. This is in alignment with Council procurement process.

6. Who tendered for the project?

The following contractors tendered for the transport projects- Solid Group Ltd, Base Civil Ltd, and Higgins Contractors Waikato.

For your remaining questions we are still awaiting further review. We should have the remaining questions to you either before or on 3 April 2024. Apologies for any inconveniences this causes.

You have the right to seek an investigation and review by the Ombudsman of this decision.

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<http://www.ombudsman.parliament.nz/> or freephone 0800 802 602.

Ngaa mihi  
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From: <mailto:noreply@hamilton.govt.nz> <<mailto:noreply@hamilton.govt.nz>>  
Sent: Wednesday, February 28, 2024 12:51 PM  
To: Official Information <<mailto:officialinformation@hcc.govt.nz>>  
Subject: OIA Request - HCC-OIA-240228-AYJPD

We've received a request for you.

This request was received on 28 February 2024 @ 12:50PM.

Here's your reference number and the request details:

UUID

HCC-OIA-240228-AYJPD

Name

[REDACTED]

Email

[REDACTED]

Phone number

[REDACTED]

Detailed description of request

My request is about the Pembroke St. Bus Lane outside the YMCA building.

I want answers to the following questions.

Why was this change to the roadway considered and who proposed it and when?

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When was it passed by council?

When and how was it put out to tender?

Who tendered for the project?

What was the winning tender's price?

What was the final cost of the project?

What process is in place to monitor the traffic?

Organisation

[REDACTED]

Attachments

Created

28 February 2024 @ 12:50PM

If you have any questions in the meantime, feel free to call us on <tel:+6478386699> or <mailto:info@hcc.govt.nz>.

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Hamilton City Council

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