

From: [Official Information](#)
To: [REDACTED]
Cc: [Official Information](#)
Subject: Part 2 of 2 Final response - LGOIMA 436196 - NZUAG - National Code of Practice for Utility Operators' Access to Transport Corridors
Date: Wednesday, 27 November 2024 10:36:18 am
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

How many Utility Strikes did you record against your own underground assets within transport corridors for the period 1 July 2023 - 30 June 2024?

57 water network strikes, 36 wastewater network strikes, and 15 stormwater network strikes. This adds up to a total of 108 strikes for 1 July 2023 to 30 June 2024.

In how many of these incidents had plans been requested?

Individual requests for plans and utility strikes are not recorded in a way that allows for easy comparison, for this reason this information cannot be provided.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

Official Information Advisor & Legal Support Officer

Legal services

Governance & Assurance Team | Partnerships, communication & Maaori

Email: officialinformation@hcc.govt.nz



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I support flexibility at work. While it suits me to send this email now, I don't expect a response outside of your own working hours.

From: Official Information <officialinformation@hcc.govt.nz>

Sent: Friday, November 22, 2024 4:10 PM

To: [REDACTED] nzuag.org.nz

Cc: Official Information <officialinformation@hcc.govt.nz>

Subject: Part 1 of 2 Final response - LGOIMA 436196 - NZUAG - National Code of Practice for Utility Operators' Access to Transport Corridors

Kia ora,

We refer to your information request below. Hamilton City Council provides the following response.

Your request:

I am writing on behalf of the New Zealand Utilities Advisory Group (NZUAG), to request the annual submission of data as required by the Utilities Access Act 2010 (the Act), under the provisions of the Local Government Official Information and Meetings Act. As the regulatory industry body that administers the National Code of Practice for Utility Operators' Access to Transport Corridors (the Code), NZUAG is legally obliged to report the findings from this annual collection to the Minister and industry each year.

The National Code of Practice provides a nationally consistent approach for managing utility operators' access to transport corridors and is published on the NZUAG website www.nzuag.org.nz/national-code. Compliance with the Code is mandatory under the Act.

The information we are required to collate for the 2023/24 year, as listed below, is designed to meet the reporting requirements of the Code (Sections 8.2.2 and 8.2.3). Given the mandatory nature of the Code, the NZUAG requires formal acknowledgement that the information provided by each Corridor Manager and Utility Operator is correct. Our online data form allows a place to acknowledge this. The data collected is useful for all organisations in that it can provide a basis for industry benchmarking, and can be submitted using our online data collection form by the due date, Friday 29 November 2024. The previous year's report can be found on the NZUAG website Code compliance reports. Please contact our administrator Colin Lewis at info@nzuag.org.nz if you have any further queries. I understand that a decision on a request for information under LGOIMA should be made within 20 working days of receiving that request.

Corridor Manager Questions

Number of Corridor Access Requests (CARs)

How many Utility-Operator-submitted CARs were submitted for the period 1 July 2023 - 30 June 2024?

What percentage of these were submitted as Global CARs under the provisions of the National Code of Practice (s4.3.1.3)?

Please estimate how many individual site CARs would have had to have been submitted instead of these Global CARs

Have you received any CARs for multiple streets? Yes/ No

Please estimate how many individual CARs would have been required if they were submitted for each individual street

Number of Works Completion Notices (WCNs)

How many of these WCN's were related to Utility-Operator-submitted CARs for the period 1 July 2023 - 30 June 2024?

Number of non-Conformance Notices

How many non-Conformance notices were issued for the period 1 July 2023 - 30 June 2024?

How many Utility-Operator-submitted CAR inspections required remedial actions?

Liaison Meetings

How many liaison meetings did you facilitate for the period 1 July 2023 - 30 June 2024, in accord with the provisions of the National Code of Practice (s2.7.2)?

What is the total centre-line km length of your transport corridor?

Utility Operator Questions

What utility type are you responding for? electricity, gas, telecoms, 3 waters (if more than one, please report separately)

How many Utility Strikes did you record against your own underground assets within transport corridors for the period 1 July 2023 - 30 June 2024?

In how many of these incidents had plans been requested?

How long is your distribution network within transport corridors (total km)?

Our response:

1. **How many Utility-Operator-submitted CARs were submitted for the period 1 July 2023 - 30 June 2024?**

2186

2. **What percentage of these were submitted as Global CARs under the provisions of the National Code of Practice (s4.3.1.3)?**

0.23%

3. **Please estimate how many individual site CARs would have had to have been submitted instead of these Global CARs**

1440

4. **Have you received any CARs for multiple streets?**

Yes

5. **Please estimate how many individual CARs would have been required if they were submitted for each individual street.**

600

6. **How many of these WCN's were related to Utility-Operator-submitted CARs for the period 1 July 2023 - 30 June 2024?**

0 - under s17(e) of LGOIMA – this doesn't exist.

7. How many non-Conformance notices were issued for the period 1 July 2023 - 30 June 2024?

0 - under s17(e) of LGOIMA – this doesn't exist.

8. How many Utility-Operator-submitted CAR inspections required remedial actions?

43

9. How many liaison meetings did you facilitate for the period 1 July 2023 - 30 June 2024, in accord with the provisions of the National Code of Practice (s2.7.2)

0 - under s17(e) of LGOIMA – this doesn't exist.

10. What is the total centre-line km length of your transport corridor?

717km

11. What utility type are you responding for? electricity, gas, telecoms, 3 waters (if more than one, please report separately)

Three Waters

12. How long is your distribution network within transport corridors (total km)?

It is important to note that the answer provided is our total network figure and not in 'within transport corridors' as requested. If more is required, please let us know and we can discuss as it'll take a considerable amount of time to collate.

- a. Water Mains = 1,331
- b. Storm Water Mains = 731km
- c. Waste Water Mains = 912km

We are still needing more time to collate the information for the follow questions

- How many Utility Strikes did you record against your own underground assets within transport corridors for the period 1 July 2023 - 30 June 2024?
- In how many of these incidents had plans been requested?

We should have this information to you either before or on **6 December 2024**.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngaa mihi

Keeley Faulkner

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From: noreply@hamilton.govt.nz

Sent: Thursday, October 24, 2024 10:57 AM

To: info@hcc.govt.nz

Subject: General website enquiry - HCC-GEN-241024-N3XX9

Hamilton City Council | Te kaunihera o Kirikiriroa



We've received an enquiry for you.

This request was received on 24 October 2024 @ 10:57AM.

Here's your reference number and the details:

UUID HCC-GEN-241024-N3XX9 **Name** [REDACTED] **Email** [REDACTED]
Phone number [REDACTED] **How can we help?** nzuag.org.nz

National Code of Practice for Utility Operators' Access to Transport Corridors annual compliance return 2023-24 LGOIMA request

Dear Sir or Madam,

I am writing on behalf of the New Zealand Utilities Advisory Group (NZUAG), to request the annual submission of data as required by the Utilities Access Act 2010 (the Act), under the provisions of the Local

Government Official Information and Meetings Act. As the regulatory industry body that administers the National Code of Practice for Utility Operators' Access to Transport Corridors (the Code), NZUAG is legally obliged to report the findings from this annual collection to the Minister and industry each year.

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How many Utility Strikes did you record against your own underground assets within transport corridors for the period 1 July 2023 - 30 June

2024?

In how many of these incidents had plans been requested?

How long is your distribution network within transport corridors (total km)?

Yours sincerely

[REDACTED]

Chair, NZUAG Code Performance, Interpretation & Disputes Committee

Created 24 October 2024 @ 10:57AM

If you have any questions in the meantime, feel free to call us on (07) 838 6699 or [email our customer service team](#).

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260 Anglesea Street
Hamilton 3204

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